



# RI ITS Project Update



# Project Overview

## Release 1



Timeline	Tax Types	Primary Business Areas
<ul style="list-style-type: none"><li>• 14 months</li><li>• July 2014 go-live</li></ul>	<ul style="list-style-type: none"><li>• 36 contracted, 48 upon closer review</li><li>• Excise, Miscellaneous Corporate, Fees</li></ul>	<ul style="list-style-type: none"><li>• Tax Processing</li><li>• Corporate Tax</li><li>• Excise Tax</li></ul>

### Key Objectives

- Minimize implementation risk by standing up full solution in Release 1
- Set the foundation for operating efficiencies into the future
- Standardize process and procedures, minimizing costs associated with training
- Establish modern agency operational procedures (e.g., configuration management, security plans, etc.)
- Standup Front-end Imaging and Data Capture System
- Establish Organizational Change and Training

# Project Overview

Release 1.5



Timeline	Tax Types	Primary Business Areas
<ul style="list-style-type: none"><li>• 6 months</li><li>• December 2014 go-live</li></ul>	<ul style="list-style-type: none"><li>• International Fuel Tax Agreement (IFTA)</li></ul>	<ul style="list-style-type: none"><li>• Tax Processing</li><li>• Excise Tax</li></ul>

## Key Objectives

- Bring full processing of IFTA in-house
- Demonstrate ability to configure a new tax type, beginning to end, in relatively short timeframe without impacting the larger ITS project

# Project Overview

## Release 2



Timeline	Tax Types	Primary Business Areas
<ul style="list-style-type: none"><li>• 15 months</li><li>• October 2015 go-live</li></ul>	<ul style="list-style-type: none"><li>• Personal Income Tax</li><li>• Composite Income Tax</li><li>• Fiduciary Income Tax</li><li>• Pass-thru Withholding</li></ul>	<ul style="list-style-type: none"><li>• Tax Processing</li><li>• Income Tax</li><li>• Collections</li><li>• Office Audit</li></ul>

### Key Objectives

- Begin retirement of Mainframe System
- Greater automation of returns processing edits
- Higher configurability of refund fraud rules
- Consolidated Individual Collections
- Apply business process improvements derived from Release 1
- Resolve safeguards issues resulting from security limitations in legacy systems

# Project Overview

## Release 3



Timeline	Tax Types	Primary Business Areas
<ul style="list-style-type: none"><li>• Fall 2016</li></ul>	<ul style="list-style-type: none"><li>• 16 taxes, remaining business taxes</li></ul>	<ul style="list-style-type: none"><li>• Tax Processing</li><li>• Corporate Tax</li><li>• Estate Tax</li><li>• Collections</li><li>• Field Audit</li><li>• SIU</li></ul>

### Key Objectives

- Full retirement of Mainframe System
- Rollout of Taxpayer Portal to streamline and standardize end user experience for the public
- Entire agency using vendor supported software for all primary responsibilities
- Establish standardized approach to audit workpapers