

Access Health CT Consumer Experience and Outreach Advisory Committee Meeting

Location: Lyceum
227 Lawrence Street – 3rd Floor, Hartford, CT 06103
Date: Thursday, June 6, 2013
Time: 3:00 p.m. to 5:00 p.m.

Members Present

Vicki Veltri (co-Chair); Tanya Barrett (co-Chair); Arlene Murphy; Cee Cee Woods; Bob Scalettar; Sheldon Toubman; Alta Lash; Claudia Epright; Deb Polun; Gerard O'Sullivan; Kevin Galvin; Shawn Lang, Jason Madrak,

Members Absent

Cheryl Forbes; John Erlingheuser; Sara Frankel

Other Participants

Peter Van Loon, Kate Gervais

I. Call to Order and Introductions

Chairperson Tanya Barrett opened meeting – at 3:08 p.m. Introductions were made.

II. Public Comment

No Public Comments were made.

III. Interaction between Medicaid and Quality Health Plans

Agenda item was not discussed.

IV. Essential Community Providers

- It was noted that the agenda was incorrect. Agenda item should have read QHP **Plans** not QHP Providers.
- It was noted that representatives from the DSS would not be attending the meeting.
- Vicki Veltri indicated that the co-chairs are proposing there be a team of committee members to discuss ECP and notify everyone on the discussions and decisions made.

Deb Polun arrived 3:26

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- Kevin Galvin indicated that he thought a decision was made regarding the proposal for ECP Providers. Once geographic information was obtained staff would share that information.
- Tanya indicated that there was not a decision actually made; more information needed was needed. It was a suggestion made to the board.
- Alta Lash indicated that the two committees that needed the discussion regarding ECPs were the teams that should be there to negotiate. Only Ann Melissa Dowling and Bob Tessier from the Health Plan Advisory Committee were at the last combined meeting. Ms. Lash expressed that there would be no consensus with another small discussion. She was not in favor of small discussion.
- Mr. Van Loon indicated that in the future he would advise the committee if they had a despaired idea before going to the Board. He indicated that the ECP list could not be left as is as it does not serve the people of the state. He indicated that he wanted to find a compromise.
- Arlene Murphy stated that the prior meeting's handouts included inaccurate information. In the prior committee meeting, the presentation and materials were limited, confusing and problematic.
- Mr. Van Loon said that they cancelled going to the Board with a recommendation for this reason. Mr. Van Loon indicated that the staff lacked information on clinical background of the ECPs and geographic information. He said it has been hard working the data but they were coming closer to offering options. Mr. Van Loon indicated that the staff wanted to articulate the delta of the two.
- Mr. Van Loon noted that the ECPs have now been placed on maps and staff is waiting to get both the Health Plan and Consumer committees together once the list is cleaned up and on maps to give a better pictorial.
- Claudia Epright requested that when Ms. Veltri prepares the agenda that public comment be at the end of the agenda rather than the beginning.
- Ms. Epright volunteered to make phone calls to 500 providers to determine the carriers they are working with.
- Mr. Van Loon indicated that AHCT is going out to each carrier to determine contracting information. The carriers have been unable to provide such information stating that it is proprietary information.

- Shawn Lang left the meeting at 4:52.
- Ms. Epright made a motion that staff send out geographic distribution information electronically to both committees as soon as possible and the groups reconvene during the cancelled board meeting or another date mutually agreeable. The motion was seconded by Ms. Lash. The motion was amended to bring geographical information and any other unearthed information to be considered. The amendment was accepted. Ms. Veltri suggested amending to include that the carriers be invited to the meeting as well. Mr. Van Loon noted the possibility of a June 13th joint committee meeting. The committee members agreed to meet on June 13th. Motion passed with all members in favor.
- It was suggested that due to Rosh Hashanah, the September 5th meeting be rescheduled. All members were in favor.

V. Navigator and Assisters

- Agenda item was not discussed.

VI. Adjournment

- Chairperson Veltri adjourned the meeting at 5:20 p.m.