

FAMILY AND FAMILY COUNCIL MEMBERS:

Join the New Family Council Discussion Group/Listserv!

WHAT: You are invited to join a **free** discussion group and listserv titled **Family Councils for Quality Long-Term Care!**

This discussion group and listserv is for family members and family council members across the U.S. It allows family and family council members to network with one another, share successes, accomplishments, and challenges, converse and get feedback, and learn about resources and opportunities available for family councils through NCCNHR. *This discussion group/listserv is confidential – it is only open to family council members and family members. It is not open to ombudsmen and facility staff.*

TO JOIN: Go to www.nccnhr.org, and scroll down to the Section titled NCCNHR News. You will see the announcement of the CAG discussion group. Click on the link to learn more, and then follow the steps from there.

As a member of this group, you have two main benefits:

1. Access to a listserv that enables you to send messages to others in the group. To send a message to the group, email your message to familycouncilsforqualityltc@googlegroups.com.
2. Access to the group's webpage.
 - Visit <http://groups.google.com/group/familycouncilsforqualityltc>.
 - You will need to sign in. If you have a Google account, sign in using that information. If you do not have a Google account, you can **create one for free** and then sign in.
 - Once you sign in you will see a welcome message, and sections titled Discussions, Members, and Pages. Under the section titled Discussions, you will see the topics of all discussions among the family council and family members. Click on a title to read the conversations – you will come to a page with each response separated by author. You can read all the way to the bottom to view the entire conversation. At any point, click *Reply* to respond via email to the whole group.

Questions? Contact Jessica Brill, NCCNHR Project Coordinator:
202.332.2275, ext. 225 or jbrill@nccnhr.org.

This group is part of the project Family Councils for Quality Long Term Care: Support, Strengthen and Empower. NCCNHR is thankful to the Frances Lane Memorial Family Council Fund of the Edward H. Lane Foundation, whose funding allows NCCNHR to support and network independent family councils across the country. In addition to this discussion group, family council members have access to a webpage, conference calls, and mailings with information and resources related to family council advocacy.

Visit NCCNHR's website, www.nccnhr.org and be sure to view the Family Council Center!

NCCNHR (formerly the National Citizens' Coalition for Nursing Home Reform) is a nonprofit membership organization founded in 1975 by Elma L. Holder to protect the rights, safety, and dignity of America's long-term care residents.