

VERBATIM PROCEEDINGS  
DEPARTMENT OF PUBLIC HEALTH

CONNECTICUT HEALTH INFORMATION  
TECHNOLOGY AND EXCHANGE  
DR. THOMAS AGRESTA, CHAIRPERSON

JUNE 18, 2012

101 EAST RIVER DRIVE  
EAST HARTFORD, CONNECTICUT

POST REPORTING SERVICE  
HAMDEN, CT (800) 262-4102

RE: CT HEALTH INFORMATION TECHNOLOGY & EXCHANGE  
JUNE 18, 2012

1 . . .Verbatim proceedings of a meeting in  
2 the matter of Connecticut Health Information Technology  
3 and Exchange, held at 101 East River Drive, East Hartford,  
4 Connecticut on June 18, 2012 at 4:38 P..M. . . . .

5  
6  
7  
8  
9 CHAIRPERSON THOMAS AGRESTA: Regulars are  
10 coming in and so actually I think we're now at a pretty  
11 good number.

12 MS. ANGELA MATTIE: We're hearing about  
13 one-third Tom of what you're saying. I don't know if  
14 others are having the same trouble.

15 CHAIRPERSON AGRESTA: Oh, if you're having  
16 that trouble and I'm sitting right by the phone -- can the  
17 others on the phone hear me?

18 MS. BRENDA KELLEY: Yeah, we can't hear  
19 either.

20 CHAIRPERSON AGRESTA: You cannot?

21 MR. MARK MASSELLI: Just talk louder.

22 CHAIRPERSON AGRESTA: I'll talk as loud as  
23 I can. The challenge will be others at the table. Okay,  
24 so I'm going to call the meeting to order. Commissioner

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1 Mullen is unable to be here today so I'm going to call the  
2 meeting to order. And the first order of business is to  
3 go over the minutes from the prior meeting. And if any --

4 MR. PETER COURTWAY: Motion to approve.

5 MR. JOHN LYNCH: Second.

6 CHAIRPERSON AGRESTA: Okay, Peter moved to  
7 approve, John seconded. Is there any discussion? Seeing  
8 no discussion, all in favor say Aye.

9 VOICES: Aye.

10 CHAIRPERSON AGRESTA: Any opposed?

11 Alright, any abstentions? Alright, so the minutes are  
12 approved from the last Board of Director's meeting. Next  
13 is HITE/CT business. And there's really only one order of  
14 business for HITE/CT for the Board, it's the Treasurer's  
15 report just to kind of go over the current financial  
16 picture.

17 So let's see, we have two components of the  
18 Treasurer's report. We have our current balance sheet and  
19 the current -- our current assets. We have in our bank  
20 accounts a total of \$903,234.83. And that is in both a  
21 retirement escrow account of \$34,770, as well as in our  
22 Webster account of \$868,464.23. So that's how that's  
23 spread out. We have in our liabilities and accounts  
24 payable a total of \$1,084,588.72. And we have a negative

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1 net income or retained earnings of \$181,323.89.

2 So our total liabilities in equity is  
3 \$903,234.83. That's the correct way of stating that  
4 right? We have a -- in terms of our summary of our aging  
5 account that really describes what --

6 MS. KELLEY: Excuse me, this is Brenda.  
7 I'm going to be signing off because I can't hear anything.

8 MS. MATTIE: Yeah, we cannot hear either.

9 FEMALE VOICE: Should we call Meg in?

10 CHAIRPERSON AGRESTA: I don't know if we  
11 can dial back in. Can we dial back in without loosing  
12 them all?

13 MS. KRAUS: No, they'd have to dial back in  
14 again.

15 CHAIRPERSON AGRESTA: You know what we're  
16 going to do, we're going to hang up the phone and try  
17 dialing back in to see if that helps. Can everyone hear  
18 that? And then if you just dial back in in another three  
19 minutes --

20 MS. MATTIE: What would you like us to do,  
21 we can't hear you?

22 CHAIRPERSON AGRESTA: -- can you dial back  
23 in in three minutes? We're going to hang up and try to  
24 reconnect.

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1 MS. KELLEY: Okay, got it.

2 MS. MATTIE: What were they saying, hang up  
3 and --

4 MS. KELLEY: Yeah, hang up and redial in  
5 fifteen minutes.

6 (Redialing conference call)

7 MR. MASSELLI: Do we have a quorum? We  
8 don't have a quorum without them right?

9 MS. MARIANNE HORN: We're just figuring  
10 that out.

11 MR. COURTWAY: Marianne, how many do we  
12 need for a quorum?

13 MS. HORN: We need 10.

14 CHAIRPERSON AGRESTA: Hello, can you hear  
15 us?

16 MR. STEVE CASEY: You've got to call in  
17 first.

18 CHAIRPERSON AGRESTA: I thought that was  
19 another person dialing in. Do we have the spider?

20 MR. COURTWAY: We never had them before.

21 MR. DAVID GILBERTSON: No, you're right  
22 here, so.

23 CHAIRPERSON AGRESTA: I know, if they can't  
24 hear me --

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1 MR. COURTWAY: I can't hear you either Tom.

