

HITE-CT Operational Plan Master Schedule 1

ID	Task Name	Duration	Start	Finish	2
1	Program Management	1027 days	Mon 10/4/10	Tue 9/9/14	
2	Program Management Office Set Up	20 days	Mon 10/4/10	Fri 10/29/10	
3	Program Cehckpoints Preparation	850 days	Mon 11/1/10	Fri 1/31/14	
4	Program Checkpoints	936 days	Thu 1/6/11	Fri 8/8/14	
5	Checkpoint 1 - Business Case	0 days	Fri 5/27/11	Fri 5/27/11	
6	Checkpoint 2 - HITE-CT Agency Readiness	0 days	Thu 5/12/11	Thu 5/12/11	
7	Checkpoint 3 - Funding	0 days	Thu 9/1/11	Thu 9/1/11	
8	Checkpoint 4 - Architecture	0 days	Thu 1/6/11	Thu 1/6/11	
9	Checkpoint 5 - Vendor Acquisition	0 days	Fri 7/1/11	Fri 7/1/11	
10	Checkpoint 6 - Initial HIE Stand-up	0 days	Fri 3/23/12	Fri 3/23/12	
11	Checkpoint 7 - Release 1 - Public Health Deployment	0 days	Fri 11/2/12	Fri 11/2/12	
12	Checkpoint 8 - Release 1 - Documents Sharing Deployment	0 days	Fri 3/8/13	Fri 3/8/13	
13	Checkpoint 9 - Release 2 - Lab Results Deployment	0 days	Mon 2/10/14	Mon 2/10/14	
14	Checkpoint 10 - Release 2 - Quality Reporting	0 days	Mon 10/7/13	Mon 10/7/13	
15	Checkpoint 11 - Release 3 - Deployment	0 days	Fri 8/8/14	Fri 8/8/14	
16	Revise and Update Strategic and Operational Plans on a regular basis	1027 days	Mon 10/4/10	Tue 9/9/14	
17	Further analyze and Document the Value Proposition & Business Case	50 days	Mon 10/4/10	Fri 12/10/10	
18	Develop Full Multi-year Funding and Sustainability Model	50 days	Mon 10/4/10	Fri 12/10/10	
19	Market Analysis & Deployment Planning	320 days	Mon 12/13/10	Fri 3/2/12	
20	Business Deployment Planning	120 days	Mon 12/13/10	Fri 5/27/11	
21	Conduct segmentation analysis of the customer base and markets for each service area	60 days	Mon 12/13/10	Fri 3/4/11	
22	Initial Roll-Out Planning	60 days	Mon 3/7/11	Fri 5/27/11	
23	Determine Priorities for Products and Services	20 days	Mon 3/7/11	Fri 4/1/11	
24	Analyze Readiness data	20 days	Mon 4/4/11	Fri 4/29/11	
25	Map out phased implementation plan and schedule	20 days	Mon 5/2/11	Fri 5/27/11	
26	Meaningful Use Support	320 days	Mon 12/13/10	Fri 3/2/12	
27	e-Prescribing	320 days	Mon 12/13/10	Fri 3/2/12	
28	Create and maintain register of Pharmacies and Payers	320 days	Mon 12/13/10	Fri 3/2/12	
29	Compile e-Prescribing Advice for Providers	30 days	Mon 12/13/10	Fri 1/21/11	
30	Lab Results	320 days	Mon 12/13/10	Fri 3/2/12	
31	Create and maintain register of Labs	320 days	Mon 12/13/10	Fri 3/2/12	
32	Compile Lab Results Advice for Providers	30 days	Mon 1/24/11	Fri 3/4/11	
33	Care Summaries	320 days	Mon 12/13/10	Fri 3/2/12	
34	Create and maintain register local HIEs offering Care Summaries Capability	320 days	Mon 12/13/10	Fri 3/2/12	
35	Compile Care Sumaries Advice for Providers	30 days	Mon 3/7/11	Fri 4/15/11	
36	Marketing & Communication	100 days	Mon 12/13/10	Fri 4/29/11	
37	Communication Plan	20 days	Mon 12/13/10	Fri 1/7/11	
38	Stakeholder identification	10 days	Mon 12/13/10	Fri 12/24/10	
39	Stakeholder Analysis	10 days	Mon 12/27/10	Fri 1/7/11	
40	Marketing Campaigns	60 days	Mon 1/10/11	Fri 4/1/11	
41	Stakeholder Coordination	100 days	Mon 12/13/10	Fri 4/29/11	
42	Develop formal links to REC.	30 days	Mon 12/13/10	Fri 1/21/11	
43	Assist REC with assessing providers' levels of EHR use and readiness.	30 days	Mon 12/13/10	Fri 1/21/11	
44	Ensure Connecticut Recovery Working Group completes its broadband mapping exercise.	30 days	Mon 12/13/10	Fri 1/21/11	
45	Coordinate Connecticut Recovery Working Group application for additional funds to increase broadband access.	30 days	Mon 12/13/10	Fri 1/21/11	
46	Coordinate with Department of Utility Control and Department of Information Technology to understand broadband connectivity issues.	30 days	Mon 12/13/10	Fri 1/21/11	

