Information Technology Capital Investment Program
Project Status Report

To: Information Technology Strategy and Investment Committee
John Vittner, Office of Policy and Management

From: Josh Scalora

Email: Joshua.Scalora@ct.gov

Agency: Department of Developmental Services
Project: DDS Quality of Services Review Transformation
Project Manager: TBD

Reporting Period: Project Inception through 12/31/2016

Total Funds Requested: $363,180
Total Funds Allotted to Agency: $349,590
Accumulative Total Capital Fund Expenditures to Date: $267,226

Brief Project Description/Summary:
A major data source for the Medicaid Revenue reimbursements is the QSR Waiver Assurance Indicator Report. Federal Medicaid funding returned to the General Fund has grown from $332M to $515M as a result of the assurance process. There are more opportunities for waiver reimbursement using criteria reports from QSR.

The technology framework of the application will be adaptable to reviews or inspections throughout state agencies. The mobile workforce will promote acceptance of new tools that solve business issues and requirements. User roles will branch out to include business intelligence, training, scheduling and special interest group collaboration. Quality Monitors will have a quicker and more efficient method to report inspection data. The Quality Monitors will be able to perform more on-site inspections and reduce travel to regional offices. Inspection schedules, reminders and plan of correction follow-up are among the basic metrics for evaluation. The number of inspections completed the timeliness of reporting of citations and plans of correction being accepted will be ready for immediate analysis as opposed to the current method of analysis and reporting.

Summary of Progress Achieved to Date:
12-22-2016: Activities in support of the project goals have been incorporated into the Access Database Conversion Project. A major database used for reporting has been converted from Access to SQL backend, allowing more stable data, access to data across the enterprise, as well as ability to blend and merge the data with other system data. Two transactional databases used for licensing of CLA and CCH settings have been converted from Access to SQL backend, allowing more stable data, access to data across the enterprise, as well as ability to blend and merge the data with other system data. Additionally, specific Business Intelligence and Analytics dashboards are being developed to support the mobile and on-time access to specific quality data for staff in office and in the field. These dashboards will support visual identification of issues needing remediation or mitigation, and will provide further streamlining, reducing the need for individuals to access multiple databases to identify issues and trends. Other dashboards aggregate person-data from multiple data sources into a single view, dramatically reducing time to gather information in preparation of site-reviews.

Previous Update: LEAN process is complete. High level Business requirements are complete (L0, L1). This project is dependent on the HCBS Modernization Project and the project timeline will be re-evaluated accordingly. The Business requirements phase of the HCBS Modernization project was targeted to start in December of 2015. DDS completed an assessment of its organizational and business processes. In preparation for HCBS Modernization, critical business access database tables are being migrated to the agencies existing MS SQL backend.

Issues and Risks:
Activities in support of the DDS Quality of Services Review Transformation project goals have been incorporated into the Access Database Conversion Project.

Remaining goals of automation, streamlining and integration with existing systems are now within scope of the HCBS Modernization Project.

The project is at risk if a decision not to move forward with the HCBS Modernization Project is made and the RFP is not published.
Next Steps & Project Milestones:
Decision to move forward or not with the HCBS Modernization Project

Procure HCBS Project Manager
Publish HCBS RFP
Select HCBS System Integration (SI) vendor