2 CHAIRPERSON AGRESTA: Steve, is there

3 another --

4 MR. CASEY: I can see if the spiders would

5 --

6 CHAIRPERSON AGRESTA: Or if there's another  
7 actual telecom.

8 MR. CASEY: -- if we have them upstairs.

9 CHAIRPERSON AGRESTA: Hello, has anyone  
10 dialed in?

11 MR. DAN CARMODY: You said three minutes,  
12 so they have to wait.

13 CHAIRPERSON AGRESTA: They have to wait.

14 MR. MASSELLI: Just in case --

15 CHAIRPERSON AGRESTA: Hopefully we're on a  
16 different line now. Hello?

17 MS. MATTIE: Hi, this is Angela trying  
18 back.

19 CHAIRPERSON AGRESTA: Angela, how is the  
20 voice now?

21 MALE VOICE: Try that again.

22 MR. MASSELLI: Are we on mute or something?

23 CHAIRPERSON AGRESTA: No, that's mute.

24 Angela, how is the voice now?

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1 MR. MASSELLI: Use the mute one see if it's  
2 reversed.

3 CHAIRPERSON AGRESTA: I checked that.  
4 Hello?

5 MR. MASSELLI: You know what, do it on your  
6 cell phone just to call them so you can dial in so they  
7 can hear us.

8 CHAIRPERSON AGRESTA: Yeah, alright so --  
9 you're dialing in right?

10 MR. MASSELLI: Because we can hear them and  
11 if they can hear it just through the cell phone then we'll  
12 have the whole -- but just on your cell phone dial in --

13 CHAIRPERSON AGRESTA: He's doing it now.

14 MR. MASSELLI: Okay, good.

15 CHAIRPERSON AGRESTA: Alright --

16 MR. MASSELLI: Mute one and let the other  
17 one come through as the sound. Use your cell phone as the  
18 place you're going to talk into and --

19 MR. GILBERTSON: David Gilbertson.

20 CHAIRPERSON AGRESTA: Alright, talk and see  
21 you they can hear us.

22 MR. GILBERTSON: Hello?

23 MR. MASSELLI: Mute one.

24 CHAIRPERSON AGRESTA: Go ahead, now talk.

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1 MR. DAVE GILBERTSON: This is Dave  
2 Gilbertson, I'm dialing in on my cell phone because you  
3 can't hear us on the speaker.

4 (Phone problems)

5 MS. KELLEY: David, I don't think we can  
6 hear the meeting --

7 MS. HORN: David, do you want to sit on the  
8 other side so --

9 MS. KELLEY: A lot of feedback.

10 MR. GILBERTSON: Okay, see if you can hear  
11 me.

12 MR. MASSELLI: Are you muted?

13 MS. MATTIE: We can hear you.

14 MR. GILBERTSON: Okay, just hang that phone  
15 up.

16 MR. MASSELLI: You might have to be on that  
17 side so it may be awkward.

18 MR. GILBERTSON: Okay. Alright, is that  
19 better?

20 MS. MATTIE: Yes, much better.

21 MR. MASSELLI: Okay so Tom, if you go over  
22 there --

23 CHAIRPERSON AGRESTA: I've got to move.

24 MR. MASSELLI: -- just move with David and

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1 you guys just use that speaker and we'll hear them out of  
2 this one.

3 MS. KELLEY: Yeah, we can hear each other  
4 but we can't hear the meeting.

5 MR. MASSELLI: So we'll just explain it to  
6 them.

7 CHAIRPERSON AGRESTA: Alright. Here, put  
8 the phone in front of me.

9 MS. KELLEY: But we can't hear Tom at all.

10 CHAIRPERSON AGRESTA: Alright, can you hear  
11 me now?

12 MS. KELLEY: Oh, we can hear you much  
13 better.

14 CHAIRPERSON AGRESTA: I'm on Dave  
15 Gilbertson's cell phone and we can hear you through the  
16 speakerphone here but the speakerphone is not picking up  
17 our voice. So --

18 MS. MATTIE: You know what Tom, I'm happy  
19 to sign off because that's going to be a tough way for you  
20 to conduct a meeting. I don't know who else is on the  
21 line, but.

22 CHAIRPERSON AGRESTA: No Angela, we're  
23 going to do some stuff to kind of hopefully make it a  
24 little better.

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1 MR. GILBERTSON: As long as they can hear  
2 you --

3 CHAIRPERSON AGRESTA: And Steve Casey is  
4 looking for an additional way to get those speakers  
5 connected to the teleconference line. So we apologize,  
6 this phone has worked before for us so I don't know what  
7 the problem is. We do need a quorum though, and it would  
8 be helpful if just a few of you stayed on the line.

9 MR. MASSELLI: How many do you --

10 MS. HORN: Actually we are up to 10 but we  
11 have one non-voting member, so we need one more --

12 MR. MASSELLI: One at least?

13 MS. HORN: -- one more body, yes.

14 CHAIRPERSON AGRESTA: So we need at least  
15 one of you on the line for a quorum, so we apologize and  
16 hopefully we'll have a solution.

17 MR. MASSELLI: Anybody who's doing reports  
18 just go sit next to --

19 CHAIRPERSON AGRESTA: So I think we're  
20 finished with the Treasurer's report, but since you didn't  
21 hear it on the line I'm just going to give a brief  
22 accounting. We have a total of \$903,234.83 in our bank  
23 accounts currently. But then we have liabilities of  
24 \$1,084,558.72, most of which are owed to Axway as of about

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1 90 days ago for software services.

2 And so that's where our current balance is  
3 and we'll send that out to the -- as part of the minutes.  
4 Next -- the next order of business is the CEO report and  
5 update some of the -- and the CTO report. And David, do  
6 you want to do this in this order or do you need to go  
7 into executive session early?