HITE-CT Operational Plan Master Schedule 2

ID	Task Name	Duration	Start	Finish	2
47	Coordinate with the Department of Utility Control and Department of Information Technology to extend the Connecticut Education Network	30 days	Mon 12/13/10	Fri 1/21/11	
48	Work with DSS SMHP project to leverage and uncover HIT adoption knowledge.	50 days	Mon 12/13/10	Fri 2/18/11	
49	Align with the Department of Social Services Medicaid HIT plan	50 days	Mon 2/21/11	Fri 4/29/11	
50	Develop collaborations with the following Programs	20 days	Mon 12/13/10	Fri 1/7/11	
51	Epidemiology and Laboratory Capacity (ELC) Cooperative Agreement Program	20 days	Mon 12/13/10	Fri 1/7/11	
52	Connecticut Prescription Monitoring and Reporting System	20 days	Mon 12/13/10	Fri 1/7/11	
53	Maternal and Child Health State Systems Development Initiative programs	20 days	Mon 12/13/10	Fri 1/7/11	
54	State Offices of Rural Health Policy	20 days	Mon 12/13/10	Fri 1/7/11	
55	State Offices of Primary Care	20 days	Mon 12/13/10	Fri 1/7/11	
56	State Mental Health Data Infrastructure Grants for Quality Improvement (SAMHSA)	20 days	Mon 12/13/10	Fri 1/7/11	
57	State Medicaid/CHIP Programs	20 days	Mon 12/13/10	Fri 1/7/11	
58	Indian Health Service (HIS) and tribal activity.	20 days	Mon 12/13/10	Fri 1/7/11	
59	Connecticut Partnership for Public Health Workforce Development	20 days	Mon 12/13/10	Fri 1/7/11	
60	Capital Community College in Hartford	20 days	Mon 12/13/10	Fri 1/7/11	
61	HITE-CT Agency Development	870 days	Fri 10/1/10	Thu 1/30/14	
62	Governance Structure - HITE-CT Board Establishment and Oversight	85 days	Fri 10/1/10	Thu 1/27/11	
63	Establish the HITE-CT (per the legislation - Public Act 10-117)	5 days	Fri 10/1/10	Thu 10/7/10	
64	Define the Governance Model	10 days	Fri 10/1/10	Thu 10/14/10	
65	Establish Governance Entities and Subcommittees (develop charters and appoint members)	10 days	Fri 10/15/10	Thu 10/28/10	
66	Determine and establish any regulations and by-laws required	30 days	Fri 10/29/10	Thu 12/9/10	
67	Develop Organizational Structures	15 days	Fri 1/7/11	Thu 1/27/11	
68	HITE-CT Strategy	15 days	Fri 1/7/11	Thu 1/27/11	
69	Project Management Office	15 days	Fri 1/7/11	Thu 1/27/11	
70	Technology	15 days	Fri 1/7/11	Thu 1/27/11	
71	Production	15 days	Fri 1/7/11	Thu 1/27/11	
72	Legal/Policy	15 days	Fri 1/7/11	Thu 1/27/11	
73	Partner Support	15 days	Fri 1/7/11	Thu 1/27/11	
74	Administration	15 days	Fri 1/7/11	Thu 1/27/11	
75	Acquire Office Facilities	70 days	Fri 10/8/10	Thu 1/13/11	
76	Determine Office/Location Strategy	10 days	Fri 10/8/10	Thu 10/21/10	
77	Develop Office/Location Plan	15 days	Fri 10/22/10	Thu 11/11/10	
78	Execute Office/Location Plan	45 days	Fri 11/12/10	Thu 1/13/11	
79	Staff Acquisition	821 days	Fri 10/1/10	Fri 11/22/13	
80	Recruit and Appoint HITE-CT Chief Executive Officer	70 days	Fri 10/1/10	Thu 1/6/11	
81	Core Team Establishment and On-boarding	90 days	Fri 1/7/11	Thu 5/12/11	
82	Define Required Skill Sets and Staffing Requirements	25 days	Fri 5/13/11	Thu 6/16/11	
83	Recruitment and Selection of Staff	90 days	Fri 6/17/11	Thu 10/20/11	
84	Fulfill Staff Augmentation Requirements (State staff and Consultants)	130 days	Fri 6/17/11	Fri 11/22/13	
85	Reporting	860 days	Fri 10/15/10	Thu 1/30/14	
86	Establish External Evaluation Process	20 days	Fri 12/10/10	Thu 1/6/11	
87	Determine Requirements, Measures and Systems	30 days	Fri 1/7/11	Thu 2/17/11	
88	Iteratively Deploy Reporting Systems	360 days	Fri 2/18/11	Thu 7/5/12	
89	State Legislative Annual Reporting	795 days	Fri 1/14/11	Thu 1/30/14	
90	State Legislative Annual Reporting 1	15 days	Fri 1/14/11	Thu 2/3/11	
91	State Legislative Annual Reporting 2	15 days	Fri 1/13/12	Thu 2/2/12	
92	State Legislative Annual Reporting 3	15 days	Fri 1/11/13	Thu 1/31/13	

