State of Connecticut

Statewide Health Information Exchange (HIE) Strategic and Operational Planning

Public Forum
August 26, 2010
Holiday Inn Conference Center, 201 Washington Avenue, North Haven

Prepared for DPH Keeping Connecticut Healthy

This presentation is for the Sole Use of the State of Connecticut

Gartner

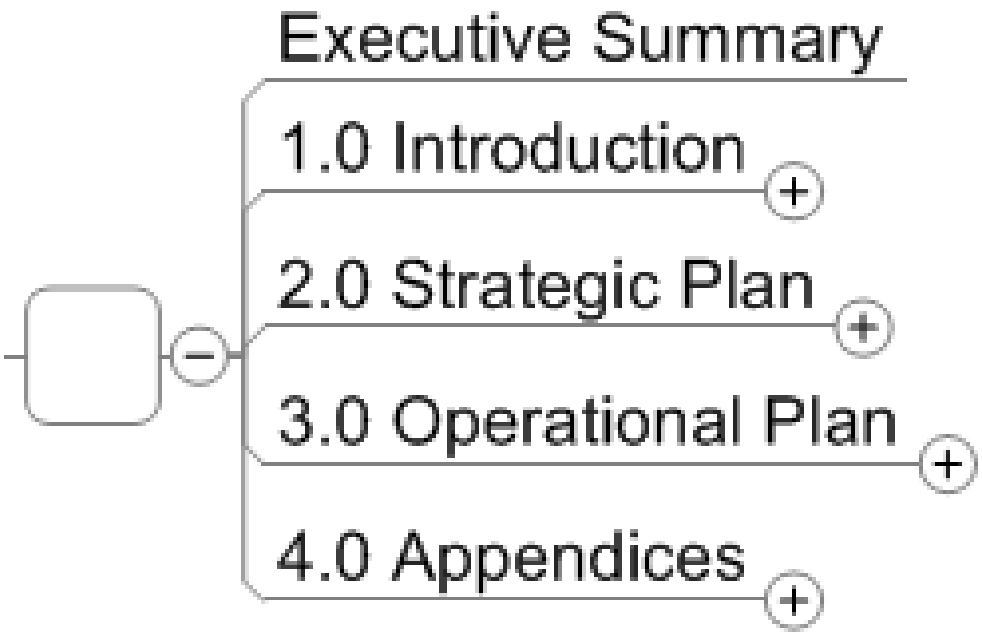
Orientation to HITE-CT Strategic and Operational Plans