8 MR. GILBERTSON: Let's wait till Chris gets  
9 here.

10 CHAIRPERSON AGRESTA: Let's wait, okay. So  
11 why don't you talk about the CEO stuff that you can.

12 MR. GILBERTSON: Okay.

13 MR. CARMODY: Can they hear us now because  
14 we put the spiders in?

15 CHAIRPERSON AGRESTA: Hey Angela, can you  
16 hear me?

17 MR. GILBERTSON: Turn the volume up.

18 CHAIRPERSON AGRESTA: Ask if they can hear  
19 David.

20 MR. CARMODY: Can you hear us now?

21 CHAIRPERSON AGRESTA: Angela? Hey Angela,  
22 can you hear --

23 MS. KELLEY: I can hear you, this is  
24 Brenda, but it's very choppy.

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1 CHAIRPERSON AGRESTA: Brenda, you can hear  
2 us?

3 MR. MASSELLI: Can you hear us now?

4 CHAIRPERSON AGRESTA: That is mute.  
5 Alright, I guess keep going.

6 MR. MASSELLI: Just keep on going.

7 CHAIRPERSON AGRESTA: A Purchase Rec for  
8 this phone is probably something we need to do.

9 MR. GILBERTSON: We'll add it to the  
10 budget. Alright, I'm going to try to do this so if you  
11 guys can't hear me on the phone let me know.

12 One of the first things I'd like to do is  
13 to mention that our Director's and Officer's insurance  
14 actually has to be -- we have to reapply every year for  
15 that. That's not an automatic renewal, so we've filled  
16 out the application for that and have sent that in and  
17 we're waiting to hear back. They currently are sending it  
18 to four different insurance companies, waiting to see back  
19 what kind of proposals we get back from those companies.  
20 The actual day that it expires is 27 July so, you know,  
21 we're really hoping that we get something back soon on  
22 that.

23 Those of you that read the message from  
24 Chris, we do have three job openings that we posted and

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1 those will be available for probable closing this week.  
2 And right now we have approximately 40 applicants for two  
3 of the jobs, 40 each, and then 20 for the third job. The  
4 job that doesn't have as many applicants is the Program  
5 Director job or the Program Development Officer, which is  
6 basically our marketing and business development and  
7 contracting position. We did submit the Strategic and  
8 Operational Plan update to ONC on the 8th of June. If you  
9 want a copy of that just let me know, I can send you a  
10 copy or Chris, we can just send it out to everybody anyway  
11 and then you'll have that.

12                   The update itself does not reflect any  
13 changes really in our current strategy. Our current  
14 strategy that was submitted and approved by ONC already  
15 had the phasing as we're now moving into. So the phasing  
16 that we're describing in our new approach is actually  
17 what's already reflected in the Strategic and Operational  
18 Plan. So we're really just going back to that so there  
19 are no updates in terms of major strategic correction  
20 changes. There's just a lot of reporting, a lot of  
21 metrics. We also have another quarter three report due,  
22 and these are reports that are normally submitted by the  
23 grantee. But Chris -- we're going to be working on those  
24 and collecting the information.

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1 I do know that the in PIN update that we  
2 did in June, Meg had to go through quite a bit of work to  
3 try and collect the metrics that we had to report on. And  
4 it was not -- so it's an indicator to me that we really  
5 need to really sit down and figure out how are we going to  
6 start collecting these metrics and start monitoring those  
7 going forward so that we're not having to go out and try  
8 to scurry up data from whoever we can think might have it.  
9 So that's -- you know, these quarterly updates, they're  
10 really -- if you haven't seen them they're really trying  
11 to be down to very specific how many labs are you sending,  
12 how many of the pharmacies are on E-Prescribing, how many  
13 physicians are using E-Prescribing and how many directed  
14 messages are being sent.

15 So they're very granular and that means we  
16 need a really good way of measuring and monitoring that  
17 metric. Some of them had to do with the solutions that  
18 HITE/CT is responsible for, but others really are state-  
19 wide regardless of how the exchange is happening. It  
20 doesn't necessarily have to be through our Exchange. If  
21 it's an exchange of data that's happening that fit the  
22 criteria that they prescribe, we need a way to collect  
23 that data and be able to report on it. And so that's an  
24 area that I think we need to focus on if we're going to be

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1 able to track that metric.

2                   Alright, I do want to mention that Chris  
3 Kraus --

4                   MS. HORN: David --

5                   MR. GILBERTSON: -- completed the website.

6                   MS. HORN: I don't know if I have to come  
7 over and use your phone?

8                   MR. GILBERTSON: What's that?

9                   MS. HORN: I just had a question on getting  
10 the updates from the Board --

11                   MR. GILBERTSON: Okay.

12                   MS. HORN: -- for the report that have to  
13 be filed on Friday. Are you expecting anything from the  
14 Board in terms of the metrics on the information you need?

15                   MR. GILBERTSON: No.

16                   CHAIRPERSON AGRESTA: You might just want  
17 to repeat that.

18                   MR. GILBERTSON: Yeah, the question is the  
19 report that's due on Friday, this is the grantee's report  
20 that ONC will be collecting. You know, it's pretty close  
21 to the information that we just collected for the June so  
22 we'll be sticking pretty close to those numbers at this  
23 point. There may be some once -- you know, we really  
24 haven't had a chance to work on that yet. Once we get

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1 into it there may be some information we need and if there  
2 is, we'll coordinate directly with the Board member if we  
3 think they might have information that will be helpful.

4 MS. HORN: Okay, and they'll get that to  
5 you by close of business Thursday?

6 MR. GILBERTSON: What's that?

7 MS. HORN: We need it by close of business  
8 Thursday in order to submit for Friday.

9 MR. GILBERTSON: DPH needs it by close of  
10 business Thursday so they can make the entry, okay. What  
11 would be helpful is to figure out how these have been  
12 collected previously, to look at all the previous ones and  
13 how the data got collected because I don't have this  
14 ability. So if you can get that to us and then that would  
15 be helpful. This is sort of -- this is again, something  
16 that DPH was doing and we just found out last -- by Friday  
17 that we're going to be doing it, so it's a little bit of a  
18 handoff.