HITE-CT Operational Plan Master Schedule 3

ID	Task Name	Duration	Start	Finish	2
93	State Legislative Annual Reporting 4	15 days	Fri 1/10/14	Thu 1/30/14	
94	Quarterly Evaluation Coordinated with National Program	802 days	Fri 10/15/10	Mon 11/11/13	
95	Quarterly Evaluation Coordinated with National Program 1	20 days	Fri 10/15/10	Thu 11/11/10	
96	Quarterly Evaluation Coordinated with National Program 2	20 days	Mon 1/17/11	Fri 2/11/11	
97	Quarterly Evaluation Coordinated with National Program 3	20 days	Fri 4/15/11	Thu 5/12/11	
98	Quarterly Evaluation Coordinated with National Program 4	20 days	Fri 7/15/11	Thu 8/11/11	
99	Quarterly Evaluation Coordinated with National Program 5	20 days	Mon 10/17/11	Fri 11/11/11	
100	Quarterly Evaluation Coordinated with National Program 6	20 days	Mon 1/16/12	Fri 2/10/12	
101	Quarterly Evaluation Coordinated with National Program 7	20 days	Mon 4/16/12	Fri 5/11/12	
102	Quarterly Evaluation Coordinated with National Program 8	20 days	Mon 7/16/12	Fri 8/10/12	
103	Quarterly Evaluation Coordinated with National Program 9	20 days	Mon 10/15/12	Fri 11/9/12	
104	Quarterly Evaluation Coordinated with National Program 10	20 days	Tue 1/15/13	Mon 2/11/13	
105	Quarterly Evaluation Coordinated with National Program 11	20 days	Mon 4/15/13	Fri 5/10/13	
106	Quarterly Evaluation Coordinated with National Program 12	20 days	Mon 7/15/13	Fri 8/9/13	
107	Quarterly Evaluation Coordinated with National Program 13	20 days	Tue 10/15/13	Mon 11/11/13	
108	Ongoing Coordination with other Agencies and Programs	820 days	Fri 10/1/10	Thu 11/21/13	
109	Office of the National Coordinator of HIT	820 days	Fri 10/1/10	Thu 11/21/13	
110	DSS & Medicaid (SMHP)	820 days	Fri 10/1/10	Thu 11/21/13	
111	Regional Extension Center	820 days	Fri 10/1/10	Thu 11/21/13	
112	Public and Other Health Programs	820 days	Fri 10/1/10	Thu 11/21/13	
113	Policies and Processes	120 days	Fri 10/1/10	Thu 3/17/11	
114	Policy Framework	30 days	Fri 10/1/10	Thu 11/11/10	
115	Finance	30 days	Fri 11/12/10	Thu 12/23/10	
116	Human Resources	30 days	Fri 12/24/10	Thu 2/3/11	
117	Health Information Privacy, Security, Use and Disclosure	30 days	Fri 11/12/10	Thu 12/23/10	
118	Standards Adoption and Setting	30 days	Fri 12/24/10	Thu 2/3/11	
119	Data Quality	30 days	Fri 2/4/11	Thu 3/17/11	
120	HIT Adoption	30 days	Fri 11/12/10	Thu 12/23/10	
121	HIE Relationship Management and Customer Service	30 days	Fri 12/24/10	Thu 2/3/11	
122	Legislative Proposals and Changes	39 days	Mon 12/13/10	Thu 2/3/11	
123	Funding	30 days	Mon 12/13/10	Fri 1/21/11	
124	Privacy and Security	30 days	Fri 12/24/10	Thu 2/3/11	
125	Market Analysis & Deployment Planning	320 days	Fri 2/4/11	Thu 4/26/12	
126	Business Deployment Planning	120 days	Fri 2/4/11	Thu 7/21/11	
127	Conduct segmentation analysis of the customer base and markets for each service area	60 days	Fri 2/4/11	Thu 4/28/11	
128	Initial Roll-Out Planning	60 days	Fri 4/29/11	Thu 7/21/11	
129	Determine Priorities for Products and Services	20 days	Fri 4/29/11	Thu 5/26/11	
130	Analyze Readiness data	20 days	Fri 5/27/11	Thu 6/23/11	
131	Map out phased implementation plan and schedule	20 days	Fri 6/24/11	Thu 7/21/11	
132	Meaningful Use Support	320 days	Fri 2/4/11	Thu 4/26/12	
133	e-Prescribing	320 days	Fri 2/4/11	Thu 4/26/12	
134	Create and maintain register of Pharmacies and Payers	320 days	Fri 2/4/11	Thu 4/26/12	
135	Compile e-Prescribing Advice for Providers	30 days	Fri 2/4/11	Thu 3/17/11	
136	Lab Results	320 days	Fri 2/4/11	Thu 4/26/12	
137	Create and maintain register of Labs	320 days	Fri 2/4/11	Thu 4/26/12	
138	Compile Lab Results Advice for Providers	30 days	Fri 3/18/11	Thu 4/28/11	
139	Care Summaries	320 days	Fri 2/4/11	Thu 4/26/12	
140	Create and maintain register local HIEs offering Care Summaries Capability	320 days	Fri 2/4/11	Thu 4/26/12	