This presentation is for the Sole Use of the State of Connecticut

Gartner®

Orientation to HITE-CT Strategic and Operational Plans

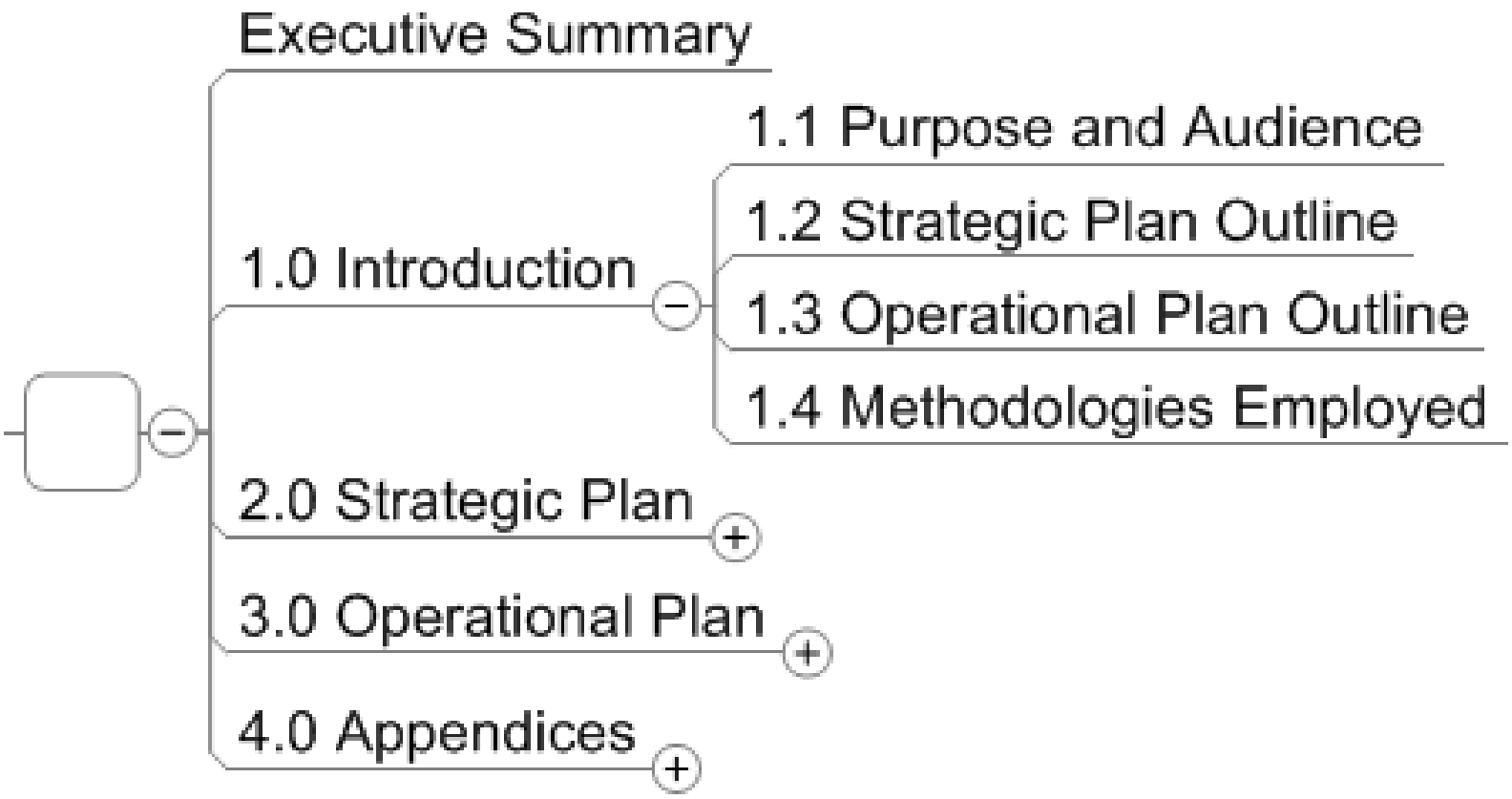
Single Document with 4 Major Sections



Document was issued for Public Comment on August 16, 2010

Orientation to HITE-CT Strategic and Operational Plans

Introduction

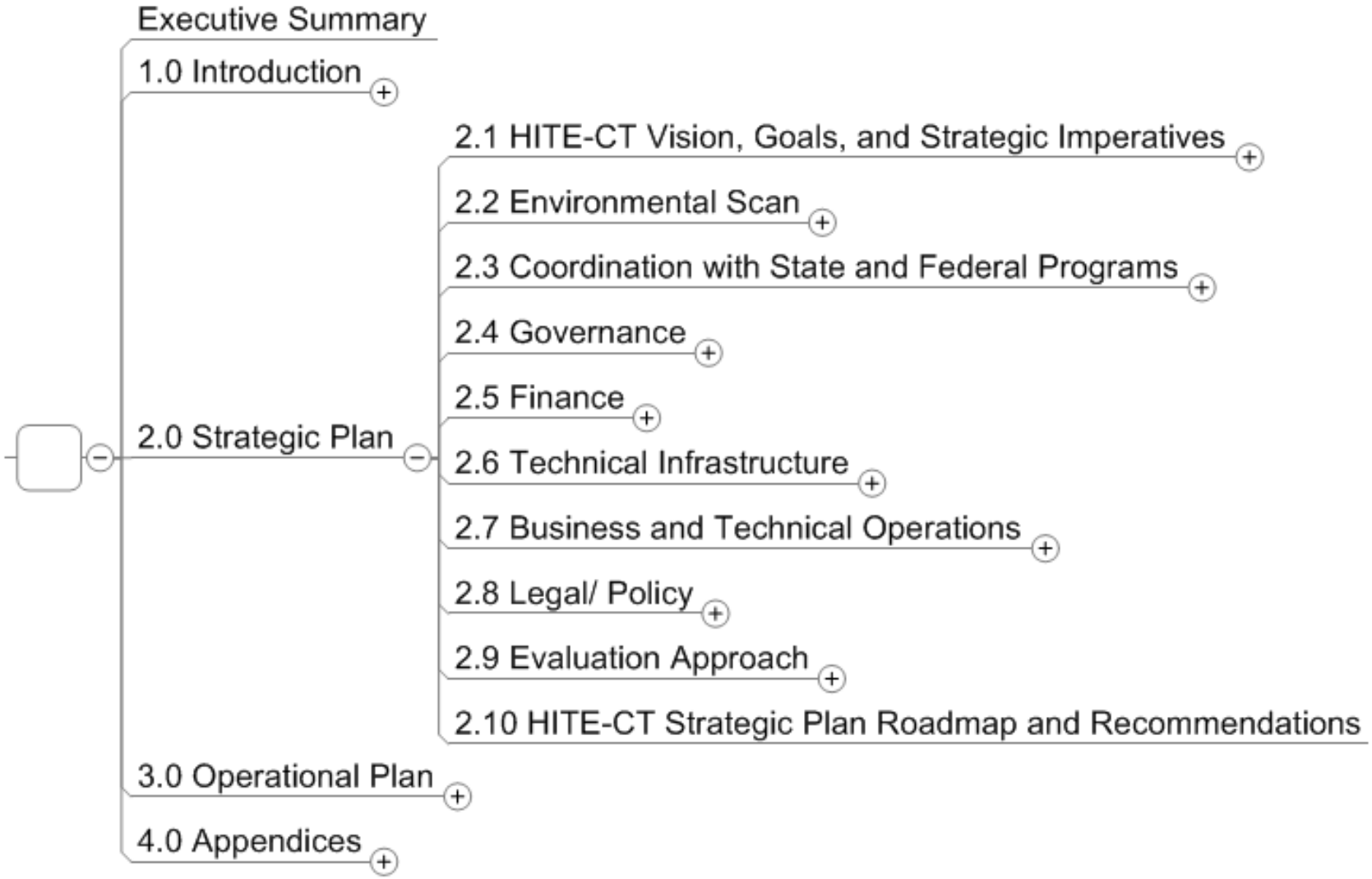


This presentation is for the Sole Use of the State of Connecticut

