

From: [David James](#)
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My 2¢ worth. 64 year old, lifelong CT resident with five, now young adult children. We've had both these companies over the years while having some serious medical issues. We'll skip the horror stories, suffice it to say DMV has nothing on insurance companies. At 64 I've lived through many unfulfilled promises. Usually progress for the consumer is not mandatory or essential for the progress of a for profit company. Customer service is often an irritating obstacle, if not an outright dead-end with little recourse. Now take this scenario and eliminate any concern for competition in the marketplace, ignore the corporate promises and imagine the common sense results. One shudders to imagine. Perhaps it is not so odd then that the state would be considering allowing an individual benefitting from DIRECT family involvement in the for profit insurance companies vying for merger to be appointed commissioner overseeing said merger. It follows the same empty logic. Let's say we prove the cynics wrong and have the government exhibit a bit of ethics here. What do you think?

Thanks for the soapbox,
David James