

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,430	3,313	4%
	Admits	5,808	5,260	10%
	Discharges	5,657	5,148	10%
	Service Hours	5,372	3,779	42% ▲
	Bed Days	49,027	47,997	2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 652 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Access		89%	80%	88%
✓ Respect		89%	80%	91%
✓ Outcome		85%	80%	83%
✓ Recovery		84%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	2,678	63.3%
	Outpatient	836	19.8%
	Employment Services	369	8.7%
	Case Management	195	4.6%
	Forensics Community-based	153	3.6%

Client Demographics

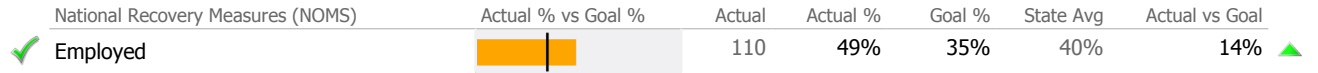
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	339	10%	14%	Male	2,327	68%	60%
26-34	987	29%	24%	Female	1,098	32%	40%
35-44	786	23%	20%	Transgender			0%
45-54	895	26%	22%				
55-64	379	11%	16%				
65+	44	1%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,481	72%	74%	White/Caucasian	1,946	57%	65%
Hisp-Puerto Rican	740	22%	13%	Other	793	23%	13%
Unknown	103	3%	6%	Black/African American	644	19%	16%
Hispanic-Other	89	3%	7%	Am. Indian/Native Alaskan	14	0%	1%
Hispanic-Cuban	9	0%	0%	Asian	12	0%	1%
Hispanic-Mexican	8	0%	1%	Hawaiian/Other Pacific Islander	11	0%	0%
				Unknown	9	0%	3%
				Multiple Races	1	0%	1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

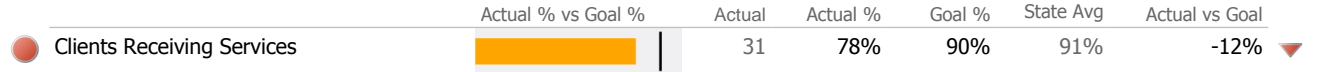
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	213	226	-6%
Admits	190	200	-5%
Discharges	190	201	-5%
Service Hours	652	464	40% ▲

Recovery



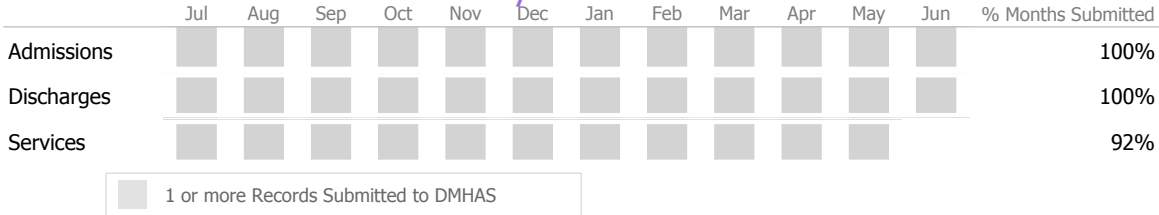
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	66	26% ▲
Admits	71	55	29% ▲
Discharges	65	53	23% ▲
Service Hours	456	158	189% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		39	46%	35%	40%	11% ▲

Service Utilization

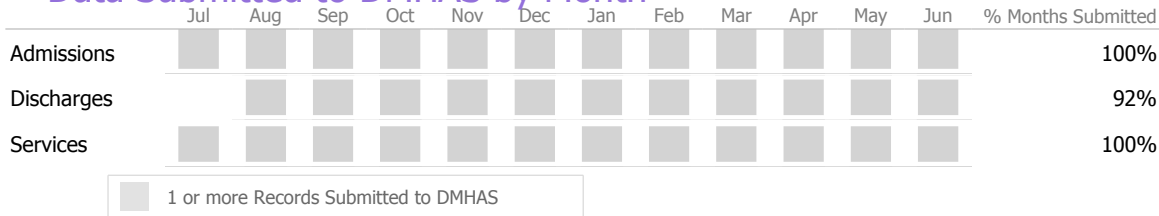
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	84%	90%	91%	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		60%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 7 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	57	32% ▲
Admits	66	50	32% ▲
Discharges	59	48	23% ▲
Service Hours	244	79	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		28	37%	35%	40%	2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		13	81%	90%	91%	-9%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		60%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal
 Goal Met
 Below Goal