Gartner

Orientation to HITE-CT Strategic and Operational Plans

Connecticut's Strategic Plan for HIE Described in Section 2

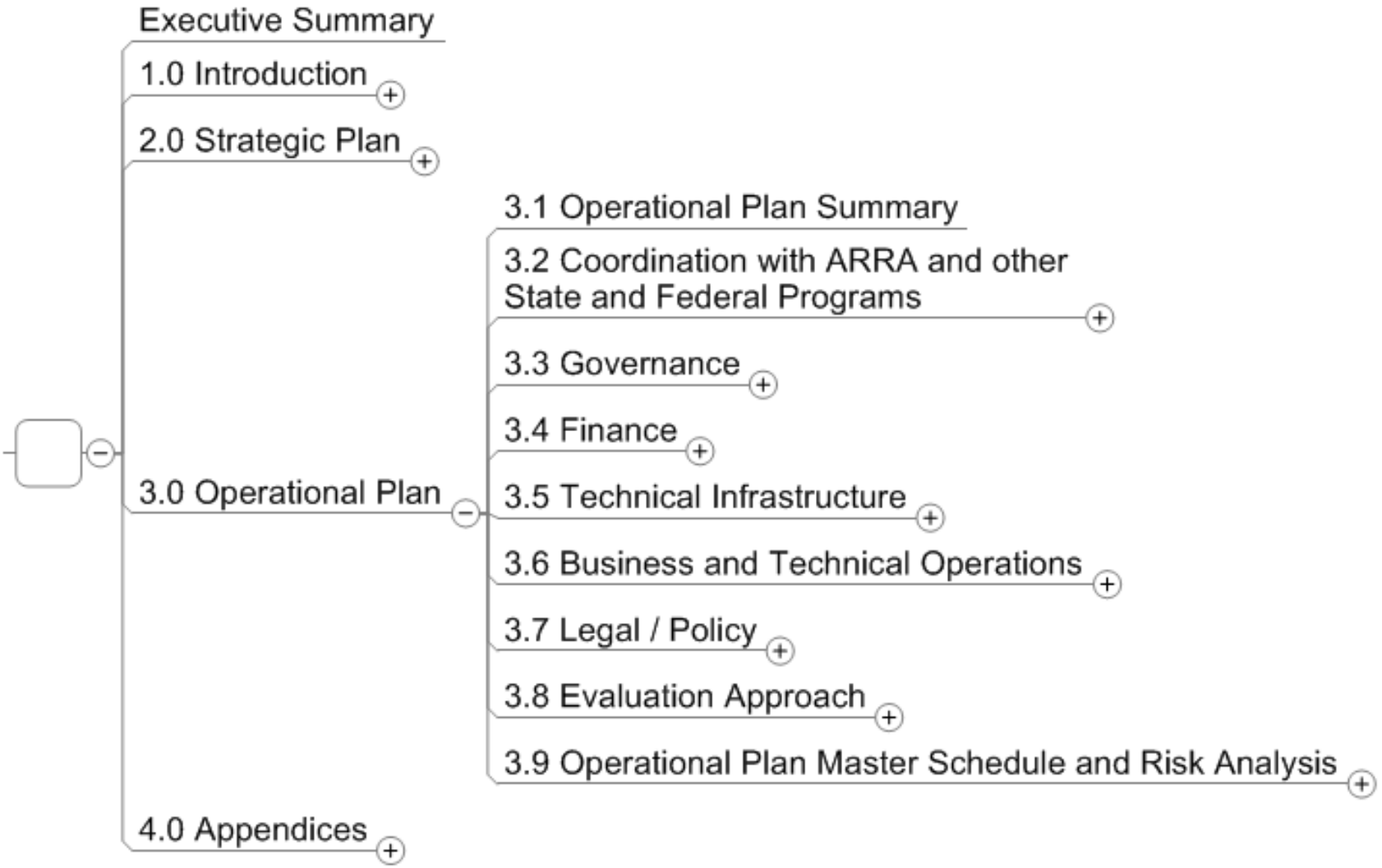


This presentation is for the Sole Use of the State of Connecticut

Gartner

Orientation to HITE-CT Strategic and Operational Plans

Connecticut's Operational Plan for HIE Described in Section 3

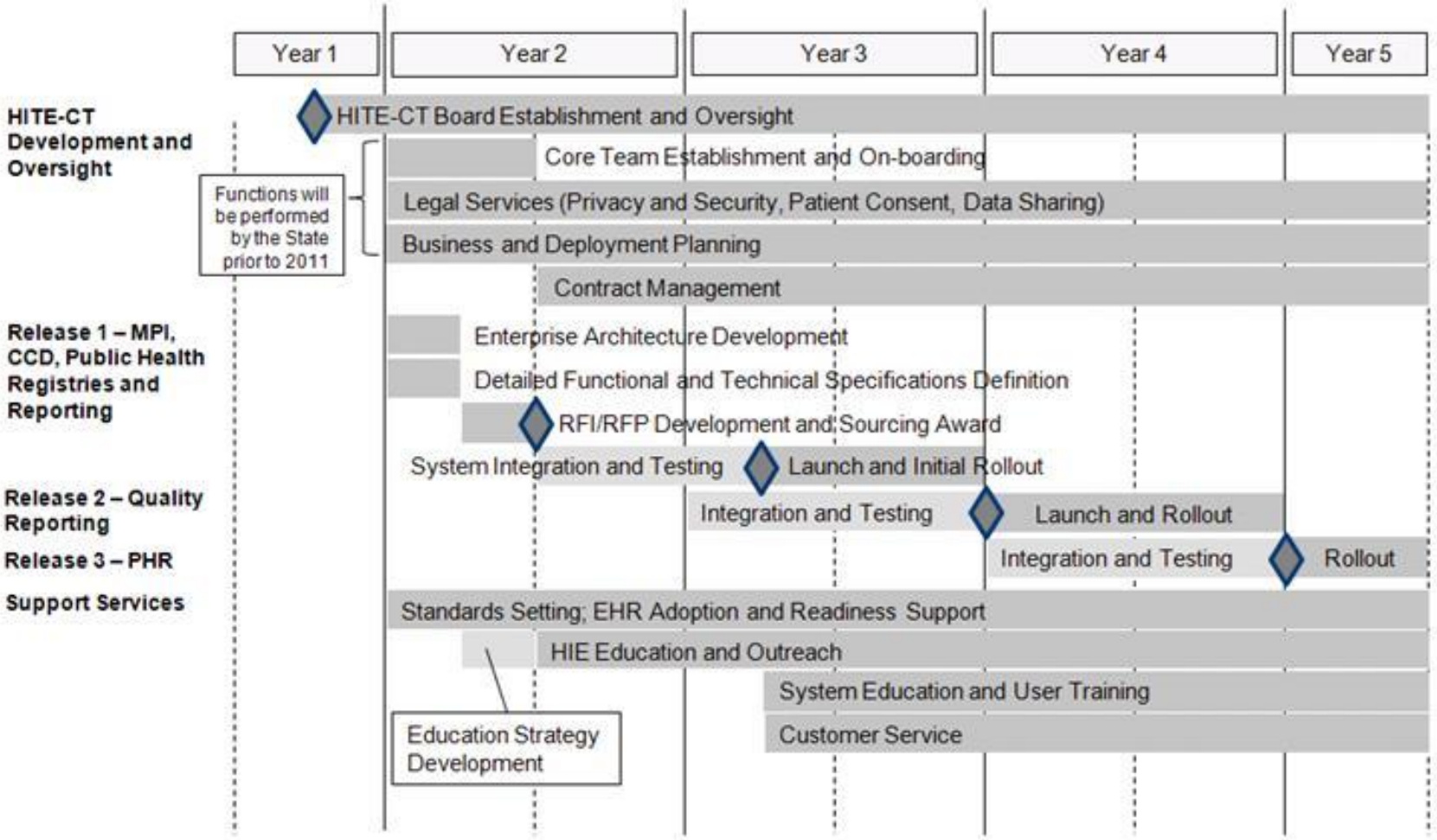


