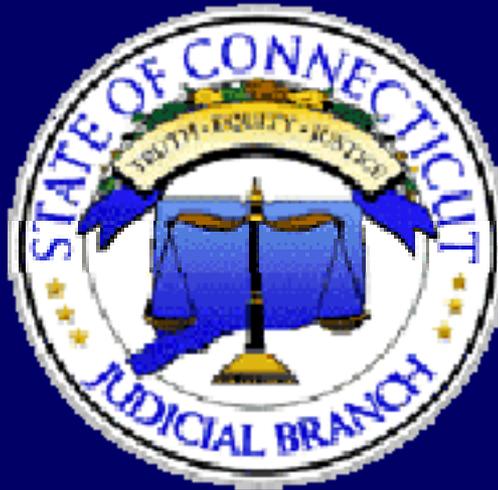


STATE OF CONNECTICUT JUDICIAL BRANCH

March 2010



COURT SUPPORT SERVICES DIVISION

Connecticut – Judicial Branch Court Support Services Division

Established in 1999 to
more effectively
respond to the needs of
judges, attorneys,
clients, and litigants.



CSSD Components

- BAIL COMMISSION
- ADULT PROBATION
- FAMILY SERVICES
- JUVENILE RESIDENTIAL SERVICES
- JUVENILE PROBATION
- ALTERNATIVE SANCTIONS
- CENTER FOR BEST PRACTICES
- CENTER FOR RESEARCH, PROGRAM ANALYSIS AND QUALITY IMPROVEMENT (CRPAQI)

**COURT
SUPPORT
SERVICES
DIVISION**

1,400 Employees



Court-Based Services

- Regional Management Structure
 - Bail – Pre-Trial Services
 - Probation Supervision
- Intake Assessment and Referral (IAR) Services
- Probation Assessment & Supervision Services
- Contracted Programs and Services



Court-Based Adult IAR Services

Purpose

- Provide screening, intake and assessment services in Criminal Courts

Employees

- Intake Assistants and Clerical Support Staff
- Bail Commissioners and IAR Specialists (24/7 Coverage)
- IAR Supervisors
- Probation Officers

Adult IAR Functions

Bail Pre-Trial Services

Major Functions and Responsibilities

- Bail Interviews and Bond Determinations & Recommendations
- Pre-trial Supervision Services
- Jail Re-Interview Program
- Diversionary Program Administration

Adult IAR Functions

Bail Pre-Trial Services

Bail Intake and Assessment (65,000 annually)

Weighted Release Criteria Pursuant to CGS 54-63b

➤ Least restrictive bond to ensure appearance in court

- Nature of circumstances
- Defendant's record
- Record of appearance in Court
- Family / Community ties
- Employment
- Financial resources / character

Pre-Trial Services *(Continued)*

Case Data Record (CDR)

- 2003 – CCSU validated the CDR and modified the weighted release criteria
- 2007 – CCSU worked in conjunction with CSSD to develop the Bail Decision Aid
- 2009 – CCSU worked in conjunction with CSSD to develop the financial bond guidelines

Pre-Trial Services *(Continued)*

➤ **Pre-trial Supervision Services**

- Alternative Incarceration Centers
- Adult Behavioral Health Providers
- Direct Defendant Supervision
- Global Positioning Satellite (GPS) / Electronic Monitoring
- Substance Testing
- Progress Reports for each Court Appearance

Pre-Trial Services *(Continued)*

➤ **Jail Re-Interview Program (JRI)**

12 IAR Specialists – Statewide Coverage

- 15,555 defendants re-interviewed in 2009
- Of that number, 10,465 were released (67%)
- 290 average DOC bed days saved per month
- 7,848 successfully completed the program in 2009 (75%)

Pre-Trial Services *(Continued)*

➤ Diversion Programs

- Alcohol Education Program (AEP)
- Drug Education Program (DEP)
- School Violence Education Program (SVEP)
- Community Service Labor Program (CSLP)
- Hate Crimes Education Program (HCEP)

