

The Non-Emergency Medical Transportation Quality Assurance Committee

Connecticut's Non-Emergency Medical Transportation (NEMT) program has a **Quality Assurance Committee (QAC)**. The QAC seeks to have representation from users of NEMT services, transportation providers, various health service agencies and community facilities who provide input, guidance, recommendations and advise the transportation broker regarding measures that might be helpful in performance and quality improvement issues and strategies.

Representation and membership on the QAC shall be diversified and representative of a broad spectrum of NEMT users, service providers, including professional organizations (e.g. the CT Hospital Association) and facilities (i.e., Federally Qualified Health Centers) and will participate at the discretion of the Department. Agenda items may be submitted to the Department's NEMT Program Manager for considerations up to a week prior to any scheduled meeting, however all agenda items must be approved by the Department. Anyone interested in membership or attending the QAC should contact Rod Winstead, Program Manager at the Department of Social Services by phone at 860-424-5922 or email at Roderick.winstead@ct.gov .

The QAC meeting convenes the third (3rd) Thursday of every month at the DSS Central Office. The location of the Department's Central Office is 55 Farmington Avenue, Hartford, CT 06105 with parking available across the street from the building.

The Department is responsible for facilitating the meetings and producing, distributing and archiving written minutes from each meeting, as well as of all committee activities, to be shared with the QAC membership. The Department will provide members with aggregate data on complaints at each meeting.

It has been and remains the sincere desire of the Department to work cooperatively and collaboratively with all stakeholders on improving the NEMT program.

Upcoming Meetings Dates and Locations

Thursday, December 15, 2016 @ 10:00 a.m., DSS, 55 Farmington Ave., Hartford, CT

Thursday, January 19, 2017 @ 10:00 a.m., DSS, Farmington, Ave., Hartford, CT,

Thursday, February 16, 2017 @ 10:00 a.m., DSS, 55 Farmington, Ave., Hartford, CT

Thursday, March 16, 2017 @ 10:00 a.m., DSS, 55 Farmington, Ave., Hartford, CT

Thursday, April 20, 2017 @ 10:00 a.m., DSS, 55 Farmington Ave., Hartford, CT

Thursday, May 18, 2017 @ 10:00 a.m., DSS, 55 Farmington, Ave., Hartford, CT

Thursday, June 15, 2017 @ 10:00 a.m., DSS, 55 Farmington Ave., Hartford, CT