

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	142	154	-8%
	Admits	108	119	-9%
	Discharges	128	118	8%
	Service Hours	471	1,219	-61% ▼
	Bed Days	693	1,059	-35% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 173 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Overall		99%	80%	91%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Outcome		95%	80%	83%
✓ Access		95%	80%	88%
✓ Recovery		93%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	118	81.4%
	Residential Services	27	18.6%

### Client Demographics

Age	#	%	State Avg
18-25	10	7%	14%
26-34	55	39% ▲	24%
35-44	32	23%	20%
45-54	36	25%	22%
55-64	8	6%	16%
65+	1	1%	5%

Gender	#	%	State Avg
Male	112	79% ▲	60%
Female	30	21% ▼	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	118	83%	74%
Hispanic-Other	11	8%	7%
Hisp-Puerto Rican	9	6%	13%
Unknown	4	3%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	101	71%	65%
Black/African American	21	15%	16%
Other	19	13%	13%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	118	0%
Admits	83	81	2%
Discharges	102	78	31% ▲
Service Hours	471	1,219	-61% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	95%
Valid TEDS Data	100%	91%
On-Time Periodic		
6 Month Updates	75%	44%
Cooccurring		
MH Screen Complete	98%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		34	33%	50%	54%	-17% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		117	91%	75%	87%	16% ▲
Improved/Maintained Axis V GAF Score		102	89%	75%	69%	14% ▲
Abstinence/Reduced Drug Use		77	60%	55%	58%	5%
Self Help		66	52%	60%	30%	-8%
Stable Living Situation		104	81%	95%	88%	-14% ▼
Employed		35	27%	50%	44%	-23% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		8	30%	90%	81%	-60% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	15%	75%	75%	-60% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■		■	■	■		■	■	■	■	■		75%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ▲ Goal Met    ● Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	42	-36% ▼
Admits	25	38	-34% ▼
Discharges	26	40	-35% ▼
Bed Days	693	1,059	-35% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	97%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	50%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	96%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		24	92%	80%	78%	12% ▲
No Re-admit within 30 Days of Discharge		26	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		8	33%	90%	64%	-57% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		25	96%	75%	89%	21% ▲
Abstinence/Reduced Drug Use		21	78%	70%	65%	8%
Self Help		15	56%	60%	80%	-4%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		2	26 days	0.1	95%	90%	97%	5%

Legend: ■ < 90%    ■ 90-110%    ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs