



Advisory Committee Kick Off: *Priority Tasks & Matrix*

Connecticut Insurance Exchange
March 20, 2012

Advisory Committee: Qualified Health Plans

Deadline	Priority Tasks	Resources/Action
April 2012	Establish key principles for Committee (e.g., promote competition, offer consumers broad choice of QHPs)	Best practices; Consultants; Report to Board
May 2012	Review information from CID on current health plans purchased in the individual and small group markets Review information on EHB options and Basic Health Plan and develop recommendations	CID Survey of Carriers CCIIO Bulletin; Exchange staff / consultant report on BHP; Overview of CT-Specific Plans
June 2012	Review CID health plan review and approval process and prepare recommendations on Exchange's role	CID Presentation; Overview of ACA rules
	Review cost sharing requirements at each QHP level and pros /cons of standardizing cost sharing	Exchange staff / consultant report on plan design options

Advisory Committee: Qualified Health Plans (2)

Deadline	Priority Tasks	Resources/Action
July 2012	Review options and develop recommendations regarding plan designs	Exchange staff / consultant report on plan design options; Report to Board
	Develop recommendations on number and types of QHPs to offer in the individual and small group (SHOP) Exchanges	Exchange staff / consultant report on QHP options; Report to Board
August 2012	Review Exchange options for offering pediatric dental benefits and develop recommendations for Exchange Board	Summary of ACA requirements and options paper prepared by Exchange staff / consultant; Report to Board

Advisory Committee: Qualified Health Plans (3)

Deadline	Priority Tasks	Resources/Action
September 2012	Review QHP certification criteria and recommend criteria for Connecticut's Exchange	Overview of federal minimum standards; Options report prepared by Exchange staff / consultant; Report to Board
	Review recommendations on criteria used to solicit and evaluate QHPs; and prepare recommendations for Exchange Board	Options report prepared by Exchange staff / consultant; Report to Board

Advisory Committee: SHOP Exchange

Deadline	Priority Tasks	Resources/Action
April 2012	Establish key principles for committee (e.g., minimize disruption in the SG market; expand number of firms offering employer-sponsored insurance, etc.)	Best practices, consultant; Report to Board
May 2012	Review information from CID on current health plans purchased in the individual and small group markets	CID Survey of Carriers
June 2012	Review information on EHB options and Basic Health Plan and develop recommendations	Exchange staff / consultant report on plan design options
	Develop recommendations on number and types of QHPs to offer in the individual and small group (SHOP) Exchanges	Exchange staff / consultant report on QHP options; Report to Board

Advisory Committee: SHOP Exchange (2)

Deadline	Priority Tasks	Resources
July 2012	Review options and develop recommendations regarding plan designs	Exchange staff / consultant report on plan design options; Report to Board
	Review options and develop recommendations on number and types of QHPs to offer in the SHOP Exchange	Exchange staff / consultant report on QHP options; Report to Board
September 2012	Review QHP certification criteria and recommend criteria for Connecticut's Exchange	Overview of federal criteria; Options report prepared by Exchange staff / consultant; Report to Board
	Review recommendations on criteria used to solicit and evaluate QHPs; and prepare recommendations to Exchange Board	Options report prepared by Exchange staff / consultant; Report to Board

Advisory Committee: SHOP Exchange (3)

Deadline	Priority Tasks	Resources/Action
October 2012	Review participation and contribution requirements in the Small Group market; prepare recommendations	Overview of SG underwriting rules; Report to Board
	Review employee choice purchasing models for the SHOP Exchange; prepare recommendations	Exchange staff / consultant report on purchasing options; Report to Board
	Assess value of expanding small group market to 100 prior to 2016 and make recommendations	Exchange staff / consultant report on SG expansion; Report to Board
	Assess value of merging individual and small group markets and make recommendations	Exchange staff / consultant report on merging markets; Report to Board

