



*cutting through complexity*

# State of Connecticut Health Information Exchange

*March board meeting  
Requirements planning project update*

March 15, 2012

# Agenda

- Meeting with you today
- About KPMG LLP
- Overview of the planned work
- Overview of the KPMG approach and methodology
- Initial steps: Facilitated workgroup sessions
- Questions and answers

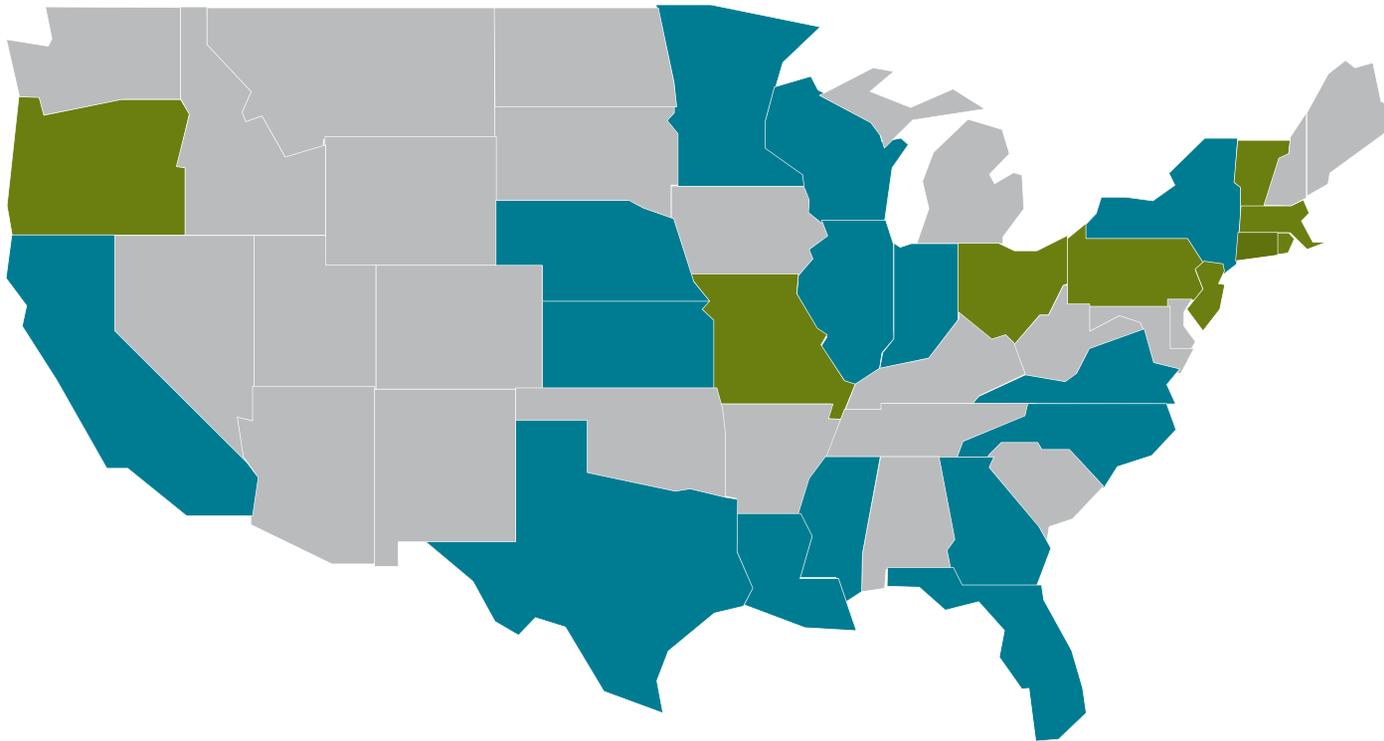
## Meeting with you today

- Paul Hencoski – Engagement partner
- Louis Tarricone – Engagement manager
- Roger Albritton – Requirements lead

## Background: Where our experience comes from

 States that KPMG LLP (KPMG) has assisted with Health Insurance Exchange (HIX) implementation planning and execution

