

Electronic Health Record (EHR) Project

April 2013

EHR Project Team

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Phase 1: Avatar Replacement

The design of the new EHR system (WITS) is underway and we wanted to keep you abreast of what we are working on in preparation of the new system. In addition to reviewing the current Avatar system (the current DMHAS data collection system), we are reviewing various workflows to ensure the new system will work in concert with the way you do your job. The project team has been meeting with various clinicians and other staff, along with facility leads to ensure we capture the appropriate needs across all of DMHAS.

The general workflow for the EHR system (WITS) includes:

- Contacts (Phone Log)
- Screening (Crisis/Utilization Management)
- Intake (Pre-Admission Treatment)
- Assessments
- Admission (Facility Episode)
- Program Enrollment
- Discharge

Not all clients will follow this workflow from top to bottom; some may jump around or enter the workflow somewhere in the middle. “Normal” operations will follow the same general flow, though flexibility will be provided to complete tasks in different sequences as long as necessary criteria are met.

System design is taking into consideration the differences between inpatient and outpatient workflows. Because the workflow requirements are different, we can set up different requirements for the different workflows.

When we reach the clinical documentation phase of the project (Phase 3) clinicians will work mostly from a dashboard, either unit or caseload view, and it is very easy to “jump” to any specific part of the record for tasks that don’t require a “flow” such as writing notes, completing a single assessment, writing orders, etc.



Continued...

Facility Visits

The project team has been meeting with, and asking for feedback from, some staff at various facilities for their assistance in defining these workflows more accurately. If we visit your site, let us know how we can help you. This helps us design a system that fits your needs the best. If you think of something that we could include that would help, please feel free to contact anyone on the team listed at the top of this newsletter or send an email to our shared mailbox at [MHA-DMHAS-EHR Project](mailto:MHA-DMHAS-EHR@...).

What can you do?

Make use of computers daily to check your email and read reports or memos online without printing. Adding these steps helps us all prepare to use the computer as an integral part of our daily functioning, making the transition to an electronic system easier.

If you feel you could benefit from some typing lessons, online typing tutors can assist in increasing your speed and accuracy. A few recommended sites are:

Typing Web - www.typingweb.com

Power Typing - www.powertyping.com

Facility Contacts

Each facility has an implementation team that will work closely with the EHR project team so facility needs can be identified and met throughout the design process. If you have questions, you can contact any one of the EHR project team members listed at the top of this newsletter or your facility implementation manager listed below:

CMHC – Paul Moore

CRMHC – Randy Kaplan

CVH – John D'Eramo

RVS – Kathleen Chapman

SMHA – Cheryl Stockford

SWCMHS – Paula Zwally

WCMHN – Rose Fogelman

Suggestions?

If you have ideas or questions while we are designing the new system, please contact us by sending an email to [MHA-DMHAS-EHR Project](mailto:MHA-DMHAS-EHR@...).

