

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	221	218	1%
	Admits	206	188	10%
	Discharges	210	192	9%
	Service Hours	2,071	2,808	-26% ▼
	Bed Days	14,523	13,710	6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 247 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		90%	80%	93%
✓ Overall		90%	80%	91%
✓ Recovery		88%	80%	79%
✓ Access		86%	80%	88%
✓ Outcome		86%	80%	83%
✓ General Satisfaction		82%	80%	92%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	163	59.5%
	Outpatient	67	24.5%
Mental Health	Residential Services	44	16.1%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	50	23%	16%	Male	152	69%	60%	
26-34	64	29%	23%	Female	68	31%	40%	
35-44	36	16%	20%	Race	White/Caucasian	182	82% ▲	65%
45-54	51	23%	24%		Black/African American	25	11%	17%
55-64	18	8%	14%		Other	12	5%	14%
65+	2	1%	4%		Am. Indian/Native Alaskan	1	0%	1%
					Unknown	1	0%	3%
Ethnicity	#	%	State Avg	Asian			1%	
Non-Hispanic	202	91% ▲	75%	Multiple Races			1%	
Hisp-Puerto Rican	10	5%	12%	Hawaiian/Other Pacific Islander			0%	
Hispanic-Other	8	4%	6%					
Unknown	1	0%	6%					
Hispanic-Cuban			0%					
Hispanic-Mexican			0%					

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	9	-22% ▼
Admits	2	3	-33% ▼
Discharges	4	4	0%
Service Hours	259	652	-60% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	25%	50%	70%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		4	57%	60%	86%	-3%
● Stable Living Situation		5	71%	85%	93%	-14% ▼
● Employed		0	0%	25%	13%	-25% ▼

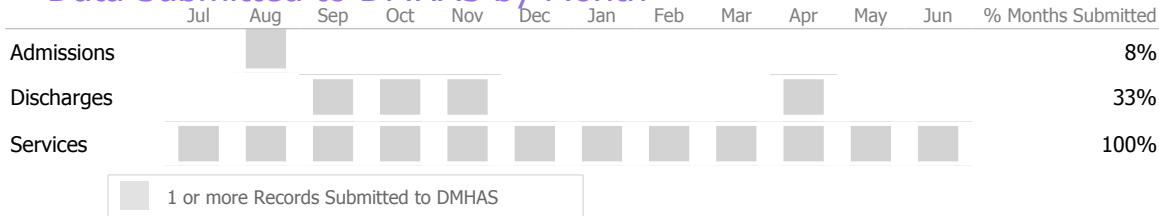
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		76% / 99%
On-Time Periodic 6 Month Updates		33% / 91%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 52 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	67	0%
Admits	53	57	-7%
Discharges	62	51	22% ▲
Service Hours	237	394	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	0%	34%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		43	69%	50%	52%	19% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		66	90%	55%	58%	35% ▲
✓ Not Arrested		71	97%	75%	89%	22% ▲
✓ Self Help		58	79%	60%	25%	19% ▲
✓ Improved/Maintained Axis V GAF Score		56	86%	75%	60%	11% ▲
● Stable Living Situation		68	93%	95%	87%	-2%
● Employed		18	25%	50%	37%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	45%	90%	84%	-45% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		24	50%	75%	74%	-25% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	70	9%
Admits	63	55	15% ▲
Discharges	62	57	9%
Bed Days	4,974	5,120	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	11%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		44	71%	70%	68%	1%
✓ No Re-admit within 30 Days of Discharge		61	98%	85%	93%	13% ▲
● Follow-up within 30 Days of Discharge		17	39%	90%	52%	-51% ▼

Recovery

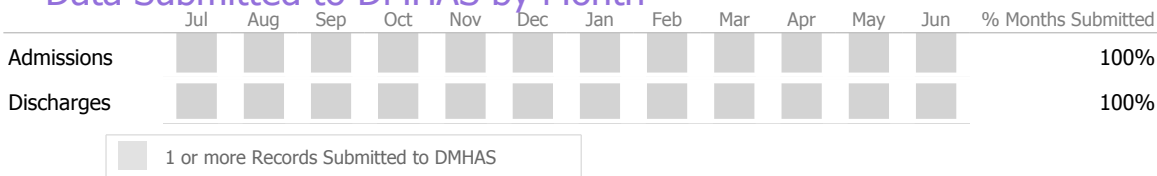
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		70	92%	70%	77%	22% ▲
✓ Improved/Maintained Axis V GAF Score		61	98%	95%	94%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	87 days	0.2	91%	90%	90%	1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	76	14% ▲
Admits	76	64	19% ▲
Discharges	74	66	12% ▲
Bed Days	5,394	4,921	10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		51	69%	70%	68%	-1%
✓ No Re-admit within 30 Days of Discharge		69	93%	85%	93%	8%
● Follow-up within 30 Days of Discharge		26	51%	90%	52%	-39% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ Valid TEDS Data	100%	100%
On-Time Periodic		
	Actual	State Avg
6 Month Updates	N/A	11%
Cooccurring		
	Actual	State Avg
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	98%
Diagnosis		
	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

