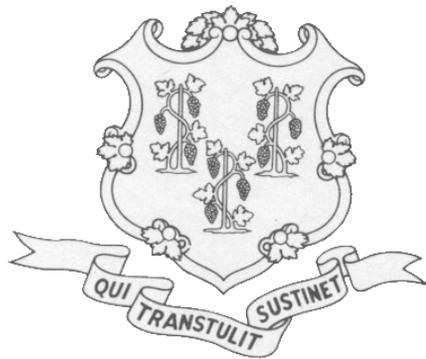


**Department of Public Safety  
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP  
TOTAL CALL COUNT REPORTS**



**April - June 2008**

## ***E9-1-1 TOTAL CALL COUNT REPORT 2<sup>nd</sup> QUARTER 2008***

### **Executive Summary**

For the second quarter of 2008 106 of the 107 PSAPs (99%) submitted an E9-1-1 Total Call Report.

Only one PSAP did not submit a report after OSET made had made an efforts to contact the delinquent reporting PSAP's by through the sending of emails and certified letters. The PSAP that failed to submit a report was the Clinton Emergency Communication Center

Two PSAPs did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds. These PSAPs are:

- ♦ Waterbury Police Dept.- 88.9% of 9-1-1 calls answered in 10 sec.
- ♦ CSP Troop H - 84.3% of 9-1-1 calls answered in 10 sec.

# Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	46624	94.8%	94.8%	6981	5.0%	7.5%	67646	13.8%	13.8%	77071	92.6%	92.6%
<= 0m 20s	21333	4.3%	99.2%	58467	41.7%	49.2%	75308	15.3%	29.1%	1894	2.3%	94.9%
<= 0m 30s	3651	0.7%	99.9%	39947	28.5%	77.7%	81756	16.6%	45.7%	3661	4.4%	99.3%
<= 0m 40s	198	0.0%	99.9%	16743	11.9%	89.6%	68661	14.0%	59.7%	63	0.1%	99.4%
<= 0m 50s	78	0.0%	100.0	6191	4.4%	94.0%	42091	8.6%	68.2%	20	0.0%	99.4%
<= 1m 0s	48	0.0%	100.0	3233	2.3%	96.3%	30374	6.2%	74.4%	19	0.0%	99.4%
<= 1m 30s	32	0.0%	100.0	3540	2.5%	98.8%	55672	11.3%	85.7%	22	0.0%	99.4%
<= 2m 0s	8	0.0%	100.0	921	0.7%	99.5%	27285	5.5%	91.3%	8	0.0%	99.4%
<= 2m 30s	2	0.0%	100.0	314	0.2%	99.7%	14131	2.9%	94.2%	1	0.0%	99.4%
<= 3m 0s	0	0.0%	100.0	134	0.1%	99.8%	8040	1.6%	95.8%	7	0.0%	99.4%
<= 3m 30s	0	0.0%	100.0	76	0.1%	99.8%	5098	1.0%	96.8%	4	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	55	0.0%	99.9%	3581	0.7%	97.6%	3	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	36	0.0%	99.9%	2589	0.5%	98.1%	3	0.0%	99.5%
<= 5m 0s	1	0.0%	100.0	22	0.0%	99.9%	2013	0.4%	98.5%	3	0.0%	99.5%
<= 6m 0s	3	0.0%	100.0	27	0.0%	99.9%	2577	0.5%	99.0%	4	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	9	0.0%	100.0	1650	0.3%	99.3%	4	0.0%	99.5%
<= 8m 0s	21	0.0%	100.0	5	0.0%	100.0	961	0.2%	99.5%	4	0.0%	99.5%
<= 9m 0s	1	0.0%	100.0	1	0.0%	100.0	664	0.1%	99.7%	7	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	433	0.1%	99.8%	9	0.0%	99.5%
<= 11m 0s	0	0.0%	100.0	13	0.0%	100.0	331	0.1%	99.8%	5	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	1	0.0%	100.0	192	0.0%	99.9%	4	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	1	0.0%	100.0	129	0.0%	99.9%	1	0.0%	99.5%
<= 14m 0s	6	0.0%	100.0	4	0.0%	100.0	80	0.0%	99.9%	3	0.0%	99.5%
<= 15m 0s	1	0.0%	100.0	1	0.0%	100.0	76	0.0%	99.9%	3	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	4	0.0%	100.0	44	0.0%	99.9%	6	0.0%	99.5%
<= 17m 0s	1	0.0%	100.0	0	0.0%	100.0	24	0.0%	99.9%	3	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	1	0.0%	100.0	18	0.0%	99.9%	4	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.0%	100.0	2	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	100.0	6	0.0%	99.5%
>= 20m 0s	40	0.0%	100.0	34	0.0%	100.0	219	0.0%	100.0	341	0.4%	99.9%
<b>Tot. Counts:</b>	491,667			136,761			491,670			83,185		

Notes:

# Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1384	95.1%	95.1%	0	0.0%	0.0%	105	7.2%	7.2%	160	95.8%	95.8%
<= 0m 20s	67	4.6%	99.7%	65	14.6%	14.6%	152	10.4%	17.7%	0	0.0%	95.8%
<= 0m 30s	4	0.3%	100.0	115	25.8%	40.4%	179	12.3%	30.0%	7	4.2%	100.0
<= 0m 40s	0	0.0%	100.0	129	28.9%	69.3%	242	16.6%	46.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	68	15.2%	84.5%	192	13.2%	59.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	35	7.8%	92.4%	151	10.4%	70.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	28	6.3%	98.7%	209	14.4%	84.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.9%	99.6%	110	7.6%	92.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	43	3.0%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	100.0	30	2.1%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,455			446			1,455			167		

**Notes:**

Total Records Reported by this PSAP: 1622  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1622

# Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1241	96.6%	96.6%	1	0.2%	0.2%	117	9.1%	9.1%	194	96.0%	96.0%
<= 0m 20s	43	3.3%	99.9%	28	6.4%	6.6%	142	11.1%	20.2%	2	1.0%	97.0%
<= 0m 30s	1	0.1%	100.0	74	16.9%	23.5%	133	10.4%	30.5%	6	3.0%	100.0
<= 0m 40s	0	0.0%	100.0	78	17.8%	41.2%	158	12.3%	42.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	78	17.8%	59.0%	151	11.8%	54.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	57	13.0%	72.0%	128	10.0%	64.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	92	21.0%	92.9%	236	18.4%	82.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	18	4.1%	97.0%	103	8.0%	90.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	9	2.1%	99.1%	45	3.5%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.3%	21	1.6%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	13	1.0%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.5%	99.8%	6	0.5%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	8	0.6%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,285			439			1,285			202		

**Notes:**

Total Records Reported by this PSAP: 1487  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1487

# Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1384	96.2%	96.2%	0	0.0%	0.0%	127	8.8%	8.8%	177	95.2%	95.2%
<= 0m 20s	50	3.5%	99.7%	95	20.5%	20.5%	124	8.6%	17.5%	6	3.2%	98.4%
<= 0m 30s	4	0.3%	100.0	193	41.6%	62.1%	120	8.3%	25.8%	3	1.6%	100.0
<= 0m 40s	0	0.0%	100.0	88	19.0%	81.0%	139	9.7%	35.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	33	7.1%	88.1%	132	9.2%	44.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	4.7%	92.9%	95	6.6%	51.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	20	4.3%	97.2%	214	14.9%	66.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.7%	98.9%	134	9.3%	75.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.9%	87	6.1%	81.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.6%	99.6%	85	5.9%	87.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	52	3.6%	91.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	39	2.7%	93.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	28	1.9%	95.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	14	1.0%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	26	1.8%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.6%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,438			464			1,438			186		

**Notes:**

Total Records Reported by this PSAP: 1624  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1624

# Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1233	99.1%	99.1%	0	0.0%	0.0%	85	6.8%	6.8%	205	98.6%	98.6%
<= 0m 20s	9	0.7%	99.8%	52	28.0%	28.0%	152	12.2%	19.1%	0	0.0%	98.6%
<= 0m 30s	2	0.2%	100.0	62	33.3%	61.3%	154	12.4%	31.4%	3	1.4%	100.0
<= 0m 40s	0	0.0%	100.0	34	18.3%	79.6%	185	14.9%	46.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	8.6%	88.2%	154	12.4%	58.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	5.4%	93.5%	104	8.4%	67.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	5.4%	98.9%	210	16.9%	83.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.5%	99.5%	82	6.6%	90.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	55	4.4%	94.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	15	1.2%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	18	1.4%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.5%	100.0	7	0.6%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,244			186			1,244			208		

**Notes:**

Total Records Reported by this PSAP: 1452  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1452

# Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2635	98.4%	98.4%	397	36.2%	36.2%	317	11.8%	11.8%	333	98.8%	98.8%
<= 0m 20s	39	1.5%	99.8%	37	3.4%	39.6%	495	18.5%	30.3%	2	0.6%	99.4%
<= 0m 30s	5	0.2%	100.0	84	7.7%	47.3%	239	8.9%	39.2%	2	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	127	11.6%	58.9%	224	8.4%	47.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	107	9.8%	68.6%	209	7.8%	55.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	91	8.3%	76.9%	192	7.2%	62.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	169	15.4%	92.3%	433	16.2%	78.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	54	4.9%	97.3%	241	9.0%	87.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	13	1.2%	98.4%	104	3.9%	91.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	11	1.0%	99.5%	69	2.6%	94.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.5%	36	1.3%	95.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	25	0.9%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.2%	99.7%	17	0.6%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	17	0.6%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.8%	27	1.0%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	99.9%	17	0.6%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.1%	100.0	6	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,679			1,096			2,679			337		

**Notes:**

Total Records Reported by this PSAP: 3016  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3016

# Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2465	99.6%	99.6%	0	0.0%	0.0%	187	7.6%	7.6%	226	100.0%	100.0%
<= 0m 20s	10	0.4%	100.0	50	22.0%	22.0%	273	11.0%	18.6%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	88	38.8%	60.8%	256	10.3%	28.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	40	17.6%	78.4%	270	10.9%	39.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	7.0%	85.5%	251	10.1%	50.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	4.0%	89.4%	220	8.9%	58.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	6.2%	95.6%	465	18.8%	77.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.3%	96.9%	229	9.3%	86.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.9%	97.8%	105	4.2%	91.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.9%	98.7%	67	2.7%	93.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.9%	99.6%	49	2.0%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	23	0.9%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	100.0	15	0.6%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.7%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.7%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,475			227			2,475			226		

**Notes:**

Total Records Reported by this PSAP: 2701  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2701

# Fractile 911 Call Response Time Distribution

Bridgeport Fire Headquarters

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	20183	97.3%	97.3%	2214	16.6%	16.6%	4819	23.2%	23.2%	3986	99.2%	99.2%
<= 0m 20s	533	2.6%	99.9%	7991	60.0%	76.6%	5485	26.4%	49.7%	14	0.3%	99.5%
<= 0m 30s	31	0.1%	100.0	2232	16.8%	93.4%	5051	24.3%	74.0%	19	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	601	4.5%	97.9%	2432	11.7%	85.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	140	1.1%	99.0%	1048	5.1%	90.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	66	0.5%	99.5%	557	2.7%	93.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	49	0.4%	99.8%	856	4.1%	97.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	0.1%	99.9%	285	1.4%	99.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.0%	100.0	120	0.6%	99.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	37	0.2%	99.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.0%	100.0	25	0.1%	99.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.0%	100.0	13	0.1%	99.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	20,747			13,314			20,747			4,019		

**Notes:**

Total Records Reported by this PSAP: 24766  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 24766

# Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5283	99.5%	99.5%	2	1.7%	1.7%	347	6.5%	6.5%	742	99.9%	99.9%
<= 0m 20s	25	0.5%	99.9%	24	20.5%	22.2%	458	8.6%	15.2%	0	0.0%	99.9%
<= 0m 30s	3	0.1%	100.0	28	23.9%	46.2%	483	9.1%	24.3%	1	0.1%	100.0
<= 0m 40s	0	0.0%	100.0	20	17.1%	63.2%	515	9.7%	33.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	11.1%	74.4%	394	7.4%	41.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	11.1%	85.5%	397	7.5%	48.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	8.5%	94.0%	820	15.4%	64.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.6%	96.6%	507	9.5%	73.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	2.6%	99.1%	337	6.3%	80.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.9%	100.0	292	5.5%	85.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	208	3.9%	89.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	138	2.6%	92.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	81	1.5%	93.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	46	0.9%	94.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	97	1.8%	96.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	55	1.0%	97.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	45	0.8%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.5%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.3%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	5,311			117			5,311			743		

**Notes:**

Total Records Reported by this PSAP: 6054  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6054

# Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1246	99.8%	99.8%	0	0.0%	0.0%	70	5.6%	5.6%	104	99.0%	99.0%
<= 0m 20s	2	0.2%	99.9%	51	20.6%	20.6%	135	10.8%	16.4%	1	1.0%	100.0
<= 0m 30s	1	0.1%	100.0	103	41.7%	62.3%	159	12.7%	29.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	56	22.7%	85.0%	187	15.0%	44.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	4.9%	89.9%	152	12.2%	56.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.2%	91.1%	100	8.0%	64.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	5.3%	96.4%	194	15.5%	79.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.0%	98.4%	113	9.0%	88.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.8%	99.2%	49	3.9%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	23	1.8%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	99.6%	18	1.4%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	8	0.6%	96.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	13	1.0%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	4	0.3%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,249			247			1,249			105		

**Notes:**

Total Records Reported by this PSAP: 1354  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1354

# Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	630	96.0%	96.0%	2	1.6%	1.6%	65	9.9%	9.9%	92	95.8%	95.8%
<= 0m 20s	21	3.2%	99.2%	3	2.4%	4.0%	109	16.6%	26.5%	2	2.1%	97.9%
<= 0m 30s	4	0.6%	99.8%	17	13.7%	17.7%	100	15.2%	41.8%	2	2.1%	100.0
<= 0m 40s	0	0.0%	99.8%	26	21.0%	38.7%	62	9.5%	51.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.8%	20	16.1%	54.8%	63	9.6%	60.8%	0	0.0%	100.0
<= 1m 0s	1	0.2%	100.0	19	15.3%	70.2%	56	8.5%	69.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	27	21.8%	91.9%	98	14.9%	84.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	3.2%	95.2%	34	5.2%	89.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.6%	96.8%	24	3.7%	93.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	97.6%	10	1.5%	94.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	97.6%	4	0.6%	95.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.8%	98.4%	5	0.8%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.8%	99.2%	4	0.6%	96.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.8%	100.0	7	1.1%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.9%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	656			124			656			96		

**Notes:**

Total Records Reported by this PSAP: 752  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 752

# Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2054	99.1%	99.1%	0	0.0%	0.0%	550	26.5%	26.5%	227	99.6%	99.6%
<= 0m 20s	16	0.8%	99.9%	24	5.6%	5.6%	236	11.4%	37.9%	1	0.4%	100.0
<= 0m 30s	2	0.1%	100.0	126	29.2%	34.8%	224	10.8%	48.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	147	34.1%	68.9%	252	12.2%	60.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	63	14.6%	83.5%	208	10.0%	70.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	42	9.7%	93.3%	147	7.1%	78.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	25	5.8%	99.1%	240	11.6%	89.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.9%	100.0	93	4.5%	94.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	43	2.1%	96.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.1%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,072			431			2,072			228		

**Notes:**

Total Records Reported by this PSAP: 2300  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2300

# Fractile 911 Call Response Time Distribution

Clinton Police Department

For Date Range From 4/1/2008 To 6/30/2008

**NO REPORT SUBMITTED**

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 20s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 40s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 50s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<b>Tot. Counts:</b>	0			0			0			0		

**Notes:**

Total Records Reported by this PSAP: 0  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 0

# Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3648	98.6%	98.6%	15	1.3%	1.3%	282	7.6%	7.6%	445	96.5%	96.5%
<= 0m 20s	48	1.3%	99.9%	273	22.8%	24.1%	463	12.5%	20.1%	5	1.1%	97.6%
<= 0m 30s	3	0.1%	100.0	429	35.9%	60.0%	518	14.0%	34.1%	3	0.7%	98.3%
<= 0m 40s	0	0.0%	100.0	285	23.8%	83.8%	666	18.0%	52.1%	0	0.0%	98.3%
<= 0m 50s	0	0.0%	100.0	87	7.3%	91.1%	486	13.1%	65.3%	0	0.0%	98.3%
<= 1m 0s	0	0.0%	100.0	42	3.5%	94.6%	317	8.6%	73.9%	0	0.0%	98.3%
<= 1m 30s	0	0.0%	100.0	45	3.8%	98.4%	502	13.6%	87.4%	0	0.0%	98.3%
<= 2m 0s	0	0.0%	100.0	10	0.8%	99.2%	206	5.6%	93.0%	0	0.0%	98.3%
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.5%	97	2.6%	95.6%	0	0.0%	98.3%
<= 3m 0s	0	0.0%	100.0	3	0.3%	99.7%	42	1.1%	96.8%	0	0.0%	98.3%
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.8%	31	0.8%	97.6%	0	0.0%	98.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	13	0.4%	97.9%	0	0.0%	98.3%
<= 4m 30s	0	0.0%	100.0	2	0.2%	100.0	24	0.6%	98.6%	0	0.0%	98.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	98.8%	0	0.0%	98.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.0%	0	0.0%	98.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.2%	0	0.0%	98.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.4%	0	0.0%	98.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.5%	0	0.0%	98.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	98.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	98.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	98.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	98.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	98.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	98.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	8	1.7%	100.0
<b>Tot. Counts:</b>	3,699			1,195			3,699			461		

## Notes:

Total Records Reported by this PSAP: 4160  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4160

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop A

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	14886	94.0%	94.0%	882	13.1%	13.1%	3816	24.1%	24.1%	2312	94.1%	94.1%
<= 0m 20s	817	5.2%	99.1%	3526	52.4%	65.5%	3489	22.0%	46.1%	45	1.8%	96.0%
<= 0m 30s	129	0.8%	100.0	1636	24.3%	89.8%	3256	20.6%	66.7%	98	4.0%	100.0
<= 0m 40s	4	0.0%	100.0	446	6.6%	96.4%	2452	15.5%	82.2%	1	0.0%	100.0
<= 0m 50s	3	0.0%	100.0	113	1.7%	98.1%	1093	6.9%	89.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	55	0.8%	98.9%	556	3.5%	92.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	47	0.7%	99.6%	718	4.5%	97.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	0.2%	99.8%	199	1.3%	98.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.1%	99.9%	96	0.6%	99.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.0%	99.9%	51	0.3%	99.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.0%	100.0	33	0.2%	99.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	20	0.1%	99.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	17	0.1%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	15,839			6,730			15,839			2,456		

**Notes:**

Total Records Reported by this PSAP: 18295  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 18295

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop B

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1365	96.3%	96.3%	0	0.0%	0.0%	45	3.2%	3.2%	74	88.1%	88.1%
<= 0m 20s	41	2.9%	99.2%	112	26.9%	26.9%	102	7.2%	10.4%	0	0.0%	88.1%
<= 0m 30s	10	0.7%	99.9%	166	39.8%	66.7%	201	14.2%	24.5%	8	9.5%	97.6%
<= 0m 40s	0	0.0%	99.9%	76	18.2%	84.9%	270	19.0%	43.6%	0	0.0%	97.6%
<= 0m 50s	2	0.1%	100.0	23	5.5%	90.4%	202	14.2%	57.8%	0	0.0%	97.6%
<= 1m 0s	0	0.0%	100.0	17	4.1%	94.5%	135	9.5%	67.3%	1	1.2%	98.8%
<= 1m 30s	0	0.0%	100.0	12	2.9%	97.4%	206	14.5%	81.9%	1	1.2%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.7%	98.1%	85	6.0%	87.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.7%	98.8%	52	3.7%	91.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	37	2.6%	94.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.8%	17	1.2%	95.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.5%	99.3%	16	1.1%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.5%	99.8%	9	0.6%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.8%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.7%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	1	0.2%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,418			417			1,418			84		

**Notes:**

Total Records Reported by this PSAP: 1502  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1502

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop E

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	10247	98.3%	98.3%	3	0.1%	0.1%	1075	10.3%	10.3%	944	97.6%	97.6%
<= 0m 20s	153	1.5%	99.7%	1272	40.6%	40.7%	1437	13.8%	24.1%	7	0.7%	98.3%
<= 0m 30s	25	0.2%	100.0	1153	36.8%	77.5%	2471	23.7%	47.8%	11	1.1%	99.5%
<= 0m 40s	3	0.0%	100.0	408	13.0%	90.5%	2073	19.9%	67.7%	0	0.0%	99.5%
<= 0m 50s	0	0.0%	100.0	130	4.2%	94.7%	1084	10.4%	78.1%	0	0.0%	99.5%
<= 1m 0s	0	0.0%	100.0	70	2.2%	96.9%	702	6.7%	84.8%	0	0.0%	99.5%
<= 1m 30s	0	0.0%	100.0	65	2.1%	99.0%	965	9.3%	94.0%	0	0.0%	99.5%
<= 2m 0s	0	0.0%	100.0	18	0.6%	99.6%	290	2.8%	96.8%	0	0.0%	99.5%
<= 2m 30s	0	0.0%	100.0	7	0.2%	99.8%	128	1.2%	98.1%	0	0.0%	99.5%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	73	0.7%	98.8%	0	0.0%	99.5%
<= 3m 30s	0	0.0%	100.0	3	0.1%	99.9%	24	0.2%	99.0%	0	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	21	0.2%	99.2%	0	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	15	0.1%	99.3%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	14	0.1%	99.5%	0	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	2	0.1%	100.0	11	0.1%	99.6%	0	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.7%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	5	0.5%	100.0
<b>Tot. Counts:</b>	10,428			3,132			10,428			967		

**Notes:**

Total Records Reported by this PSAP: 11395  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 11395

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	49508	91.7%	91.7%	38	0.2%	0.2%	11963	22.2%	22.2%	9794	90.9%	90.9%
<= 0m 20s	3753	7.0%	98.7%	14879	63.7%	63.9%	10233	19.0%	41.1%	392	3.6%	94.6%
<= 0m 30s	683	1.3%	99.9%	6419	27.5%	91.4%	14907	27.6%	68.7%	571	5.3%	99.9%
<= 0m 40s	19	0.0%	100.0	1356	5.8%	97.2%	8916	16.5%	85.3%	9	0.1%	99.9%
<= 0m 50s	8	0.0%	100.0	328	1.4%	98.6%	3512	6.5%	91.8%	1	0.0%	99.9%
<= 1m 0s	4	0.0%	100.0	152	0.7%	99.3%	1665	3.1%	94.8%	1	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	129	0.6%	99.8%	1747	3.2%	98.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	29	0.1%	99.9%	501	0.9%	99.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.0%	100.0	222	0.4%	99.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.0%	100.0	89	0.2%	99.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.0%	100.0	60	0.1%	99.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	37	0.1%	99.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	26	0.0%	99.8%	1	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	15	0.0%	99.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.0%	99.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	19	0.0%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	1	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	1	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0
<b>Tot. Counts:</b>	53,976			23,345			53,976			10,773		

**Notes:**

Total Records Reported by this PSAP: 64749  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 64749

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	32502	84.3%	84.3%	2572	14.7%	14.7%	7890	20.5%	20.5%	7377	76.0%	76.0%
<= 0m 20s	4813	12.5%	96.7%	9964	56.8%	71.5%	11748	30.5%	50.9%	655	6.7%	82.7%
<= 0m 30s	1082	2.8%	99.6%	3584	20.4%	91.9%	8529	22.1%	73.0%	1543	15.9%	98.6%
<= 0m 40s	78	0.2%	99.8%	903	5.1%	97.1%	4881	12.7%	85.7%	38	0.4%	99.0%
<= 0m 50s	41	0.1%	99.9%	259	1.5%	98.6%	2171	5.6%	91.3%	14	0.1%	99.1%
<= 1m 0s	21	0.1%	99.9%	96	0.5%	99.1%	1163	3.0%	94.3%	11	0.1%	99.2%
<= 1m 30s	23	0.1%	100.0	106	0.6%	99.7%	1321	3.4%	97.8%	13	0.1%	99.4%
<= 2m 0s	2	0.0%	100.0	25	0.1%	99.8%	401	1.0%	98.8%	4	0.0%	99.4%
<= 2m 30s	2	0.0%	100.0	5	0.0%	99.9%	171	0.4%	99.2%	1	0.0%	99.4%
<= 3m 0s	0	0.0%	100.0	3	0.0%	99.9%	98	0.3%	99.5%	2	0.0%	99.4%
<= 3m 30s	0	0.0%	100.0	3	0.0%	99.9%	42	0.1%	99.6%	0	0.0%	99.4%
<= 4m 0s	0	0.0%	100.0	3	0.0%	99.9%	30	0.1%	99.7%	1	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	17	0.0%	99.7%	1	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	18	0.0%	99.8%	0	0.0%	99.5%
<= 6m 0s	3	0.0%	100.0	1	0.0%	99.9%	28	0.1%	99.8%	1	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	1	0.0%	99.9%	18	0.0%	99.9%	1	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.0%	99.9%	1	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.0%	99.9%	2	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.0%	99.9%	2	0.0%	99.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.0%	99.9%	1	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	100.0	0	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	100.0	0	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%
>= 20m 0s	3	0.0%	100.0	7	0.0%	100.0	14	0.0%	100.0	40	0.4%	100.0
<b>Tot. Counts:</b>	38,570			17,536			38,570			9,712		

