



STATE OF CONNECTICUT
TEACHERS' RETIREMENT BOARD
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"An Affirmative Action/Equal Opportunity Employer"
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New Pharmacy Benefits Manager
For TRB Sponsored Health Insurance Plan
Questions & Answers

December, 2009

Q: Why did you drop Medco?

A: The Board enjoyed a longstanding relationship with Medco and awarded a new contract last year. The State of Connecticut could not accept the numerous changes that Medco requested to the written contract. As a state agency we are bound by the State of Connecticut procurement process which requires us to do business with those companies who are willing and able to sign the required contract language.

Q: My deductible usually renews on January 1st. What will happen in 2010?

A: The 2009 deductible of \$250 will extend through January 31st, 2010 and will renew on February 1, 2010 for the period February 1 – December 31 at \$250.

Q: Will my co-payments and \$1000 annual out of pocket maximum change with CVS/Caremark?

A: No, the Board approves all plan design changes and has not made any changes. Reminder: Retail orders are limited to a 34 day supply.

Q: If my prescription was on the Medco formulary but not on the CVS/Caremark formulary will I have to pay a higher percentage (co-pay)?

A: No, if your physician verifies on the proper form there is a medical need you will not pay a higher percentage (co-pay). The form will be posted to our web shortly.

Q: Will our prescriptions be transferred from Medco to CVS/Pathmark and will they continue to notify us of refill expiration, etc. as Medco has done.

A: Yes to both. Medco will transfer any open refills (excluding controlled medications, by law these can't be transferred) to CVS Caremark for processing once the cutover occurs on February 1st. We advise members when refills are set to expire via the refill labels that are sent out with orders and for those that register on the CVS Caremark website www.caremark.com we also post refill expiration info there.