* State Avg based on 7 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	53	4%
Admits	40	40	0%
Discharges	40	38	5%
Bed Days	5,271	5,228	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	71%	96%
SA Screen Complete	77%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		31	78%	85%	71%	-7%
No Re-admit within 30 Days of Discharge		35	88%	85%	71%	3%
Follow-up within 30 Days of Discharge		11	35%	90%	64%	-55%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		53	96%	70%	90%	26%
Employed		33	60%	60%	39%	0%
Improved/Maintained Axis V GAF Score		25	62%	75%	80%	-13%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	139 days	0.2	96%	90%	93%	6%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	40	-5%
Admits	30	35	-14% ▼
Discharges	29	36	-19% ▼
Bed Days	3,320	3,589	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	14%
Cooccurring		
MH Screen Complete	82%	96%
SA Screen Complete	82%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	48%	70%	70%	-22% ▼
No Re-admit within 30 Days of Discharge		26	90%	85%	91%	5%
Follow-up within 30 Days of Discharge		11	79%	90%	63%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		30	77%	70%	74%	7%
Improved/Maintained Axis V GAF Score		20	69%	95%	85%	-26% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	158 days	0.2	91%	90%	76%	1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

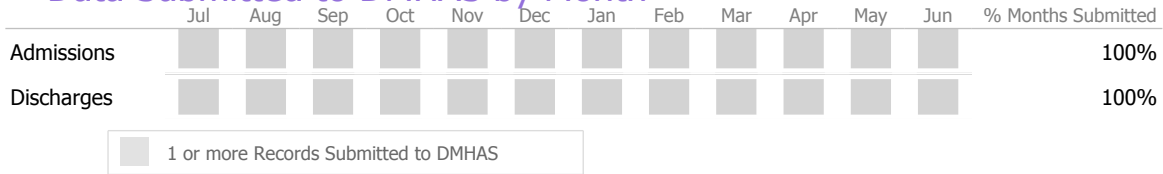
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	319	306	4%
Admits	348	322	8%
Discharges	348	319	9%
Bed Days	6,404	6,379	0%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	786	262	200% ▲
Admits	728	239	205% ▲
Discharges	453	171	165% ▲
Service Hours	1,911	2,021	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	95%
Valid TEDS Data	94%	91%
On-Time Periodic		
6 Month Updates	80%	44%
Cooccurring		
MH Screen Complete	54%	96%
SA Screen Complete	54%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		383	85%	50%	54%	35% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		516	61%	55%	58%	6%
● Stable Living Situation		630	75%	95%	88%	-20% ▼
● Employed		166	20%	50%	44%	-30% ▼
● Self Help		222	26%	60%	30%	-34% ▼
● Improved/Maintained Axis V GAF Score		301	60%	75%	69%	-15% ▼
● Not Arrested		256	30%	75%	87%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		192	49%	90%	81%	-41% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		202	29%	75%	75%	-46% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

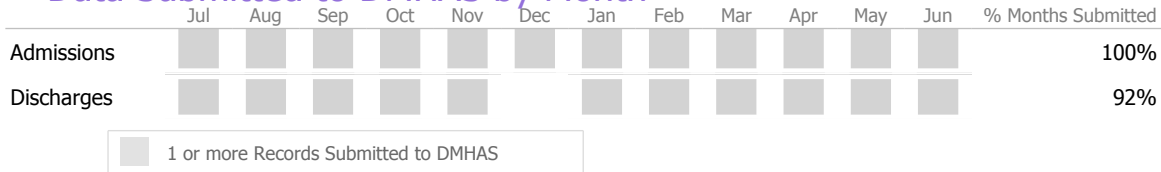
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	189	143	32% ▲
Admits	208	149	40% ▲
Discharges	205	146	40% ▲
Bed Days	2,712	2,694	1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Recovery House Programs

Residential Detox 950600

InterCommunity Recovery Centers, Inc. (ADRC)

Addiction - Residential Services - Medically Monitored Detox 3.7D

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,238	2,361	-5%
Admits	3,119	3,256	-4%
Discharges	3,123	3,252	-4%
Bed Days	10,986	10,842	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2,517	81%	80%	77%	1%
● No Re-admit within 30 Days of Discharge		2,553	82%	85%	83%	-3%
● Follow-up within 30 Days of Discharge		1,254	50%	90%	56%	-40%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
✓ Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
✓ MH Screen Complete	99%	99%
✓ SA Screen Complete	99%	99%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		35	5 days	0.0	86%	90%	86%	-4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

