

Fiscal Year July 1, 2010 to June 30, 2011
The Commission on Human Rights and Opportunities

CASE PROCESSING REPORT, CUMULATIVE DATA

1. Complaints Filed by Region

Capitol	474
Southwest	456
West Central	546
Eastern	469
Housing Discrimination Unit	142
Grand Total	2087

2. Complaints Filed by Type of Charge

Employment	1804
Housing	142
Public accommodation	114
Credit	1
Other	26
Grand Total	2087

3. Complaints Filed Against State Agencies

145

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4. Case Closures

Closure Type	Total
Administrative Dismissal	34
Merit Assessment Review - Frivolous	22
Merit Assessment Review - No Claim for Relief	21
Merit Assessment Review - No Possibility of Reasonable Cause Finding	237
Merit Assessment Review - Respondent Exempt	3
No Fault Agreement	1
No Reasonable Cause	124
Pending	3
Pre-determination Conciliation	76
Public Hearing/Court Closure	37
Release of Jurisdiction	276
Satisfactorily Adjusted	8
Withdrawal	60
Withdrawal with Settlement	397
Grand Total	1299

5. OPH Closures

Administrative Dismissal	1
Public Hearing Withdrawal	2
Referee Decision	8
Stipulated Agreement	29
Grand Total	39

6. Number of Reasonable Cause Findings

Case Certified to Public Hearing	55
Reasonable Cause Draft Issued	95
Grand Total	150

7. Total Number of Pending Cases at End of Year 68

8. Total Number of Active Cases at End of Year 65

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Complaints filed -- Basis/Type	Type					
Basis	CREDIT	EMPLOYMENT	HOUSING	OTHER	PA*	Total
Age		493	4	1	13	511
Alienage		1				1
Ancestry		121	9	3	8	141
Color		485	26	7	56	574
Familial Status		3	8			11
Family with Minor Children		1				1
Learning Disability		16		1	1	18
Marital Status		19	1		2	22
Mental Disability		94	24	3	9	130
Mental Disorder		13			1	14
Mental Retardation					2	2
National Origin		249	12	2	6	269
None		1			1	2
Other		374	1	4	24	403
Physical Disability		423	72	5	35	535
Prior Conviction of Crime			1			1
Race		564	33	6	59	662
Religious Creed		47	1	2	6	56
Retaliation - Housing		1				1
Sex		518	2	5	28	553
Sexual Orientation	1	38				39
Source of Income - Other			3			3
Source of Income - Pub. Assistance			1			1
Source of Income - SDG			2			2
Source of Income - Sect. 8			15			15
Source of Income - SS			3			3
Source of Income - SSI			2			2
Grand Total	1	3461	220	39	251	3972

***Public accommodation**

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Complaints Filed by Issue		
Type	Issue	Total
CREDIT	Other	1
EMPLOYMENT	Advertising	1
	Aiding & Abetting	46
	Demotion	68
	Discharge	1089
	Exclude from Membership	2
	Harassment	389
	Hiring	97
	Other	619
	Other(Pregnancy)	13
	Promotion	93
	Public Agency	1
	Refused Leave(Pregnancy)	3
	Retaliation	593
	Sexual Harassment	198
	Termination(Pregnancy)	52
	Terms & Conditions	624
HOUSING	Denial of Rental	30
	Denial of Sale	2
	Eviction	1
	Other	5
	Reasonable Accommodation	67
	Retaliation	4
	Sale	1
	Terms and Conditions	39
	OTHER	Aiding & Abetting
Code of Fair Practices		4
Criminal Offender		1
Other		20
Promotion		1
PUBLIC ACCOMODATION	Entertainment	1
	Food	1
	Harassment	1
	Other	73
	Public Agency	33
	Recreation	6
	Retaliation	1
Grand Total		4182

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Complaints Closed by Basis															
Basis	AD	ADRS	MAR/RE	MARC	MARF	MARR	NFA	NRC	PDC	PH	PNDG	SA	WD	WDWS	Total
Age	5	76		71	4	9	1	41	6	6	1	2	19	148	389
Alienage		4												1	5
Ancestry	7	18		22		4		12	3	3		1	12	36	118
Color	10	57		111	10	6		54	14	9		5	24	129	429
Familial Status	1			1				3	7	1	1		2		16
Family with Minor Children													1		1
Learning Disability				1		1		1					1	7	11
Marital Status		5		2	2	1		3		1			1	1	16
Mental Disability	1	20		16	1			11	7	2		1	9	47	115
Mental Disorder		3		5	1			5	1	1	1			7	24
Mental Retardation		1													1
National Origin	4	38		69	3	3		21	4	4	1	2	19	58	226
None		1		1										2	4
Other	7	61	1	30	5	6		24	3	10		4	9	116	276
Physical Disability	13	83	1	56	8	4		42	35	8	1	4	21	154	430
Prior Conviction of Crime	2			1				1					1	1	6
Race	17	73		110	10	8		58	15	14	1	5	26	154	491
Religious Creed	1	10	1	7	1	3		2		2			1	14	42
Retaliation - Housing														4	4
Sex	12	102		45	6	3	2	26	6	12		3	15	145	377
Sexual Orientation	1	6		6	4	1		3	1	3				16	41
Source of Income										1					1
Source of Income - SDG									1				2		3
Source of Income - Sect. 8									7	2			3	1	13
Source of Income - SS									2						2
Source of Income - SSI														2	2
Grand Total	81	558	3	554	55	49	3	307	112	79	6	27	166	1043	3043

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Grand Total	1299

Complaints Closed by Unit					Type
Unit	EMPLOYMENT	HOUSING	OTHER	PA*	Total
Capitol	199			13	212
Southwest	206			11	217
West Central	180		3	7	190
Eastern	143		8	13	164
Housing		110			110
Legal	368	17	5	16	406
Grand Total	1388	129	21	87	1625

* PUBLIC ACCOMODATION