HITE-CT Operational Plan Master Schedule 4

ID	Task Name	Duration	Start	Finish	2
141	Compile Care Summaries Advice for Providers	30 days	Fri 4/29/11	Thu 6/9/11	
142	Marketing & Communication	100 days	Fri 2/4/11	Thu 6/23/11	
143	Communication Plan	20 days	Fri 2/4/11	Thu 3/3/11	
144	Stakeholder identification	10 days	Fri 2/4/11	Thu 2/17/11	
145	Stakeholder Analysis	10 days	Fri 2/18/11	Thu 3/3/11	
146	Marketing Campaigns	60 days	Fri 3/4/11	Thu 5/26/11	
147	Stakeholder Coordination	100 days	Fri 2/4/11	Thu 6/23/11	
148	Develop formal links to REC.	30 days	Fri 2/4/11	Thu 3/17/11	
149	Assist REC with assessing providers' levels of EHR use and readiness.	30 days	Fri 2/4/11	Thu 3/17/11	
150	Ensure Connecticut Recovery Working Group completes its broadband mapping exercise.	30 days	Fri 2/4/11	Thu 3/17/11	
151	Coordinate Connecticut Recovery Working Group application for additional funds to increase broadband access.	30 days	Fri 2/4/11	Thu 3/17/11	
152	Coordinate with Department of Utility Control and Department of Information Technology to understand broadband connectivity issues.	30 days	Fri 2/4/11	Thu 3/17/11	
153	Coordinate with the Department of Utility Control and Department of Information Technology to extend the Connecticut Education Network	30 days	Fri 2/4/11	Thu 3/17/11	
154	Work with DSS SMHP project to leverage and uncover HIT adoption knowledge.	50 days	Fri 2/4/11	Thu 4/14/11	
155	Align with the Department of Social Services Medicaid HIT plan	50 days	Fri 4/15/11	Thu 6/23/11	
156	Develop collaborations with	20 days	Fri 2/4/11	Thu 3/3/11	
157	Epidemiology and Laboratory Capacity (ELC) Cooperative Agreement Program	20 days	Fri 2/4/11	Thu 3/3/11	
158	Connecticut Prescription Monitoring and Reporting System	20 days	Fri 2/4/11	Thu 3/3/11	
159	Maternal and Child Health State Systems Development Initiative programs	20 days	Fri 2/4/11	Thu 3/3/11	
160	State Offices of Rural Health Policy	20 days	Fri 2/4/11	Thu 3/3/11	
161	State Offices of Primary Care	20 days	Fri 2/4/11	Thu 3/3/11	
162	State Mental Health Data Infrastructure Grants for Quality Improvement (SAMHSA)	20 days	Fri 2/4/11	Thu 3/3/11	
163	State Medicaid/CHIP Programs	20 days	Fri 2/4/11	Thu 3/3/11	
164	Indian Health Service (HIS) and tribal activity.	20 days	Fri 2/4/11	Thu 3/3/11	
165	Connecticut Partnership for Public Health Workforce Development	20 days	Fri 2/4/11	Thu 3/3/11	
166	Capital Community College in Hartford	20 days	Fri 2/4/11	Thu 3/3/11	
167	Funds Acquisition	600 days	Fri 5/13/11	Thu 8/29/13	
168	Assessment Process	50 days	Fri 5/13/11	Thu 7/21/11	
169	Identify assessment universe	10 days	Fri 5/13/11	Thu 5/26/11	
170	Collect data for assessment	20 days	Fri 5/27/11	Thu 6/23/11	
171	Determine individual assessments	10 days	Fri 6/24/11	Thu 7/7/11	
172	Issue notices of assessment	10 days	Fri 7/8/11	Thu 7/21/11	
173	Collection Process	60 days	Fri 7/22/11	Thu 10/13/11	
174	Collect and process payments	30 days	Fri 7/22/11	Thu 9/1/11	
175	Identify delinquents and follow-up	30 days	Fri 9/2/11	Thu 10/13/11	
176	Audit Process	40 days	Fri 10/14/11	Thu 12/8/11	
177	Audit Selection	10 days	Fri 10/14/11	Thu 10/27/11	
178	Audit Execution	30 days	Fri 10/28/11	Thu 12/8/11	
179	Appeal Process	450 days	Fri 12/9/11	Thu 8/29/13	
180	Appeal Review	450 days	Fri 12/9/11	Thu 8/29/13	
181	Appeal Determination	450 days	Fri 12/9/11	Thu 8/29/13	
182	HIE Solution Architecture	70 days	Fri 10/1/10	Thu 1/6/11	
183	Establish a multi-stakeholder architecture team	15 days	Fri 10/1/10	Thu 10/21/10	
184	Develop the HIE Common Requirements Vision (CRV)	20 days	Fri 10/22/10	Thu 11/18/10	

