

## Technical Notes/System Requirements

UMMS recommends that all computer operating systems and browser versions be supported by their software vendor. Each vendor's policy varies so it is important to keep current with the supported software.

### **Workstation Requirements**

#### **Operating Systems**

Windows XP and newer  
Macintosh

#### **Web Browsers**

Internet Explorer 5.0 – 11.0 with MS Windows XP, Windows 7, or Vista NOTE: RMTS Mobile and new UI, and Cost Reports require IE Version 9 or higher.

Safari 4.1 or Higher

Mozilla Firefox 2.0 or Higher; utilize all their automatic updates

**Note:** Internet Explorer web browser is not supported on Macintosh operating system. Safari should be used instead of IE. Lifecycle policy and supported versions <https://support.microsoft.com/en-us/lifecycle/search?sort=PN&alpha=internet%20explorer>

Note: A change in support will occur on January 12 2016 <https://support.microsoft.com/en-us/gp/microsoft-internet-explorer>

#### **Cookies**

Workstations: Enable cookie in browser.

See "[Instructions for Finding your Browser/Enabling Cookies](#)"

#### **Web Filters**

Workstations should allow access to the following URL

Production Secure connection: <https://www.chcf.net/chcfweb/> and <https://cbe-rmts.chcf-umms.org/>

#### **Email**

Email should allow delivery from [SchoolBasedClaiming@umassmed.edu](mailto:SchoolBasedClaiming@umassmed.edu) in large quantities on a single day.

#### **Instructions for Online Training Application**

Flash Player is needed to run the Instructions for online training program. The following link <http://www.adobe.com/software/flash/about/> has a connection to Player Download Center, which will walk you through the process of downloading the most recent version of Player. It takes about two minutes.

MP4 files can be opened with [Windows Media Player](#), and other multi-format media players like [VLC](#), [QuickTime](#), and more.

### **System Administration Requirements**

#### **Cookies**

System administrator: If there is a proxy server, set proxy NOT to cache the [www.chcf.net](http://www.chcf.net) domain.

#### **Actual Web Site URL**

<https://www.chcf.net/chcfweb> and <https://cbe-rmts.chcf-umms.org/>

Note: [www.chcf.net](http://www.chcf.net) cookies (sessions) are tied to the URL and IP address.

#### **Routers**

If SBC IP address needs to be explicitly defined on routers, SBC IP address is 146.189.217.25, 146.189.217.92 and 146.189.217.21

#### **Email**

Email servers should allow email delivery from [SchoolBasedClaiming@umassmed.edu](mailto:SchoolBasedClaiming@umassmed.edu)

Email server IP – emails may be sent through the following mail gateways:

146.189.195.117

146.189.195.118

146.189.144.105  
146.189.144.106  
146.189.144.107  
146.189.144.147  
146.189.144.148  
146.189.144.149

### Web Filters

Allow access to the following URL

Production Site Secure Connection: <https://www.chcf.net/chcfweb/> and <https://cbe-rmts.chcf-umms.org/>

### Instructions for Finding your Browser/Enabling Cookies

#### Internet Explorer

1. Choose *Help > About Internet Explorer*
2. Find out Internet Explorer version.

#### Safari

1. Choose *Help*
2. Find out Safari version

#### Mozilla Firefox

1. Choose *Help*
2. Find out Mozilla version

### Enabling Cookies

#### Internet Explorer 6 - 11

1. Choose *Tools > Internet Options*
2. Click the *Privacy tab*
3. Click the *Default* and choose *Medium level*

#### Internet Explorer 5

1. Choose *Tools > Internet Options*
2. Click the *Security tab*
3. Click *Internet*, then *Default Level*
4. Select *Medium Level*

#### Mozilla Firefox

1. Choose *Tools > Options*
2. Select *Privacy*
3. Click *Accept cookies from sites*

### Download Internet Browser

Use the following web sites to download a free copy of the latest browser for:

#### Internet Explorer

<http://www.microsoft.com/windows/ie/worldwide/ie6sp1downloads.asp>

#### Apple's Safari Browser

<http://www.apple.com/safari/download/>

#### Mozilla Firefox

<http://www.mozilla.com/en-US/products/firefox>