

## **Connecticut Health Insurance Exchange**

**Position Title:** IT Test Manager  
**Salary Range:** \$90,000 - \$110,000

The Connecticut Health Insurance Exchange is currently looking for a highly motivated Testing Manager to join our Information Services team.

The Connecticut Health Insurance Exchange (Exchange) is a statewide program being developed as a new marketplace for individuals and small businesses in Connecticut to purchase private health insurance coverage and have access to tax credits, reduced cost sharing, and public programs such as Medicaid. The Exchange, a key provision of the federal Patient Protection and Affordable Care Act, must be fully functioning to begin operating on October 1, 2013 for health insurance coverage beginning on January 1, 2014.

### **SUMMARY**

This position is responsible for managing all the testing activities for the Exchange System to include developing and executing a User Acceptance Testing (UAT) plan. This position will provide supervision, direction, and coordination of the business, functional, and technical testing teams as various components of the Exchange System are tested. This position will coordinate testing against project requirements, and be responsible for the training of key Subject Matter Experts (SMEs) to accelerate the testing process. In addition to testing coordination responsibilities, the Test Manager will also be responsible for system defect tracking, following defects through to resolution, and determining system readiness for critical project phases.

### **DUTIES AND RESPONSIBILITIES**

- Create a UAT team.
- Oversee test case design, execution, and performance metrics documentation.
- Development and execution of a UAT plan.
- Leads verification sessions to ensure that the Exchange requirements for testing are identified; approve / accept all UAT related requirements specification deliverables.
- Participates in the design of all UAT strategies and approve / accept all general and test plans and detailed testing design deliverables for UAT.
- Develop detailed UAT testing documentation.
- Develop entrance and exit (acceptance criteria) to establish readiness for UAT.
- Review and verify vendor's unit, system, integration, and regression testing results.
  - Facilitate resolution of business issues among project and vendor technical staff pertaining to testing.
  - Co-lead the UAT and regression test effort with DSS, Federal Hub, and other state and Federal agencies.
- Lead establishment of State and vendor UAT technical environments.
- Lead the establishment of requisite test data to support UAT efforts.

## **QUALIFICATIONS**

### Required:

- Bachelor's degree in software development, information systems management or a related field.
- 5 years' experience working in a software development and /or maintenance environment.
- Experience leading or coordinating a system testing and UAT effort in a large scale IT project setting.
- Supervisory experience.

Note: Qualifying experience may substitute year for year for education.

### Desired:

- Expert level mastery of testing methodologies; including UAT.
  - Superior verbal and written communication skills to articulate issues and questions at all levels of the project and business teams.
- Proven time management skills.
- Ability to interpret and document detailed technical information.
  - Strong analytical and problem-solving skills, including the ability to identify and communicate technical issues.
  - Professional demeanor-represents project to stakeholders in a friendly, unbiased and professional manner.
  - Ability to create models and projections based on real data for executive management so sound decisions regarding project timelines can be made.
  - Ability to maintain effective working relationships with vendor and Exchange technical staff.
- Ability to multi-tasks and coordinate multiple testing releases and phases.
- Understanding of application/system testing best practices.
- Ability to work within a demanding project environment.
  - Practical, successful experience gained from working in the field of computing and telecommunication services testing and related risk management.
- Experience with automated testing tools.

### **SPECIAL REQUIREMENTS:**

Candidates under final consideration for an initial appointment within the Exchange are subject to a background check.

**LOCATION:** Hartford, Connecticut

**Contact: Send resume with cover letter to Human Resources Manager --  
Bette.Jenak@ct.gov**

The Connecticut Health Insurance Exchange is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, veterans and persons with disabilities