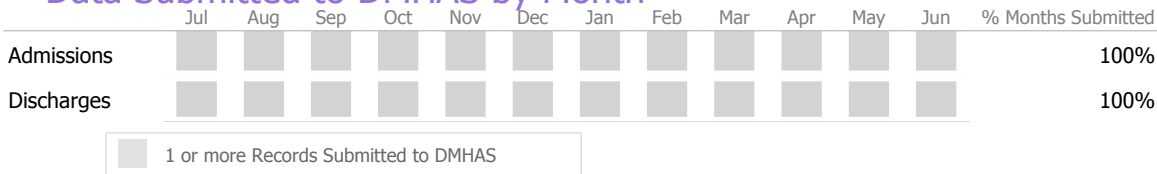
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		64	73%	70%	77%	3%
✓ Improved/Maintained Axis V GAF Score		72	97%	95%	94%	2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		19	90 days	0.2	78%	90%	90%	-12% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	11	-27% ▼
Admits	4	5	-20% ▼
Discharges	2	7	-71% ▼
Bed Days	2,043	1,971	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	97%
On-Time Periodic		
6 Month Updates	100%	87%
Cooccurring		
MH Screen Complete	0%	93%
SA Screen Complete	0%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	80%	78%	-80% ▼
No Re-admit within 30 Days of Discharge		2	100%	85%	87%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

Recovery

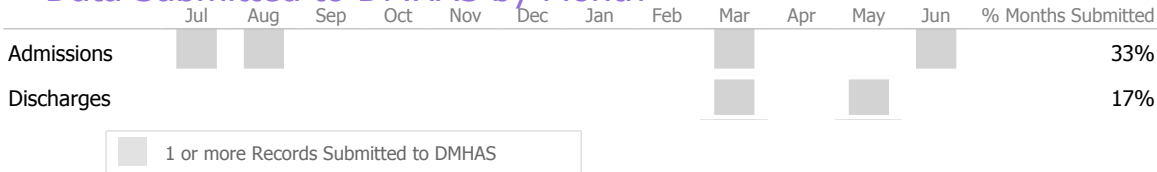
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		7	88%	60%	77%	28% ▲
Stable Living Situation		7	88%	90%	98%	-2%
Improved/Maintained Axis V GAF Score		0	0%	95%	64%	-95% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	6	433 days	0.8	93%	90%	96%	3%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	3	2	50% ▲
Discharges	1	4	-75% ▼
Bed Days	2,112	1,698	24% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	87%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	80%	78%	20% ▲
No Re-admit within 30 Days of Discharge		1	100%	85%	87%	15% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	81%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		5	71%	60%	77%	11% ▲
Stable Living Situation		7	100%	90%	98%	10%
Improved/Maintained Axis V GAF Score		1	14%	95%	64%	-81% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	1,058 days	0.9	96%	90%	96%	6%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■											17%
Discharges	■												8%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	21	10%
Admits	5	2	150% ▲
Discharges	5	3	67% ▲
Service Hours	1,575	1,762	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic 6 Month Updates	7%	91%
Cooccurring MH Screen Complete	80%	91%
SA Screen Complete	40%	91%
Diagnosis Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	80%	50%	70%	30% ▲

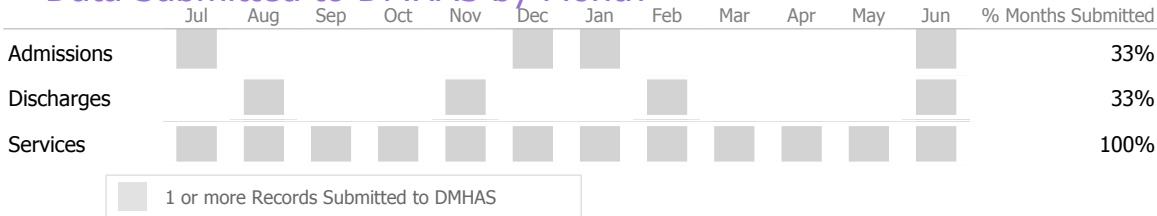
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		17	74%	60%	86%	14% ▲
Stable Living Situation		20	87%	85%	93%	2%
Employed		1	4%	25%	13%	-21% ▼
Improved/Maintained Axis V GAF Score		3	15%	95%	68%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		18	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 52 Active Residential Support Programs