

Governor's Cabinet on Nonprofit Health and Human Services  
Population Results Workgroup  
Tuesday, June 18, 2013, 2:30 pm – 4:00 pm  
Capitol Building, Room 317, Hartford, CT

Agenda and Minutes

**Members in attendance:** Yvette Bello, Ajit Gopalakrishnan, Karin Haberlin, Susan Keane, Karl Lewis, Anne McIntyre-Lahner, Rick Porth, Nancy Roberts

- **Introductions and Workgroup Objectives**
  - *The chairs reviewed the following three objectives of the workgroup and clarified participant questions.*
    - *Objective 1: Explore and document existing process and practices within government, nonprofit, and philanthropic entities for connecting population results to outcome measures within service contracts.*
    - *Objective 2: Refine the list of population indicators and finalize for adoption by Cabinet*
    - *Objective 3: Recommend a structure for organizing and maintaining population indicators and support for application of framework*
  
- **Connecting Population Indicators to POS Outcome Measures**
  - *Rick Porth from the United Way shared examples of how national UW was supporting local chapters in connecting program outcomes (i.e., performance measures) to community impact (i.e., population results). A model from UW in Iowa was shared and discussed.*
  - *It was recommended that the lessons learned from the various presenters to this workgroup (i.e., DMHAS, DCF, UW and CSSD (expected)) regarding implementation of performance measures in POS contracts and their relation to population indicators be compiled into a "how-to" guide that can help state agencies to implement this effectively.*
  
- **Data Request from State Agencies on Headline Indicators**
  - *The chairs updated the group on the draft memo to Robert Dakers, OPM regarding the data request for headline indicators from various state agencies.*
  
- **Draft Recommendations to Cabinet**
  - *The Committee put forward the following two recommendations:*
    - *Objective 1: Any state agency that awards health and human services POS contracts should have an intra-agency team (that includes data, operations, and contracts) to support the incorporation of performance outcome measures in POS contracts.*
    - *Objective 3: The CT Data Collaborative Web portal at CTdata.org is the recommended structure for organizing and maintaining the population indicators.*
  
- **Next Meeting**
  - *The next meeting will be determined based on the availability of Court Support Services Division (CSSD) to present their approach to incorporating performance measures in their work.*

D. Request for Feedback/Plans on Recommendations re: Strengthening Outcome Measures and Performance-Based Contracting *Please provide feedback on the following recommendations*

<i>System wide recommendations for comments</i>	<i>Agency Comments</i>
<p>Financial and Programmatic Reporting and Data Analysis: Agencies shall develop coordinated administrative and programmatic oversight component that includes administrative oversight, fiscal/programmatic reporting, and data analysis performed collaboratively by Program and Contracts staff.</p>	
<p>Management of Service Level Data: Agencies shall develop and implement protocols for the compilation, aggregation and electronic storage of financial, statistical and programmatic data to measure the provider's ability to meet contractual performance obligations.</p>	
<p>Programmatic Outcomes: Commissioners shall review and approve outcome measures to be included in PQS contracts and submit these measures to OPM. Agencies shall take into account how these measures within and across programs contribute to the applicable cross-agency results and indicators developed by the Governor's Cabinet for Non-Profit Health and Human Services. <i>(perhaps some common measures across State agencies could be identified through this process)</i></p>	
<p>Reporting on Outcomes: In a format and timeframe identified by OPM, State agencies shall submit a report to OPM listing performance outcome results for each program category involving \$1.0 million or more in annualized expenditures and for each contract within that category. These reports shall be posted on OPM's and the agency's web-site.</p>	
<p>Other Suggestions in regarding to Outcome Measures/Performance Based Contracting and Related Data systems</p>	