Pre-Trial Services *(Continued)*

Managing Pre-Trial Services Performance

- Percent of interviews conducted during non-court hours that were released prior to arraignment
- Percent of all arraignment cases recommended for a non-financial release
- Percent of cases released on a non-financial bond and failed to appear between release and disposition
- Percent of bail cases that scored zero (0) or higher that had a non-financial release recommended at arraignment
- Top 5 conditional release recommendations

Bail Key Performance Indicator Progress

Statewide

1. Percent of interviews conducted during non-court hours that were released prior to arraignment

2009q1			2009q2			2009q3			2009q4		
n: 1,601 d: 4,367	37%		n: 1,715 d: 4,416	39%		n: 1,866 d: 4,730	39%		n: 1,658 d: 4,096	40%	

2. Percent of all arraignment cases recommended for a non-financial release

2009q1			2009q2			2009q3			2009q4		
n: 3,168 d: 12,102	26%	Goal: 29%	n: 3,633 d: 12,970	28%	Goal: 29%	n: 4,103 d: 13,873	30%	Goal: 29%	n: 3,280 d: 11,796	28%	Goal: 29%

3. Percent of cases in which the arraignment recommendation matched court order

2009q1			2009q2			2009q3			2009q4		
n: 5,241 d: 12,152	43%		n: 5,699 d: 12,970	44%		n: 6,263 d: 13,873	45%		n: 5,134 d: 11,796	44%	

4. Percent of cases released on a Non-Financial bond and failed to appear between arraignment and disposition

2009q1			2009q2			2009q3			2009q4		
n: 570 d: 3,534	16%	Goal: 16%	n: 552 d: 3,411	16%	Goal: 16%	n: 538 d: 3,540	15%	Goal: 16%	n: 505 d: 3,434	15%	Goal: 16%

5. Percent of Bail cases that scored zero (0) or higher that had a non-financial release recommended at arraignment

2009q1			2009q2			2009q3			2009q4		
n: 1,929 d: 3,925	49%	Goal: 50%	n: 2,141 d: 4,213	51%	Goal: 50%	n: 2,478 d: 4,639	53%	Goal: 50%	n: 1,985 d: 3,821	52%	Goal: 50%

6. Percent of Bail cases in which points were not calculated

2009q1			2009q2			2009q3			2009q4		
n: 954 d: 11,997	8%	Goal: 0%	n: 800 d: 12,845	6%	Goal: 0%	n: 426 d: 13,930	3%	Goal: 0%	n: 101 d: 11,830	1%	Goal: 0%

7. Top Five Conditional Release Recommendations

	2009q1		2009q2		2009q3		2009q4	
AIC - Walk In	23%		AIC - Walk In	23%	AIC - Walk In	23%	AIC - Walk In	24%
JRI - Referral	9%		JRI - Referral	9%	JRI - Referral	8%	JRI - Referral	8%
Mental Health trmt/Outpatient	6%		Mental Health trmt/Outpatient	7%	Mental Health trmt/Outpatient	6%	Mental Health trmt/Outpatient	7%
No Contact With	5%		No Contact With	5%	No Contact With	5%	No Contact With	5%
Motor Vehicle Restrictions	3%		Substance Abuse trmt/Outpatient	3%	Mental Health Evaluation	3%	Mental Health Evaluation	4%

PERFORMANCE

INDICATOR

REPORT

Probation IAR and Supervision Services

Major Functions and Responsibilities

- Post-Conviction Court Intake
- Pre-Sentence Investigations
- Probation Supervision Services

Adult IAR Functions

Post-Conviction Court-Based Services

- Intake Services
 - Court Officer
 - Client Intake Day of Case Disposition
 - Supervision Unit Referral
 - Interstate Compact Referrals
 - Intra-State Supervision Referrals
 - Supervised Diversion Investigations
 - Accelerated Rehabilitation Investigations

