Smart Thermostats – Energy Savings – Demand Response
Remote Sensors - Occupancy Sensors – Future weather predictability
Texas Demand Response

Sample Program Emails

**Critical Power Event Alert**

Shift power. Save the grid. Earn money!

Hi [firstName],

This email is being sent to inform you of a critical power event being called by ERCOT today at the time listed below. Remember this is a totally voluntary event and while we hope to pay you for reducing your energy, there is no penalty for non-participation. If you are able to substantially reduce your energy usage during this event, you’ll be eligible for a credit on your TriEagle invoice.

To help you simply need to reduce your usage starting at the time mentioned below. There is no enrollment process or form to complete. We do not know how long this event will last but it should last no longer than 3 hours.

**Date:** July 11, 2016
**Start Time:** 3:30 PM
**We’ll pay:** 23¢ per kWh saved

That’s approximately 2.9 times what you pay us per kWh!

We are notified 30 minutes before an ERCOT event is called. To ensure you don’t miss out....

ENROLL IN TEXT MESSAGE NOTIFICATIONS

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**Critical Power Event is Over**

Thank you for shifting your power!

Hi [firstName],

TriEagle Energy would like to thank you for your participation, or consideration to participate, in the Critical Power Event that has been recalled. You may resume normal usage practice.

If you were able to participate, and you were successful in reducing your usage, you will receive an email from us next month with an estimate of the amount of money you earned back for your participation.

Remember, there is NO penalty if you weren’t able to respond. These are, and always will be, purely voluntary.

Thank you!

TriEagle Energy - Critical Power Event Team
SmartEnergy@TriEagleEnergy.com

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**Critical Power Event Participation**

Shift power. Save the grid. Earn money!

Hi Robert,

TriEagle Energy is pleased to inform you that you reduced your energy usage during the event that took place on Tuesday, June 14, 2016 and earned the rebate below. For this event, you earned $1.37 per kWh reduced and while the amount below may not seem like a substantial amount you can see how this could quickly add up. In other words, when combined with the curtailment efforts of many other TriEagle customers, you are making a significant impact. Your usage reduction went a long way in protecting our Texas environment and earning you the credit below.

$1.37

This credit will appear on your next invoice.

Some notes:

This rebate was determined by looking at your usage over similar days prior to and after the day of the events. We considered the local weather where you live including temperature and cloudiness, to ensure we were comparing energy usage during similar demand periods.

The lead times for notification of these events, the time they occur and the length of the events are NOT determined by TriEagle Energy. These events are determined by the Electric Reliability Council of Texas (ERCOT). TriEagle Energy will use every means possible to notify you as early as possible, including text messaging, twitter and facebook.

Please remember these events are 100% voluntary and there is no penalty for non-participation.

Thanks again for your participation, we hope to see you at our next event!

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Overview

• Energy Savings
  • 23% Electric and Gas*
  • 100% - 200% payback year 1**
• Demand Response
  • Demand Response capacity
  • Weekly Usage Reports
• Environmental Benefits

* Ecobee Inc. [www.ecobee.com/savings](http://www.ecobee.com/savings)
** Installed program cost of $500/Thermostat with annual savings of $500 - $1000/yr
Smart Meter PrimeTime Weekly Reports

JANE ESPEY
Your home energy report for:
1842 TEAL BROOK LN, SUGAR LAND, TX
ESN ID: 100891023043400301010
Week of April 24th – April 30th

Weekly Overview

<table>
<thead>
<tr>
<th></th>
<th>THIS WEEK</th>
<th>LAST WEEK</th>
</tr>
</thead>
<tbody>
<tr>
<td>kWh</td>
<td>152</td>
<td>121</td>
</tr>
<tr>
<td>$</td>
<td>$16.17</td>
<td>$13.17</td>
</tr>
</tbody>
</table>

Based on your usage, projected electricity charges for the month are $57.94*, with approximately 9 days left in your billing cycle.

Your Weekly Usage

Energy Tip
Heading out for the day? Adjust your thermostat 2 to 4 degrees and save on your electricity bill.

HUGE SAVINGS on Energy Efficient LED Light Bulbs!
Save up to 40% on LED light bulbs with this exclusive offer to residential customers in the CenterPoint Energy Houston Electric service area. Click here »

TriEagle PrimeTime
A free and exclusive TriEagle feature that pays you for shifting power use during critical power events. Click here »

Protect Price Certainty
See our great renewal rates and start saving today. Click here »

CoolSaver Tune-Up
Improve the cooling output and efficiency of your air condition unit by up to 27% with a CoolSaver Tune-Up. To learn more, call 866.688.2323.

DAY BY DAY ANALYSIS

<table>
<thead>
<tr>
<th></th>
<th>0 kWh</th>
<th>15 kWh</th>
<th>Daily Weather</th>
<th>Daily Cost</th>
<th>Difference from Last Week</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sun</td>
<td></td>
<td>0</td>
<td>68/75°</td>
<td>$2.31</td>
<td>-5 kWh</td>
</tr>
<tr>
<td>Mon</td>
<td></td>
<td>10</td>
<td>66/84°</td>
<td>$2.45</td>
<td>+7 kWh</td>
</tr>
<tr>
<td>Tue</td>
<td></td>
<td>15</td>
<td>72/83°</td>
<td>$1.97</td>
<td>+2 kWh</td>
</tr>
<tr>
<td>Wed</td>
<td></td>
<td>15</td>
<td>63/84°</td>
<td>$2.25</td>
<td>+8 kWh</td>
</tr>
<tr>
<td>Thu</td>
<td></td>
<td>15</td>
<td>68/81°</td>
<td>$2.34</td>
<td>+10 kWh</td>
</tr>
<tr>
<td>Fri</td>
<td></td>
<td>15</td>
<td>73/84°</td>
<td>$2.48</td>
<td>+4 kWh</td>
</tr>
<tr>
<td>Sat</td>
<td></td>
<td>15</td>
<td>70/85°</td>
<td>$2.47</td>
<td>+5 kWh</td>
</tr>
</tbody>
</table>
Overview

• Massachusetts provides a Smart Thermostat installed for a $50 co-pay

• Electric Supply Costs Reduction available when combined with electric supply and supplier demand response programs

• Electric suppliers pay for the marketing of the program
Smart Thermostats Benefits for Connecticut consumers
October 27, 2016