

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	81	80	1%
	Admits	5		
	Discharges	3	4	-25% ▼
	Service Hours	352	892	-61% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	81	100.0%

Consumer Satisfaction Survey (Based on 24 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Respect		96%	80%	91%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Access		88%	80%	88%
✓ Outcome		82%	80%	83%
● Recovery		71%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	2	2%	14% ▼
26-34	13	16%	24%
35-44	15	19%	20%
45-54	21	26%	22%
55-64	16	20%	16%
65+	14	17%	5% ▲

Gender	#	%	State Avg
Female	58	72%	40% ▲
Male	23	28%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	68	84%	74%
Unknown	13	16%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			13% ▼

Race	#	%	State Avg
White/Caucasian	73	90%	65% ▲
Unknown	7	9%	3%
Black/African American	1	1%	16% ▼
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81	80	1%
Admits	5	-	
Discharges	3	4	-25% ▼
Service Hours	352	892	-61% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	70%
Cooccurring	Actual	State Avg
MH Screen Complete	98%	82%
SA Screen Complete	94%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	45%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		68	84%	60%	70%	24% ▲
Improved/Maintained Axis V GAF Score		66	85%	75%	59%	10%
Stable Living Situation		77	95%	95%	86%	0%
Employed		16	20%	30%	23%	-10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		54	69%	90%	90%	-21% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 92 Active Standard Outpatient Programs