

State of Connecticut



Statewide Health Information Exchange (HIE) Strategic and Operational Planning

Public Forum

August 19, 2010

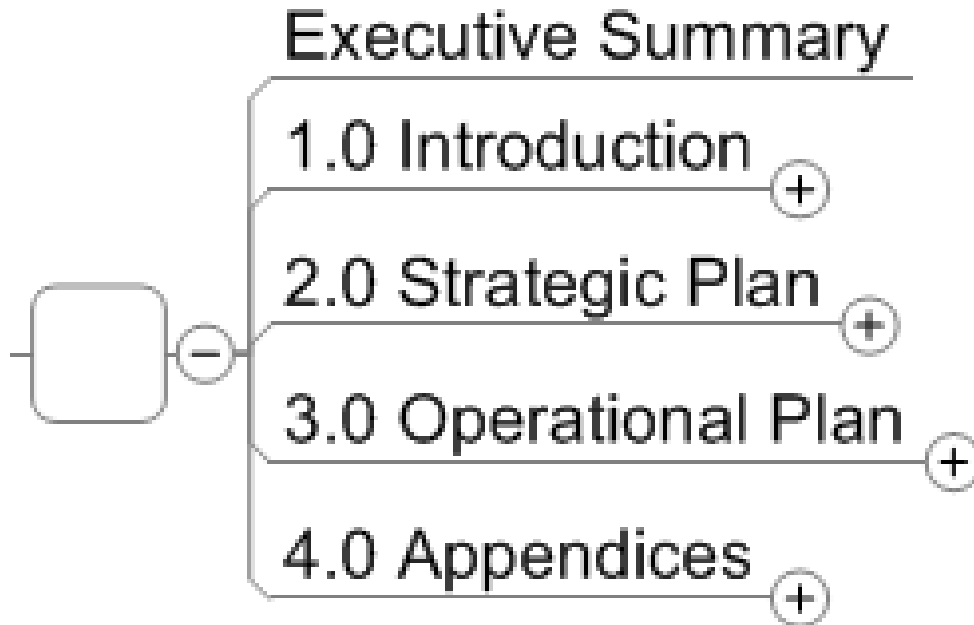
Legislative Office Building, 300 Capitol Avenue, Hartford, CT



Orientation to HITE-CT Strategic and Operational Plans

Orientation to HITE-CT Strategic and Operational Plans

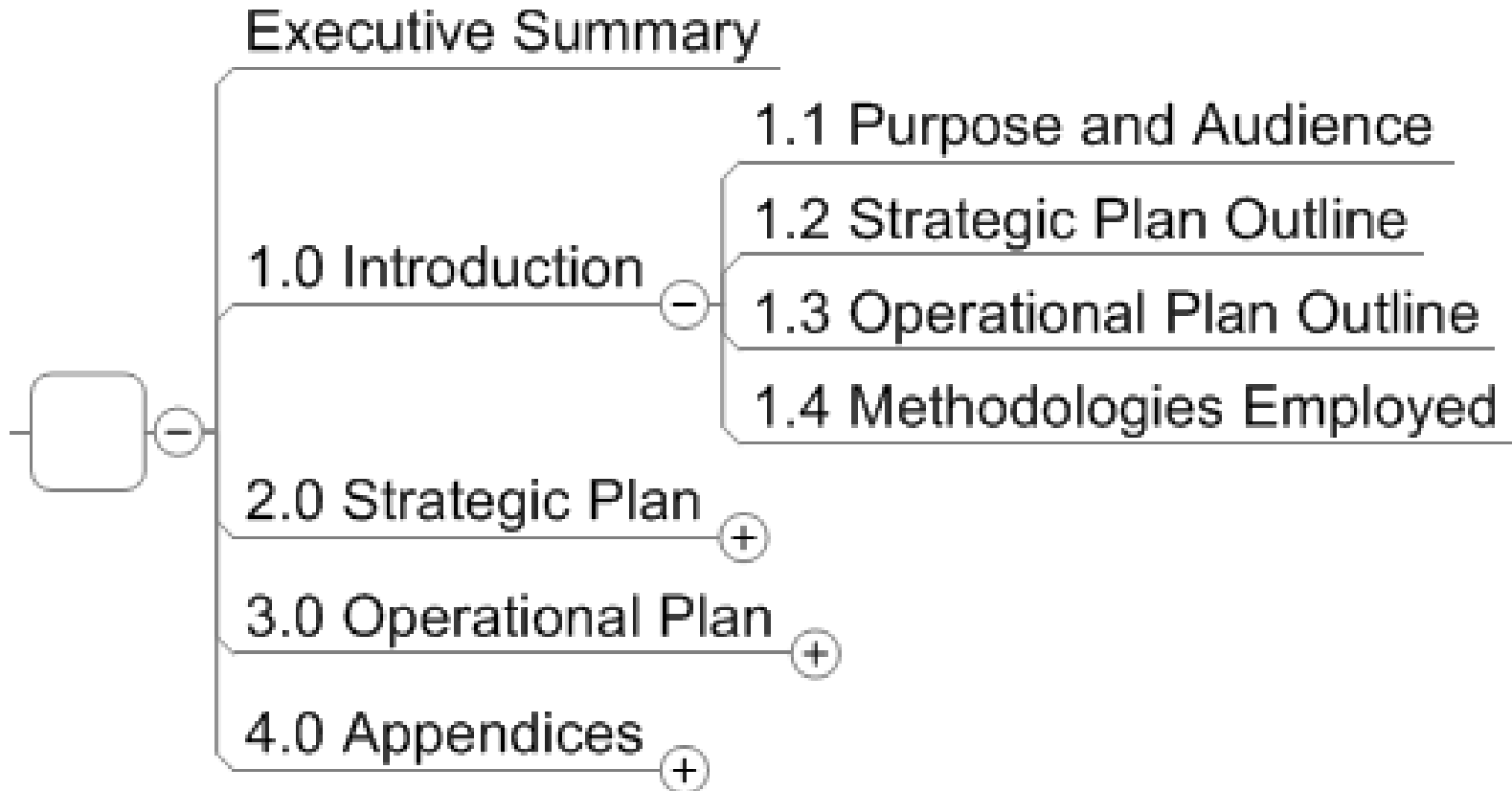
Single Document with 4 Major Sections



