

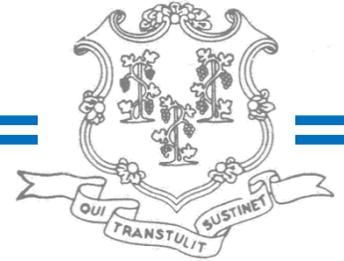
Connecticut Health Insurance Exchange

Agents, Brokers and Navigators
Advisory Committee

*Friday, November 16, 2012
8:30 a.m. - 9:30 a.m.*

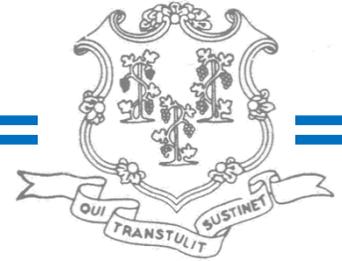
*Legislative Office Building
Hartford, CT*

Agenda



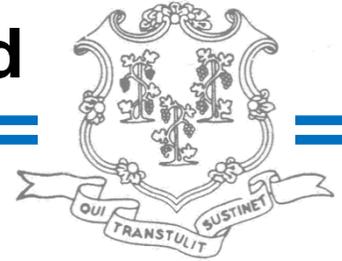
- 1) Call to Order and Introductions
- 2) Review and Approval of Minutes
- 3) Review Revised Navigator Recommendations
- 4) Vote on Accepting Recommendations
- 5) Next Steps
- 6) Town Hall Series Outreach
- 7) Public Comment
- 8) Adjournment

Overview of Final Recommendation



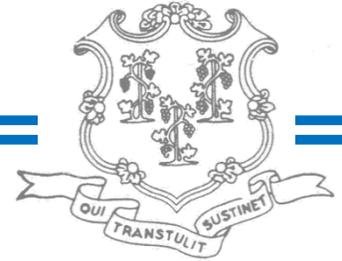
- A simplified Navigator program that combines roles of “educator” and “enroller”
- No SHOP-specific Navigator program; instead all Navigators will be educated about SHOP
- Navigators prohibited to recommend a specific QHP or Carrier; but Navigators can give general advice on how to select a QHP
- Simplified compensation model

Policy Process Approved by Exchange Board



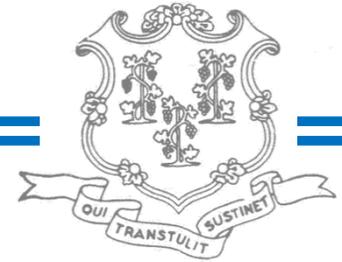
- The **Brokers, Agents and Navigators Advisory Committee** are designated by the Exchange and its Board to develop a recommendation for the Navigator program.
- The **Consumer Experience and Outreach Advisory Committee** tasked to review proposed Navigator program and make additional recommendations to Navigator AC
- Exchange Board evaluates proposed Recommendations

Next Steps



- Submit recommendation to the Board for approval
- Apply for L1 In-Person-Assistor grant
- Continue exploring Navigator funding options
- On board new Consumer Outreach Manager, who will play an active role in operationalizing the program

Event Dates and Locations



LET'S CHAT.

www.healthychatct.com

- **Hartford, Tuesday, November 27,**
Hartford Public Library
- **Waterbury, Thursday, November 29**
Waterbury City Hall
- **New London, Tuesday, December 4**
Mitchell College
- **New Haven, Thursday, December 6**
Hill Regional Career High School,
- **New Britain, Tuesday, December 11**
Central Connecticut State University
- **Stamford, Thursday, December 13**
University of Connecticut Stamford
- **Bridgeport, Tuesday, December 18**
Bridgeport Holiday Inn

