

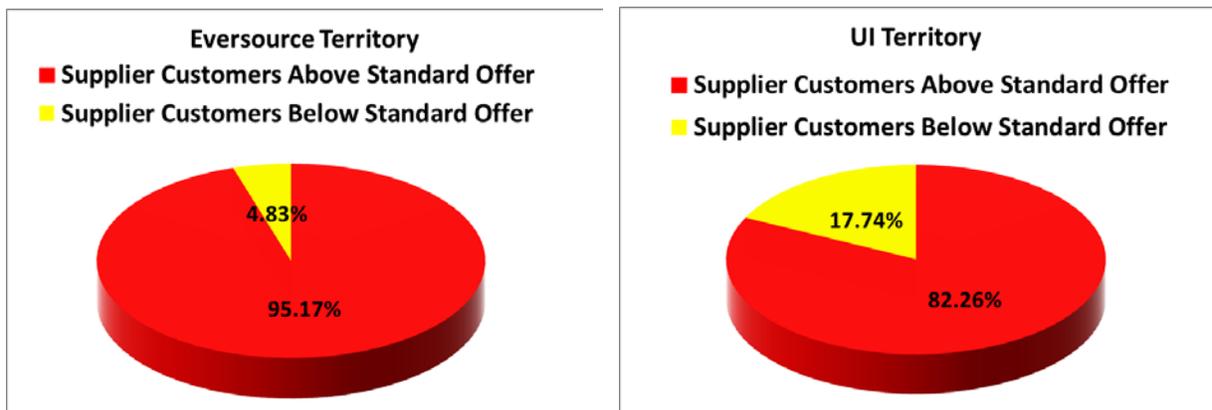


Updated on
September 1, 2016

OCC FACT SHEET: ELECTRIC SUPPLIER MARKET, AUGUST 2015 THROUGH JULY 2016

The following is an update to the Office of Consumer Counsel's (OCC's) Electric Supplier Market Fact Sheet, originally created in [2014](#). The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority's Docket Number 06-10-22.

- Retail suppliers serve 31.7% of Eversource Energy (Eversource) residential customers and 36.8% of United Illuminating (UI) residential customers, in July 2016.
- In the month of July 2016, over **nine out of ten** residential supplier customers paid more than the Standard Offer in Eversource territory, and over **eight out of ten** residential supplier customers paid more than the Standard Offer in UI territory.¹



- In the month July 2016, residential Eversource customers who chose suppliers paid in aggregate **\$7,715,890.96 more** than the Standard Offer for their electric generation, and residential UI customers who chose suppliers paid in aggregate **\$1,709,415.51 more** than

¹ This Fact Sheet only examines available data regarding pricing by electric suppliers. While some suppliers may offer products or services to customers such as airline miles or a product with additional renewable energy content, there is no data available to quantify the value of such offers. OCC recommends that customers look carefully at the fine print for offers for additional products or services that come with higher prices, to ensure they are getting sufficient value to justify the higher price tag.

the Standard Offer.²

- For the rolling year of August 2015 through July 2016, residential consumers who chose a retail supplier paid, in aggregate, **\$63,591,788.44 more** than the Standard Offer.
- The Standard Offer for Eversource customers was 9.55 cents/kWh from January 1, 2016 through June 30, 2016. From July 1, 2016 through December 31, 2016, the Standard Offer for Eversource customers is 6.61 cents/kWh.
- The Standard Offer for UI customers was 10.73 cents/kWh from January 1, 2016 through June 30, 2016. From July 1, 2016 through December 31, 2016, the Standard Offer for UI customers is 8.02 cents/kWh.
- The following table lists all electric suppliers who charged at least 20% of their residential customers 9.915 cents/kWh (50% higher than Eversource standard service) or more in the month of July. The phone numbers for each supplier are taken from those listed at energizect.com or the website for that supplier.

Suppliers Charging at Least 20% of their Customers 9.915¢/kWh or more in July			
Electric Suppliers	% of Eversource Customers paying over 9.915 cents	% of UI Customers paying over 9.915 cents	Supplier Phone Number
Abest Power & Gas LLC	21.21%	N/A	(888) 987-6937
Ambit Energy LLC	25.21%	36.86%	(877) 282-6248
Aequitas Energy	N/A	41.55%	(855) 799-8200
Choice Energy	99.88%	100%	(888) 565-4490
Clearview Electric	80.89%	79.82%	(888) 257-8439
Connecticut Gas & Electric Inc.	34.09%	N/A	(866) 568-0289
Constellation Energy Power Source	37.09%	65.55%	(877) 997-9995
Constellation Newenergy Inc.	46.20%	60.63%	(888) 898-4323
Direct Energy Services	26.68%	42.26%	1(800) 571-4900
Discount Power	N/A	36.70%	(877) 259-7693
Energy Plus Holdings, LLC	98.54%	98.98%	(888) 766-3509
Hiko Energy LLC	25.44%	99.76%	(845) 406-9100
Liberty Power Holdings LLC	96.52%	94.83%	1(866)769-3799
Major Energy Electric Services, LLC	85.84%	N/A	(888) 625-6760

² These calculations are based on an assumption of 750/month kWh usage.

Mega Energy	N/A	99.15%	1(855)-810-6342
Nextera (F/K/A Gexa Energy Connecticut, LLC)	N/A	25.47%	(866) 961-9399
North American Power and Gas LLC	31.98%	43.73%	(888)313-9086
NRG Retail Solutions	94.04%	N/A	1(855) 500-8703
Palmco Power CT, LLC	100%	100%	(877) 726-5862
Public Power, LLC	46.55%	51.15%	(844) 585-8900
Relaint Energy	N/A	94.37%	1(866) 222-7100
Spark Energy LP	61.42%	61.28%	(877) 374-8013
Starion Energy Inc.	77.97%	90.67%	(800) 600-3040
Verde Energy USA Inc.	29.43%	N/A	1(800) 388-3862
Viridian Energy Inc.	84.02%	86.02%	(866) 663-2508
Xoom Energy Connecticut LLC	59.35%	57.95%	(888) 997-8979

Please feel free to contact the Office of Consumer Counsel at 860-827-2900 or occ.info@ct.gov if you have any questions about this information.