

IT INVESTMENT CAPITAL FUND PROJECT STATUS REPORT

To: Information Technology Strategy and Investment Committee
John Vittner, Office of Policy & Management

FROM: Robert McGarry, Project Manager, DMV

AGENCY/PROJECT NAME: DMV / Real Time Insurance

PROJECT MANAGER: Robert McGarry

REPORTING PERIOD: Project Inception through 6/30/2015

Total Funds Requested: \$900,000

Bond Commission Approval(s): Date: Jun. 2013 Amount: \$ 600,000
Date: Jan 2015 Amount: \$ 300,000

Accumulative Total Capital Fund Expenditures to Date: Total Encumbered \$427,680. Total Expended \$472,320 Total \$900,000

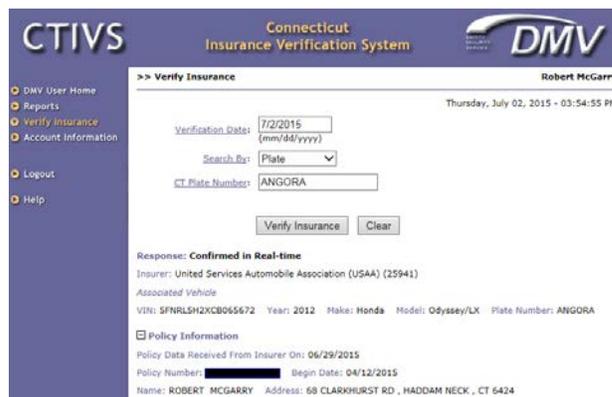
Brief Project Description/Summary:

This project will improve the ability of DMV, DESPP, other state agencies and law enforcement officers to ensure motorists have the legally mandated insurance coverage by installing a system that can be used to check if a vehicle is insured in real time for use at road side stops and registration. The system will also check every registered vehicle in the DMV data base monthly to ensure it still has the required coverage.

Summary of Progress Achieved to Date:

To date project phases 1a Insurance Company Registration, 1b IVS interface with Insurance Companies, and 1c IVS Able to Verify Insurance with Available Data have been completed on or ahead of schedule. Work is underway on Phase 1d – IVS Portal Available to CT to Verify Insurance. Full implementation of that phase depends on the go-live date for CIVLS Release 2 (See Issues and Risks) as Phase 1d requires the transfer of registration information from DMV to the IVS. To date 336 insurance companies are registered with the system and transferring book of business data to it as required.

Legislation developed by DMV and the insurance industry to support the implementation of the system was passed on June 30th. The screen shot shows the result of a live real time insurance verification.



Business Goal (Action Phase)	Target FY for Goal (from the IT Funding Application)	Current Condition
Institute real time insurance verification for passenger vehicles	FY 2015	The project start was later than expected when the application was submitted due to the contract negotiation and approval process. However, the project is on track to allow verifying insurance for passenger vehicles at the end of FY 15 or beginning of FY 16.

Institute real time insurance verification for commercial vehicles	FY 2015	This goal is now targeted for FY 16. The project is on track to meet that.
Reduce the number insurance compliance cases dismissed because there was no lapse in coverage.	FY 2015	This goal is now targeted for FY 16. An average of 500 cases are dismissed per month
Reduce insurance premiums by reducing the incidence of uninsured motorists.	FY2017	This goal is now targeted for FY 18. Insurance Department statistics for 2009 (the most recent year available) show that CT residents spend about \$200,000,000 for uninsured motorist coverage annually.

Issues and Risks:

DMV's modernization project, CIVLS, has been delayed. Initially release 2, the release dealing with vehicle registrations, was to be completed in CY 2013 well before this project was scheduled to begin. Now that release is scheduled to be completed in August 2015. We have an interim process in place to load registration data from the mainframe to CT IVS. A second issue is funding for a customer facing website where CT citizens can respond to or address their insurance issues rather than the current process of talking to a DMV employee. This website is an option under the contract. DMV will develop the requirements for the website after CIVLS Release 2 is in place as the DMV employees who are needed to develop the design are heavily involved in installing Release 2. The costs of the website are not part of the initial funding of the project. DMV will explore the possibility of using CT Interactive to develop the website but additional funds may be required.

Next Steps & Project Milestones:

The following project phases are scheduled to be completed during the next reporting period:

- 1d –IVS Web Portal Available to CT to Verify Insurance
- Phase 2 – Integration with CT State Police via Web Services.