This presentation is for the Sole Use of the State of Connecticut

Gartner

Orientation to HITE-CT Strategic and Operational Plans

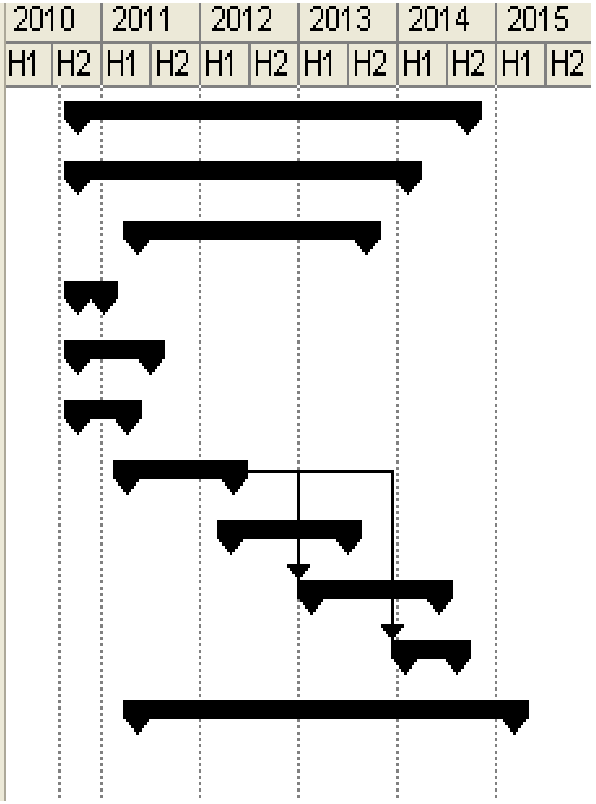
Strategic Plan Roadmap



Orientation to HITE-CT Strategic and Operational Plans

Organized into 11 Sub-Projects in the Operational Plan

	Task Name
1	Program Management
61	HITE-CT Authority Development
167	Funds Acquisition
182	HIE Solution Architecture
196	Contract for Systems and Services Vendor
220	Standards Adoption and Setting
237	Initial HIE Stand-up
249	Connecticut HIE Release 1 – CCD & Public Health Reporting
276	Connecticut HIE Release 2 – Quality Reporting
305	Connecticut HIE Release 3 – Personal Health Record
315	Relationship Management and Customer Service



The Operational Plan Master Schedule has been developed using Microsoft Project® and is provided as an attachment – this shows the highest level.