19 The website is up, so Chris has done a  
20 great job on that. Obviously it's going to be evolving  
21 and improving as time goes on but it is up and running.  
22 And the address is --

23 MS. KRAUS: I can e-mail it to everybody.

24 MR. GILBERTSON: Yeah, we'll e-mail it but

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1 it's [www.ct.gov/hitect](http://www.ct.gov/hitect), and you should have a copy of it.  
2 The other thing that I wanted to mention is we are sitting  
3 -- I mentioned the jobs that we have out for HITE/CT, and  
4 there are three positions. In order to hire for these,  
5 and we're hoping to hire this month for approving next  
6 month, we need to go back to the benefits issue.

7 So what we have been doing is working very  
8 hard with our Paychex, which is doing our HR function.  
9 And this is our draft HR manual, which is pretty  
10 comprehensive. We have made some final changes on it  
11 today, but in here it describes the benefit package that  
12 Chris has taken and put together on a summary sheet which  
13 you should have. And what I'd like to do is kind of  
14 review this with you and get basically permission to allow  
15 the Executive Committee to approve the final benefits  
16 package once we've completed the handbook, which should be  
17 next week. The way the handbook works, it includes all of  
18 the Regulatory requirement, EEO, non-harassment, sexual  
19 harassment, it talks about orientation, open door  
20 policies, etc.

21 Section two talks about pay. We are going  
22 to have different pay categories. We're going to have  
23 full-time employees, we will have two types of part-time  
24 employees, part-time regular which is over 25 hours a

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1 week, and part-time which is under 25 hours a week. And  
2 then we will have basically per diem or an on-call labor  
3 category for people that we want to bring in as needed. I  
4 don't know that we'll use all those but those are all kind  
5 of being laid out right now so that if we need them we can  
6 use them. The process by which time is recorded, payday,  
7 the deductions, performance reviews, job descriptions,  
8 raises, overtime, all that's addressed in this book.

9           The time away from work and other benefits,  
10 looking at holiday, vacation, personal, sick days, jury  
11 duty, pretty much everything you would normally find to  
12 include worker's comp, 401K, 457B, which are retirement  
13 programs, and then an employee assistance program. The  
14 holidays -- the proposal is that there will be six  
15 holidays and those are the pretty standard -- Christmas,  
16 New Year's, I don't have the list in front of me. There  
17 are six major holidays and those were all covered --  
18 Independence Day, Thanksgiving and Memorial Day. We're  
19 proposing four hours per pay period for vacation, which  
20 comes out to 13 days a year for the first five years. And  
21 then after five years with HITE/CT it would go up to six  
22 hours per pay period, that would come out to 19.5 hours  
23 per year.

24           We're proposing five personal days and in

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1 part that's because we're really only doing six holidays,  
2 so five personal days sort of makes up for that. And then  
3 sick days will be earned at three hours per pay period and  
4 you can carry up to 30 days. Standard bereavement, leave  
5 of two days for immediate family. Leave of absence could  
6 be granted up to three months, but that would be without  
7 pay. We're going to offer a flexible spending account,  
8 unpaid disability leave at this point, unpaid maternity  
9 leave, 401K plan, which is five percent automatic and then  
10 up to a five percent match, 457 where you're employee  
11 contribution only. And in insurance we're going to offer  
12 a stipend every six months until such time as we have our  
13 medical, dental and other insurance programs in place, and  
14 then those will take over.

15 And then if you're required to have a cell  
16 phone you will get a stipend and this way we avoid having  
17 to have HITE/CT phone bills and worry about the records  
18 filing. The rest of its been talked about, dress policy  
19 which is going to be business/casual, laptop security,  
20 attendance, software, maintenance of equipment, bad  
21 weather, procedures for what happens in bad weather. And  
22 then safety in the workforce. So any questions or -- on  
23 the medical package?

24 DR. RONALD BUCKMAN: Question and comment.

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1 My question would be on the 401K. Is that with a vesting  
2 schedule or not?

3 MR. GILBERTSON: Currently no.

4 DR. BUCKMAN: So it's 100 percent vesting  
5 from day one?

6 MR. GILBERTSON: That's currently the way  
7 it's written.

8 DR. BUCKMAN: Okay, I would suggest that a  
9 vesting schedule would be more appropriate.

10 MR. GILBERTSON: Okay.

11 DR. BUCKMAN: And that we're not matching  
12 100 percent from day one.

13 MR. CARMODY: Would you do it more like a  
14 year or six months or --

15 DR. BUCKMAN: You know, there's a standard  
16 -- I think it's after two qualifying years 20 percent  
17 vesting, and then each year thereafter up until it's 100  
18 percent vested after I think seven qualifying years.

19 MR. GILBERTSON: That's fine.

20 CHAIRPERSON AGRESTA: I mean, that's --

21 DR. BUCKMAN: Or six qualifying years.

22 CHAIRPERSON AGRESTA: -- everyplace is  
23 different. I don't know if there's a standard way of  
24 approaching that.

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1 DR. BUCKMAN: That is -- I said that's a  
2 standard vesting schedule.

3 MR. GILBERTSON: Okay, so --

4 MR. MASSELLI: You mean make the payments  
5 but they would only be eligible to keep them if they --

6 DR. BUCKMAN: Right, they're only eligible  
7 to keep 100 percent if they stay for at least, I think  
8 it's either six or seven qualifying years.