HITE-CT Operational Plan Master Schedule 5

ID	Task Name	Duration	Start	Finish	2
185	Environmental Trends	20 days	Fri 10/22/10	Thu 11/18/10	
186	Enterprise Business Strategies	20 days	Fri 10/22/10	Thu 11/18/10	
187	Environmental Trends/Enterprise Business Strategies Relationship Matrix	20 days	Fri 10/22/10	Thu 11/18/10	
188	Business Information Requirements	20 days	Fri 10/22/10	Thu 11/18/10	
189	Enterprise Business Strategies/Business Information Requirements Relationship Matrix	20 days	Fri 10/22/10	Thu 11/18/10	
190	Information Technology Requirements	20 days	Fri 10/22/10	Thu 11/18/10	
191	Business Information Requirements/IT Requirements Relationship Matrix	20 days	Fri 10/22/10	Thu 11/18/10	
192	Summarize into graphic Vision detailing Business, Information and Technology viewpoints	20 days	Fri 10/22/10	Thu 11/18/10	
193	Test out each technology component with an independent technology and market assessment	30 days	Fri 11/19/10	Thu 12/30/10	
194	Agree and sign-off the CRV through the HITE-CT Governance Process	5 days	Fri 12/31/10	Thu 1/6/11	
195	Create mechanism for architecture compliance and future refresh	30 days	Fri 11/19/10	Thu 12/30/10	
196	Contract for Systems and Services Vendor	196 days	Fri 10/1/10	Fri 7/1/11	
197	Market Scan	45 days	Fri 10/1/10	Thu 12/2/10	
198	Establish Scope	15 days	Fri 10/1/10	Thu 10/21/10	
199	Research and Collect Market Data	15 days	Fri 10/22/10	Thu 11/11/10	
200	Vendor Shortlist Analysis	15 days	Fri 11/12/10	Thu 12/2/10	
201	Establish Procurement Strategy and Procurement Process	5 days	Fri 12/3/10	Thu 12/9/10	
202	Define Requirements	20 days	Fri 1/7/11	Thu 2/3/11	
203	Solution Architecture Requirements	20 days	Fri 1/7/11	Thu 2/3/11	
204	Functional Requirements	20 days	Fri 1/7/11	Thu 2/3/11	
205	Security Requirements	20 days	Fri 1/7/11	Thu 2/3/11	
206	Technology Requirements	20 days	Fri 1/7/11	Thu 2/3/11	
207	Implementation Requirements	20 days	Fri 1/7/11	Thu 2/3/11	
208	Performance and Operational Requirements	20 days	Fri 1/7/11	Thu 2/3/11	
209	Service Level and Support Requirements	20 days	Fri 1/7/11	Thu 2/3/11	
210	Procurement	106 days	Fri 2/4/11	Fri 7/1/11	
211	Develop RFP	20 days	Fri 2/4/11	Thu 3/3/11	
212	Prepare Evaluation Model	10 days	Fri 3/4/11	Thu 3/17/11	
213	Issue RFP	1 day	Fri 3/18/11	Fri 3/18/11	
214	Vendor Questions and Answers	30 days	Mon 3/21/11	Fri 4/29/11	
215	Establish and Train Evaluation Team	10 days	Mon 3/21/11	Fri 4/1/11	
216	Evaluation and Selection	15 days	Mon 5/2/11	Fri 5/20/11	
217	Best and Final Offer	10 days	Mon 5/23/11	Fri 6/3/11	
218	Contract Negotiation	15 days	Mon 6/6/11	Fri 6/24/11	
219	Contract Award	5 days	Mon 6/27/11	Fri 7/1/11	
220	Standards Adoption and Setting	130 days?	Fri 10/1/10	Thu 3/31/11	
221	Create CT HIT Operability and Data Management Standards Governance Structure and Processes	20 days	Fri 1/7/11	Thu 2/3/11	
222	Define Required Standards	20 days	Fri 1/7/11	Thu 2/3/11	
223	Develop Standards Proposals and Obtain Approval via the Governance process	20 days?	Fri 2/4/11	Thu 3/3/11	
224	Basic Data Interchange and Interoperability Standards	20 days	Fri 2/4/11	Thu 3/3/11	
225	Standards for Data Quality	1 day?	Fri 2/4/11	Fri 2/4/11	
226	Standards for Master Data Interchange	20 days	Fri 2/4/11	Thu 3/3/11	
227	Standards for Public Health Reporting	20 days	Fri 2/4/11	Thu 3/3/11	
228	Standards for Patient Care interchange selected use cases	20 days	Fri 2/4/11	Thu 3/3/11	
229	Standards for Lab and Auxiliary Orders	20 days	Fri 2/4/11	Thu 3/3/11	
230	Standards for Lab and Auxiliary Structured Data Results	20 days	Fri 2/4/11	Thu 3/3/11	