SA Jail Diversion Program

InterCommunity Recovery Centers, Inc. (ADRC)

Addiction - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

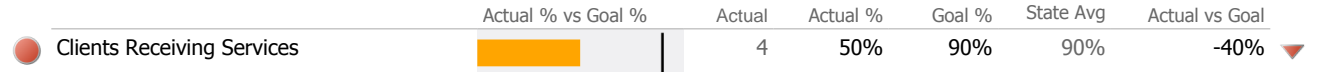
Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

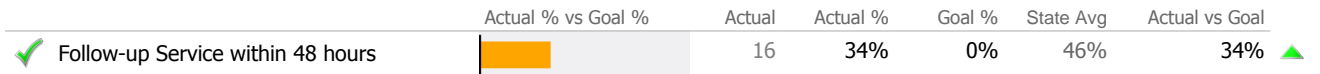
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	153	184	-17% ▼
Admits	50	83	-40% ▼
Discharges	147	81	81% ▲
Service Hours	92	31	199% ▲

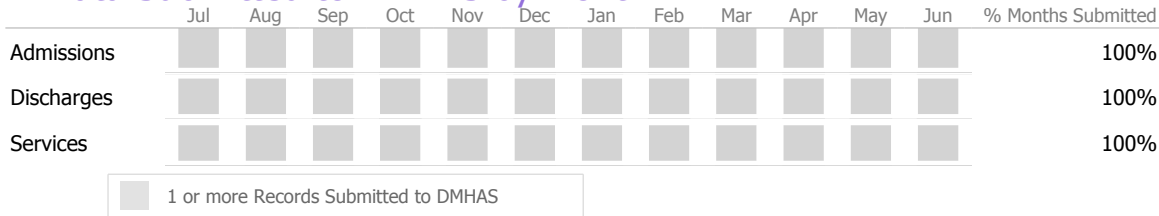
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	104	85	22% ▲
Admits	106	84	26% ▲
Discharges	106	84	26% ▲
Bed Days	1,813	1,837	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	99%	96%
SA Screen Complete	99%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		83	78%	85%	71%	-7%
No Re-admit within 30 Days of Discharge		38	36%	85%	71%	-49% ▼
Follow-up within 30 Days of Discharge		54	65%	90%	64%	-25% ▼

Recovery

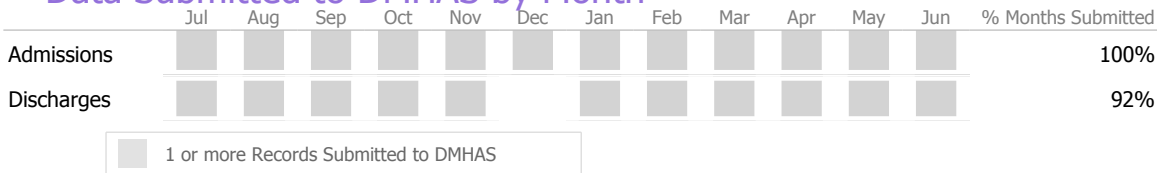
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		89	86%	75%	80%	11% ▲
Abstinence/Reduced Drug Use		81	74%	70%	90%	4%
Employed		11	10%	60%	39%	-50% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	6	27 days	0.0	83%	90%	93%	-7%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	564	521	8%
Admits	564	518	9%
Discharges	557	523	7%
Bed Days	10,262	9,326	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	50%

Cooccurring	Actual	State Avg
MH Screen Complete	97%	96%
SA Screen Complete	97%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		404	73%	80%	78%	-7%
No Re-admit within 30 Days of Discharge		513	92%	85%	91%	7%
Follow-up within 30 Days of Discharge		285	71%	90%	64%	-19%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		439	75%	60%	80%	15%
Abstinence/Reduced Drug Use		386	66%	70%	65%	-4%
Improved/Maintained Axis V GAF Score		361	65%	75%	89%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		28	22 days	0.0	100%	90%	97%	10%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	67	16% ▲
Admits	68	57	19% ▲
Discharges	69	57	21% ▲
Bed Days	3,806	3,608	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	14%

