

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,507	3,939	14% ▲
	Admits	3,515	3,458	2%
	Discharges	2,932	2,881	2%
	Service Hours	6,036	5,850	3%
	Bed Days	37,881	40,126	-6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 790 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Respect		89%	80%	91%
✓ Outcome		85%	80%	83%
✓ Recovery		84%	80%	79%
✓ Access		84%	80%	88%

Satisfied % |
 Goal % |
 0-80% |
 80-100% |
 Goal Met |
 Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	2,587	54.5%
	Residential Services	1,412	29.7%
Addiction	Case Management	357	7.5%
	Outpatient	357	7.5%
	Case Management	34	0.7%
Mental Health	Case Management	34	0.7%

Client Demographics

Age	#	%	State Avg
18-25	956	22%	14%
26-34	1,289	29%	24%
35-44	854	20%	20%
45-54	722	17%	22%
55-64	440	10%	16%
65+	110	3%	5%

Gender	#	%	State Avg
Male	3,221	72%	▲ 60%
Female	1,281	28%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	3,527	78%	74%
Hispanic-Other	523	12%	7%
Hisp-Puerto Rican	245	5%	13%
Unknown	168	4%	6%
Hispanic-Mexican	40	1%	1%
Hispanic-Cuban	4	0%	0%

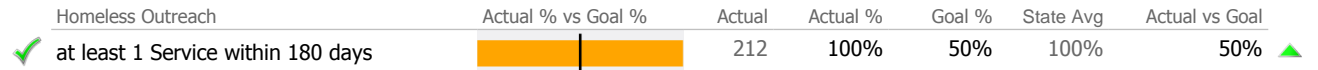
Race	#	%	State Avg
White/Caucasian	3,481	77%	▲ 65%
Other	617	14%	13%
Black/African American	251	6%	16%
Unknown	98	2%	3%
Asian	39	1%	1%
Am. Indian/Native Alaskan	11	0%	1%
Hawaiian/Other Pacific Islander	6	0%	0%
Multiple Races	4	0%	1%

Unique Clients |
 State Avg |
 > 10% Over State Avg |
 > 10% Under State Avg

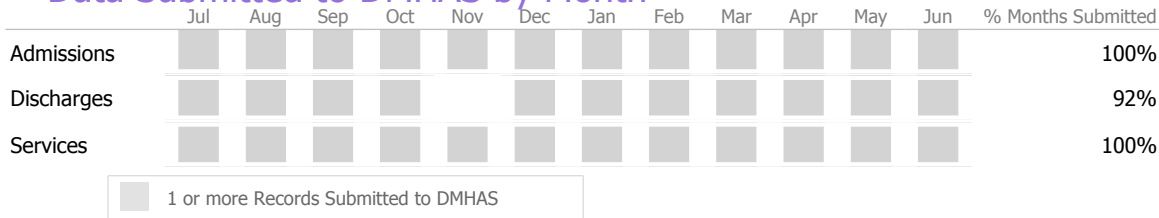
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	262	187	40% ▲
Admits	216	85	154% ▲
Discharges	96	143	-33% ▼
Service Hours	1,526	813	88% ▲

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	115	126	-9%
Admits	138	125	10%
Discharges	140	126	11% ▲
Service Hours	976	1,313	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	95%
Valid TEDS Data	99%	91%
On-Time Periodic		
6 Month Updates	0%	44%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		61	44%	50%	54%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		142	84%	75%	87%	9%
Improved/Maintained Axis V GAF Score		117	83%	75%	69%	8%
Employed		75	44%	50%	44%	-6%
Stable Living Situation		147	87%	95%	88%	-8%
Abstinence/Reduced Drug Use		78	46%	55%	58%	-9%
Self Help		33	20%	60%	30%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		27	93%	90%	81%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		64	67%	75%	75%	-8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

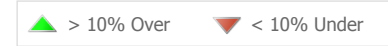
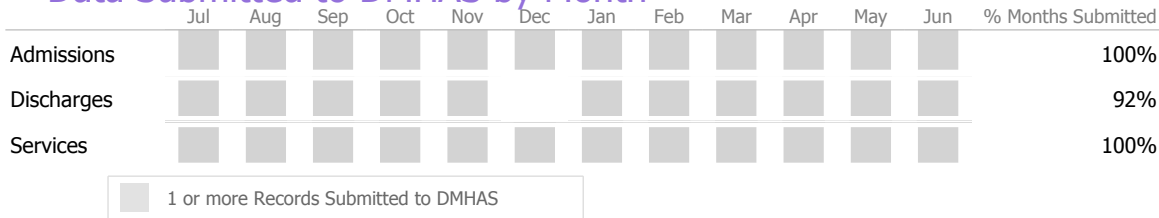
* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	56	29% ▲
Admits	39	32	22% ▲
Discharges	51	25	104% ▲
Service Hours	829	853	-3%



