

CRITICAL INCIDENT MANAGEMENT TRAINING

Command Post Program Daily Schedule

DAY ONE

Introduction of Instructors and Students

Program Overview and Categories and Types of Critical Incidents

Critical Incident Problem Assessment

- Students Identify Common Problems at Scenes of Major Incidents

Lecture/Notebook Presentation – Crisis Phase

- 1.0 Course Objectives
- 2.0 Introduction and Game Plan
- 3.0 Incident Characteristics
- 4.0 Incident Phases
- 5.0 Nature of Major Incidents
- 6.0 Role and Responsibility of First Responding Supervisor in the Crisis Phase

CONDUCT SIMULATION EXERCISE #1

DAY TWO

Transition to the Scene Management Phase

- Presentation of the Critical Incident Management Stages (CIMS) chart
- History and Development of the Incident Command System (ICS)
- ICS Functions

Planned Events: Using the ICS as a Planning and Decision-Making Tool

- Exercise: Students Assigned Positions in ICS to Conduct Planning Activity
- Report to class from Each Member on Recommendations/Plan of Action

Scene Management – Practical Exercises

- Class is divided into groups to plan for resolution of scenario managed on the 'model city', using the ICS
- Presentation from each management team

Discussion and video examples of Executive Management Phase: Based on Size, Scope and Seriousness of the Event

DAY THREE

- Selection and Set-up of Executive and Field Command Post Operations
- Review of ICS Functions and Assignment of Functions for Command Post Exercise
- Conduct Command Post/Executive Management Exercise

Conduct After Action Debriefing of Command Post Exercise based on:

- What Happened?
- What Was Our Agency's Response?
- What Would We Do Differently-the Next Time?

PROGRAM REVIEW AND EVALUATIONS

AWARD OF CERTIFICATES