Document was issued for Public Comment on August 16, 2010

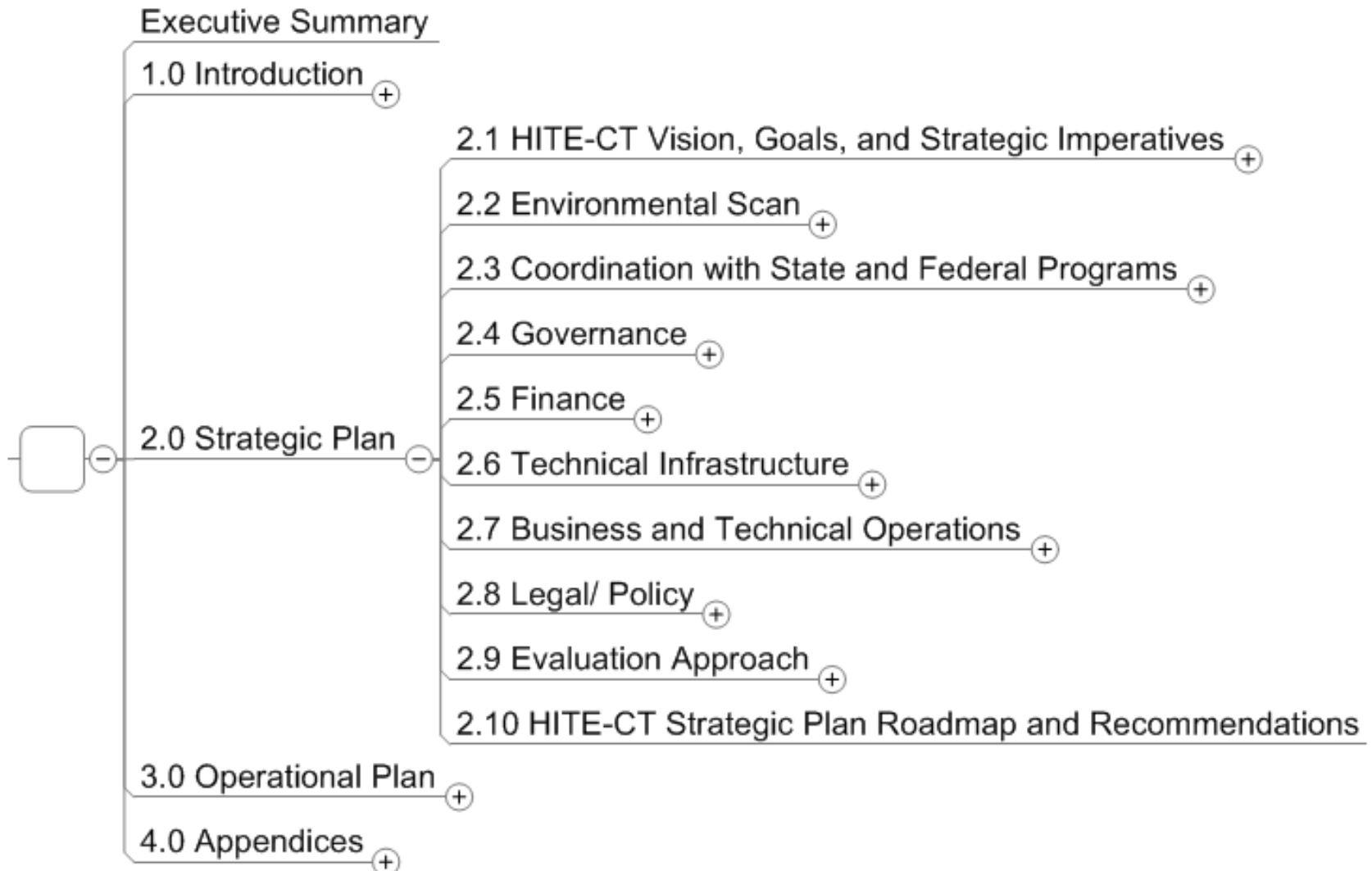
Orientation to HITE-CT Strategic and Operational Plans