HITE-CT Operational Plan Master Schedule 6

ID	Task Name	Duration	Start	Finish	2
231	Standards for Quality Reporting	1 day?	Fri 2/4/11	Fri 2/4/11	
232	Standards for Personal Health Records	20 days	Fri 2/4/11	Thu 3/3/11	
233	Standards Communication and Support	20 days	Fri 3/4/11	Thu 3/31/11	
234	Data Quality	1 day?	Fri 10/1/10	Fri 10/1/10	
235	Determine Accountabilities and Metrics	1 day?	Fri 10/1/10	Fri 10/1/10	
236	Implement Audit Controls	1 day?	Fri 10/1/10	Fri 10/1/10	
237	Initial HIE Stand-up	286 days	Fri 4/1/11	Fri 5/4/12	
238	Vendor Operational Plan	20 days	Mon 7/4/11	Fri 7/29/11	
239	Vendor Preparation and Initial Setup	60 days	Mon 8/1/11	Fri 10/21/11	
240	Finalize solution design	20 days	Mon 10/24/11	Fri 11/18/11	
241	Implement infrastructure and systems	90 days	Mon 11/21/11	Fri 3/23/12	
242	Review Implementation Plan with Vendor and Partners (Leveraged Capabilities)	50 days	Fri 4/1/11	Thu 6/9/11	
243	Develop, Negotiate and Agree SLAs	50 days	Fri 6/10/11	Thu 8/18/11	
244	Configure and Initiate Support Services:	30 days	Mon 3/26/12	Fri 5/4/12	
245	Master Provider Index	30 days	Mon 3/26/12	Fri 5/4/12	
246	Master Patient Index	30 days	Mon 3/26/12	Fri 5/4/12	
247	Records Locator Service	30 days	Mon 3/26/12	Fri 5/4/12	
248	Messaging	30 days	Mon 3/26/12	Fri 5/4/12	
249	Connecticut HIE Release 1 – CCD & Public Health Reporting	310 days	Mon 4/23/12	Fri 6/28/13	
250	Finalize Release 1 Plan	30 days	Mon 4/23/12	Fri 6/1/12	
251	Finalize Public Health Reporting Use Cases included in scope	10 days	Mon 4/23/12	Fri 5/4/12	
252	Confirm proposed target participants, estimates and schedule	15 days	Mon 5/7/12	Fri 5/25/12	
253	HITE-CT Board Approval	5 days	Mon 5/28/12	Fri 6/1/12	
254	Continuity of Care Documents	210 days	Mon 6/4/12	Fri 3/22/13	
255	Sub-project Wave 1 – For 1st local group of providers (repeated for each local group)	110 days	Mon 6/4/12	Fri 11/2/12	
256	Participant Readiness Check, Recruitment and Sign-up	30 days	Mon 6/4/12	Fri 7/13/12	
257	Infrastructure and Services Configuration, Testing and Preparation	30 days	Mon 7/16/12	Fri 8/24/12	
258	Participant Technology, Process and Change Management Preparation	30 days	Mon 8/27/12	Fri 10/5/12	
259	Participant Implementation and Sign-off	20 days	Mon 10/8/12	Fri 11/2/12	
260	Sub-project 2-5	160 days	Mon 8/13/12	Fri 3/22/13	
261	Sub-project Wave 2	100 days	Mon 8/13/12	Fri 12/28/12	
262	Sub-project Wave 3	100 days	Mon 9/10/12	Fri 1/25/13	
263	Sub-project Wave 4	100 days	Mon 10/8/12	Fri 2/22/13	
264	Sub-project Wave 5	100 days	Mon 11/5/12	Fri 3/22/13	
265	Integrated Public Health Reporting	190 days	Mon 10/8/12	Fri 6/28/13	
266	Sub-project Wave 1 – For 1st group of providers (repeated for each group)	190 days	Mon 10/8/12	Fri 6/28/13	
267	Participant Readiness Check, Recruitment and Sign-up	30 days	Mon 10/8/12	Fri 11/16/12	
268	Infrastructure and Services Configuration, Testing and Preparation	30 days	Mon 11/19/12	Fri 12/28/12	
269	Participant Technology, Process and Change Management Preparation	30 days	Mon 12/31/12	Fri 2/8/13	
270	Participant Implementation and Sign-off	20 days	Mon 2/11/13	Fri 3/8/13	
271	Sub-project 2-5	160 days	Mon 11/19/12	Fri 6/28/13	
272	Sub-project Wave 2	100 days	Mon 11/19/12	Fri 4/5/13	
273	Sub-project Wave 3	100 days	Mon 12/17/12	Fri 5/3/13	
274	Sub-project Wave 4	100 days	Mon 1/14/13	Fri 5/31/13	
275	Sub-project Wave 5	100 days	Mon 2/11/13	Fri 6/28/13	
276	Connecticut HIE Release 2 – Quality Reporting	341 days	Mon 2/11/13	Mon 6/2/14	

