

## SustiNet Patient Centered Medical Home Advisory Committee

### Issues to consider

- Standards/certification for medical homes
  - NCQA
  - What providers required on teams
  - PCPs – types of providers
- Financial support
  - Costs to practices
  - Coordination among payers
  - Rewarding quality, efficient care
  - Shared savings
  - Implementation grants
  - Links to payment reform
- Payer savings, including state
  - Measuring
  - Sharing savings with teams
  - Investing in PCMH system
- Technical assistance – learning collaboratives
  - Best practices collection and dissemination
  - Help finding help for certification
  - Continuing education
  - Opportunities for collaboration, cross site/practice area learning
  - On-site visits?
- Coordination with other providers, programs
  - Behavioral health
  - Oral health
  - Pharmacy, medication management
  - Nutrition services
  - Specialists
  - Hospitals
  - Disease management
- Evaluation
  - How to measure care coordination
  - How to measure quality, patient satisfaction
  - How to share performance information with teams
  - Process to develop measurement tools – collaborative w/ teams
- Targeting populations
  - Racial and income disparities
  - Rural areas
  - Underserved areas
- Coordination with other advisory groups and task forces
  - Workforce
    - Primary care capacity
    - New skill sets needed in practice transformation
  - Health IT