

## IT INVESTMENT CAPITAL FUND PROJECT STATUS REPORT

**To:** Information Technology Strategy and Investment Committee  
John Vittner, Office of Policy & Management

**FROM:** Tina Good, Information Technology Director, Department of Developmental Services

**AGENCY/PROJECT NAME:** DDS / Quality of Service Review Transformation

**PROJECT MANAGER:** To Be Determined (TBD), Department of Developmental Services

**REPORTING PERIOD:** Project Inception through 6/30/2015

**Total Funds Requested:** \$ 363,180

**Bond Commission Approval(s):** Date: Mar. 2014                      Amount: \$ 349,590

**Accumulative Total Capital Fund Expenditures to Date: \$0**

### **Brief Project Description/Summary:**

A major data source for the Medicaid Revenue reimbursements is the QSR Waiver Assurance Indicator Report. Federal Medicaid funding returned to the General Fund has grown from \$332M to \$515M as a result of the assurance process. There are more opportunities for waiver reimbursement using criteria reports from QSR.

The technology framework of the application will be adaptable to reviews or inspections throughout state agencies. The mobile workforce will promote acceptance of new tools that solve business issues and requirements. User roles will branch out to include business intelligence, training, scheduling and special interest group collaboration. Quality Monitors will have a quicker and more efficient method to report inspection data. The Quality Monitors will be able to perform more on-site inspections and reduce travel to regional offices. Inspection schedules, reminders and plan of correction follow-up are among the basic metrics for evaluation. The number of inspections completed the timeliness of reporting of citations and plans of correction being accepted will be ready for immediate analysis as opposed to the current method of analysis and reporting

### **Summary of Progress Achieved to Date:**

LEAN process is complete. High level Business requirements are complete (L0, L1). This project is dependent on the HCBS Modernization Project and the project timeline will be re-evaluated accordingly. The Business requirements phase of the HCBS Modernization project was targeted to start in December of 2015. DDS is currently engaged in an assessment of its organizational and business processes which has resulted in a project hold status. This project timeline will be rebased lined accordingly.

### **Issues and Risks:**

The project is at risk if a decision not to move forward with the HCBS Modernization Project is made and the RFP is not published.

### **Next Steps & Project Milestones:**

- Complete the organizational and business process evaluation
- Decision to move forward or not with the HCBS Modernization Project
- Procure Project Manager
- Publish HCBS RFP
- Select HCBS System Integration (SI) vendor