

# Technical Notes/System Requirements

## Workstation Requirements

### Operating Systems

Win 98 or higher  
Macintosh

### Web Browsers

Internet Explorer 5.0 to 6.0, 7.0, 8.0, 9.0 with MS Windows XP, Windows 7, or Vista  
Safari 3.0 or Higher  
Mozilla Firefox 2.0 or Higher

**Note:** Internet Explorer web browser is not supported on Macintosh operating system. Safari should be used instead of IE.

### Cookies

Workstations: Enable cookie in browser.  
See "[Instructions for Finding your Browser/Enabling Cookies](#)"

### Web Filters

Workstations should allow access to the following URL  
Production Secure connection: <https://www.chcf.net/chcfweb/sbc/agency/>

### Email

Email should allow delivery from [DDS-SBCH@ct.gov](mailto:DDS-SBCH@ct.gov) and [SchoolBasedClaiming@umassmed.edu](mailto:SchoolBasedClaiming@umassmed.edu) in large quantities on a single day.

### Instructions for Online Training Module

Flash Player is needed to run the Instructions for online training program. The following link <http://www.adobe.com/software/flash/about/> has a connection to Player Download Center, which will walk you through the process of downloading the most recent version of Player. It takes about two minutes.

## System Administration Requirements

### Cookies

System administrator: If there is a proxy server, set proxy NOT to cache the [www.chcf.net](http://www.chcf.net) domain.

### Actual Web Site URL

<https://www.chcf.net/chcfweb/sbc/agency/>  
Note: [www.chcf.net](http://www.chcf.net) cookies (sessions) are tied to the URL and IP address.

### Routers

If SBC IP address needs to be explicitly defined on routers, SBC IP address is 146.189.217.25

### Email

Email servers should allow email delivery from [DSS-SBCH@ct.gov](mailto:DSS-SBCH@ct.gov) and [SchoolBasedClaiming@umassmed.edu](mailto:SchoolBasedClaiming@umassmed.edu)

Email server IP – emails may be sent through the following mail gateways:

146.189.195.117  
146.189.195.118  
146.189.144.105  
146.189.144.106  
146.189.144.107

### Web Filters

Allow access to the following URL  
Production Site Secure Connection: <https://www.chcf.net/chcfweb/sbc/agency/>

## Instructions for Finding your Browser/Enabling Cookies

### Internet Explorer

1. Choose *Help > About Internet Explorer*
2. Find out Internet Explorer version.

### Safari

1. Choose *Help*
2. Find out Safari version

### Mozilla Firefox

1. Choose *Help*
2. Find out Mozilla version

## Enabling Cookies

### Internet Explorer 6, 7, 8, 9

1. Choose *Tools > Internet Options*
2. Click the *Privacy tab*
3. Click the *Default* and choose *Medium level*

### Internet Explorer 5

1. Choose *Tools > Internet Options*
2. Click the *Security tab*
3. Click *Internet*, then *Default Level*
4. Select *Medium Level*

### Mozilla Firefox

1. Choose *Tools > Options*
2. Select *Privacy*
3. Click *Accept cookies from sites*

## Download Internet Browser

Use the following web sites to download a free copy of the latest browser for:

### Internet Explorer

<http://www.microsoft.com/windows/ie/worldwide/ie6sp1downloads.asp>

### Apple's Safari Browser

<http://www.apple.com/safari/download/>

### Mozilla Firefox

<http://www.mozilla.com/en-US/products/firefox>