Adult IAR Functions

Post-Conviction Court-Based Services

- **Pre-Sentence Investigation (PSI) – 3,000 Annually**
 - **54-91a of the CGS**
 - Officer shall promptly inquire into the circumstances of the offense
 - The attitude of the complainant or victim
 - Immediate family in cases of homicide
 - Criminal record
 - Social history
 - Present condition of defendant
 - **Alternative Incarceration Plan**
 - May be part of a PSI
 - Period of imprisonment is going to be imposed.



Adult Supervision Units

Purpose

To make our communities safer by reducing recidivism through conducting quality risk and need assessments, enhancing a probationer's motivation to change, targeting evidence-based interventions, facilitating pro-social behavior change and continuously assessing the probationer's improvements and behavior change.

Employees

- Chief Probation Officers
- Adult Probation Officers
- Administrative Support Staff

Adult Supervision Units

Evidenced-Based Supervision: What the research tells us

- Manageable caseloads when coupled with quality client engagement and evidence-based treatment have been correlated with reductions in recidivism. (Taxman, 2006)

Probation Officers and Services

Number of Supervision Officers	425
Number of IAR Officers	44
Number of Chief Probation Officers	85
Average Supervision Caseload	69
Adult Contracted Services	\$ 54,851,577

Adult Supervision Units

Current Caseloads

Classification Levels

- Specialized Caseloads
(*TVU, PTP, MH, WOCMM*)
- Sex Offender Supervision
- High Supervision
- Medium Supervision
- Youth Supervision
- Administrative Supervision
- Warrant

Current

25/35

35/40

55

110

50

N/A

400

Goal

25/35

25

45

90

50

N/A

200

The Changing Focus of Probation Supervision

Monitoring compliance with
supervision conditions

vs.

Monitoring compliance AND
facilitating behavior change

Components of Evidence-Based Supervision

- ✓ Assess risk, needs and strengths
- ✓ Evaluate and enhance motivation to change
- ✓ Target interventions
- ✓ Facilitate pro-social behavior
- ✓ Assess probationer improvement and behavior change

Adult Supervision Units

Post Conviction Risk Assessment Process (20,000)

- Risk / Need Identification and Supervision Classification
 - Level of Service Inventory (LSI-R) / Adult Substance Use Survey (ASUS)

54 questions / 10 subscales in LSI-R:

- Criminal History
- Education/Employment
- Financial
- Family / Marital
- Accommodation
- Leisure / Recreation
- Companions
- Alcohol / Drug Problems
- Emotional / Personal
- Attitude / Orientation

Adult Supervision Units

Probation Supervision Services

- Enhancing Client Motivation:
 - What I Want to Work On Questionnaire
 - Assessment Feedback
 - Case Planning
 - Client Engagement Strategies
 - ✓ Start Treatment
 - ✓ Complete Treatment

Adult Supervision Units

Probation Supervision Services

- Contracted Treatment Services:
 - Adult Behavioral Health Programs
 - ✓ Mental Health & Substance Abuse
 - ✓ Anger Management
 - Alternative Incarceration Centers
 - ✓ Treating Alcohol Dependency
 - ✓ Reasoning and Rehabilitation
 - ✓ Employment Services

