

Connecticut Health Insurance Exchange

Consumer Experience and Outreach

Advisory Committee Meeting

MEETING AGENDA

Date: Wednesday, September 12, 2012
Time: 9:00 a.m. to 11:00 a.m.
Location: Legislative Office Building, Room # 1D
Hartford, CT
Conference: (866) 814-1095 /6641302

<u>Agenda Item</u>	<u>Requested Action</u>
I. Call to order and Introductions	
II. Review and Approval of Minutes ➤ July 10, 2012	Approval
III. Presentation: UX 2014	Review and Discussion
IV. Presentation: Consumers Union	Review and Discussion
V. Next Steps	
VI. Public Comments	
VII. Adjournment	

Documentation pertinent to discussion:

1. Consumers Union Choice Architecture Report
2. UX2014 Overview Presentation

Message from the co-chairs:

We know that the BHP is a subject that has been on the committee's list of areas of exploration and interest. Milliman, an actuarial consultant, is in the process of obtaining information requested by the BHP Work Group to assist it in its decision-making process going forward. Because of the timing of the work group's efforts and the urgency of the work on our agenda, we will ask the BHP Work Group to present to the committee next month. Thank you all.

For further information concerning this meeting, please contact David Lynch at the Connecticut Health Insurance Exchange at (860) 418-6252 or david.g.lynch@ct.gov.