9 CHAIRPERSON AGRESTA: Do you think maybe  
10 you could look into it to see if there's a --

11 MR. CARMODY: Is there -- I agree, there is  
12 a vesting schedule. Six or seven is going to be a longer  
13 time. I think the law is about five, at least what I've  
14 seen. But I mean, I think you can get different ones. I  
15 think you would probably want to look and see what could  
16 be out there for a vesting schedule.

17 MR. GILBERTSON: I'll tell you what we can  
18 do is, our HR person has been very helpful in helping kind  
19 of work through a lot of these. We'll go back and say we  
20 want to look at a vesting schedule that makes sense and  
21 then what I can do is bring that back to the Executive  
22 Committee if that's okay, and get that vesting schedule in  
23 there. It will be something along those lines; the  
24 timeframes may be a little bit different depending on what

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1 we can do.

2 DR. BUCKMAN: And then my comment is that  
3 to me, six weeks off per year starting from the first year  
4 seems like an awful lot. When you add up six days, 13  
5 days, five days and 10 days that's six weeks off per year  
6 paid.

7 MR. GILBERTSON: If you count the sick days  
8 --

9 DR. BUCKMAN: Yeah, it's paid six weeks off  
10 per year. It seems to me an awful lot and I would look at  
11 paring that down a little bit, maybe by a week.

12 MR. CARMODY: Well, this is an accrued bank  
13 so -- I mean, you don't have any short-term disability so  
14 basically you're not insisting that they're going to take  
15 the sick days you're just saying that they accrue. I  
16 mean, you don't have short-term disability so without that  
17 you're -- I mean, I guess --

18 DR. BUCKMAN: I didn't say take it off the  
19 sick days.

20 MR. MASSELLI: Why don't we just call it  
21 PTO and let people decide how they use it --

22 MR. CARMODY: Right.

23 MR. MASSELLI: -- because once we get into  
24 -- make it 30 days. However you want to use it, you use

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1 it within the -- and this is how we do it. Just here are  
2 the days that we take off so you have to use it for those  
3 five days or six days. And then other ones are --

4 MS. HORN: David, the people on the phone  
5 aren't hearing -- I'm sorry, the people on the phone  
6 aren't hearing the --

7 MR. MASSELLI: -- why don't you just trans  
8 -- I mean --

9 MR. GILBERTSON: The -- yeah, I mean the  
10 question was -- two questions about the 401K, having some  
11 type of vesting period of a couple, two, three, four,  
12 five, six, seven years. Something in that range before  
13 they're able to keep the match, or graduate the match so  
14 the longer they're with HITE/CT the larger percentage of  
15 the match they could keep.

16 And did I -- so that was something that I  
17 will bring back to our HR person and develop something  
18 that makes sense and bring it to the Executive Committee.  
19 The second question was around days off. The concern was  
20 there's -- counting the sick days, there's close to six  
21 weeks of paid time off. So that -- is that too much from  
22 day one was the real question. There's a recommendation  
23 that we just go to PTO of 30 days per year of PTO. That  
24 is an option. I will tell you, we brought that up with

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1 our HR person who's fairly experienced. He was not really  
2 in favor at all. He felt that it encouraged people to use  
3 all their days, you know, specifically around sick days.  
4 He felt that those were there for you when you're sick,  
5 they're not really your days. They're there because  
6 you're sick, and then people will take that full time if  
7 it's PTO instead of having using your sick days for sick  
8 days.

9 And so that was his concern. Now his other  
10 -- but again, that's --

11 MR. MASSELLI: Or we just cut it down.

12 MR. GILBERTSON: That's reasonable, we  
13 could do that. Or we could do PTO and sick days.

14 MR. MASSELLI: Which is just let the worker  
15 decide what they're going to use it for versus us  
16 micromanaging. You know, you're going to spend time on  
17 are they sick or is this a bereavement day, let them  
18 chose.

19 MS. KELLEY: Could you repeat again how  
20 many sick days you're recommending --

21 MR. MASSELLI: Who's speaking?

22 MS. ELLEN ANDREWS: Brenda.

23 DR. BUCKMAN: And he needs help, I believe  
24 it's actually 35 days?

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1 MR. GILBERTSON: We're recommending -- what  
2 we had proposed was three hours per pay period which comes  
3 out to 9.75 per year.

4 DR. BUCKMAN: It's a total of 35 days  
5 that's basically at seven pay periods per year.

6 MS. KELLEY: And you're not recommending --  
7 short-term disability or long-term disability insurance --

8 MR. GILBERTSON: There is no long-term --  
9 there's a stipend so you can buy your own. So there is no  
10 long-term disability or short-term that we are offering  
11 but you can certainly use the stipend dollars to buy it.

12 MS. KELLEY: Okay.

13 CHAIRPERSON AGRESTA: That was Brenda.

14 MR. GILBERTSON: So does that sound -- I  
15 mean, I can change it if that's what the Board wants to  
16 do.

17 MR. MASSELLI: Do you want us to act on  
18 this or just give some input right now?

19 MR. GILBERTSON: Feedback right now. I  
20 think that what I'll do is bring it back to the Executive  
21 Committee with that recommendation.

22 MR. MASSELLI: Yup.

23 MR. GILBERTSON: Any other concerns on  
24 this?

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1 MS. ANDREWS: About the stipend.

2 MR. GILBERTSON: Yes.

3 MS. ANDREWS: It's -- actually there's a  
4 lot of concerns in the health care community about giving  
5 people a stipend to replace health benefits.

6 MS. MATTIE: (Indiscernible)

7 MR. GILBERTSON: Just a second. Okay, and  
8 that was Angela. She mentioned that she did widely  
9 disseminate the job postings to her students and some  
10 other people. Ellen was discussing the stipend.