LSI-R TARGETED NEED	ASSESSED RISK LEVEL	RECOMMENDED PROGRAM	PROGRAM MODEL AVAILABLE THROUGH	
Attitude / Orientation	High or Medium	Reasoning and Rehabilitation II	AIC	
Criminal History	High	Anger Management	ABH	
	Medium	Reasoning and Rehabilitation II	AIC	
Emotional / Personal	High Medium	Mental Health Services	ABH	
Family / Marital	High Medium	EXPLORE or EVOLVE (if DV case with intimate partner)	See Attached	
		Family Counseling Services	Info Line	
Companions	High Medium	Reasoning and Rehabilitation II	AIC	
		Mentoring Services	Info Line	
Leisure / Recreation	High Medium	Structured Leisure Time and Pro-social Activities	YMCA / YWCA or other local resources	
Education / Employment	High Medium	Job Services	AIC	
		Local Adult Education or GED Services	Info Line	
Alcohol / Drug	High Medium	Treatment need and level of program intensity will be determined by the attached ASUS-R Conversion Table		
	ASUS-R CONVERSION TABLE SCORE	REFERRAL SERVICE AND PROVIDER		
	1-2	Alcohol / Drug Education		ATR
	3-6	Weekly Outpatient (TAD)		High Medium ABH AIC
	7-10	Intensive Outpatient. The need for residential treatment will be determined by ABH provider		ABH



Supervision Unit Functions

- Monitor Court Ordered Condition Compliance
 - Restitution (\$6.65 million collected in 2009)
 - Substance Testing
 - DNA Collection
 - GPS / Electronic Monitoring
- Warrant Service
 - Regional Warrant Units
 - Maintain System Integrity
 - Paperless Re-Arrest Warrant Notification
(*PRAWN*)

Adult Supervision Units

Recent Legislative Initiative

➤ Supervised Diversionary Program

- Diversion program for individuals with psychiatric disabilities implemented in October 2008:

✓ Program Investigations	=	658
✓ Granted	=	336
✓ Active Clients	=	351
✓ Successful Completions	=	26
✓ Unsuccessful Completions	=	7

Adult Supervision Units

Managing Probation Supervision Performance

- Initial Assessment and Case Plan compliance
- Probationer starting treatment within 30 business days of Case Plan creation
- Case closures which started a treatment service that matched one of the top 3 criminogenic needs
- Case closures which completed a treatment service that matched one of the top 3 criminogenic needs
- 24 month re-arrest rates
- Clients discharging with no warrant activity
- Technical Violation rates
- Face-to-face client contacts
- Changes in LSI Risk and Protective Scores

PERFORMANCE

INDICATOR

REPORT

Statewide Adult Probation Risk Reduction Progress

Statewide Totals

1. Initial Assessment & Caseplan Compliance												
	2009q1			2009q2			2009q3			2009q4		
	59%	n: 1,887 d: 3,193	Goal: 75%	76%	n: 2,328 d: 3,076	Goal: 75%	72%	n: 2,309 d: 3,217	Goal: 75%	66%	n: 3,506 d: 5,313	Goal: 75%
2. Probationers Starting Treatment												
	2009q1			2009q2			2009q3			2009q4		
Criminogenic	25%	n: 1,677 d: 6,606		30%	n: 2,139 d: 7,033		35%	n: 2,463 d: 7,008		45%	n: 3,296 d: 7,297	
Any Service	32%	n: 2,092 d: 6,606	Goal: 60%	39%	n: 2,714 d: 7,033	Goal: 60%	44%	n: 3,104 d: 7,008	Goal: 60%	54%	n: 3,967 d: 7,297	Goal: 60%
3. Closures receiving treatment that matched criminogenic need												
	2009q1			2009q2			2009q3			2009q4		
Started Tx	28%	n: 459 d: 1,625	Goal: 70%	29%	n: 629 d: 2,166	Goal: 70%	33%	n: 925 d: 2,788	Goal: 70%	51%	n: 1,871 d: 3,639	Goal: 70%
Completed Tx	3%	n: 41 d: 1,625	Goal: 60%	6%	n: 135 d: 2,166	Goal: 60%	11%	n: 301 d: 2,788	Goal: 60%	24%	n: 875 d: 3,639	Goal: 60%
4. 24-Month Rearrest Rates												
	2009q1			2009q2			2009q3			2009q4		
	46%	n: 6,190 d: 13,576	Goal: 45%	45%	n: 6,551 d: 14,578	Goal: 45%	46%	n: 6,663 d: 14,579	Goal: 45%	45%	n: 5,925 d: 13,061	Goal: 45%
5. Clients discharging with no warrant activity												
	2009q1			2009q2			2009q3			2009q4		
	61%	n: 5,708 d: 9,356	Goal: 63%	63%	n: 5,659 d: 8,957	Goal: 63%	64%	n: 5,796 d: 9,054	Goal: 63%	64%	n: 6,034 d: 9,378	Goal: 63%
6. Technical Violation Percentage												
	2009q1			2009q2			2009q3			2009q4		
	32%	n: 681 d: 2,150	Goal: 36%	34%	n: 717 d: 2,127	Goal: 36%	30%	n: 701 d: 2,326	Goal: 36%	31%	n: 627 d: 2,001	Goal: 36%
7. Face to Face contact metric for High Supervisions												
	2009q1			2009q2			2009q3			2009q4		
	74%	n: 20,222 d: 27,427	Goal: 75%	73%	n: 19,917 d: 27,205	Goal: 75%	74%	n: 19,372 d: 26,159	Goal: 75%	72%	n: 16,862 d: 23,511	Goal: 75%
8. JAMS Utilization Rate												
	2009q3			2009q4								
	0%	n: 0 d: 5,710		0%	n: 0 d: 8,071							
9. Clients gaining employment during probation												
	2009q1			2009q2			2009q3			2009q4		
	14%	n: 123 d: 872		18%	n: 120 d: 664		18%	n: 96 d: 528		18%	n: 81 d: 460	