Data Submitted to DMHAS by Month



* State Avg based on 1 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	382	340	12% ▲
Admits	365	327	12% ▲
Discharges	368	327	13% ▲
Bed Days	7,887	7,401	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	50%
Cooccurring		
MH Screen Complete	98%	96%
SA Screen Complete	98%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		270	73%	80%	78%	-7%
No Re-admit within 30 Days of Discharge		337	92%	85%	91%	7%
Follow-up within 30 Days of Discharge		177	66%	90%	64%	-24%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		312	81%	60%	80%	21% ▲
Improved/Maintained Axis V GAF Score		349	95%	75%	89%	20% ▲
Abstinence/Reduced Drug Use		81	21%	70%	65%	-49% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		22	23 days	0.0	98%	90%	97%	8%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	243	252	-4%
Admits	206	223	-8%
Discharges	216	218	-1%
Service Hours	1,487	1,784	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	95%
Valid TEDS Data	99%	91%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	44%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		97	45%	50%	54%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		224	84%	75%	87%	9%
Abstinence/Reduced Drug Use		146	55%	55%	58%	0%
Improved/Maintained Axis V GAF Score		190	85%	75%	69%	10%
Employed		122	46%	50%	44%	-4%
Stable Living Situation		175	66%	95%	88%	-29% ▼
Self Help		43	16%	60%	30%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		43	84%	90%	81%	-6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		110	58%	75%	75%	-17% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	254	152	67% ▲
Admits	125	91	37% ▲
Discharges	41	23	78% ▲

Data Submitted to DMHAS by Month

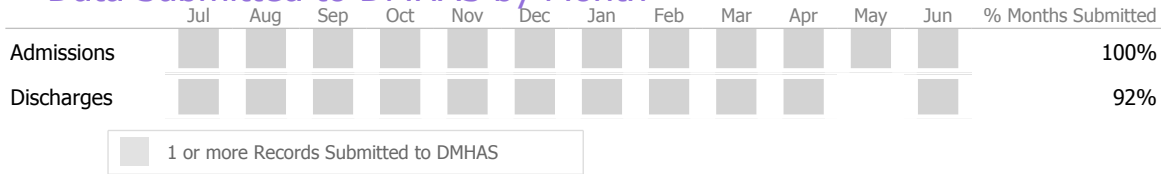


* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	49	96% ▲
Admits	59	48	23% ▲
Discharges	36	12	200% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

PTIP-38 Old Ridgebury Rd. 620708

Midwestern CT Council on Alcoholism (MCCA)

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services

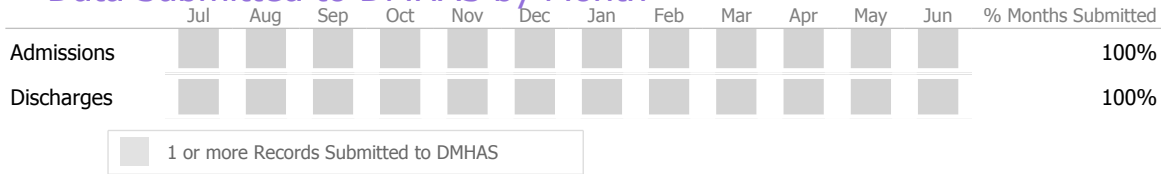
Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,407	1,074	31% ▲
Admits	460	484	-5%
Discharges	201	129	56% ▲

Data Submitted to DMHAS by Month

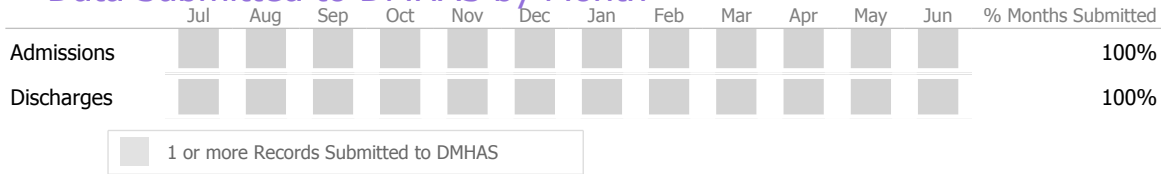


* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	918	686	34% ▲
Admits	311	313	-1%
Discharges	172	78	121% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Residential Detox 945353

Midwestern CT Council on Alcoholism (MCCA)

Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	785	869	-10%
Admits	951	1,038	-8%
Discharges	956	1,036	-8%
Bed Days	4,767	4,452	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	99%	99%
SA Screen Complete	99%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		789	83%	80%	77%	3%
No Re-admit within 30 Days of Discharge		838	88%	85%	83%	3%
Follow-up within 30 Days of Discharge		440	56%	90%	56%	-34%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	9 days	0.0	109%	90%	86%	19%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: Grey square = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	126	-25% ▼
Admits	78	33	136% ▲
Discharges	21	105	-80% ▼
Service Hours	551	223	148% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
On-Time Periodic 6 Month Updates	67%	68%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	86%	50%	53%	36% ▲

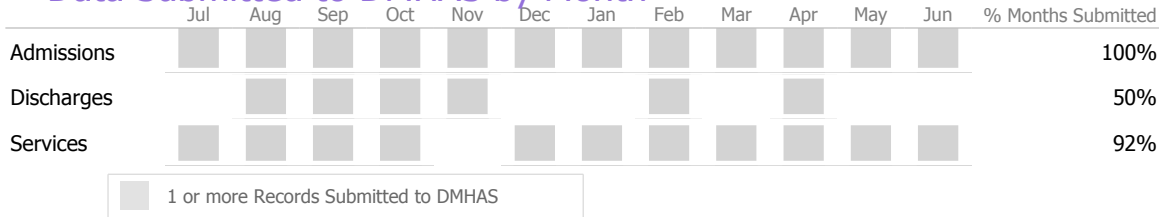
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		67	68%	60%	66%	8%
✓ Stable Living Situation		87	88%	80%	84%	8%
● Employed		5	5%	20%	24%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		77	99%	90%	91%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

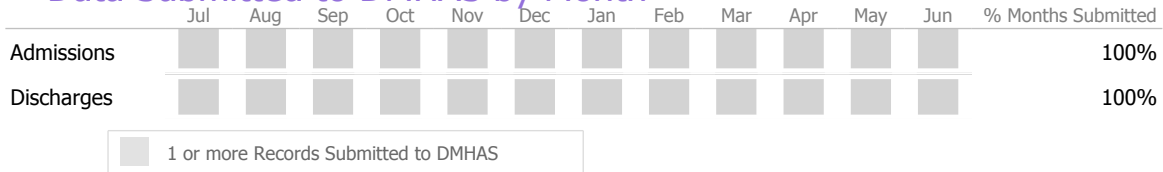
█ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 14 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	422	449	-6%
Admits	442	477	-7%
Discharges	443	475	-7%
Bed Days	5,821	5,592	4%

Data Submitted to DMHAS by Month



* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	33	3%
Admits	19	18	6%
Discharges	18	18	0%
Service Hours	668	865	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		31	91%	85%	91%	6%

Service Utilization

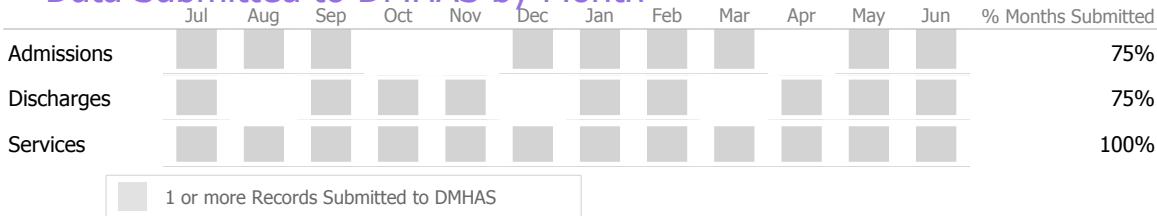
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		17	100%	90%	91%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
6 Month Updates		82%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	37	-5%
Admits	24	28	-14% ▼
Discharges	26	28	-7%
Bed Days	3,930	4,269	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	75%
Cooccurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	58%	60%	56%	-2%
No Re-admit within 30 Days of Discharge		14	54%	85%	53%	-31% ▼
Follow-up within 30 Days of Discharge		10	67%	90%	55%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		27	93%	75%	94%	18% ▲
Abstinence/Reduced Drug Use		21	60%	70%	43%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		11	199 days	0.2	98%	90%	106%	8%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■		■	■	■	■		■	83%
Discharges	■	■	■	■	■		■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Long Term Care 3.3 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	162	-23% ▼
Admits	82	121	-32% ▼
Discharges	89	123	-28% ▼
Bed Days	15,476	16,341	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	60%	75%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		48	54%	60%	56%	-6%
No Re-admit within 30 Days of Discharge		48	54%	85%	53%	-31% ▼
Follow-up within 30 Days of Discharge		24	50%	90%	55%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		89	95%	75%	94%	20% ▲
Abstinence/Reduced Drug Use		49	38%	70%	43%	-32% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		39	193 days	0.2	109%	90%	106%	19% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

Measure	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 3 Active Long Term Care 3.3 Programs