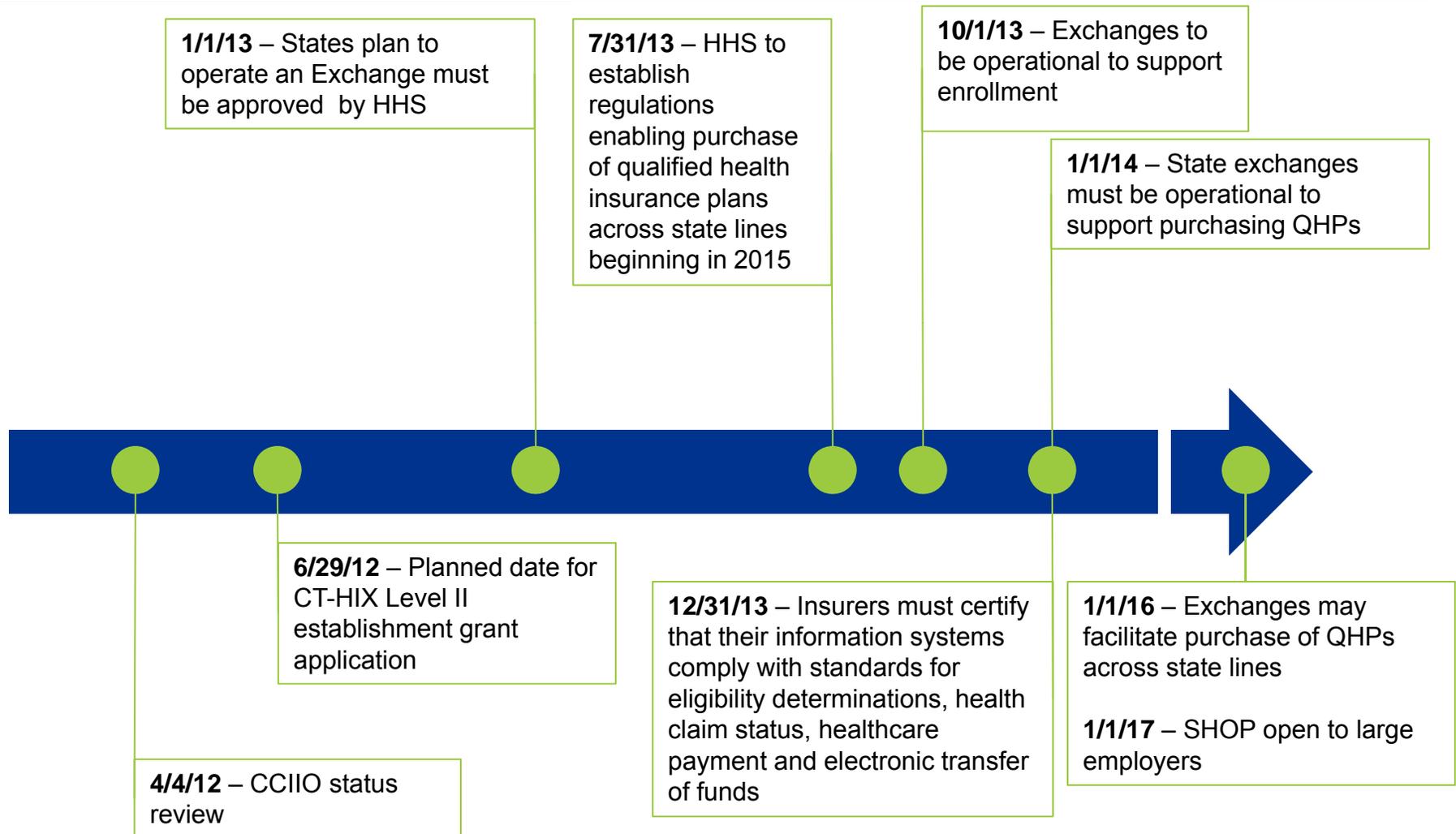
 States that KPMG has met with to discuss HIX plans



