

# **Course Schedule**

## **Monday**

**Crisis Negotiation Fundamentals**

## **Tuesday**

**Active Listening and Critical Assessments**

## **Wednesday**

**Suicide Intervention  
High Risk / Tactical Role / Team Protocol**

## **Thursday**

**Team Protocol / Situation Boards  
Practical Exercises**

## **Friday**

**Legal Aspects of Crisis Situations  
Case Studies  
Third Party Intermediaries  
Use of Interpreters  
Media**