11 MS. ANDREWS: Right, it could give people  
12 an incentive not to buy insurance. You could give them,  
13 you know, an account and say you can use it on health  
14 benefits. If you don't it comes back to HITE/CT, that way  
15 there's no incentive for people not to buy health care. I  
16 think it's important.

17 MR. MASSELLI: Or just reimburse, reimburse  
18 for it.

19 MS. ANDREWS: Reimburse it, that works  
20 better.

21 MS. KELLEY: We can't hear Ellen.

22 MS. ANDREWS: But that that stipend has to  
23 be spent on health benefits.

24 MR. GILBERTSON: Okay, her concern was the

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1 stipend without the requirement to use it for health  
2 insurance could potentially lead people to not buy health  
3 insurance; they'd just want to keep the stipend dollars.  
4 And so she was suggesting some type of program where they  
5 would have to demonstrate that they were using the stipend  
6 to buy health insurance, otherwise they don't get the  
7 stipend.

8 MR. MASSELLI: Or if we also provided  
9 reimbursement if they have insurance by somebody else. We  
10 can verify it. We give them a payment, a flat, you know,  
11 \$500 or something. If you have insurance through a spouse  
12 or a significant other, you'd give them money not to have  
13 two. But some people still do that.

14 MS. ANDREWS: Some people.

15 MR. MASSELLI: Yes.

16 MR. GILBERTSON: Yeah, I think it gets  
17 complicated because if you already have insurance through  
18 a spouse, right, then anyone wanting to use their stipend  
19 for disability insurance for example instead of health  
20 insurance --

21 MS. ANDREWS: I think as long as you're  
22 using it on something that's a benefit that people are not  
23 getting enough incentive to not get --

24 MR. GILBERTSON: So I think what we can do

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1 is -- the question was can we put some stipulation  
2 throughout the stipend that it has to be used either for  
3 benefit and/or disability provision, long-term or other  
4 type of benefit package or it doesn't get -- it's not --  
5 you've got to demonstrate that you're using it for what  
6 it's intended to be used for.

7 DR. BUCKMAN: The reimbursement.

8 MR. GILBERTSON: As a reimbursement, okay.  
9 Okay, thank you.

10 CHAIRPERSON AGRESTA: Do you need  
11 permission to bring it back officially approved by --

12 MR. GILBERTSON: Yeah, I just need  
13 permission from the Board to bring it to the Executive  
14 Committee with these changes for approval.

15 CHAIRPERSON AGRESTA: So is there anybody  
16 that -- make a motion to do so?

17 DR. BUCKMAN: Yeah, I will make the motion  
18 that after making appropriate inquiries, adjustments and  
19 changes, that the package be brought to the Executive  
20 Committee for approval.

21 MR. CASEY: Second.

22 MS. KRAUS: Who seconded it?

23 MS. HORN: Steve.

24 CHAIRPERSON AGRESTA: So we've had a motion

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1 and a second, any discussion?

2 MR. MASSELLI: Just speak into the  
3 microphone.

4 CHAIRPERSON AGRESTA: Yeah, I know. So we  
5 had a motion and a second to bring with approval -- with  
6 any recommended changes back to the Executive Committee  
7 for final approval. Is there any discussion?

8 MR. CARMODY: I guess the only question I  
9 had is there seemed like to be -- there were a lot of  
10 people who had some thoughts on it. So I mean, I think  
11 there should be -- you know, the Executive Committee  
12 should be able to take action in order to get it, but I  
13 think at some time it has to come back to the rest of the  
14 Board. I mean, you guys were interested in it enough to  
15 have a dialogue. I mean --

16 CHAIRPERSON AGRESTA: Would it make sense  
17 -- Dan had mentioned that there was enough discussion  
18 about it, that it might need to come back to the Board at  
19 a further time, that this Committee might need to take  
20 action so that we have a package in place but --

21 MR. CARMODY: Well, at least to present it  
22 back to the Board

23 CHAIRPERSON AGRESTA: -- oh, present it  
24 back to the Board.

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1 MR. CARMODY: -- and then that allows it --  
2 you know, at some point there needs to be --

3 MR. GILBERTSON: I'll definitely do that.  
4 I'll definitely present the package back to the Board.  
5 And again, you know there's -- it can always be adjusted,  
6 but it's clearly stated in our HR manual that benefits can  
7 be changed from time to time.

8 CHAIRPERSON AGRESTA: So any further  
9 discussion? All in favor?

10 VOICES: Aye.

11 CHAIRPERSON AGRESTA: Any opposed? Any  
12 abstentions? Okay, go ahead David with your next order of  
13 business.

14 MR. GILBERTSON: Okay, we are going to use  
15 letters to the State contract. They have a contract for  
16 financial services and that there are three vendors on  
17 that contract. We will compete within those three vendors  
18 and move the accounting and finance to -- away from the  
19 CEO to one of these firms.

20 The administrative support contract the  
21 State has, we're going leverage that where we can to  
22 basically bring administrative support to the Committees  
23 for where we need to. We have interns that are helping  
24 with most of the Committees but there are administrative

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1 tasks that we're looking to get support on that HITE/CT is  
2 now having to take on that we will be bringing on as we  
3 need to, temporary support for that. Again, that's not  
4 going to be a big dollar item. It's just going to be  
5 having somebody available when we need them to do minutes  
6 or something else for a Committee that needs support.

7 Over the last month we've had several  
8 meetings with the Hospital Association. I met with  
9 several folks on the bond issue that we've talked about.  
10 I know that the bond appropriation for the State or  
11 Information Technology didn't get approved. The process  
12 by which we would participate in that has not been  
13 published. I have a meeting with Best and with OPM this  
14 week to discuss sort of what that process might look like  
15 and how we would participate in that. And we did have  
16 several meetings with Medicaid on the IAPD and how we'd  
17 get the HIE strategy into the next HIE IAPD for Medicaid.