Introduction



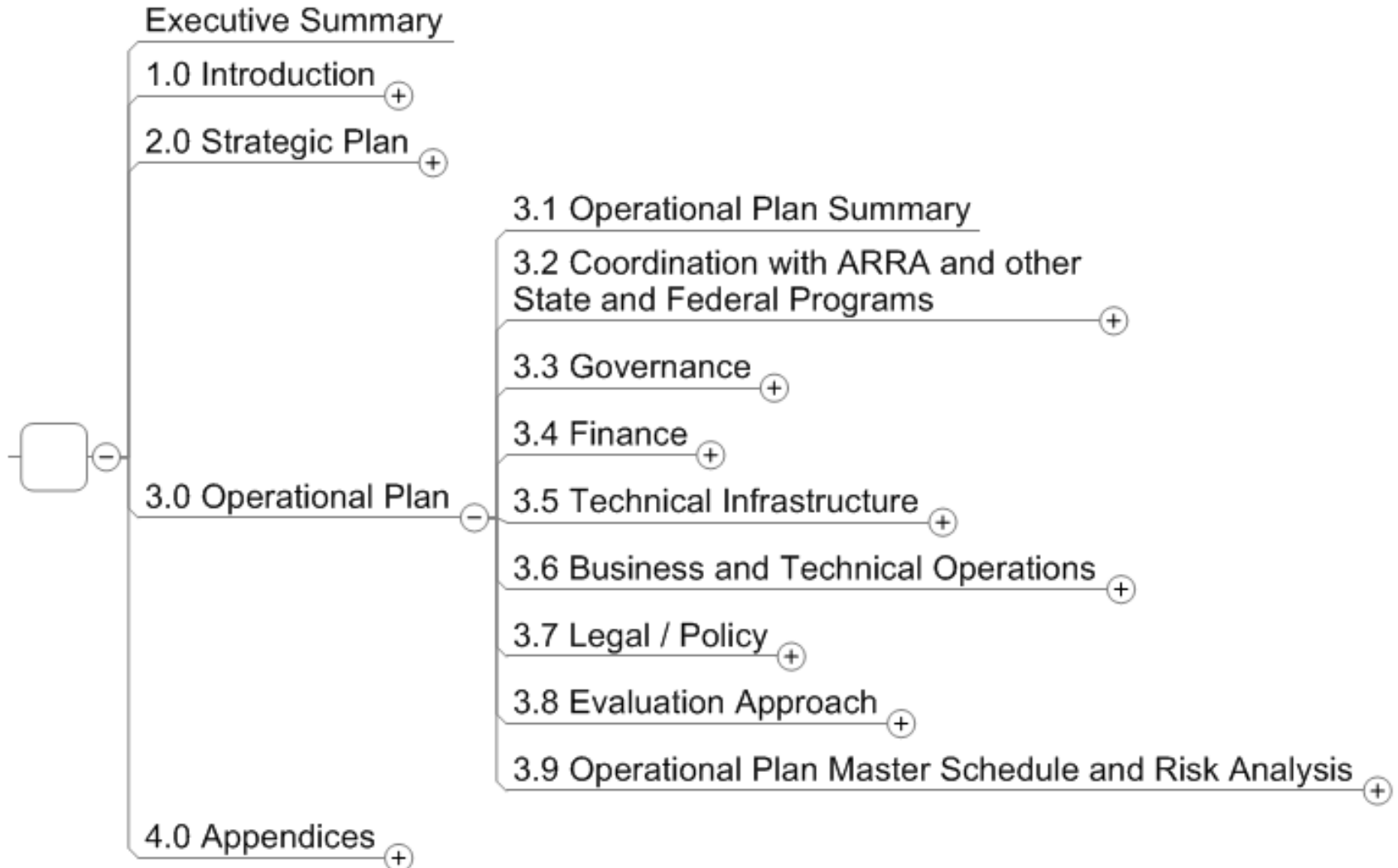
Orientation to HITE-CT Strategic and Operational Plans