Data as of 03/31/2010

Statewide Adult Probation Risk Reduction Progress

Statewide Totals

10. Changes in LSI Risk Scores												
	2009q1			2009q2			2009q3			2009q4		
Risk	-3.46	n: -6,591 d: 1,903		-3.3	n: -5,039 d: 1,528		-2.9	n: -3,562 d: 1,228		-3.04	n: -3,311 d: 1,088	
Protective	2.53	n: 4,819 d: 1,903		2.35	n: 3,592 d: 1,528		2.04	n: 2,501 d: 1,228		2.12	n: 2,306 d: 1,088	

Interagency Collaborations

Dept. of Correction

- Probation Transition Program
- Jail Re-Interview Program
- Judicial Electronic Bridge
- Sex Offender Housing Resources

Dept. of Mental Health & Addiction Services

- Jail Diversion Program
- Access to Recovery (*ATR*)
- Residential Treatment Services
- Advanced Supervision Intervention Support Team (*ASIST*)

Interagency Collaborations

Dept. of Public Safety – Local Law Enforcement

- Firearms Link
- Warrant Service

Board of Pardons and Parole

- Parole to Probation information sharing
- Provisional Pardons
- Judicial Electronic Bridge

U.S. Attorney

- Project Safe Neighborhood

Community Service

- Supervised Crews (1:6) provided at all of our Alternative Incarceration Centers.
- Approximately 250,000 hours of community service are performed annually by CSSD clients.
- Community Services provided to non-profit agencies and specific municipal and government agencies.

Community Service Goals

- Hold offenders accountable for harm they've caused to the community
- Provide communities with a visible payback which enhances the quality of life
- Help offenders develop skills
- Provide the community with an opportunity to participate in the justice system (e.g., Community Court)

Benefits to Offenders

- Avoid a more severe sanction (e.g., jail)
- Chance to give back to community
- Acquire work skills, work ethic
- Opportunity to come in contact with conventional adults

Sample Projects to Date

- Special Olympics
- Community Playscapes
- State Parks, Forests, Beaches (DEP)
- Mass Mailings (e.g., Cancer Society)







Special Olympics





Maintaining State Parks







**JUDICIAL BRANCH
COMMUNITY SERVICE**
"We're giving something back"







NO
BAREFEET
ON
BOARDWALK