18 We've had -- I've had a meeting with the  
19 Commissioner of Insurance, with one of his Deputies, and  
20 we've discussed a little bit about how we'd get the  
21 insurance and the payers to the table. Again, there's a  
22 lot more discussion that has to go on around that. And  
23 you should be aware that we did send a letter to  
24 Representative Ritter and Senator Gerratana to discuss

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1 some of the funding needs of the HITE/CT and make them  
2 aware of some of the things that we've been working on and  
3 specifically outline for them four priorities.

4 One is looking for some State support for  
5 fiscal year 2012 to 2013 to help with the startup of the  
6 HITE/CT, the legislative support for Medicaid to submit a  
7 CMS IAPD for HIE support, support for bond funding for  
8 HITE/CT, and priority four was discussing future funding  
9 needs including inducements for insurance companies,  
10 hospitals and other providers to participate in the HIE.  
11 And that was part in response to a request by  
12 Representative Ritter for us to outline for her what types  
13 of things that she could help us with.

14 FEMALE VOICE: Hello?

15 (conference phone problems)

16 DR. BUCKMAN: I think we have a quorum here  
17 now though.

18 CHAIRPERSON AGRESTA: We have a quorum now  
19 and --

20 DR. BUCKMAN: Yeah, Steve stayed and made  
21 the quorum.

22 MS. HORN: We're trying to get the line  
23 fixed up again.

24 DR. STEVEN THORNQUIST: It's nice to

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1 finally contribute.

2 MR. MASSELLI: Do we violate any Regulation  
3 by not having connection for the public or no?

4 MS. HORN: No, the public is only allowed  
5 to come here.

6 MR. MASSELLI: Perfect, okay.

7 MS. HORN: Yeah.

8 CHAIRPERSON AGRESTA: This is HITE/CT back  
9 on the line. Hello? Who's still on the line?

10 MS. KELLEY: I'm on the line, Brenda  
11 Kelley, but I can't hear the meeting.

12 CHAIRPERSON AGRESTA: Alright, we're going  
13 to continue --

14 MS. MATTIE: I'm still on the line, Angela  
15 Mattie. I'm only staying because of your need for a  
16 quorum, but I can't hear anything either.

17 CHAIRPERSON AGRESTA: We're sorry for the  
18 technical difficulties we continue to have obviously --

19 MS. MATTIE: It's not your fault.

20 CHAIRPERSON AGRESTA: -- we do actually  
21 have I think a quorum --

22 MS. HORN: Yes --

23 CHAIRPERSON AGRESTA: -- physically present  
24 -- no, we do not?

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1 MS. HORN: We have nine.

2 MS. KRAUS: Ten.

3 MR. GILBERTSON: You do.

4 MS. KELLEY: I don't feel good about being  
5 part of a quorum if I can't hear the meeting.

6 CHAIRPERSON AGRESTA: Alright --

7 MS. HORN: You've got a good point there.

8 CHAIRPERSON AGRESTA: -- we're verifying  
9 whether we have a full quorum Brenda.

10 MS. HORN: I count signatures --

11 DR. BUCKMAN: Ten.

12 MS. HORN: Who are you counting at the end?

13 MR. CARMODY: John Lynch.

14 MS. HORN: John Lynch -- (counting  
15 signatures).

16 CHAIRPERSON AGRESTA: So we do have a  
17 quorum. If you cannot hear then we understand your need  
18 to potentially disengage and your frustration. We  
19 understand why and if you can continue to hear then that  
20 will be fine.

21 MS. MATTIE: Tom, I think I'm going to sign  
22 off because it must be frustrating for you also to try to  
23 manage a meeting. As long as you have a quorum, I feel  
24 comfortable signing off.

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1 CHAIRPERSON AGRESTA: Okay, thank you  
2 Angela. Thank you for your attempts.

3 MS. HORN: Angela signed off?

4 CHAIRPERSON AGRESTA: Angela signed off and  
5 Brenda?

6 MS. KELLEY: Yes, I think I'm going to sign  
7 off as well. Are you going into executive session tonight  
8 or is this an open meeting the whole night?

9 CHAIRPERSON AGRESTA: We're going to go  
10 into executive session right now actually, or shortly, and  
11 then we'll be back.

12 MS. KELLEY: Alright, I'm going to stay on  
13 for a few minutes just to see if I can hear.

14 CHAIRPERSON AGRESTA: Okay.

15 MS. KELLEY: Alright.

16 CHAIRPERSON AGRESTA: So why don't we take  
17 that opportunity now to go into executive session and then  
18 we can call people back, we can permit that.

19 MR. BRUCE CHUDWICK: Motion and second to  
20 move the executive session up to this point on the agenda?

21 MR. CASEY: So moved.

22 MR. COURTWAY: Second.

23 MS. KRAUS: Who seconded?

24 CHAIRPERSON AGRESTA: Peter seconded and

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1 Steve made the motion. So we had a motion and a second to  
2 move the executive session up to this point of the  
3 meeting. Is there any discussion? All in favor say Aye.

4 VOICES: Aye.

5 CHAIRPERSON AGRESTA: Opposed? Alright,  
6 Ayes have it.

7 MR. COURTWAY: And now the motion.

8 CHAIRPERSON AGRESTA: Now we have a motion  
9 to go into executive session.

10 MR. CARMODY: So moved.

11 MR. CHUDWICK: Go into executive session to  
12 discuss attorney/client privileged communication regarding  
13 the Axway contract and invite Bruce Chudwick into the  
14 executive session.