Advisory Committee: Brokers, Agents and Navigators

Deadline	Priority Tasks	Resources/Action
April 2012	Establish key principles for Committee (e.g., leverage existing resources and expertise; support consumers in the selection of a QHP)	Best practices; Consultant; Report to Board
May 2012	Review report on consumer assistance resources that may be leveraged by the Exchange	KPMG report on consumer assistance programs
	Review broker / agent role in the market and state licensure requirements	CID overview of broker/agent rules
June 2012	Define role of Navigators and brokers / agents in the Exchange	Exchange staff / consultant report; Report to Board
	Review funding options for Navigator program and develop recommendations	Exchange staff / consultant report; Report to Board

Advisory Committee: Brokers, Agents and Navigators (2)

Deadline	Priority Tasks	Resources/Action
October 2012	Review employee choice purchasing models for the SHOP Exchange; review SHOP Advisory Committee recommendations	Exchange staff / consultant report on purchasing options; SHOP Advisory Committee Report to Board
November 2012	Review training requirements for Navigators; prepare recommendations	Exchange staff / consultant report on Navigator training; Report to Board
	Review evaluation and monitoring program for Navigators and brokers; prepare recommendations	Exchange staff / consultant report on evaluation and monitoring; Report to Board

Advisory Committee : Consumer Experience and Outreach

Deadline	Priority Tasks	Resources/Action
April 2012	Establish key principles for committee (e.g., develop consumer-friendly health insurance program; reduce the number of uninsured Connecticut residents, etc.)	Best practices; consultant; Report to Board
May 2012	Review information on EHB options and comment on QHP Advisory Committee recommendations	CCIIO Bulletin; Overview of CT-Specific Plans; QHP Advisory Committee report
	Review report on consumer assistance resources that may be leveraged by the Exchange	KPMG report on consumer assistance programs

Advisory Committee : Consumer Experience and Outreach (2)

Deadline	Priority Tasks	Resources/Action
July 2012	Review outreach and marketing strategy and prepare Board recommendations	Mintz & Hoke Marketing and Outreach Strategy; Report to Board
	Review recommendations on number of and type of health plans and insurers at each plan level	QHP Advisory Committee report
August 2012	Review QHP recommendations on offering pediatric dental benefits and prepare comments for Exchange Board	Summary of ACA requirements and options paper prepared by Exchange staff / consultant; QHP Advisory Committee Report to Board
September 2012	Review evaluation and monitoring program for consumer experience and outreach; and develop Board recommendations	Exchange staff / consultant report on evaluation and monitoring program; Report to Board

Coordination Across Advisory Committees

Priority Tasks	QHPs	SHOP	Brokers / Navigators	Consumer Experience
Key principles	X	X	X	X
Current health plans purchased in the individual and small group markets	X	X		
Information on EHB options	X			X
QHP certification criteria	X	X		
CID rate review and approval process and role of the Exchange	X			

Coordination Across Advisory Committees

Priority Tasks	QHPs	SHOP	Brokers / Navigators	Consumer Experience
Cost sharing at each plan level and pros /cons of standardizing cost sharing	X	X		X
Qualified health plan design options	X	X		
Numbers and types of QHPs to offer in the individual and small group (SHOP) Exchanges	X	X	X	X
Manner by which pediatric dentals benefits may be offered	X			X

Coordination Across Advisory Committees

Priority Tasks	QHPs	SHOP	Brokers / Navigators	Consumer Experience
Criteria used to solicit and evaluate QHPs	X	X		
Employee choice purchasing models for the SHOP Exchange		X	X	
Participation and contribution requirements in the small group market		X		
Expanding small group market to 100 prior to 2016		X		

Coordination Across Advisory Committees

Priority Tasks	QHPs	SHOP	Brokers / Navigators	Consumer Experience
Merging individual and small group markets		X		
Consumer assistance resources that may be leveraged by the Exchange			X	X
Broker / agent role in the market and state licensure requirements			X	X
Role of Navigators and brokers / agents in the Exchange			X	X
Navigator qualifications and licensure standards			X	

Coordination Across Advisory Committees

Priority Tasks	QHPs	SHOP	Brokers / Navigators	Consumer Experience
Training requirements for Navigators			X	
Evaluation and monitoring program for Navigators and brokers			X	X
Marketing and outreach strategy developed by Mintz & Hoke				X
Evaluation and monitoring program for consumer experience and outreach efforts				X