**Notes:**

Total Records Reported by this PSAP: 48282  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 48282

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop I

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	21103	90.4%	90.4%	310	3.0%	36.4%	3391	14.5%	14.5%	3426	84.8%	84.8%
<= 0m 20s	1834	7.9%	98.3%	3745	36.0%	72.4%	5875	25.2%	39.7%	200	4.9%	89.7%
<= 0m 30s	367	1.6%	99.9%	2062	19.8%	92.2%	6323	27.1%	66.8%	393	9.7%	99.5%
<= 0m 40s	19	0.1%	99.9%	519	5.0%	97.2%	3745	16.0%	82.8%	6	0.1%	99.6%
<= 0m 50s	3	0.0%	100.0	141	1.4%	98.6%	1498	6.4%	89.3%	2	0.0%	99.7%
<= 1m 0s	9	0.0%	100.0	59	0.6%	99.1%	861	3.7%	93.0%	2	0.0%	99.7%
<= 1m 30s	0	0.0%	100.0	66	0.6%	99.8%	1031	4.4%	97.4%	5	0.1%	99.8%
<= 2m 0s	2	0.0%	100.0	10	0.1%	99.9%	289	1.2%	98.6%	0	0.0%	99.8%
<= 2m 30s	0	0.0%	100.0	5	0.0%	99.9%	113	0.5%	99.1%	0	0.0%	99.8%
<= 3m 0s	0	0.0%	100.0	4	0.0%	100.0	57	0.2%	99.3%	2	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0	1	0.0%	100.0	46	0.2%	99.5%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.1%	99.6%	0	0.0%	99.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.7%	0	0.0%	99.9%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	11	0.0%	99.8%	1	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	99.8%	1	0.0%	99.9%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	14	0.1%	99.9%	0	0.0%	99.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	1	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	23,337			6,926			23,337			4,041		

**Notes:**

Total Records Reported by this PSAP: 27378  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 27378

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1946	97.8%	97.8%	0	0.0%	0.0%	77	3.9%	3.9%	103	90.4%	90.4%
<= 0m 20s	38	1.9%	99.7%	83	22.9%	22.9%	162	8.1%	12.0%	2	1.8%	92.1%
<= 0m 30s	4	0.2%	99.9%	120	33.1%	55.9%	318	16.0%	28.0%	2	1.8%	93.9%
<= 0m 40s	1	0.1%	99.9%	65	17.9%	73.8%	325	16.3%	44.3%	0	0.0%	93.9%
<= 0m 50s	1	0.1%	100.0	33	9.1%	82.9%	256	12.9%	57.2%	0	0.0%	93.9%
<= 1m 0s	0	0.0%	100.0	13	3.6%	86.5%	170	8.5%	65.7%	0	0.0%	93.9%
<= 1m 30s	0	0.0%	100.0	17	4.7%	91.2%	296	14.9%	80.6%	0	0.0%	93.9%
<= 2m 0s	0	0.0%	100.0	7	1.9%	93.1%	140	7.0%	87.6%	0	0.0%	93.9%
<= 2m 30s	0	0.0%	100.0	5	1.4%	94.5%	86	4.3%	92.0%	0	0.0%	93.9%
<= 3m 0s	0	0.0%	100.0	2	0.6%	95.0%	41	2.1%	94.0%	0	0.0%	93.9%
<= 3m 30s	0	0.0%	100.0	4	1.1%	96.1%	16	0.8%	94.8%	0	0.0%	93.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	96.1%	21	1.1%	95.9%	0	0.0%	93.9%
<= 4m 30s	0	0.0%	100.0	1	0.3%	96.4%	11	0.6%	96.4%	0	0.0%	93.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	96.4%	17	0.9%	97.3%	0	0.0%	93.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	96.4%	12	0.6%	97.9%	0	0.0%	93.9%
<= 7m 0s	0	0.0%	100.0	2	0.6%	97.0%	13	0.7%	98.5%	0	0.0%	93.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	97.0%	10	0.5%	99.0%	0	0.0%	93.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	97.0%	2	0.1%	99.1%	0	0.0%	93.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	97.0%	4	0.2%	99.3%	0	0.0%	93.9%
<= 11m 0s	0	0.0%	100.0	11	3.0%	100.0	1	0.1%	99.4%	0	0.0%	93.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	1	0.9%	94.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	94.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	94.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	94.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	94.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	94.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	94.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	94.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	94.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	100.0	6	5.3%	100.0
<b>Tot. Counts:</b>	1,990			363			1,990			114		

**Notes:**

Total Records Reported by this PSAP: 2104  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2104

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop W

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	571	97.8%	97.8%	0	0.0%	0.0%	82	14.0%	14.0%	105	81.4%	81.4%
<= 0m 20s	9	1.5%	99.3%	33	24.3%	24.3%	135	23.1%	37.2%	2	1.6%	82.9%
<= 0m 30s	2	0.3%	99.7%	58	42.6%	66.9%	107	18.3%	55.5%	0	0.0%	82.9%
<= 0m 40s	0	0.0%	99.7%	22	16.2%	83.1%	100	17.1%	72.6%	0	0.0%	82.9%
<= 0m 50s	0	0.0%	99.7%	9	6.6%	89.7%	44	7.5%	80.1%	0	0.0%	82.9%
<= 1m 0s	0	0.0%	99.7%	4	2.9%	92.6%	27	4.6%	84.8%	0	0.0%	82.9%
<= 1m 30s	0	0.0%	99.7%	5	3.7%	96.3%	48	8.2%	93.0%	0	0.0%	82.9%
<= 2m 0s	0	0.0%	99.7%	4	2.9%	99.3%	20	3.4%	96.4%	0	0.0%	82.9%
<= 2m 30s	0	0.0%	99.7%	0	0.0%	99.3%	8	1.4%	97.8%	0	0.0%	82.9%
<= 3m 0s	0	0.0%	99.7%	0	0.0%	99.3%	1	0.2%	97.9%	0	0.0%	82.9%
<= 3m 30s	0	0.0%	99.7%	0	0.0%	99.3%	2	0.3%	98.3%	0	0.0%	82.9%
<= 4m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	98.3%	0	0.0%	82.9%
<= 4m 30s	0	0.0%	99.7%	0	0.0%	99.3%	2	0.3%	98.6%	0	0.0%	82.9%
<= 5m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	98.6%	0	0.0%	82.9%
<= 6m 0s	0	0.0%	99.7%	0	0.0%	99.3%	1	0.2%	98.8%	0	0.0%	82.9%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	99.3%	3	0.5%	99.3%	0	0.0%	82.9%
<= 8m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.3%	0	0.0%	82.9%
<= 9m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.3%	0	0.0%	82.9%
<= 10m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.3%	0	0.0%	82.9%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.3%	0	0.0%	82.9%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.3%	0	0.0%	82.9%
<= 13m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.3%	0	0.0%	82.9%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	99.3%	1	0.2%	99.5%	0	0.0%	82.9%
<= 15m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.5%	0	0.0%	82.9%
<= 16m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.5%	0	0.0%	82.9%
<= 17m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.5%	0	0.0%	82.9%
<= 18m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.5%	0	0.0%	82.9%
<= 19m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.5%	0	0.0%	82.9%
<= 20m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.5%	0	0.0%	82.9%
>= 20m 0s	2	0.3%	100.0	1	0.7%	100.0	2	0.3%	99.8%	10	7.8%	90.7%
<b>Tot. Counts:</b>	584			136			583			117		

**Notes:**

Total Records Reported by this PSAP: 713  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 713

# Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1002	99.1%	99.1%	1	0.2%	0.2%	49	4.8%	4.8%	100	99.0%	99.0%
<= 0m 20s	6	0.6%	99.7%	262	55.7%	56.0%	106	10.5%	15.3%	0	0.0%	99.0%
<= 0m 30s	3	0.3%	100.0	124	26.4%	82.3%	134	13.3%	28.6%	1	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	46	9.8%	92.1%	114	11.3%	39.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	2.8%	94.9%	106	10.5%	50.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	1.3%	96.2%	88	8.7%	59.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	2.8%	98.9%	198	19.6%	78.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.4%	99.4%	96	9.5%	88.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.8%	55	5.4%	93.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	31	3.1%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	12	1.2%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,011			470			1,011			101		

**Notes:**

Total Records Reported by this PSAP: 1112  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1112

# Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6957	97.8%	97.8%	2	0.1%	0.1%	669	9.4%	9.4%	1099	97.4%	97.4%
<= 0m 20s	140	2.0%	99.8%	421	14.2%	14.3%	685	9.6%	19.0%	8	0.7%	98.1%
<= 0m 30s	13	0.2%	100.0	1058	35.7%	50.0%	938	13.2%	32.2%	12	1.1%	99.2%
<= 0m 40s	3	0.0%	100.0	753	25.4%	75.4%	1269	17.8%	50.1%	0	0.0%	99.2%
<= 0m 50s	0	0.0%	100.0	348	11.8%	87.2%	944	13.3%	63.3%	0	0.0%	99.2%
<= 1m 0s	0	0.0%	100.0	151	5.1%	92.3%	677	9.5%	72.9%	0	0.0%	99.2%
<= 1m 30s	0	0.0%	100.0	153	5.2%	97.5%	1055	14.8%	87.7%	0	0.0%	99.2%
<= 2m 0s	0	0.0%	100.0	43	1.5%	98.9%	401	5.6%	93.3%	0	0.0%	99.2%
<= 2m 30s	0	0.0%	100.0	17	0.6%	99.5%	167	2.3%	95.7%	0	0.0%	99.2%
<= 3m 0s	0	0.0%	100.0	7	0.2%	99.7%	70	1.0%	96.7%	0	0.0%	99.2%
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.8%	53	0.7%	97.4%	0	0.0%	99.2%
<= 4m 0s	0	0.0%	100.0	2	0.1%	99.9%	35	0.5%	97.9%	0	0.0%	99.2%
<= 4m 30s	0	0.0%	100.0	3	0.1%	100.0	25	0.4%	98.2%	0	0.0%	99.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.3%	98.5%	0	0.0%	99.2%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	43	0.6%	99.1%	0	0.0%	99.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.3%	99.4%	0	0.0%	99.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.5%	0	0.0%	99.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.6%	0	0.0%	99.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	99.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	99.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	100.0
<b>Tot. Counts:</b>	7,113			2,961			7,113			1,128		

**Notes:**

Total Records Reported by this PSAP: 8241  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8241

# Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1243	95.1%	95.1%	1	0.4%	0.4%	160	12.2%	12.2%	275	98.9%	98.9%
<= 0m 20s	57	4.4%	99.5%	61	22.7%	23.0%	227	17.4%	29.6%	1	0.4%	99.3%
<= 0m 30s	7	0.5%	100.0	105	39.0%	62.1%	198	15.1%	44.8%	2	0.7%	100.0
<= 0m 40s	0	0.0%	100.0	61	22.7%	84.8%	195	14.9%	59.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	5.6%	90.3%	154	11.8%	71.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	3.0%	93.3%	103	7.9%	79.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	5.6%	98.9%	155	11.9%	91.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.9%	39	3.0%	94.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.7%	99.6%	27	2.1%	96.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	13	1.0%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	14	1.1%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	7	0.5%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	1	0.1%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	5	0.4%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,307			269			1,307			278		

**Notes:**

Total Records Reported by this PSAP: 1585  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1585

# Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1366	97.0%	97.0%	0	0.0%	0.0%	93	6.6%	6.6%	116	92.1%	92.1%
<= 0m 20s	37	2.6%	99.6%	139	30.8%	30.8%	129	9.2%	15.8%	2	1.6%	93.7%
<= 0m 30s	5	0.4%	100.0	160	35.5%	66.3%	180	12.8%	28.6%	8	6.3%	100.0
<= 0m 40s	0	0.0%	100.0	75	16.6%	82.9%	222	15.8%	44.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	30	6.7%	89.6%	163	11.6%	55.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	3.5%	93.1%	157	11.2%	67.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	4.9%	98.0%	276	19.6%	86.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.1%	99.1%	101	7.2%	93.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	100.0	39	2.8%	96.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.3%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,408			451			1,408			126		

**Notes:**

Total Records Reported by this PSAP: 1534  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1534

# Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4779	99.1%	99.1%	0	0.0%	0.0%	397	8.2%	8.2%	721	99.9%	99.9%
<= 0m 20s	39	0.8%	100.0	17	9.4%	9.4%	366	7.6%	15.8%	0	0.0%	99.9%
<= 0m 30s	2	0.0%	100.0	66	36.5%	45.9%	421	8.7%	24.6%	1	0.1%	100.0
<= 0m 40s	0	0.0%	100.0	45	24.9%	70.7%	434	9.0%	33.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	9.4%	80.1%	301	6.2%	39.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.8%	82.9%	244	5.1%	44.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	9.4%	92.3%	686	14.2%	59.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	3.3%	95.6%	564	11.7%	70.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	2.8%	98.3%	477	9.9%	80.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	98.9%	312	6.5%	87.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	99.4%	192	4.0%	91.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.6%	100.0	113	2.3%	93.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	56	1.2%	94.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	50	1.0%	95.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	64	1.3%	97.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	50	1.0%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	42	0.9%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,820			181			4,820			722		

**Notes:**

Total Records Reported by this PSAP: 5542  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5542

# Fractile 911 Call Response Time Distribution

East Haven Fire Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2585	97.0%	97.0%	6	0.5%	0.5%	175	6.6%	6.6%	309	96.0%	96.0%
<= 0m 20s	72	2.7%	99.7%	414	35.4%	36.0%	269	10.1%	16.7%	4	1.2%	97.2%
<= 0m 30s	8	0.3%	100.0	454	38.9%	74.8%	495	18.6%	35.2%	9	2.8%	100.0
<= 0m 40s	0	0.0%	100.0	192	16.4%	91.3%	521	19.5%	54.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	49	4.2%	95.5%	310	11.6%	66.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	1.6%	97.1%	238	8.9%	75.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	25	2.1%	99.2%	440	16.5%	91.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.4%	99.7%	135	5.1%	96.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.9%	31	1.2%	98.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	12	0.5%	98.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	6	0.2%	98.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.4%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	5	0.2%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,665			1,168			2,665			322		

**Notes:**

Total Records Reported by this PSAP: 2987  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2987

# Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	948	96.6%	96.6%	0	0.0%	0.0%	75	7.6%	7.6%	125	92.6%	92.6%
<= 0m 20s	24	2.4%	99.1%	29	10.3%	10.3%	73	7.4%	15.1%	1	0.7%	93.3%
<= 0m 30s	8	0.8%	99.9%	75	26.7%	37.0%	134	13.7%	28.7%	9	6.7%	100.0
<= 0m 40s	1	0.1%	100.0	60	21.4%	58.4%	172	17.5%	46.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	42	14.9%	73.3%	144	14.7%	61.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	28	10.0%	83.3%	99	10.1%	71.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	32	11.4%	94.7%	163	16.6%	87.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	4.6%	99.3%	60	6.1%	93.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.6%	22	2.2%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	10	1.0%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	4	0.4%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	6	0.6%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	100.0	3	0.3%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	981			281			981			135		

**Notes:**

Total Records Reported by this PSAP: 1116  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1116

# Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1116	95.8%	95.8%	0	0.0%	0.0%	85	7.3%	7.3%	106	89.8%	89.8%
<= 0m 20s	44	3.8%	99.6%	152	32.6%	32.6%	90	7.7%	15.0%	3	2.5%	92.4%
<= 0m 30s	4	0.3%	99.9%	169	36.3%	68.9%	139	11.9%	27.0%	9	7.6%	100.0
<= 0m 40s	1	0.1%	100.0	83	17.8%	86.7%	174	14.9%	41.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	34	7.3%	94.0%	155	13.3%	55.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	1.7%	95.7%	122	10.5%	65.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	1.7%	97.4%	199	17.1%	82.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.1%	98.5%	87	7.5%	90.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	99.4%	39	3.3%	93.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.6%	17	1.5%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	15	1.3%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	7	0.6%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	6	0.5%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,165			466			1,165			118		

**Notes:**

Total Records Reported by this PSAP: 1283  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1283

# Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	351	96.7%	96.7%	0	0.0%	0.0%	36	9.9%	9.9%	40	97.6%	97.6%
<= 0m 20s	10	2.8%	99.4%	7	17.1%	17.1%	56	15.4%	25.3%	0	0.0%	97.6%
<= 0m 30s	1	0.3%	99.7%	8	19.5%	36.6%	52	14.3%	39.7%	1	2.4%	100.0
<= 0m 40s	1	0.3%	100.0	5	12.2%	48.8%	50	13.8%	53.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	14.6%	63.4%	30	8.3%	61.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	7.3%	70.7%	27	7.4%	69.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	19.5%	90.2%	55	15.2%	84.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	4.9%	95.1%	29	8.0%	92.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	2.4%	97.6%	6	1.7%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.6%	4	1.1%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	97.6%	3	0.8%	95.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	2.4%	100.0	5	1.4%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	363			41			363			41		

**Notes:**

Total Records Reported by this PSAP: 404  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 404

# Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2796	97.6%	97.6%	1	1.1%	1.1%	215	7.5%	7.5%	308	98.4%	98.4%
<= 0m 20s	67	2.3%	99.9%	5	5.3%	6.4%	267	9.3%	16.8%	3	1.0%	99.4%
<= 0m 30s	3	0.1%	100.0	19	20.2%	26.6%	239	8.3%	25.2%	2	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	25	26.6%	53.2%	269	9.4%	34.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	17.0%	70.2%	195	6.8%	41.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	8.5%	78.7%	198	6.9%	48.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	11.7%	90.4%	439	15.3%	63.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	3.2%	93.6%	283	9.9%	73.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	4.3%	97.9%	173	6.0%	79.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.1%	98.9%	119	4.2%	83.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.9%	90	3.1%	86.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.9%	105	3.7%	90.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.9%	82	2.9%	93.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.9%	61	2.1%	95.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	1.1%	100.0	68	2.4%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	36	1.3%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,866			94			2,866			313		

**Notes:**

Total Records Reported by this PSAP: 3179  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3179

# Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4147	98.7%	98.7%	1	0.3%	0.3%	543	12.9%	12.9%	586	98.7%	98.7%
<= 0m 20s	50	1.2%	99.9%	100	31.3%	31.7%	401	9.5%	22.5%	2	0.3%	99.0%
<= 0m 30s	4	0.1%	100.0	126	39.5%	71.2%	407	9.7%	32.2%	6	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	51	16.0%	87.1%	420	10.0%	42.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	6.6%	93.7%	316	7.5%	49.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	3.1%	96.9%	319	7.6%	57.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	1.9%	98.7%	749	17.8%	75.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.9%	99.7%	408	9.7%	84.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	231	5.5%	90.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	100.0	135	3.2%	93.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	72	1.7%	95.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	42	1.0%	96.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	36	0.9%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.8%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.7%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.8%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,201			319			4,201			594		

**Notes:**

Total Records Reported by this PSAP: 4795  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4795

# Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2490	97.0%	97.0%	0	0.0%	0.0%	214	8.3%	8.3%	341	94.2%	94.8%
<= 0m 20s	64	2.5%	99.5%	81	15.9%	15.9%	273	10.6%	19.0%	5	1.4%	96.1%
<= 0m 30s	3	0.1%	99.6%	206	40.3%	56.2%	316	12.3%	31.3%	5	1.4%	97.5%
<= 0m 40s	0	0.0%	99.6%	123	24.1%	80.2%	323	12.6%	43.8%	0	0.0%	97.5%
<= 0m 50s	0	0.0%	99.6%	44	8.6%	88.8%	268	10.4%	54.3%	2	0.6%	98.1%
<= 1m 0s	0	0.0%	99.6%	21	4.1%	93.0%	201	7.8%	62.1%	1	0.3%	98.3%
<= 1m 30s	0	0.0%	99.6%	18	3.5%	96.5%	390	15.2%	77.3%	0	0.0%	98.3%
<= 2m 0s	0	0.0%	99.6%	6	1.2%	97.7%	230	9.0%	86.3%	0	0.0%	98.3%
<= 2m 30s	0	0.0%	99.6%	5	1.0%	98.6%	104	4.0%	90.3%	0	0.0%	98.3%
<= 3m 0s	0	0.0%	99.6%	2	0.4%	99.0%	65	2.5%	92.8%	1	0.3%	98.6%
<= 3m 30s	0	0.0%	99.6%	2	0.4%	99.4%	37	1.4%	94.3%	0	0.0%	98.6%
<= 4m 0s	0	0.0%	99.6%	2	0.4%	99.8%	27	1.1%	95.3%	0	0.0%	98.6%
<= 4m 30s	0	0.0%	99.6%	0	0.0%	99.8%	32	1.2%	96.6%	0	0.0%	98.6%
<= 5m 0s	0	0.0%	99.6%	0	0.0%	99.8%	17	0.7%	97.2%	0	0.0%	98.6%
<= 6m 0s	0	0.0%	99.6%	1	0.2%	100.0	20	0.8%	98.0%	0	0.0%	98.6%
<= 7m 0s	0	0.0%	99.6%	0	0.0%	100.0	18	0.7%	98.7%	1	0.3%	98.9%
<= 8m 0s	0	0.0%	99.6%	0	0.0%	100.0	5	0.2%	98.9%	0	0.0%	98.9%
<= 9m 0s	0	0.0%	99.6%	0	0.0%	100.0	9	0.4%	99.3%	0	0.0%	98.9%
<= 10m 0s	0	0.0%	99.6%	0	0.0%	100.0	3	0.1%	99.4%	0	0.0%	98.9%
<= 11m 0s	0	0.0%	99.6%	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	98.9%
<= 12m 0s	0	0.0%	99.6%	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	98.9%
<= 13m 0s	0	0.0%	99.6%	0	0.0%	100.0	1	0.0%	99.5%	0	0.0%	98.9%
<= 14m 0s	0	0.0%	99.6%	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	98.9%
<= 15m 0s	0	0.0%	99.6%	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	98.9%
<= 16m 0s	0	0.0%	99.6%	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	98.9%
<= 17m 0s	0	0.0%	99.6%	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	98.9%
<= 18m 0s	0	0.0%	99.6%	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	98.9%
<= 19m 0s	0	0.0%	99.6%	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	98.9%
<= 20m 0s	0	0.0%	99.6%	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	98.9%
>= 20m 0s	0	0.0%	99.6%	0	0.0%	100.0	1	0.0%	99.7%	1	0.3%	99.2%
<b>Tot. Counts:</b>	2,557			511			2,560			357		

**Notes:**

Total Records Reported by this PSAP: 2930  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2930

# Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1620	99.1%	99.1%	0	0.0%	0.0%	141	8.6%	8.6%	255	99.2%	99.2%
<= 0m 20s	12	0.7%	99.9%	32	24.2%	24.2%	162	9.9%	18.5%	1	0.4%	99.6%
<= 0m 30s	1	0.1%	99.9%	46	34.8%	59.1%	197	12.1%	30.6%	1	0.4%	100.0
<= 0m 40s	0	0.0%	99.9%	34	25.8%	84.8%	189	11.6%	42.2%	0	0.0%	100.0
<= 0m 50s	1	0.1%	100.0	9	6.8%	91.7%	138	8.4%	50.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.8%	95.5%	122	7.5%	58.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	3.8%	99.2%	307	18.8%	76.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	99.2%	179	11.0%	87.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	86	5.3%	93.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	100.0	39	2.4%	95.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.9%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,634			132			1,634			257		

**Notes:**

Total Records Reported by this PSAP: 1891  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1891

# Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1071	97.5%	97.5%	0	0.0%	0.0%	72	6.6%	6.6%	120	89.6%	89.6%
<= 0m 20s	24	2.2%	99.6%	45	7.8%	7.8%	82	7.5%	14.0%	9	6.7%	96.3%
<= 0m 30s	4	0.4%	100.0	138	23.9%	31.7%	102	9.3%	23.3%	5	3.7%	100.0
<= 0m 40s	0	0.0%	100.0	127	22.0%	53.7%	156	14.2%	37.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	95	16.5%	70.2%	111	10.1%	47.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	64	11.1%	81.3%	100	9.1%	56.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	88	15.3%	96.5%	265	24.1%	80.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	2.3%	98.8%	110	10.0%	90.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.9%	99.7%	45	4.1%	94.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	14	1.3%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	10	0.9%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	6	0.5%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	7	0.6%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	7	0.6%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,099			577			1,099			134		

**Notes:**

Total Records Reported by this PSAP: 1233  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1233

# Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4644	99.2%	99.2%	1	0.5%	0.5%	621	13.3%	13.3%	1157	98.3%	98.3%
<= 0m 20s	33	0.7%	99.9%	26	12.2%	12.7%	646	13.8%	27.1%	3	0.3%	98.6%
<= 0m 30s	2	0.0%	100.0	78	36.6%	49.3%	599	12.8%	39.9%	0	0.0%	98.6%
<= 0m 40s	0	0.0%	100.0	49	23.0%	72.3%	598	12.8%	52.6%	0	0.0%	98.6%
<= 0m 50s	0	0.0%	100.0	25	11.7%	84.0%	469	10.0%	62.7%	0	0.0%	98.6%
<= 1m 0s	0	0.0%	100.0	14	6.6%	90.6%	386	8.2%	70.9%	0	0.0%	98.6%
<= 1m 30s	0	0.0%	100.0	13	6.1%	96.7%	633	13.5%	84.4%	0	0.0%	98.6%
<= 2m 0s	1	0.0%	100.0	6	2.8%	99.5%	284	6.1%	90.5%	0	0.0%	98.6%
<= 2m 30s	0	0.0%	100.0	1	0.5%	100.0	146	3.1%	93.6%	0	0.0%	98.6%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	74	1.6%	95.2%	0	0.0%	98.6%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	40	0.9%	96.0%	0	0.0%	98.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	36	0.8%	96.8%	0	0.0%	98.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	31	0.7%	97.5%	0	0.0%	98.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.5%	98.0%	0	0.0%	98.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.6%	98.5%	0	0.0%	98.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.4%	99.0%	0	0.0%	98.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.4%	0	0.0%	98.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.6%	0	0.0%	98.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.6%	1	0.1%	98.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	98.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	98.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	98.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	98.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	98.6%
<= 17m 0s	1	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.1%	98.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	15	1.3%	100.0
<b>Tot. Counts:</b>	4,681			213			4,681			1,177		

**Notes:**

Total Records Reported by this PSAP: 5858  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5858

# Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3891	99.5%	99.5%	18	2.0%	2.0%	271	6.9%	6.9%	748	99.3%	99.3%
<= 0m 20s	17	0.4%	99.9%	248	28.1%	30.1%	260	6.6%	13.6%	2	0.3%	99.6%
<= 0m 30s	3	0.1%	100.0	256	29.0%	59.0%	375	9.6%	23.2%	3	0.4%	100.0
<= 0m 40s	0	0.0%	100.0	182	20.6%	79.6%	500	12.8%	35.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	84	9.5%	89.1%	348	8.9%	44.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	44	5.0%	94.1%	252	6.4%	51.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	33	3.7%	97.9%	521	13.3%	64.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	0.9%	98.8%	438	11.2%	75.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.1%	378	9.7%	85.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.5%	99.5%	206	5.3%	90.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	115	2.9%	93.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	69	1.8%	95.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.8%	36	0.9%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	2	0.2%	100.0	28	0.7%	97.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.9%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	29	0.7%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.6%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,911			884			3,911			753		

## Notes:

Total Records Reported by this PSAP: 4664  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4664

# Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1438	97.2%	97.2%	3	0.6%	0.6%	298	20.1%	20.1%	155	91.7%	91.7%
<= 0m 20s	39	2.6%	99.8%	145	31.4%	32.0%	162	10.9%	31.1%	7	4.1%	95.9%
<= 0m 30s	3	0.2%	100.0	184	39.8%	71.9%	248	16.8%	47.8%	7	4.1%	100.0
<= 0m 40s	0	0.0%	100.0	71	15.4%	87.2%	282	19.1%	66.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	28	6.1%	93.3%	148	10.0%	76.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	2.6%	95.9%	86	5.8%	82.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	1.9%	97.8%	136	9.2%	91.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.9%	98.7%	48	3.2%	95.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.6%	99.4%	23	1.6%	96.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	10	0.7%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	13	0.9%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.8%	6	0.4%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.3%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,480			462			1,480			169		

**Notes:**

Total Records Reported by this PSAP: 1649  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1649

# Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5330	98.1%	98.1%	4	1.6%	1.6%	603	11.1%	11.1%	778	98.5%	98.5%
<= 0m 20s	94	1.7%	99.9%	60	23.9%	25.5%	712	13.1%	24.2%	1	0.1%	98.6%
<= 0m 30s	8	0.1%	100.0	84	33.5%	59.0%	610	11.2%	35.4%	11	1.4%	100.0
<= 0m 40s	0	0.0%	100.0	50	19.9%	78.9%	626	11.5%	47.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	9.2%	88.0%	439	8.1%	55.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	5.2%	93.2%	382	7.0%	62.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	3.6%	96.8%	953	17.5%	79.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.0%	98.8%	568	10.5%	90.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.2%	247	4.5%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.6%	118	2.2%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	43	0.8%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	27	0.5%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	19	0.3%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	20	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.4%	100.0	21	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	5,432			251			5,432			790		

**Notes:**

Total Records Reported by this PSAP: 6222  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6222

# Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	27968	90.7%	90.7%	1	0.1%	0.1%	4373	14.2%	14.2%	6346	92.4%	92.4%
<= 0m 20s	2426	7.9%	98.5%	182	17.6%	17.7%	3126	10.1%	24.3%	182	2.6%	95.0%
<= 0m 30s	408	1.3%	99.9%	324	31.3%	49.0%	3060	9.9%	34.2%	289	4.2%	99.2%
<= 0m 40s	25	0.1%	99.9%	211	20.4%	69.4%	3185	10.3%	44.6%	3	0.0%	99.3%
<= 0m 50s	6	0.0%	100.0	89	8.6%	78.0%	2506	8.1%	52.7%	1	0.0%	99.3%
<= 1m 0s	7	0.0%	100.0	69	6.7%	84.6%	2349	7.6%	60.3%	0	0.0%	99.3%
<= 1m 30s	1	0.0%	100.0	97	9.4%	94.0%	5111	16.6%	76.9%	2	0.0%	99.3%
<= 2m 0s	1	0.0%	100.0	31	3.0%	97.0%	2868	9.3%	86.2%	0	0.0%	99.3%
<= 2m 30s	0	0.0%	100.0	16	1.5%	98.6%	1445	4.7%	90.9%	0	0.0%	99.3%
<= 3m 0s	0	0.0%	100.0	5	0.5%	99.0%	796	2.6%	93.5%	1	0.0%	99.3%
<= 3m 30s	0	0.0%	100.0	7	0.7%	99.7%	453	1.5%	94.9%	1	0.0%	99.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	287	0.9%	95.9%	1	0.0%	99.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	230	0.7%	96.6%	1	0.0%	99.4%
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.8%	174	0.6%	97.2%	1	0.0%	99.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	253	0.8%	98.0%	0	0.0%	99.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	199	0.6%	98.6%	2	0.0%	99.4%
<= 8m 0s	0	0.0%	100.0	1	0.1%	99.9%	119	0.4%	99.0%	1	0.0%	99.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	109	0.4%	99.4%	0	0.0%	99.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	62	0.2%	99.6%	1	0.0%	99.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	44	0.1%	99.7%	0	0.0%	99.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	25	0.1%	99.8%	1	0.0%	99.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	17	0.1%	99.9%	1	0.0%	99.5%
<= 14m 0s	1	0.0%	100.0	0	0.0%	99.9%	13	0.0%	99.9%	2	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.0%	99.9%	1	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.0%	99.9%	1	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	100.0	1	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	100.0	1	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	100.0	1	0.0%	99.6%
>= 20m 0s	0	0.0%	100.0	1	0.1%	100.0	11	0.0%	100.0	27	0.4%	100.0
<b>Tot. Counts:</b>	30,843			1,035			30,835			6,869		

## Notes:

Total Records Reported by this PSAP: 37714  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 37714

# Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1486	97.8%	97.8%	1	0.2%	0.2%	150	9.9%	9.9%	286	97.9%	97.9%
<= 0m 20s	28	1.8%	99.6%	66	11.8%	11.9%	140	9.2%	19.1%	4	1.4%	99.3%
<= 0m 30s	5	0.3%	99.9%	157	28.0%	39.9%	161	10.6%	29.7%	2	0.7%	100.0
<= 0m 40s	0	0.0%	99.9%	141	25.1%	65.1%	212	13.9%	43.6%	0	0.0%	100.0
<= 0m 50s	1	0.1%	100.0	78	13.9%	79.0%	184	12.1%	55.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	43	7.7%	86.6%	126	8.3%	64.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	47	8.4%	95.0%	240	15.8%	79.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	18	3.2%	98.2%	114	7.5%	87.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.5%	98.8%	47	3.1%	90.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.1%	19	1.3%	91.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.5%	99.6%	15	1.0%	92.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	9	0.6%	93.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	10	0.7%	93.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	94.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	0.8%	95.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	95.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	95.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	96.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	96.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	96.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	97.1%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	97.3%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.4%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.4%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	97.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	35	2.3%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,520			561			1,520			292		

**Notes:**

Total Records Reported by this PSAP: 1812  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1812

# Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3844	98.9%	98.9%	4	0.2%	0.2%	233	6.0%	6.0%	527	98.0%	98.0%
<= 0m 20s	35	0.9%	99.8%	410	22.3%	22.5%	278	7.2%	13.2%	4	0.7%	98.7%
<= 0m 30s	5	0.1%	100.0	658	35.8%	58.4%	453	11.7%	24.8%	7	1.3%	100.0
<= 0m 40s	1	0.0%	100.0	381	20.7%	79.1%	807	20.8%	45.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	154	8.4%	87.5%	535	13.8%	59.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	92	5.0%	92.5%	311	8.0%	67.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	95	5.2%	97.7%	586	15.1%	82.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	26	1.4%	99.1%	322	8.3%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	10	0.5%	99.6%	183	4.7%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.3%	99.9%	76	2.0%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	36	0.9%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	14	0.4%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,885			1,837			3,885			538		

**Notes:**

Total Records Reported by this PSAP: 4423  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4423

# Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1063	99.3%	99.3%	2	2.5%	2.5%	52	4.9%	4.9%	120	100.0	100.0
<= 0m 20s	6	0.6%	99.9%	6	7.4%	9.9%	91	8.5%	13.4%	0	0.0%	100.0
<= 0m 30s	1	0.1%	100.0	23	28.4%	38.3%	105	9.8%	23.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	22	27.2%	65.4%	105	9.8%	33.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	13.6%	79.0%	72	6.7%	39.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	3.7%	82.7%	69	6.4%	46.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	11.1%	93.8%	171	16.0%	62.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	4.9%	98.8%	159	14.9%	77.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.8%	84	7.9%	84.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	49	4.6%	89.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.2%	100.0	34	3.2%	92.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.8%	94.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	1.3%	95.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.1%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,070			81			1,070			120		

**Notes:**

Total Records Reported by this PSAP: 1190  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1190

# Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4961	99.8%	99.8%	0	0.0%	0.0%	407	8.2%	8.2%	468	100.0%	100.0%
<= 0m 20s	11	0.2%	100.0	22	12.9%	12.9%	581	11.7%	19.9%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	66	38.6%	51.5%	572	11.5%	31.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	44	25.7%	77.2%	486	9.8%	41.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	8.8%	86.0%	418	8.4%	49.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	5.8%	91.8%	370	7.4%	57.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	6.4%	98.2%	998	20.1%	77.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.2%	99.4%	539	10.8%	87.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	230	4.6%	92.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	100.0	119	2.4%	94.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	61	1.2%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	46	0.9%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.5%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	35	0.7%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.5%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,972			171			4,972			468		

**Notes:**

Total Records Reported by this PSAP: 5440  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5440

# Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5196	99.1%	99.1%	11	0.9%	0.9%	593	11.3%	11.3%	745	89.1%	89.1%
<= 0m 20s	29	0.6%	99.6%	374	32.3%	33.2%	665	12.7%	24.0%	1	0.1%	89.2%
<= 0m 30s	2	0.0%	99.7%	411	35.5%	68.7%	669	12.8%	36.7%	1	0.1%	89.4%
<= 0m 40s	1	0.0%	99.7%	200	17.3%	86.0%	591	11.3%	48.0%	0	0.0%	89.4%
<= 0m 50s	1	0.0%	99.7%	80	6.9%	92.9%	338	6.4%	54.5%	0	0.0%	89.4%
<= 1m 0s	0	0.0%	99.7%	35	3.0%	95.9%	289	5.5%	60.0%	0	0.0%	89.4%
<= 1m 30s	0	0.0%	99.7%	25	2.2%	98.1%	549	10.5%	70.4%	0	0.0%	89.4%
<= 2m 0s	0	0.0%	99.7%	8	0.7%	98.8%	341	6.5%	76.9%	0	0.0%	89.4%
<= 2m 30s	0	0.0%	99.7%	2	0.2%	99.0%	202	3.9%	80.8%	0	0.0%	89.4%
<= 3m 0s	0	0.0%	99.7%	3	0.3%	99.2%	179	3.4%	84.2%	0	0.0%	89.4%
<= 3m 30s	0	0.0%	99.7%	1	0.1%	99.3%	194	3.7%	87.9%	0	0.0%	89.4%
<= 4m 0s	0	0.0%	99.7%	0	0.0%	99.3%	222	4.2%	92.1%	0	0.0%	89.4%
<= 4m 30s	0	0.0%	99.7%	1	0.1%	99.4%	102	1.9%	94.1%	0	0.0%	89.4%
<= 5m 0s	0	0.0%	99.7%	1	0.1%	99.5%	96	1.8%	95.9%	0	0.0%	89.4%
<= 6m 0s	0	0.0%	99.7%	0	0.0%	99.5%	88	1.7%	97.6%	0	0.0%	89.4%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	99.5%	43	0.8%	98.4%	0	0.0%	89.4%
<= 8m 0s	0	0.0%	99.7%	0	0.0%	99.5%	15	0.3%	98.7%	2	0.2%	89.6%
<= 9m 0s	1	0.0%	99.7%	0	0.0%	99.5%	11	0.2%	98.9%	0	0.0%	89.6%
<= 10m 0s	0	0.0%	99.7%	0	0.0%	99.5%	15	0.3%	99.2%	1	0.1%	89.7%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	99.5%	7	0.1%	99.3%	1	0.1%	89.8%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	99.5%	5	0.1%	99.4%	0	0.0%	89.8%
<= 13m 0s	0	0.0%	99.7%	0	0.0%	99.5%	1	0.0%	99.4%	0	0.0%	89.8%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	99.5%	3	0.1%	99.5%	0	0.0%	89.8%
<= 15m 0s	1	0.0%	99.8%	0	0.0%	99.5%	1	0.0%	99.5%	0	0.0%	89.8%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	99.5%	1	0.0%	99.5%	2	0.2%	90.1%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	99.5%	2	0.0%	99.6%	1	0.1%	90.2%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	99.5%	0	0.0%	99.6%	0	0.0%	90.2%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	99.5%	3	0.1%	99.6%	0	0.0%	90.2%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	99.5%	0	0.0%	99.6%	0	0.0%	90.2%
>= 20m 0s	13	0.2%	100.0	6	0.5%	100.0	19	0.4%	100.0	82	9.8%	100.0
<b>Tot. Counts:</b>	5,244			1,158			5,244			836		

**Notes:**

Total Records Reported by this PSAP: 6080  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6080

# Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	421	95.5%	95.5%	0	0.0%	0.0%	39	8.8%	8.8%	37	94.9%	94.9%
<= 0m 20s	19	4.3%	99.8%	6	3.7%	3.7%	29	6.6%	15.4%	0	0.0%	94.9%
<= 0m 30s	0	0.0%	99.8%	34	21.1%	24.8%	37	8.4%	23.8%	2	5.1%	100.0
<= 0m 40s	1	0.2%	100.0	32	19.9%	44.7%	34	7.7%	31.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	34	21.1%	65.8%	44	10.0%	41.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	16.1%	82.0%	43	9.8%	51.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	24	14.9%	96.9%	72	16.3%	67.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	3.1%	100.0	33	7.5%	75.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	31	7.0%	82.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	30	6.8%	88.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	18	4.1%	93.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.4%	94.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	2.5%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	97.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	441			161			441			39		

**Notes:**

Total Records Reported by this PSAP: 480  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 480

# Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3588	93.7%	93.7%	1	0.4%	0.4%	206	5.4%	5.4%	626	93.9%	93.9%
<= 0m 20s	205	5.4%	99.1%	15	5.8%	6.2%	267	7.0%	12.4%	5	0.7%	94.6%
<= 0m 30s	35	0.9%	100.0	61	23.5%	29.6%	280	7.3%	19.7%	18	2.7%	97.3%
<= 0m 40s	1	0.0%	100.0	84	32.3%	61.9%	319	8.3%	28.0%	0	0.0%	97.3%
<= 0m 50s	0	0.0%	100.0	40	15.4%	77.3%	241	6.3%	34.3%	0	0.0%	97.3%
<= 1m 0s	0	0.0%	100.0	25	9.6%	86.9%	252	6.6%	40.9%	0	0.0%	97.3%
<= 1m 30s	0	0.0%	100.0	21	8.1%	95.0%	575	15.0%	55.9%	0	0.0%	97.3%
<= 2m 0s	0	0.0%	100.0	5	1.9%	96.9%	483	12.6%	68.5%	1	0.1%	97.5%
<= 2m 30s	0	0.0%	100.0	3	1.2%	98.1%	352	9.2%	77.7%	0	0.0%	97.5%
<= 3m 0s	0	0.0%	100.0	1	0.4%	98.5%	268	7.0%	84.7%	0	0.0%	97.5%
<= 3m 30s	0	0.0%	100.0	1	0.4%	98.8%	216	5.6%	90.3%	0	0.0%	97.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.8%	104	2.7%	93.1%	0	0.0%	97.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.8%	84	2.2%	95.2%	0	0.0%	97.5%
<= 5m 0s	0	0.0%	100.0	1	0.4%	99.2%	49	1.3%	96.5%	0	0.0%	97.5%
<= 6m 0s	0	0.0%	100.0	2	0.8%	100.0	39	1.0%	97.5%	0	0.0%	97.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.8%	98.3%	0	0.0%	97.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.6%	98.9%	0	0.0%	97.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	99.3%	0	0.0%	97.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	97.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	97.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	97.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	97.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	97.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	97.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	97.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	97.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	16	2.4%	100.0
<b>Tot. Counts:</b>	3,829			260			3,829			667		

**Notes:**

Total Records Reported by this PSAP: 4496  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4496

# Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4056	97.1%	97.1%	4	0.2%	0.2%	309	7.4%	7.4%	640	96.4%	96.4%
<= 0m 20s	97	2.3%	99.4%	432	24.6%	24.8%	533	12.8%	20.2%	7	1.1%	97.4%
<= 0m 30s	19	0.5%	99.9%	778	44.3%	69.1%	818	19.6%	39.8%	17	2.6%	100.0
<= 0m 40s	3	0.1%	100.0	344	19.6%	88.7%	916	21.9%	61.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	115	6.5%	95.3%	497	11.9%	73.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	33	1.9%	97.2%	343	8.2%	81.8%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	38	2.2%	99.3%	527	12.6%	94.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	0.5%	99.8%	157	3.8%	98.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.1%	99.9%	44	1.1%	99.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	12	0.3%	99.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	100.0	8	0.2%	99.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,176			1,756			4,176			664		

**Notes:**

Total Records Reported by this PSAP: 4840  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4840

# Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1136	94.7%	94.7%	0	0.0%	0.0%	100	8.3%	8.3%	194	91.9%	91.9%
<= 0m 20s	57	4.8%	99.4%	117	24.0%	24.0%	130	10.8%	19.2%	5	2.4%	94.3%
<= 0m 30s	7	0.6%	100.0	180	36.9%	60.9%	122	10.2%	29.3%	12	5.7%	100.0
<= 0m 40s	0	0.0%	100.0	77	15.8%	76.6%	143	11.9%	41.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	53	10.9%	87.5%	99	8.3%	49.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	27	5.5%	93.0%	68	5.7%	55.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	4.5%	97.5%	207	17.3%	72.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	1.8%	99.4%	125	10.4%	82.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.8%	78	6.5%	89.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	39	3.3%	92.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	24	2.0%	94.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.9%	95.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	15	1.3%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.5%	97.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	13	1.1%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,200			488			1,200			211		

**Notes:**

Total Records Reported by this PSAP: 1411  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1411

# Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1439	96.0%	96.0%	11	2.1%	2.1%	200	13.3%	13.3%	197	94.7%	94.7%
<= 0m 20s	56	3.7%	99.7%	170	31.7%	33.8%	222	14.8%	28.2%	2	1.0%	95.7%
<= 0m 30s	4	0.3%	100.0	202	37.7%	71.5%	283	18.9%	47.0%	9	4.3%	100.0
<= 0m 40s	0	0.0%	100.0	98	18.3%	89.7%	330	22.0%	69.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	25	4.7%	94.4%	170	11.3%	80.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	2.4%	96.8%	90	6.0%	86.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	2.4%	99.3%	124	8.3%	94.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.4%	99.6%	39	2.6%	97.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	12	0.8%	98.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	98.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	6	0.4%	98.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,499			536			1,499			208		

**Notes:**

Total Records Reported by this PSAP: 1707  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1707

# Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2180	98.2%	98.2%	195	22.6%	22.6%	155	7.0%	7.0%	236	98.3%	98.3%
<= 0m 20s	33	1.5%	99.7%	442	51.3%	73.9%	286	12.9%	19.9%	2	0.8%	99.2%
<= 0m 30s	5	0.2%	100.0	153	17.7%	91.6%	368	16.6%	36.5%	2	0.8%	100.0
<= 0m 40s	1	0.0%	100.0	41	4.8%	96.4%	380	17.1%	53.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	1.5%	97.9%	301	13.6%	67.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	0.9%	98.8%	200	9.0%	76.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	0.9%	99.8%	308	13.9%	90.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.2%	100.0	108	4.9%	94.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	45	2.0%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.1%	98.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,219			862			2,219			240		

**Notes:**

Total Records Reported by this PSAP: 2459  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2459

# Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8684	94.7%	94.7%	2	0.7%	0.7%	801	8.7%	8.7%	1458	97.7%	97.7%
<= 0m 20s	430	4.7%	99.4%	34	11.7%	12.4%	858	9.4%	18.1%	12	0.8%	98.5%
<= 0m 30s	43	0.5%	99.9%	91	31.3%	43.6%	879	9.6%	27.7%	23	1.5%	100.0
<= 0m 40s	9	0.1%	100.0	60	20.6%	64.3%	878	9.6%	37.3%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	27	9.3%	73.5%	699	7.6%	44.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	8.9%	82.5%	616	6.7%	51.6%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	30	10.3%	92.8%	1500	16.4%	68.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	3.8%	96.6%	963	10.5%	78.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	2.1%	98.6%	563	6.1%	84.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.7%	99.3%	421	4.6%	89.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	270	2.9%	92.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	163	1.8%	93.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.3%	99.7%	119	1.3%	95.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	95	1.0%	96.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	125	1.4%	97.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	74	0.8%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	54	0.6%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	9,168			291			9,168			1,493		

**Notes:**

Total Records Reported by this PSAP: 10661  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 10661

# Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1055	96.7%	96.7%	0	0.0%	0.0%	163	14.9%	14.9%	240	97.6%	97.6%
<= 0m 20s	34	3.1%	99.8%	50	15.3%	15.3%	161	14.8%	29.7%	2	0.8%	98.4%
<= 0m 30s	2	0.2%	100.0	123	37.6%	52.9%	164	15.0%	44.7%	1	0.4%	98.8%
<= 0m 40s	0	0.0%	100.0	74	22.6%	75.5%	149	13.7%	58.4%	0	0.0%	98.8%
<= 0m 50s	0	0.0%	100.0	39	11.9%	87.5%	76	7.0%	65.4%	0	0.0%	98.8%
<= 1m 0s	0	0.0%	100.0	15	4.6%	92.0%	77	7.1%	72.4%	0	0.0%	98.8%
<= 1m 30s	0	0.0%	100.0	17	5.2%	97.2%	134	12.3%	84.7%	0	0.0%	98.8%
<= 2m 0s	0	0.0%	100.0	7	2.1%	99.4%	87	8.0%	92.7%	0	0.0%	98.8%
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.7%	34	3.1%	95.8%	0	0.0%	98.8%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	15	1.4%	97.2%	0	0.0%	98.8%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	10	0.9%	98.1%	0	0.0%	98.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	4	0.4%	98.4%	0	0.0%	98.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	3	0.3%	98.7%	0	0.0%	98.8%
<= 5m 0s	0	0.0%	100.0	1	0.3%	100.0	2	0.2%	98.9%	0	0.0%	98.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.4%	0	0.0%	98.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	98.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	98.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	98.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	100.0	0	0.0%	98.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	1.2%	100.0
<b>Tot. Counts:</b>	1,091			327			1,091			246		

**Notes:**

Total Records Reported by this PSAP: 1337  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1337

# Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	779	96.7%	96.7%	0	0.0%	0.0%	109	13.5%	13.5%	163	97.0%	97.0%
<= 0m 20s	25	3.1%	99.8%	18	17.1%	17.1%	128	15.9%	29.4%	1	0.6%	97.6%
<= 0m 30s	2	0.2%	100.0	42	40.0%	57.1%	126	15.6%	45.0%	4	2.4%	100.0
<= 0m 40s	0	0.0%	100.0	29	27.6%	84.8%	115	14.3%	59.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	5.7%	90.5%	70	8.7%	68.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.8%	94.3%	75	9.3%	77.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.8%	98.1%	98	12.2%	89.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.0%	99.0%	34	4.2%	93.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.0%	100.0	16	2.0%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.4%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	1.0%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	806			105			806			168		