15 CHAIRPERSON AGRESTA: So we also invite, in  
16 addition to Bruce Chudwick, Chris, John DeStefano, and is  
17 there anybody else that we need to invite?

18 DR. THORNQUIST: Demian Fontanella.

19 CHAIRPERSON AGRESTA: And Demian  
20 Fontenalla.

21 DR. THORNQUIST: He's a Rep.

22 CHAIRPERSON AGRESTA: Okay, alright, David.

23 MALE VOICE: Well, is there a second on the  
24 motion?

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1 CHAIRPERSON AGRESTA: No, we don't record  
2 the executive session, so.

3 MR. MASSELLI: Not in the executive  
4 session.

5 MS. HORN: You need a second and a vote.

6 CHAIRPERSON AGRESTA: Oh, we had a second  
7 --

8 DR. BUCKMAN: Second.

9 CHAIRPERSON AGRESTA: All in favor entering  
10 executive session say Aye.

11 VOICES: Aye.

12 CHAIRPERSON AGRESTA: Any opposed?  
13 Alright, we're currently in executive session.

14 (off the record -- executive session)

15 CHAIRPERSON AGRESTA: Okay, we are out of  
16 executive session.

17 MR. CARMODY: So I make a motion that the  
18 Chairman has got to reopen the meeting.

19 MR. CHUDWICK: No, you just come out. It's  
20 okay.

21 CHAIRPERSON AGRESTA: The meeting is --  
22 we're out of executive session and we can go into the next  
23 phase, which is a motion by Dan.

24 MR. CARMODY: So I motion that the Board of

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1 Directors provides its guidance to David, the CEO, to  
2 start renegotiations with Axway on the current contract to  
3 put more -- to instruct them to ensure that the  
4 renegotiation of the contract includes more specificity on  
5 both a phased implementation inclusive of a payment  
6 schedule that aligns and is more conducive to our adoption  
7 and that David would work with the Executive Committee in  
8 marking up the contract and getting feedback.

9 What else do we need to do on that?

10 CHAIRPERSON AGRESTA: Specific milestone --

11 MR. CHUDWICK: He mentioned specificity on  
12 the time frame of both the implementation and the payment  
13 schedule.

14 MR. CARMODY: And this is all in response  
15 to the letter that we received.

16 DR. BUCKMAN: Second.

17 MR. CARMODY: This is in response to the  
18 Axway letter. This is the directive --

19 MR. GILBERTSON: Clarification, this has to  
20 occur before any additional payments.

21 MR. CARMODY: -- and that all of this needs  
22 to take -- that we have to have an executed contract  
23 before any additional payments are made.

24 DR. BUCKMAN: Second the motion.

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1 CHAIRPERSON AGRESTA: Any discussion? All  
2 in favor?

3 VOICES: Aye.

4 CHAIRPERSON AGRESTA: Any --

5 MR. CARMODY: So then we have another  
6 motion. The other motion --

7 MS. ANDREWS: Wait, I need to abstain.

8 MR. CARMODY: -- oh, I'm sorry.

9 CHAIRPERSON AGRESTA: And any abstentions?

10 MS. KRAUS: Oh, did you abstain?

11 MS. ANDREWS: I abstained.

12 CHAIRPERSON AGRESTA: Okay. And then  
13 finish off the --

14 MR. CARMODY: So everybody voted and she  
15 abstained?

16 CHAIRPERSON AGRESTA: Yup.

17 MR. CARMODY: Okay, so then the second  
18 motion is that we adopt the operating budget as presented  
19 to the Board.

20 DR. BUCKMAN: Second.

21 MS. KRAUS: Who just seconded, Ron?

22 DR. BUCKMAN: Yeah.

23 CHAIRPERSON AGRESTA: Any discussion? All  
24 in favor?

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1 VOICES: Aye.

2 CHAIRPERSON AGRESTA: Any opposed?

3 MS. ANDREWS: Abstain.

4 CHAIRPERSON AGRESTA: And any abstentions.

5 MR. MASSELLI: I make a motion that we  
6 identify -- well, I don't need to make a motion. I  
7 recommend that we identify any critical Committee reports  
8 and hear them now, if not put that off to the end and go  
9 to public comment session.

10 DR. THORNQUIST: I'll second that motion to  
11 deviate from the published agenda.

12 MS. KRAUS: Was that just a recommendation  
13 or was it a motion?

14 MR. MASSELLI: Motion.

15 CHAIRPERSON AGRESTA: Is there any critical  
16 -- any discussion? Any -- all in favor?

17 VOICES: Aye.

18 CHAIRPERSON AGRESTA: Any opposed, any  
19 abstentions? Is there any critical Committee reports? Is  
20 the Committee Chairs here? No, I was going to say -- he  
21 made the motion that we identify any critical Committee  
22 reports and if there are none then proceed to public  
23 comment.

24 Are there any Committee reports -- no?

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1 DR. THORNQUIST: Finance Committee was the  
2 only one and it's been done.

3 CHAIRPERSON AGRESTA: The Finance  
4 Committee, no. Alright, so hearing none we go to public  
5 comment.

6 MALE VOICE: I move to adjourn.

7 MR. CARMODY: There's no public to comment.

8 DR. BUCKMAN: The public has all left us.

9 CHAIRPERSON AGRESTA: Then therefore, all  
10 in favor of adjournment?

11 VOICES: Aye.

12 MS. KRAUS: Did anyone second?

13 MS. HORN: I second.

14 MS. KRAUS: Okay.

15 (Whereupon, the meeting was adjourned at

16 6:33 p.m.)