Connecticut's Strategic Plan for HIE Described in Section 2



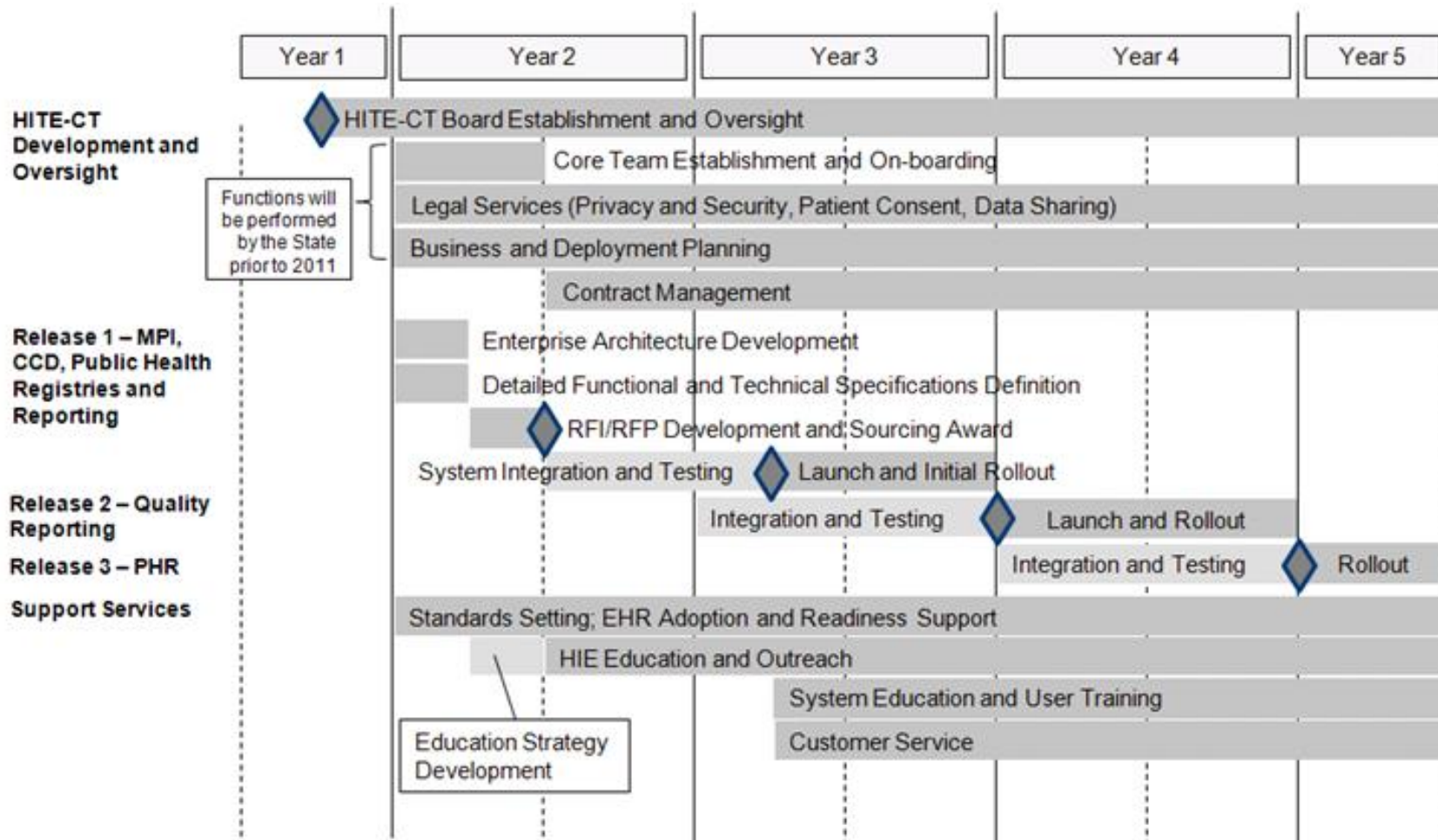
Orientation to HITE-CT Strategic and Operational Plans

Connecticut's Operational Plan for HIE Described in Section 3



Orientation to HITE-CT Strategic and Operational Plans

Strategic Plan Roadmap



Orientation to HITE-CT Strategic and Operational Plans

Organized into 11 Sub-Projects in the Operational Plan

	Task Name	2010		2011		2012		2013		2014		2015	
		H1	H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2
1	+ Program Management	[Bar spanning H1 2010 to H2 2014]											
61	+ HITE-CT Authority Development	[Bar spanning H1 2010 to H2 2013]											
167	+ Funds Acquisition	[Bar spanning H2 2010 to H2 2012]											
182	+ HIE Solution Architecture	[Bar spanning H1 2010 to H2 2010]											
196	+ Contract for Systems and Services Vendor	[Bar spanning H2 2010 to H2 2011]											
220	+ Standards Adoption and Setting	[Bar spanning H2 2010 to H2 2011]											
237	+ Initial HIE Stand-up	[Bar spanning H2 2010 to H2 2012]											
249	+ Connecticut HIE Release 1 – CCD & Public Health Reporting	[Bar spanning H2 2011 to H2 2012]											
276	+ Connecticut HIE Release 2 – Quality Reporting	[Bar spanning H2 2012 to H2 2013]											
305	+ Connecticut HIE Release 3 – Personal Health Record	[Bar spanning H2 2013 to H2 2014]											
315	+ Relationship Management and Customer Service	[Bar spanning H2 2010 to H2 2015]											

The Operational Plan Master Schedule has been developed using Microsoft Project® and is provided as an attachment – this shows the highest level.

