

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	207	187	11% ▲
	Admits	183	191	-4%
	Discharges	170	194	-12% ▼
	Service Hours	1,177	1,753	-33% ▼
	Bed Days	17,310	16,202	7%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 320 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		86%	80%	92%
✓ Quality and Appropriateness		86%	80%	93%
✓ Access		84%	80%	88%
✓ Overall		82%	80%	91%
✓ Respect		81%	80%	91%
● Recovery		78%	80%	79%
● Outcome		75%	80%	83%
● General Satisfaction		74%	80%	92%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	153	58.8%
	Outpatient	58	22.3%
<b>Mental Health</b>	Community Support	28	10.8%
	Residential Services	21	8.1%

### Client Demographics

Age	#	%	State Avg
18-25	29	14%	14%
26-34	65	31%	24%
35-44	52	25%	20%
45-54	33	16%	22%
55-64	26	13%	16%
65+	2	1%	5%

Gender	#	%	State Avg
Male	141	69%	60%
Female	64	31%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	179	86%	74% ▲
Hisp-Puerto Rican	19	9%	13%
Unknown	5	2%	6%
Hispanic-Other	4	2%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	151	73%	65%
Black/African American	30	14%	16%
Other	19	9%	13%
Unknown	5	2%	3%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Asian			1%
Multiple Races			1%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	84	-31% ▼
Admits	40	66	-39% ▼
Discharges	38	66	-42% ▼
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	91%
<b>On-Time Periodic</b>		
6 Month Updates	6%	44%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	98%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		34	89%	50%	54%	39% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		56	97%	75%	87%	22% ▲
✓ Abstinence/Reduced Drug Use		41	71%	55%	58%	16% ▲
● Improved/Maintained Axis V GAF Score		38	70%	75%	69%	-5%
● Self Help		29	50%	60%	30%	-10%
● Stable Living Situation		46	79%	95%	88%	-16% ▼
● Employed		3	5%	50%	44%	-45% ▼

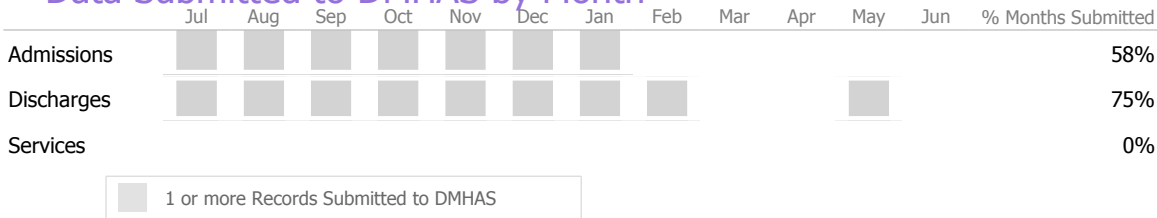
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	81%	N/A ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	75%	-75% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | █ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	75	-9%
Admits	51	63	-19% ▼
Discharges	57	58	-2%
Bed Days	4,884	6,498	-25% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		44	77%	70%	70%	7%
✓ No Re-admit within 30 Days of Discharge		52	91%	85%	91%	6%
● Follow-up within 30 Days of Discharge		19	43%	90%	63%	-47% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	14%
<b>Cooccurring</b>		
✓ MH Screen Complete	100%	96%
✓ SA Screen Complete	100%	96%
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	99%	100%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		56	82%	70%	74%	12% ▲
✓ Improved/Maintained Axis V GAF Score		55	96%	95%	85%	1%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	111 days	0.1	89%	90%	76%	-1%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	69	25% ▲
Admits	79	54	46% ▲
Discharges	68	61	11% ▲
Bed Days	6,367	4,152	53% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	98%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		44	65%	70%	70%	-5%
No Re-admit within 30 Days of Discharge		62	91%	85%	91%	6%
Follow-up within 30 Days of Discharge		19	43%	90%	63%	-47%

### Recovery

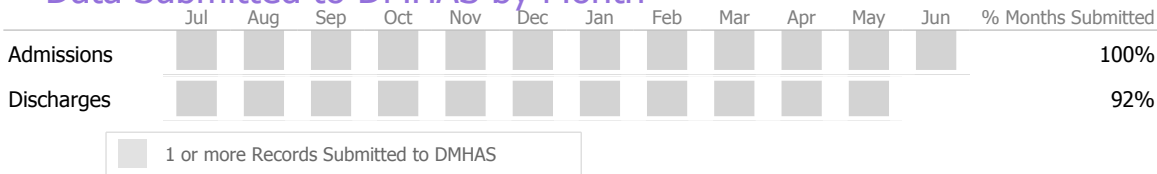
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		47	53%	70%	74%	-17%
Improved/Maintained Axis V GAF Score		65	94%	95%	85%	-1%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	99 days	0.1	92%	90%	76%	2%