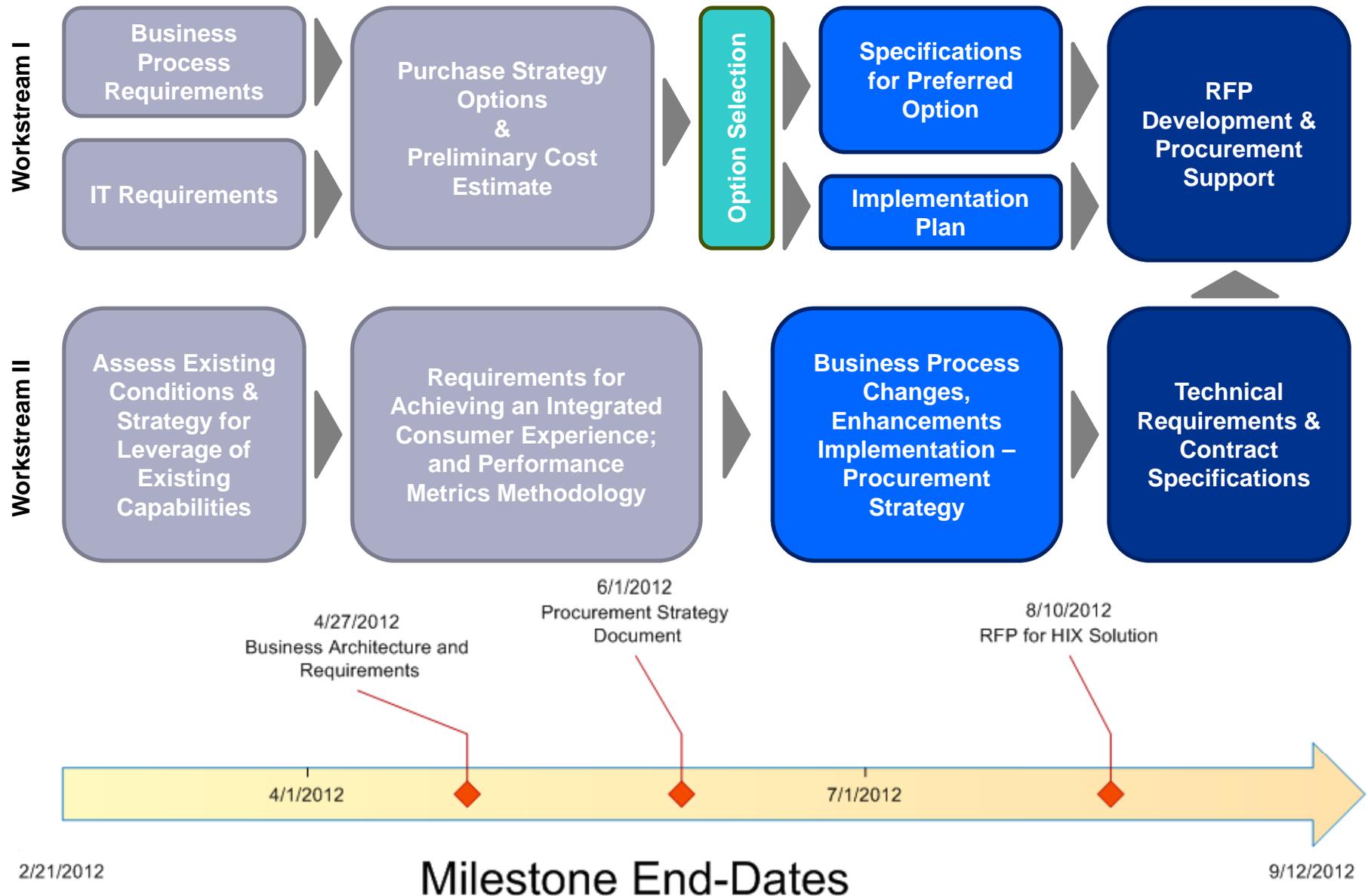
## Understanding of State's high level goals

- KPMG's objective is to assist the State of Connecticut with capturing the requirements for the implementation of HIX to include:
  - Business process
  - IT operations
  - Consumer assistance and support
- 10% or approximately 370,000 of the State's population are uninsured and are expected to be customers of the exchange
- CT has stated that the system should:
  - Interact with the Medicaid program
  - Allow consumers to go to a Web portal for eligibility determination
  - Select preferred health plan based on eligibility
  - Support Medicaid, tax credit subsidy, or general health plans

# Exchange implementation milestones



# Overview of planned work and key milestone dates



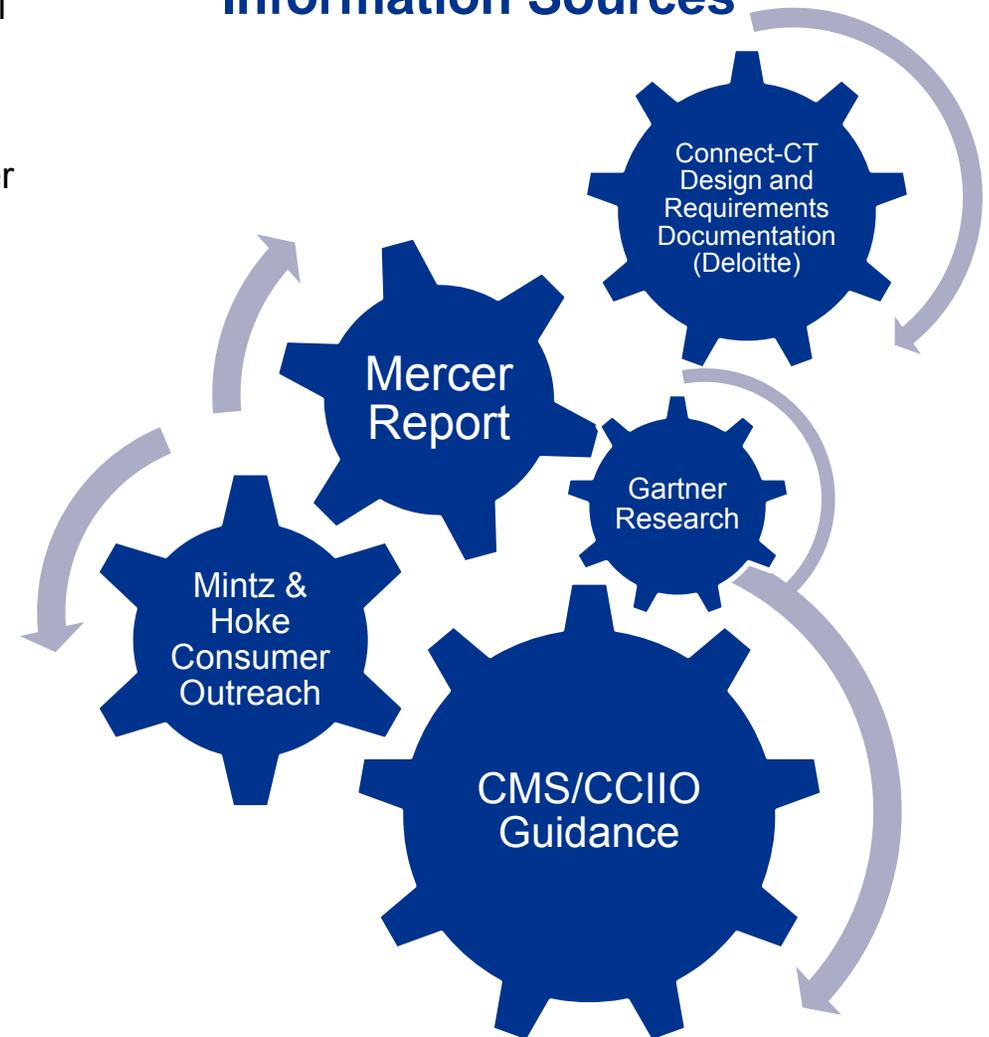
# KPMG Enterprise architecture method guides business, IT design, and planning



## Initial work steps include facilitated workgroup sessions

- Understand existing CT operational and technical capabilities
- Leverage existing documentation and stakeholder input
- Interviews to confirm organizational structures, systems, and processes
  - Department of Social Services
  - Connecticut Insurance Department
  - Office of Policy and Management
- Identify potential agency and process overlaps
- Confirm exchange requirements and finalize preliminary business process models

## Information Sources



# Questions and Answers





*cutting through complexity*

© 2012 KPMG LLP, a Delaware limited liability partnership and the U.S. member firm of the KPMG network of independent member firms affiliated with KPMG International Cooperative (“KPMG International”), a Swiss entity. All rights reserved. 21574SHL

The KPMG name, logo and “cutting through complexity” are registered trademarks or trademarks of KPMG International Cooperative (“KPMG International”).