

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	113	109	4%
	Admits	20	17	18% ▲
	Discharges	23	15	53% ▲
	Service Hours	3,817	2,270	68% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	113	100.0%

Consumer Satisfaction Survey (Based on 66 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		97%	80%	91%
✓ Respect		92%	80%	91%
✓ Recovery		83%	80%	79%
● Outcome		77%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	9%	14%
26-34	20	18%	24%
35-44	21	19%	20%
45-54	27	24%	22%
55-64	27	24%	16%
65+	8	7%	5%

Gender	#	%	State Avg
Female	59	52%	▲ 40%
Male	54	48%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	73	65%	74%
Hisp-Puerto Rican	24	21%	13%
Unknown	9	8%	6%
Hispanic-Other	7	6%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	56	50%	▼ 65%
Black/African American	42	37%	▲ 16%
Other	11	10%	13%
Unknown	3	3%	3%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Unique Clients	113	109	4%
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	93%
Cooccurring	Actual	State Avg
MH Screen Complete	96%	88%
SA Screen Complete	100%	87%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	57%	65%	69%	-8%

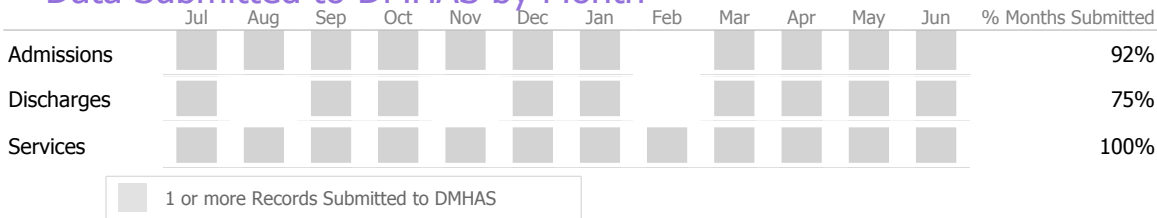
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		106	93%	80%	92%	13% ▲
Social Support		74	65%	60%	81%	5%
Employed		12	11%	20%	13%	-9%
Improved/Maintained Axis V GAF Score		94	90%	95%	69%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		91	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 48 Active CSP Programs