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	3	-100% ▼
Discharges	-	-	
Bed Days	1,825	1,566	17% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic		
6 Month Updates	80%	86%
Cooccurring		
MH Screen Complete	0%	90%
SA Screen Complete	0%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	83%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	68%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	73%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		4	80%	75%	43%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	952 days	0.3	100%	90%	93%	10%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

Actual   
 |   
  Goal   
 ✓ Goal Met   
  Below Goal

\* State Avg based on 13 Active MH Intensive Res. Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	4	1	300% ▲
Discharges	-	4	-100% ▼
Bed Days	2,168	1,920	13% ▲

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	82%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	96%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

### Data Submission Quality

Measure	Actual	State Avg
Valid NOMS Data	99%	99%
6 Month Updates	100%	90%
MH Screen Complete	60%	88%
SA Screen Complete	60%	88%
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Recovery

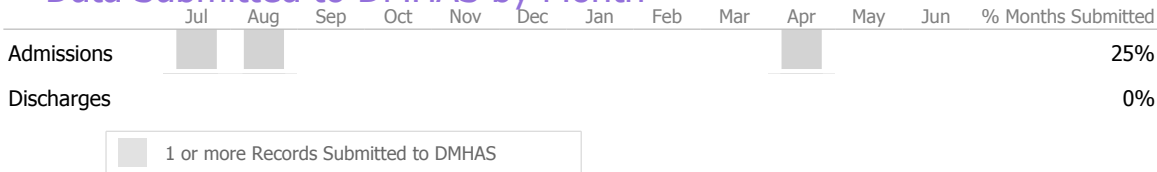
Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		7	100%	90%	99%	10%
Social Support		4	57%	60%	83%	-3%
Improved/Maintained Axis V GAF Score		5	83%	95%	71%	-12% ▼

### Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	655 days	0.2	99%	90%	95%	9%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 24 Active Group Home Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% ▲
Admits	2	1	100% ▲
Discharges	-	1	-100% ▼
Service Hours	262	277	-6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	93%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	88%
SA Screen Complete	0%	87%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	69%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		5	100%	80%	92%	20% ▲
Improved/Maintained Axis V GAF Score		5	100%	95%	69%	5%
Social Support		3	60%	60%	81%	0%
Employed		0	0%	20%	13%	-20% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		5	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual   
 |   
  Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 48 Active CSP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	22	5%
Admits	4	2	100% ▲
Discharges	3	3	0%
Service Hours	915	1,476	-38% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	94%	93%
Cooccurring	Actual	State Avg
MH Screen Complete	25%	88%
SA Screen Complete	0%	87%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	65%	69%	-32% ▼

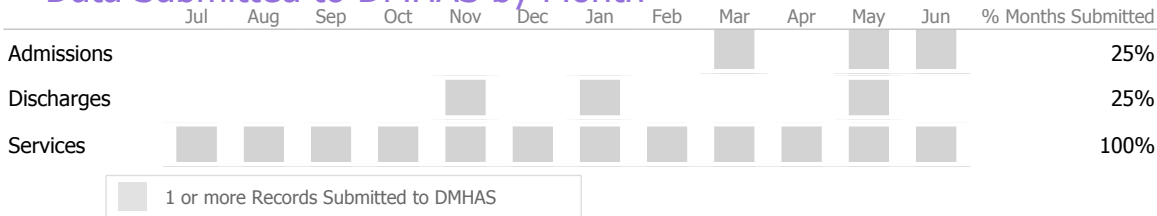
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		23	100%	80%	92%	20% ▲
Social Support		17	74%	60%	81%	14% ▲
Employed		0	0%	20%	13%	-20% ▼
Improved/Maintained Axis V GAF Score		16	84%	95%	69%	-11% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		20	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    |    Goal    
 ✓ Goal Met    
 ● Below Goal

\* State Avg based on 48 Active CSP Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	7	29% ▲
Admits	3	1	200% ▲
Discharges	4	1	300% ▲
Bed Days	2,066	2,066	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	90%
Cooccurring		
MH Screen Complete	0%	88%
SA Screen Complete	0%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	100%	80%	82%	20% ▲
No Re-admit within 30 Days of Discharge		4	100%	85%	96%	15% ▲
Follow-up within 30 Days of Discharge		3	75%	90%	79%	-15% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		8	89%	60%	83%	29% ▲
Stable Living Situation		9	100%	90%	99%	10%
Improved/Maintained Axis V GAF Score		8	100%	95%	71%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	1,196 days	0.2	94%	90%	95%	4%

Legend: ■ < 90%    ■ 90-110%    ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions					■					■		■	25%
Discharges					■			■	■	■		■	33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 24 Active Group Home Programs