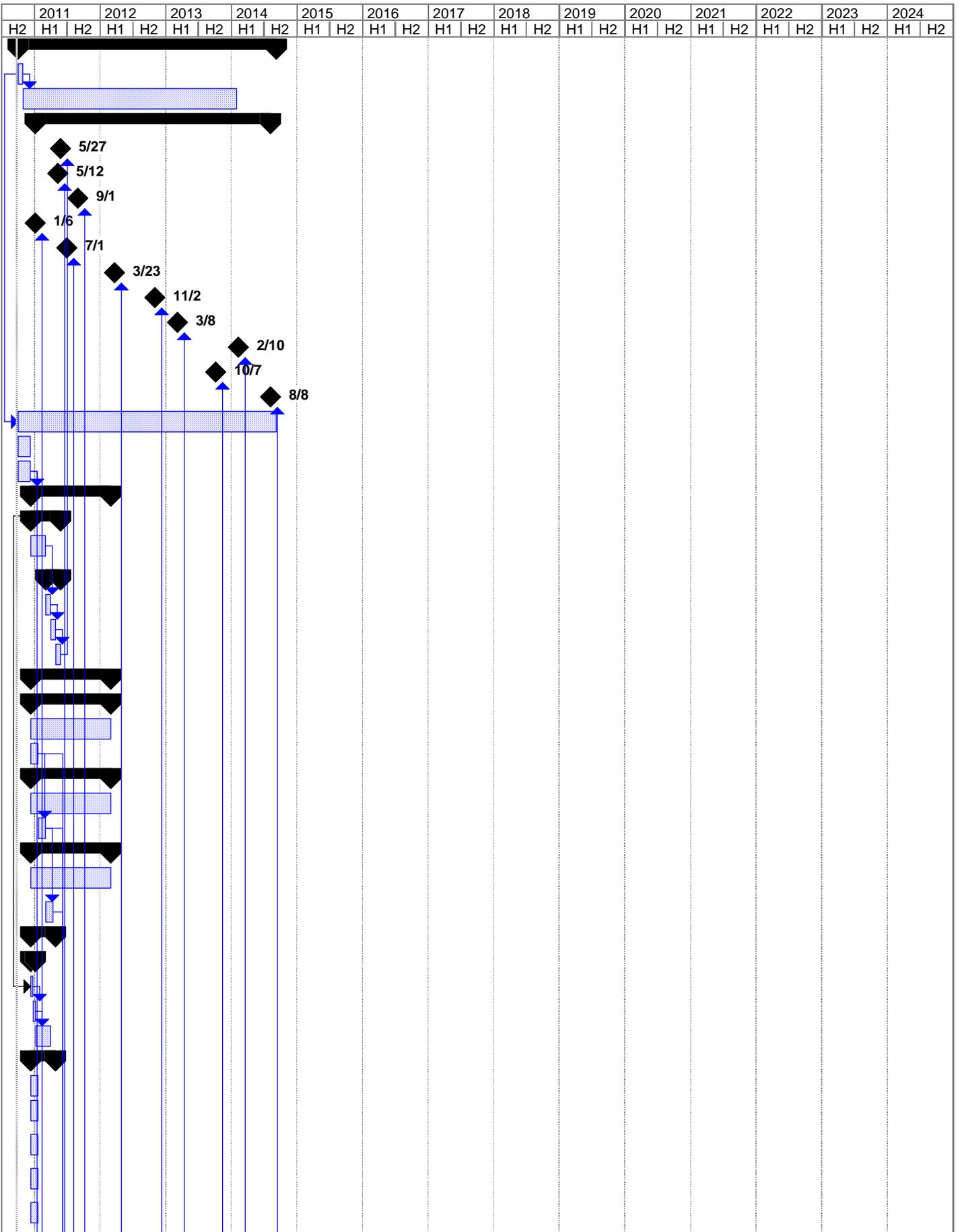
HITE-CT Operational Plan Master Schedule 7

ID	Task Name	Duration	Start	Finish	2
277	Finalize Release 2 Plan	31 days	Mon 2/11/13	Mon 3/25/13	
278	Finalize Quality Reporting Use Cases, External Data Sources included in scope	10 days	Mon 2/11/13	Fri 2/22/13	
279	Determine the scope of Auxiliary Services Support in this Release	1 day	Mon 2/25/13	Mon 2/25/13	
280	Confirm proposed target participants, estimates and schedule	15 days	Tue 2/26/13	Mon 3/18/13	
281	HITE-CT Board Approval	5 days	Tue 3/19/13	Mon 3/25/13	
282	Quality Reporting	220 days	Tue 3/26/13	Mon 1/27/14	
283	Sub-project Wave 1 – For 1st group of providers (repeated for each group)	140 days	Tue 3/26/13	Mon 10/7/13	
284	Infrastructure and Services Configuration, Testing and Preparation for External Data Sources	30 days	Tue 3/26/13	Mon 5/6/13	
285	Participant Readiness Check, Recruitment and Sign-up	30 days	Tue 5/7/13	Mon 6/17/13	
286	Infrastructure and Services Configuration, Testing and Preparation for Quality Reporting	30 days	Tue 6/18/13	Mon 7/29/13	
287	Participant Technology, Process and Change Management Preparation	30 days	Tue 7/30/13	Mon 9/9/13	
288	Participant Implementation and Sign-off	20 days	Tue 9/10/13	Mon 10/7/13	
289	Sub-project 2-5	160 days	Tue 6/18/13	Mon 1/27/14	
290	Sub-project Wave 2	100 days	Tue 6/18/13	Mon 11/4/13	
291	Sub-project Wave 3	100 days	Tue 7/16/13	Mon 12/2/13	
292	Sub-project Wave 4	100 days	Tue 8/13/13	Mon 12/30/13	
293	Sub-project Wave 5	100 days	Tue 9/10/13	Mon 1/27/14	
294	Ancillary Service Orders/Results	190 days	Tue 9/10/13	Mon 6/2/14	
295	Sub-project Wave 1 – For 1st group of providers (repeated for each group)	110 days	Tue 9/10/13	Mon 2/10/14	
296	Participant Readiness Check, Recruitment and Sign-up	30 days	Tue 9/10/13	Mon 10/21/13	
297	Infrastructure and Services Configuration, Testing and Preparation	30 days	Tue 10/22/13	Mon 12/2/13	
298	Participant Technology, Process and Change Management Preparation	30 days	Tue 12/3/13	Mon 1/13/14	
299	Participant Implementation and Sign-off	20 days	Tue 1/14/14	Mon 2/10/14	
300	Sub-project 2-5	160 days	Tue 10/22/13	Mon 6/2/14	
301	Sub-project Wave 2	100 days	Tue 10/22/13	Mon 3/10/14	
302	Sub-project Wave 3	100 days	Tue 11/19/13	Mon 4/7/14	
303	Sub-project Wave 4	100 days	Tue 12/17/13	Mon 5/5/14	
304	Sub-project Wave 5	100 days	Tue 1/14/14	Mon 6/2/14	
305	Connecticut HIE Release 3 – Personal Health Record	140 days	Mon 1/27/14	Fri 8/8/14	
306	Finalize Release 3 Plan	30 days	Mon 1/27/14	Fri 3/7/14	
307	Finalize PHR Use Cases included in scope	10 days	Mon 1/27/14	Fri 2/7/14	
308	Confirm proposed target PHRs, estimates and schedule	15 days	Mon 2/10/14	Fri 2/28/14	
309	HITE-CT Board Approval	5 days	Mon 3/3/14	Fri 3/7/14	
310	Personal Health Record (repeated for each PHR product included)	110 days	Mon 3/10/14	Fri 8/8/14	
311	PHR Interfaces and Integration Design	30 days	Mon 3/10/14	Fri 4/18/14	
312	Participant Group Recruitment and Sign-up	30 days	Mon 4/21/14	Fri 5/30/14	
313	Infrastructure and Services Configuration, Testing and Preparation	30 days	Mon 6/2/14	Fri 7/11/14	
314	Acceptance Testing, Implementation and Sign-off By Participant Group	20 days	Mon 7/14/14	Fri 8/8/14	
315	Relationship Management and Customer Service	996 days	Fri 5/13/11	Fri 3/6/15	
316	Relationship Management (HITE-CT Core Staff) - RM	996 days	Fri 5/13/11	Fri 3/6/15	
317	RM Assignments	20 days	Fri 5/13/11	Thu 6/9/11	
318	RM for Meaningful Use Support	300 days	Fri 6/10/11	Thu 8/2/12	
319	e-Prescribing	300 days	Fri 6/10/11	Thu 8/2/12	
320	Lab Results	300 days	Fri 6/10/11	Thu 8/2/12	
321	Care Summaries	300 days	Fri 6/10/11	Thu 8/2/12	
322	RM adds Release 1 Support	250 days	Mon 7/16/12	Fri 6/28/13	

