



THE HOUSING AUTHORITY OF THE TOWN OF DARIEN
DARIEN TOWN HALL ~ 2 RENSRAW ROAD
DARIEN, CONNECTICUT 06820



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Kathryn Y. Molgano
Executive Director
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November 8, 2011

Nicky Resto, Senior Inspector
Action for Bridgeport Community Development, Inc.
1407 Fairfield Avenue
Bridgeport, CT 06605

Re: Installation of Ductless Split Heat Pumps
Old Town Hall Houses – Darien Housing Authority
719 Post Road, Darien, CT 06820

Dear Nicky,

On behalf of the Darien Housing Authority and its elderly residents, I would like to express our appreciation and praise for a job well done by the contractors selected to provide services associated with the installation of heat pumps and removal of air conditioning units at Old Town Hall Houses.

Bren-Air completed the apartment installations on October 26, 2011. The workers from Bren-Air conducted themselves in a most professional manner. They were knowledgeable about the equipment, neat in their work, and flexible in accommodating the schedule of our limited staff and the special needs and circumstances of our elderly tenants.

Pat Brenna has scheduled a training session for Tuesday, November 15th to provide instruction and literature on the operation of the new units for our residents and our staff. Pat has indicated that he will provide training to our staff on the care and maintenance of the units, and will provide the Housing Authority with six additional (spare) remotes as well as a case of spare filters. He also indicated that he will contact us to schedule the heat pump installation in the Community Room at Old Town Hall Houses once he receives authorization from ABCD.

We, likewise, were thoroughly pleased with the services provided by Pedro Ocasio, GM Home Improvement, who was contracted for the removal of the wall air conditioning units. Pedro also communicated well with the Housing Authority and was efficient and neat in his work. He completed the A/C removals on October 26th.

I would also like to express our sincere thanks to you and your co-workers at ABCD, Inc. for all you have done to date to facilitate this project and for your continuing communications with us through its completion.

Sincerely,

Kathryn Y. Molgano
Executive Director

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