Orientation to HITE-CT Strategic and Operational Plans

Planning and Development Sub-Projects

Sub-Project	Overview	Primary Goal
Program Management	<p>Overall Program Management, Project Status and Risk Assessment and Project Milestone Review</p> <p>Producing the business plans required to enable the HITE-CT Board to 1) make investment decisions, 2) provide the planning information required by ONC and 3) maintain the plans required to drive the business of HITE-CT</p>	<p>Ensure Program Quality and Compliance with the Requirements of the Cooperative Agreement and support Project Assessment and Project Modifications as necessary to ensure success</p>
HITE-CT Authority Development	<p>Establishing the organization, staffing and processes that are required for the effective operation of the HITE-CT Authority</p>	<p>Resource and Organizational Readiness and Oversight</p>
Funds Acquisition	<p>Processes and operations required to access and secure the funds identified in the sustainable funding plan</p>	<p>HITE-CT Sustainability</p>

Orientation to HITE-CT Strategic and Operational Plans

Technology and Infrastructure Sub-Projects

Sub-Project	Overview	Primary Goal
HIE Solution Architecture	Creating an enterprise solution architecture and associated processes for the HITE-CT using industry standards in alignment with the Connecticut Enterprise Architecture - Technology Architecture (CTEA-TA) standards	Validating the Feasibility and Compatibility with Industry Standards of Connecticut's HIE Approach
Contract for Systems and Services Vendor	Open competitive procurement of the software, hardware and services required to operate Connecticut's HIE Contract finalization	Get the Best Value for Connecticut
Standards Adoption and Setting	Managing the CT adoption of a variety of standards required to effectively operate the Connecticut's HIE and support the NHIN initiative	Investment Protection and Compatibility with Other HIE Efforts
Initial HIE Stand-up	Vendor planning and foundational services such as Master Provider Index, Master Patient Index and a Record Locator Service created to enable subsequent releases of HIE functionality and services	HIE Infrastructure Stability

Orientation to HITE-CT Strategic and Operational Plans

Roll-out Services Sub-Projects

Sub-Project	Overview	Primary Goal
Release 1 – CCD & Public Health (PH) Reporting	Implementation of Services for Connecticut HIE Release 1 – Continuity of Care Documents (CCD) and Public Health Registries and Reporting	Improved Continuity of Care and Public Health Outcomes
Release 2 – Quality Reporting	Implementation of services for Connecticut Release 2 – Quality Reporting	Improved Coordination of Care, Quality of Care, Medical Outcomes and Patient Experience
Release 3 – Personal Health Record (PHR)	Implementation of services for Connecticut Release 3 – Integration with Commercially available Personal Health Record (PHR) offerings	Improved Patient Access to and Control of Health Records
Relationship Management and Customer Service	Introduction of the required level of customer service provided to participants aligned with the implementation of new services and participants	Leadership for Improvement in Health Information Exchange

Next Steps

Steps to Submit the Strategic and Operational Plans to ONC for Approval and Launch HITE-CT

- Next Public Forum: Thursday, August 26, 2010 from 9:00 AM – 11:00 AM at the Holiday Inn Conference Center, 201 Washington Avenue, North Haven
- Comment Period concludes at 5:00 PM (ET) on Friday, August 27, 2010
- Submission of revised draft plan to ONC takes place on or before September 27, 2010
- Next Steps for DPH: Transitioning to HITE-CT
- Next HITE Advisory Committee Meeting
 - September 20, 2010: 12:00 pm – 2:00 pm, DOIT
- Next HITE Legal & Policy Subcommittee Meeting:
 - September 8, 2010: 8:30 AM – 10:00 AM, DOIT, East Hartford
- First HITE-CT Board Meeting to be held in mid-October
- Find the plan on-line: <http://bit.ly/CTHIEPLAN2>
- Further comments: <http://bit.ly/CTComment>



Contacts

DPH Contact

Lynn Townshend
Executive Assistant to the Commissioner
CT Dept of Public Health
State of Connecticut
Telephone: +1 860-509-7158
lynn.townshend@ct.gov

DPH Contact

Warren Wollschlager
Statewide HIT Coordinator
Chief, Research & Development
CT Department of Public Health
Telephone: +1 860-509-7104
Warren.wollschlager@ct.gov

DPH Contact

Meg Hooper
Planning Branch Chief
CT Department of Public Health
Scott Peabody
Telephone: +1 860-509-7128
Meg.hooper@ct.gov

Gartner Contact

Alistair McKinnon
Director
Public Sector Health and Human Services
Gartner Consulting
Telephone: +1 203-912-7554
alistair.mckinnon@gartner.com