Gartner

Orientation to HITE-CT Strategic and Operational Plans

Planning and Development Sub-Projects

Sub-Project	Overview	Primary Goal
Program Management	Overall Program Management, Project Status and Risk Assessment and Project Milestone Review Producing the business plans required to enable the HITE-CT Board to 1) make investment decisions, 2) provide the planning information required by ONC and 3) maintain the plans required to drive the business of HITE-CT	Ensure Program Quality and Compliance with the Requirements of the Cooperative Agreement and support Project Assessment and Project Modifications as necessary to ensure success
HITE-CT Authority Development	Establishing the organization, staffing and processes that are required for the effective operation of the HITE-CT Authority	Resource and Organizational Readiness and Oversight
Funds Acquisition	Processes and operations required to access and secure the funds identified in the sustainable funding plan	HITE-CT Sustainability

This presentation is for the Sole Use of the State of Connecticut

Gartner

Orientation to HITE-CT Strategic and Operational Plans

Technology and Infrastructure Sub-Projects

Sub-Project	Overview	Primary Goal
HIE Solution Architecture	Creating an enterprise solution architecture and associated processes for the HITE-CT using industry standards in alignment with the Connecticut Enterprise Architecture - Technology Architecture (CTEA-TA) standards	Validating the Feasibility and Compatibility with Industry Standards of Connecticut's HIE Approach
Contract for Systems and Services Vendor	Open competitive procurement of the software, hardware and services required to operate Connecticut's HIE Contract finalization	Get the Best Value for Connecticut
Standards Adoption and Setting	Managing the CT adoption of a variety of standards required to effectively operate the Connecticut's HIE and support the NHIN initiative	Investment Protection and Compatibility with Other HIE Efforts
Initial HIE Stand-up	Vendor planning and foundational services such as Master Provider Index, Master Patient Index and a Record Locator Service created to enable subsequent releases of HIE functionality and services	HIE Infrastructure Stability

This presentation is for the Sole Use of the State of Connecticut

Gartner

Orientation to HITE-CT Strategic and Operational Plans

Roll-out Services Sub-Projects

Sub-Project	Overview	Primary Goal
Release 1 – CCD & Public Health (PH) Reporting	Implementation of Services for Connecticut HIE Release 1 – Continuity of Care Documents (CCD) and Public Health Registries and Reporting	Improved Continuity of Care and Public Health Outcomes
Release 2 – Quality Reporting	Implementation of services for Connecticut Release 2 – Quality Reporting	Improved Coordination of Care, Quality of Care, Medical Outcomes and Patient Experience
Release 3 – Personal Health Record (PHR)	Implementation of services for Connecticut Release 3 – Integration with Commercially available Personal Health Record (PHR) offerings	Improved Patient Access to and Control of Health Records
Relationship Management and Customer Service	Introduction of the required level of customer service provided to participants aligned with the implementation of new services and participants	Leadership for Improvement in Health Information Exchange

Next Steps

Steps to Submit the Strategic and Operational Plans to ONC for Approval and Launch HITE-CT

- Comment Period concludes at 5:00 PM (ET) on Friday, August 27, 2010
- Submission of revised draft plan to ONC takes place on or before September 27, 2010
- Next Steps for DPH: Transitioning to HITE-CT
- Next HITE Advisory Committee Meeting
  - September 20, 2010: 12:00 pm – 2:00 pm, DOIT
- Next HITE Legal & Policy Subcommittee Meeting:
  - September 8, 2010: 8:30 AM – 10:00 AM, DOIT, East Hartford
- First HITE-CT Board Meeting to be held in mid-October
- Find the plan on-line: http://bit.ly/CTHIEPLAN2
- Further comments: http://bit.ly/CTComment

Contacts

DPH Contact
Lynn Townshend
Executive Assistant to the Commissioner
CT Dept of Public Health
State of Connecticut
Telephone: +1 860-509-7158
lynn.townshend@ct.gov

DPH Contact
Warren Wollschlager
Statewide HIT Coordinator
Chief, Research & Development
CT Department of Public Health
Telephone: +1 860-509-7104
Warren.wollschlager@ct.gov

DPH Contact
Meg Hooper
Planning Branch Chief
CT Department of Public Health
Scott Peabody
Telephone: +1 860-509-7128
Meg.hooper@ct.gov

Gartner Contact
Alistair McKinnon
Director
Public Sector Health and Human Services
Gartner Consulting
Telephone: +1 203-912-7554
alistair.mckinnon@gartner.com

This presentation is for the Sole Use of the State of Connecticut

Gartner