HITE-CT Operational Plan Master Schedule 8

ID	Task Name	Duration	Start	Finish	2
323	RM adds Release 2 Support	300 days	Tue 5/7/13	Mon 6/30/14	
324	RM adds Release 3 Support	200 days	Mon 6/2/14	Fri 3/6/15	
325	Connecticut HIE Operations	700 days	Mon 3/26/12	Fri 11/28/14	
326	Infrastructure Operations and Management	700 days	Mon 3/26/12	Fri 11/28/14	
327	Service Level Reporting	700 days	Mon 3/26/12	Fri 11/28/14	
328	Stand-up Vendors Customer Service Function and Infrastructure	200 days	Mon 11/21/11	Fri 8/24/12	
329	Help and Problem Support	200 days	Mon 11/21/11	Fri 8/24/12	
330	EHR Adoption and Readiness Support	200 days	Mon 11/21/11	Fri 8/24/12	
331	HIE Education and Outreach	200 days	Mon 11/21/11	Fri 8/24/12	
332	Customer Service for Release 1	310 days	Mon 7/16/12	Fri 9/20/13	
333	User Education and Training	310 days	Mon 7/16/12	Fri 9/20/13	
334	Preparation and Ramp-up for Release 1	310 days	Mon 7/16/12	Fri 9/20/13	
335	Start support of Release 1 participants	310 days	Mon 7/16/12	Fri 9/20/13	
336	Customer Service for Release 2	341 days	Tue 5/7/13	Tue 8/26/14	
337	Preparation and Ramp-up for Release 2	341 days	Tue 5/7/13	Tue 8/26/14	
338	User Education and Training	341 days	Tue 5/7/13	Tue 8/26/14	
339	Start support of Release 2 participants	341 days	Tue 5/7/13	Tue 8/26/14	
340	Customer Service for Release 3	140 days	Mon 6/2/14	Fri 12/12/14	
341	Preparation and Ramp-up for Release 3	140 days	Mon 6/2/14	Fri 12/12/14	
342	User Education and Training	140 days	Mon 6/2/14	Fri 12/12/14	
343	Start support of Release 3 participants	140 days	Mon 6/2/14	Fri 12/12/14	

HITE-CT Operational Plan Master Schedule 9



HITE-CT Operational Plan Master Schedule 10

2011		2012		2013		2014		2015		2016		2017		2018		2019		2020		2021		2022		2023		2024		
H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2	H1	H2
<p>The Gantt chart displays a project schedule from 2011 to 2024. The vertical axis represents tasks, and the horizontal axis represents time in half-year increments (H1, H2). The chart shows several tasks, some of which are completed by 2011, and others that span multiple years. A large black 'H' shape is overlaid on the chart, indicating a specific period or milestone. The tasks are represented by blue bars and arrows, with some tasks spanning multiple years. The chart is oriented vertically with time on the horizontal axis.</p>																												

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2011		2012		2013		2014		2015		2016		2017		2018		2019		2020		2021		2022		2023		2024		
H2	H1	H2																										

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2011		2012		2013		2014		2015		2016		2017		2018		2019		2020		2021		2022		2023		2024		
H2	H1	H2																										

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2011		2012		2013		2014		2015		2016		2017		2018		2019		2020		2021		2022		2023		2024	
H2	H1	H2																									

HITE-CT Operational Plan Master Schedule 15