Cooccurring	Actual	State Avg
MH Screen Complete	99%	96%
SA Screen Complete	99%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		39	57%	70%	70%	-13% ▼
No Re-admit within 30 Days of Discharge		66	96%	85%	91%	11% ▲
Follow-up within 30 Days of Discharge		36	92%	90%	63%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		76	97%	70%	74%	27% ▲
Improved/Maintained Axis V GAF Score		39	57%	95%	85%	-38% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	66 days	0.1	104%	90%	76%	14% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	53	15% ▲
Admits	33	41	-20% ▼
Discharges	64	24	167% ▲
Service Hours	233	186	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	98%
On-Time Periodic 6 Month Updates	N/A	68%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		37	58%	50%	53%	8%

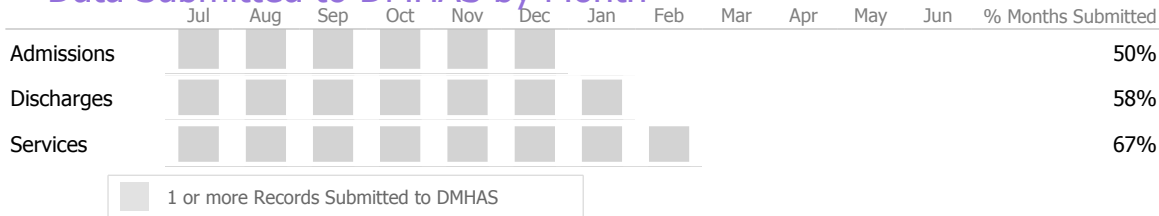
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		10	16%	20%	24%	-4%
● Stable Living Situation		47	73%	80%	84%	-7%
● Self Help		25	39%	60%	66%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	91%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48	36	33% ▲
Admits	36	23	57% ▲
Discharges	37	23	61% ▲
Bed Days	4,453	4,494	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	2%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		29	78%	85%	71%	-7%
No Re-admit within 30 Days of Discharge		29	78%	85%	71%	-7%
Follow-up within 30 Days of Discharge		16	55%	90%	64%	-35%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		39	80%	70%	90%	10% ▲
Employed		15	31%	60%	39%	-29% ▼
Improved/Maintained Axis V GAF Score		1	3%	75%	80%	-72% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	179 days	0.2	87%	90%	93%	-3%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	63	-19% ▼
Admits	29	47	-38% ▼
Discharges	51	43	19% ▲
Service Hours	187	422	-56% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	95%
Valid TEDS Data	77%	91%
On-Time Periodic		
6 Month Updates	N/A	44%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	53%	50%	54%	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		43	84%	75%	87%	9%
● Improved/Maintained Axis V GAF Score		37	73%	75%	69%	-2%
● Stable Living Situation		39	76%	95%	88%	-19% ▼
● Abstinence/Reduced Drug Use		18	35%	55%	58%	-20% ▼
● Employed		9	18%	50%	44%	-32% ▼
● Self Help		8	16%	60%	30%	-44% ▼

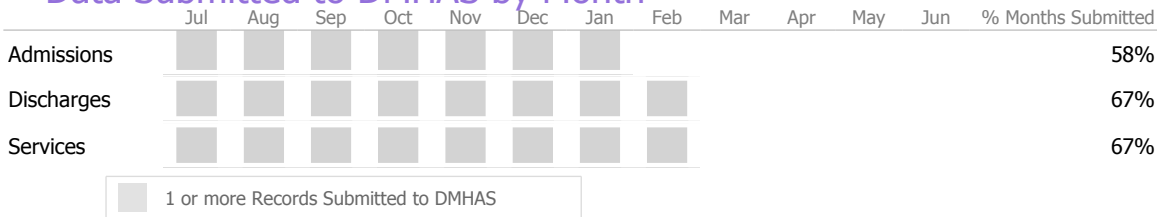
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		16	55%	75%	75%	-20% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Senior Services

InterCommunity Recovery Centers, Inc. (ADRC)

Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	138	75	84% ▲
Admits	122	61	100% ▲
Discharges	114	49	133% ▲
Service Hours	1,598	419	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	83%	68%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		51	45%	50%	53%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		115	76%	80%	84%	-4%
Self Help		81	53%	60%	66%	-7%
Employed		21	14%	20%	24%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		37	97%	90%	91%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Standard Case Management Programs