

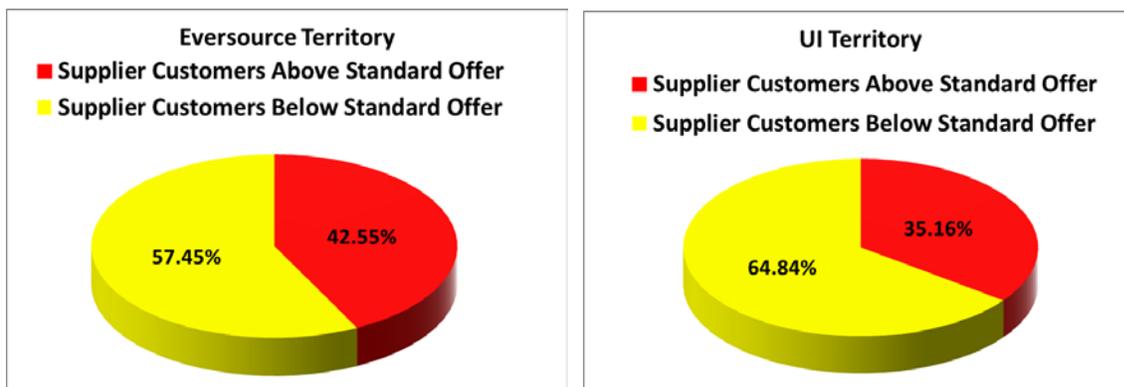


Updated on
August 8, 2016

OCC FACT SHEET: ELECTRIC SUPPLIER MARKET, JULY 2015 THROUGH JUNE 2016

The following is an update to the Office of Consumer Counsel's (OCC's) Electric Supplier Market Fact Sheet, originally created in [2014](#). The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority's Docket Number 06-10-22.

- Retail suppliers serve 32% of Eversource Energy (Eversource) residential customers and 36.9% of United Illuminating (UI) residential customers, in June 2016.
- In the month of June 2016, over **four out of ten** residential supplier customers paid more than the Standard Offer in Eversource territory, and over **three out of ten** residential supplier customers paid more than the Standard Offer in UI territory.¹



- In the month June 2016, residential Eversource customers who chose suppliers paid in aggregate **\$319,827.98 more** than the Standard Offer for their electric generation, and residential UI customers who chose suppliers paid in aggregate **\$420,800.03 less** than the Standard Offer.²

¹ This Fact Sheet only examines available data regarding pricing by electric suppliers. While some suppliers may offer products or services to customers such as airline miles or a product with additional renewable energy content, there is no data available to quantify the value of such offers. OCC recommends that customers look carefully at the fine print for offers for additional products or services that come with higher prices, to ensure they are getting sufficient value to justify the higher price tag.

² These calculations are based on an assumption of 750/month kWh usage.

- For the rolling year of July 2015 through June 2016, residential consumers who chose a retail supplier paid, in aggregate, **\$66,117,707.16 more** than the Standard Offer.
- The Standard Offer for Eversource customers was 9.55 cents/kWh from January 1, 2016 through June 30, 2016. From July 1, 2016 through December 31, 2016, the Standard Offer for Eversource customers is 6.61 cents/kWh.
- The Standard Offer for UI customers was 10.73 cents/kWh from January 1, 2016 through June 30, 2016. From July 1, 2016 through December 31, 2016, the Standard Offer for UI customers is 8.02 cents/kWh.
- The following table lists all electric suppliers who charged at least 20% of their residential customers 14.3 cents/kWh (50% higher than Eversource standard service) or more in the month of January. The phone numbers for each supplier are taken from those listed at energizect.com or the website for that supplier.

Suppliers Charging at Least 20% of their Customers 14.3¢/kWh or more in June			
Electric Suppliers	% of Eversource Customers paying over 14.3 cents	% of UI Customers paying over 14.3 cents	Supplier Phone Number
Choice Energy	43.17%	48.63%	(888) 565-4490
Clearview Electric	21.80%	N/A	(888) 257-8439
Energy Plus Holdings, LLC	69.83%	71.34%	(888) 766-3509
Major Energy Electric Services, LLC	42.64%	N/A	(888) 625-6760
Palmco Power CT, LLC	100%	99.60%	(877) 726-5862
Public Power, LLC	N/A	25.33%	(844) 585-8900
Spark Energy LP	N/A	26.04%	(877) 374-8013

Please feel free to contact the Office of Consumer Counsel at 860-827-2900 or occ.info@ct.gov if you have any questions about this information.