**Notes:**

Total Records Reported by this PSAP: 974  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 974

# Fractile 911 Call Response Time Distribution

New Haven Fire Communications Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	27424	96.8%	96.8%	79	0.6%	0.6%	4356	15.4%	15.4%	4907	97.1%	97.1%
<= 0m 20s	810	2.9%	99.6%	4190	33.7%	34.3%	4165	14.7%	30.1%	63	1.2%	98.3%
<= 0m 30s	108	0.4%	100.0	4484	36.1%	70.4%	5494	19.4%	49.4%	66	1.3%	99.6%
<= 0m 40s	2	0.0%	100.0	1958	15.8%	86.2%	4884	17.2%	66.7%	0	0.0%	99.6%
<= 0m 50s	0	0.0%	100.0	768	6.2%	92.3%	2881	10.2%	76.8%	0	0.0%	99.6%
<= 1m 0s	1	0.0%	100.0	384	3.1%	95.4%	1933	6.8%	83.7%	0	0.0%	99.6%
<= 1m 30s	0	0.0%	100.0	385	3.1%	98.5%	2839	10.0%	93.7%	1	0.0%	99.6%
<= 2m 0s	0	0.0%	100.0	118	0.9%	99.5%	971	3.4%	97.1%	1	0.0%	99.7%
<= 2m 30s	0	0.0%	100.0	38	0.3%	99.8%	362	1.3%	98.4%	0	0.0%	99.7%
<= 3m 0s	0	0.0%	100.0	13	0.1%	99.9%	136	0.5%	98.9%	0	0.0%	99.7%
<= 3m 30s	0	0.0%	100.0	3	0.0%	99.9%	87	0.3%	99.2%	1	0.0%	99.7%
<= 4m 0s	0	0.0%	100.0	7	0.1%	100.0	57	0.2%	99.4%	0	0.0%	99.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	44	0.2%	99.5%	0	0.0%	99.7%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	36	0.1%	99.6%	1	0.0%	99.7%
<= 6m 0s	0	0.0%	100.0	2	0.0%	100.0	42	0.1%	99.8%	1	0.0%	99.7%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	28	0.1%	99.9%	0	0.0%	99.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	1	0.0%	99.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	1	0.0%	99.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	1	0.0%	99.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	2	0.0%	99.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0
<b>Tot. Counts:</b>	28,345			12,431			28,345			5,055		

**Notes:**

Total Records Reported by this PSAP: 33400  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 33400

# Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3832	98.6%	98.6%	0	0.0%	0.0%	436	11.2%	11.2%	526	98.5%	98.5%
<= 0m 20s	52	1.3%	100.0	17	17.3%	17.3%	539	13.9%	25.1%	3	0.6%	99.1%
<= 0m 30s	1	0.0%	100.0	27	27.6%	44.9%	556	14.3%	39.4%	5	0.9%	100.0
<= 0m 40s	0	0.0%	100.0	25	25.5%	70.4%	573	14.7%	54.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	12.2%	82.7%	398	10.2%	64.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	2.0%	84.7%	298	7.7%	72.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	9.2%	93.9%	557	14.3%	86.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.0%	94.9%	248	6.4%	92.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	94.9%	107	2.8%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	3.1%	98.0%	49	1.3%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.0%	99.0%	38	1.0%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.0%	29	0.7%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	1.0%	100.0	15	0.4%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,885			98			3,885			534		

**Notes:**

Total Records Reported by this PSAP: 4419  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4419

# Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2067	99.7%	99.7%	0	0.0%	0.0%	211	10.2%	10.2%	239	99.2%	99.2%
<= 0m 20s	7	0.3%	100.0	32	19.0%	19.0%	307	14.8%	25.0%	1	0.4%	99.6%
<= 0m 30s	0	0.0%	100.0	62	36.9%	56.0%	323	15.6%	40.5%	1	0.4%	100.0
<= 0m 40s	0	0.0%	100.0	44	26.2%	82.1%	304	14.7%	55.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	7.7%	89.9%	251	12.1%	67.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	4.8%	94.6%	195	9.4%	76.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	1.8%	96.4%	284	13.7%	90.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.8%	98.2%	98	4.7%	95.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.8%	42	2.0%	97.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	17	0.8%	98.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	99.4%	11	0.5%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.6%	100.0	8	0.4%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,074			168			2,074			241		

**Notes:**

Total Records Reported by this PSAP: 2315  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2315

# Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2353	97.2%	97.2%	4	0.8%	0.8%	196	8.1%	8.1%	273	98.2%	98.2%
<= 0m 20s	53	2.2%	99.3%	93	18.3%	19.1%	287	11.8%	19.9%	2	0.7%	98.9%
<= 0m 30s	14	0.6%	99.9%	172	33.9%	53.1%	345	14.2%	34.2%	3	1.1%	100.0
<= 0m 40s	0	0.0%	99.9%	127	25.0%	78.1%	339	14.0%	48.2%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	52	10.3%	88.4%	290	12.0%	60.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	17	3.4%	91.7%	218	9.0%	69.2%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	32	6.3%	98.0%	413	17.1%	86.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.2%	98.2%	156	6.4%	92.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.0%	99.2%	59	2.4%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.6%	38	1.6%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	12	0.5%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	22	0.9%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,422			507			2,422			278		

**Notes:**

Total Records Reported by this PSAP: 2700  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2700

# Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1588	99.5%	99.5%	0	0.0%	0.0%	104	6.5%	6.5%	204	99.0%	99.0%
<= 0m 20s	7	0.4%	99.9%	24	17.1%	17.1%	138	8.6%	15.2%	0	0.0%	99.0%
<= 0m 30s	1	0.1%	100.0	71	50.7%	67.9%	135	8.5%	23.6%	2	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	28	20.0%	87.9%	140	8.8%	32.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	4	2.9%	90.7%	115	7.2%	39.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.9%	93.6%	88	5.5%	45.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	2.1%	95.7%	253	15.9%	61.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.4%	97.1%	138	8.6%	69.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.4%	98.6%	82	5.1%	74.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	99.3%	61	3.8%	78.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	62	3.9%	82.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	59	3.7%	86.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.7%	100.0	65	4.1%	90.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	52	3.3%	93.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	35	2.2%	95.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	30	1.9%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,596			140			1,596			206		

**Notes:**

Total Records Reported by this PSAP: 1802  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1802

# Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	865	94.4%	94.4%	0	0.0%	100.0	80	8.7%	8.7%	124	91.2%	91.2%
<= 0m 20s	42	4.6%	99.0%	0	0.0%	100.0	116	12.7%	21.4%	4	2.9%	94.1%
<= 0m 30s	9	1.0%	100.0	0	0.0%	100.0	157	17.1%	38.5%	8	5.9%	100.0
<= 0m 40s	0	0.0%	100.0	0	0.0%	100.0	123	13.4%	52.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	0	0.0%	100.0	74	8.1%	60.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	0	0.0%	100.0	52	5.7%	65.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	0	0.0%	100.0	127	13.9%	79.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	94	10.3%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	43	4.7%	94.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.6%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.9%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	916			0			916			136		

**Notes:**

Total Records Reported by this PSAP: 1052  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1052

# Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1832	98.4%	98.4%	0	0.0%	0.0%	138	7.4%	7.4%	190	99.0%	99.0%
<= 0m 20s	28	1.5%	99.9%	3	5.2%	5.2%	224	12.0%	19.4%	0	0.0%	99.0%
<= 0m 30s	2	0.1%	100.0	13	22.4%	27.6%	277	14.9%	34.3%	2	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	16	27.6%	55.2%	303	16.3%	50.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	19.0%	74.1%	235	12.6%	63.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	8.6%	82.8%	187	10.0%	73.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	10.3%	93.1%	252	13.5%	86.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	3.4%	96.6%	114	6.1%	92.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.7%	98.3%	47	2.5%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.7%	100.0	22	1.2%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,862			58			1,862			192		

**Notes:**

Total Records Reported by this PSAP: 2054  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2054

# Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4485	99.3%	99.3%	26	1.5%	1.5%	429	9.5%	9.5%	514	99.4%	99.4%
<= 0m 20s	28	0.6%	99.9%	557	32.8%	34.4%	383	8.5%	18.0%	1	0.2%	99.6%
<= 0m 30s	3	0.1%	100.0	611	36.0%	70.4%	466	10.3%	28.3%	2	0.4%	100.0
<= 0m 40s	0	0.0%	100.0	304	17.9%	88.3%	651	14.4%	42.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	95	5.6%	93.9%	422	9.3%	52.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	48	2.8%	96.7%	315	7.0%	59.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	37	2.2%	98.9%	700	15.5%	74.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	0.6%	99.5%	596	13.2%	87.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.2%	99.8%	309	6.8%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	116	2.6%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	40	0.9%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.8%	28	0.6%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	15	0.3%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	13	0.3%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.1%	99.9%	8	0.2%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,516			1,697			4,516			517		

**Notes:**

Total Records Reported by this PSAP: 5033  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5033

# Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7582	97.4%	97.4%	0	0.0%	0.0%	683	8.8%	8.8%	1411	98.9%	98.9%
<= 0m 20s	192	2.5%	99.8%	60	17.4%	17.4%	898	11.5%	20.3%	4	0.3%	99.2%
<= 0m 30s	13	0.2%	100.0	122	35.4%	52.8%	831	10.7%	31.0%	4	0.3%	99.5%
<= 0m 40s	0	0.0%	100.0	46	13.3%	66.1%	838	10.8%	41.7%	0	0.0%	99.5%
<= 0m 50s	0	0.0%	100.0	47	13.6%	79.7%	638	8.2%	49.9%	0	0.0%	99.5%
<= 1m 0s	0	0.0%	100.0	20	5.8%	85.5%	571	7.3%	57.3%	1	0.1%	99.6%
<= 1m 30s	0	0.0%	100.0	31	9.0%	94.5%	1388	17.8%	75.1%	0	0.0%	99.6%
<= 2m 0s	0	0.0%	100.0	9	2.6%	97.1%	777	10.0%	85.1%	0	0.0%	99.6%
<= 2m 30s	0	0.0%	100.0	6	1.7%	98.8%	450	5.8%	90.8%	0	0.0%	99.6%
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	222	2.9%	93.7%	0	0.0%	99.6%
<= 3m 30s	0	0.0%	100.0	2	0.6%	99.4%	121	1.6%	95.2%	0	0.0%	99.6%
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.7%	89	1.1%	96.4%	0	0.0%	99.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	61	0.8%	97.2%	0	0.0%	99.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	56	0.7%	97.9%	0	0.0%	99.6%
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	64	0.8%	98.7%	0	0.0%	99.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	37	0.5%	99.2%	0	0.0%	99.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.3%	99.5%	0	0.0%	99.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.7%	0	0.0%	99.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.8%	0	0.0%	99.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	99.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	100.0
<b>Tot. Counts:</b>	7,787			345			7,787			1,426		

**Notes:**

Total Records Reported by this PSAP: 9213  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 9213

# Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4851	98.3%	98.3%	7	0.5%	0.5%	502	10.2%	10.2%	569	99.5%	99.5%
<= 0m 20s	77	1.6%	99.9%	673	48.9%	49.4%	525	10.6%	20.8%	2	0.3%	99.8%
<= 0m 30s	4	0.1%	100.0	408	29.6%	79.0%	601	12.2%	33.0%	1	0.2%	100.0
<= 0m 40s	1	0.0%	100.0	146	10.6%	89.6%	527	10.7%	43.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	50	3.6%	93.2%	444	9.0%	52.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	30	2.2%	95.4%	385	7.8%	60.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	40	2.9%	98.3%	893	18.1%	78.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	0.9%	99.3%	468	9.5%	88.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.3%	99.6%	263	5.3%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	99.7%	137	2.8%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.9%	64	1.3%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	36	0.7%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	11	0.2%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	19	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,933			1,377			4,933			572		

**Notes:**

Total Records Reported by this PSAP: 5505  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5505

# Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	667	97.4%	97.4%	0	0.0%	0.0%	22	3.2%	3.2%	45	95.7%	95.7%
<= 0m 20s	18	2.6%	100.0	4	14.8%	14.8%	38	5.5%	8.8%	1	2.1%	97.9%
<= 0m 30s	0	0.0%	100.0	4	14.8%	29.6%	45	6.6%	15.3%	1	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	2	7.4%	37.0%	38	5.5%	20.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	2	7.4%	44.4%	62	9.1%	29.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	22.2%	66.7%	64	9.3%	39.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	29.6%	96.3%	175	25.5%	64.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	96.3%	105	15.3%	80.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.3%	43	6.3%	86.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	96.3%	25	3.6%	90.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	3.7%	100.0	18	2.6%	92.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.9%	94.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	1.2%	95.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	96.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.5%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	685			27			685			47		

**Notes:**

Total Records Reported by this PSAP: 732  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 732

# Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1333	99.0%	99.0%	0	0.0%	0.0%	98	7.3%	7.3%	157	99.4%	99.4%
<= 0m 20s	13	1.0%	99.9%	63	13.7%	13.7%	137	10.2%	17.4%	0	0.0%	99.4%
<= 0m 30s	1	0.1%	100.0	140	30.4%	44.1%	159	11.8%	29.3%	1	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	128	27.8%	72.0%	228	16.9%	46.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	64	13.9%	85.9%	194	14.4%	60.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	33	7.2%	93.0%	142	10.5%	71.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	24	5.2%	98.3%	213	15.8%	86.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.1%	99.3%	85	6.3%	93.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.6%	34	2.5%	95.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	19	1.4%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	10	0.7%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	6	0.4%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,347			460			1,347			158		

**Notes:**

Total Records Reported by this PSAP: 1505  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1505

# Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1396	97.4%	97.4%	2	0.5%	0.5%	169	11.8%	11.8%	266	90.2%	90.2%
<= 0m 20s	28	2.0%	99.3%	83	18.9%	19.3%	155	10.8%	22.6%	2	0.7%	90.8%
<= 0m 30s	6	0.4%	99.7%	121	27.5%	46.8%	134	9.3%	31.9%	2	0.7%	91.5%
<= 0m 40s	0	0.0%	99.7%	99	22.5%	69.3%	142	9.9%	41.8%	0	0.0%	91.5%
<= 0m 50s	0	0.0%	99.7%	51	11.6%	80.9%	94	6.6%	48.4%	0	0.0%	91.5%
<= 1m 0s	0	0.0%	99.7%	26	5.9%	86.8%	75	5.2%	53.6%	0	0.0%	91.5%
<= 1m 30s	0	0.0%	99.7%	42	9.5%	96.4%	184	12.8%	66.5%	0	0.0%	91.5%
<= 2m 0s	0	0.0%	99.7%	8	1.8%	98.2%	107	7.5%	73.9%	0	0.0%	91.5%
<= 2m 30s	0	0.0%	99.7%	1	0.2%	98.4%	58	4.0%	78.0%	0	0.0%	91.5%
<= 3m 0s	0	0.0%	99.7%	0	0.0%	98.4%	44	3.1%	81.0%	0	0.0%	91.5%
<= 3m 30s	0	0.0%	99.7%	1	0.2%	98.6%	48	3.3%	84.4%	0	0.0%	91.5%
<= 4m 0s	0	0.0%	99.7%	2	0.5%	99.1%	56	3.9%	88.3%	0	0.0%	91.5%
<= 4m 30s	0	0.0%	99.7%	1	0.2%	99.3%	42	2.9%	91.2%	0	0.0%	91.5%
<= 5m 0s	0	0.0%	99.7%	0	0.0%	99.3%	35	2.4%	93.7%	0	0.0%	91.5%
<= 6m 0s	0	0.0%	99.7%	0	0.0%	99.3%	31	2.2%	95.8%	0	0.0%	91.5%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	99.3%	20	1.4%	97.2%	0	0.0%	91.5%
<= 8m 0s	0	0.0%	99.7%	0	0.0%	99.3%	7	0.5%	97.7%	0	0.0%	91.5%
<= 9m 0s	0	0.0%	99.7%	0	0.0%	99.3%	7	0.5%	98.2%	0	0.0%	91.5%
<= 10m 0s	0	0.0%	99.7%	0	0.0%	99.3%	3	0.2%	98.4%	0	0.0%	91.5%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	99.3%	6	0.4%	98.8%	0	0.0%	91.5%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	99.3%	3	0.2%	99.0%	0	0.0%	91.5%
<= 13m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.0%	0	0.0%	91.5%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.0%	0	0.0%	91.5%
<= 15m 0s	0	0.0%	99.7%	0	0.0%	99.3%	1	0.1%	99.1%	0	0.0%	91.5%
<= 16m 0s	0	0.0%	99.7%	0	0.0%	99.3%	1	0.1%	99.2%	0	0.0%	91.5%
<= 17m 0s	0	0.0%	99.7%	0	0.0%	99.3%	1	0.1%	99.2%	0	0.0%	91.5%
<= 18m 0s	0	0.0%	99.7%	0	0.0%	99.3%	1	0.1%	99.3%	0	0.0%	91.5%
<= 19m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.3%	0	0.0%	91.5%
<= 20m 0s	0	0.0%	99.7%	0	0.0%	99.3%	0	0.0%	99.3%	0	0.0%	91.5%
>= 20m 0s	4	0.3%	100.0	3	0.7%	100.0	10	0.7%	100.0	25	8.5%	100.0
<b>Tot. Counts:</b>	1,434			440			1,434			295		

**Notes:**

Total Records Reported by this PSAP: 1729  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1729

# Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	972	97.8%	97.8%	0	0.0%	0.0%	71	7.1%	7.1%	116	95.1%	95.1%
<= 0m 20s	19	1.9%	99.7%	20	13.3%	13.3%	92	9.3%	16.4%	2	1.6%	96.7%
<= 0m 30s	3	0.3%	100.0	66	44.0%	57.3%	70	7.0%	23.4%	3	2.5%	99.2%
<= 0m 40s	0	0.0%	100.0	33	22.0%	79.3%	88	8.9%	32.3%	0	0.0%	99.2%
<= 0m 50s	0	0.0%	100.0	8	5.3%	84.7%	91	9.2%	41.4%	0	0.0%	99.2%
<= 1m 0s	0	0.0%	100.0	9	6.0%	90.7%	66	6.6%	48.1%	0	0.0%	99.2%
<= 1m 30s	0	0.0%	100.0	8	5.3%	96.0%	162	16.3%	64.4%	0	0.0%	99.2%
<= 2m 0s	0	0.0%	100.0	2	1.3%	97.3%	79	7.9%	72.3%	0	0.0%	99.2%
<= 2m 30s	0	0.0%	100.0	1	0.7%	98.0%	67	6.7%	79.1%	0	0.0%	99.2%
<= 3m 0s	0	0.0%	100.0	1	0.7%	98.7%	45	4.5%	83.6%	0	0.0%	99.2%
<= 3m 30s	0	0.0%	100.0	1	0.7%	99.3%	33	3.3%	86.9%	0	0.0%	99.2%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	23	2.3%	89.2%	0	0.0%	99.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	22	2.2%	91.4%	0	0.0%	99.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	21	2.1%	93.6%	0	0.0%	99.2%
<= 6m 0s	0	0.0%	100.0	1	0.7%	100.0	19	1.9%	95.5%	0	0.0%	99.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	2.0%	97.5%	0	0.0%	99.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.0%	0	0.0%	99.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.7%	0	0.0%	99.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.2%	0	0.0%	99.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.5%	0	0.0%	99.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	99.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	99.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	1	0.8%	100.0
<b>Tot. Counts:</b>	994			150			994			122		

**Notes:**

Total Records Reported by this PSAP: 1116  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1116

# Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	528	94.8%	94.8%	1	1.3%	1.3%	59	10.6%	10.6%	88	93.6%	93.6%
<= 0m 20s	28	5.0%	99.8%	18	24.0%	25.3%	77	13.8%	24.4%	0	0.0%	93.6%
<= 0m 30s	1	0.2%	100.0	26	34.7%	60.0%	69	12.4%	36.8%	6	6.4%	100.0
<= 0m 40s	0	0.0%	100.0	14	18.7%	78.7%	72	12.9%	49.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	8.0%	86.7%	67	12.0%	61.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	10.7%	97.3%	51	9.2%	70.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	2.7%	100.0	79	14.2%	85.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	29	5.2%	90.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	17	3.1%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.3%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	1.4%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	96.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.1%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	557			75			557			94		

**Notes:**

Total Records Reported by this PSAP: 651  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 651

# Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7049	99.1%	99.1%	4	0.1%	0.1%	639	9.0%	9.0%	868	99.7%	99.7%
<= 0m 20s	61	0.9%	99.9%	594	18.7%	18.9%	694	9.8%	18.7%	2	0.2%	99.9%
<= 0m 30s	4	0.1%	100.0	1226	38.7%	57.5%	1035	14.5%	33.3%	1	0.1%	100.0
<= 0m 40s	0	0.0%	100.0	751	23.7%	81.2%	1417	19.9%	53.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	281	8.9%	90.0%	928	13.0%	66.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	125	3.9%	94.0%	608	8.5%	74.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	149	4.7%	98.7%	883	12.4%	87.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	23	0.7%	99.4%	359	5.0%	92.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	0.2%	99.6%	218	3.1%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.1%	99.7%	109	1.5%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.8%	55	0.8%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.1%	99.8%	25	0.4%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	3	0.1%	99.9%	23	0.3%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	19	0.3%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	22	0.3%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.2%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	7,114			3,172			7,114			871		

**Notes:**

Total Records Reported by this PSAP: 7985  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 7985

# Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	548	97.7%	97.7%	2	3.6%	3.6%	121	21.6%	21.6%	143	98.6%	98.6%
<= 0m 20s	12	2.1%	99.8%	12	21.8%	25.5%	50	8.9%	30.5%	0	0.0%	98.6%
<= 0m 30s	1	0.2%	100.0	18	32.7%	58.2%	60	10.7%	41.2%	2	1.4%	100.0
<= 0m 40s	0	0.0%	100.0	11	20.0%	78.2%	75	13.4%	54.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	3	5.5%	83.6%	68	12.1%	66.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	5.5%	89.1%	46	8.2%	74.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	5.5%	94.5%	80	14.3%	89.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	3.6%	98.2%	27	4.8%	93.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.2%	14	2.5%	96.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.2%	8	1.4%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.2%	1	0.2%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.2%	2	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.2%	2	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.2%	1	0.2%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	98.2%	1	0.2%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	98.2%	1	0.2%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	98.2%	1	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	1	1.8%	100.0	3	0.5%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	561			55			561			145		

**Notes:**

Total Records Reported by this PSAP: 706  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 706

# Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1407	98.6%	98.6%	16	3.3%	3.3%	180	12.6%	12.6%	309	99.0%	99.0%
<= 0m 20s	17	1.2%	99.8%	240	50.2%	53.6%	216	15.1%	27.8%	1	0.3%	99.4%
<= 0m 30s	3	0.2%	100.0	129	27.0%	80.5%	210	14.7%	42.5%	2	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	53	11.1%	91.6%	213	14.9%	57.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	3.6%	95.2%	163	11.4%	68.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	2.1%	97.3%	104	7.3%	76.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	1.5%	98.7%	182	12.8%	88.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.4%	99.2%	72	5.0%	93.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.6%	35	2.5%	96.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	19	1.3%	97.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,427			478			1,427			312		

**Notes:**

Total Records Reported by this PSAP: 1739  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1739

# Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1299	96.2%	96.2%	0	0.0%	0.0%	120	8.9%	8.9%	174	97.8%	97.8%
<= 0m 20s	44	3.3%	99.4%	20	30.8%	30.8%	146	10.8%	19.7%	0	0.0%	97.8%
<= 0m 30s	8	0.6%	100.0	27	41.5%	72.3%	149	11.0%	30.7%	4	2.2%	100.0
<= 0m 40s	0	0.0%	100.0	9	13.8%	86.2%	140	10.4%	41.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	3	4.6%	90.8%	131	9.7%	50.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	3.1%	93.8%	106	7.8%	58.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	6.2%	100.0	236	17.5%	76.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	162	12.0%	88.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	48	3.6%	91.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	28	2.1%	93.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	1.0%	94.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.1%	95.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.3%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,351			65			1,351			178		

**Notes:**

Total Records Reported by this PSAP: 1529  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1529

# Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	824	95.5%	95.5%	0	0.0%	0.0%	58	6.7%	6.7%	71	91.0%	91.0%
<= 0m 20s	31	3.6%	99.1%	95	30.2%	30.2%	75	8.7%	15.4%	1	1.3%	92.3%
<= 0m 30s	8	0.9%	100.0	140	44.4%	74.6%	97	11.2%	26.7%	6	7.7%	100.0
<= 0m 40s	0	0.0%	100.0	52	16.5%	91.1%	97	11.2%	37.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	3.2%	94.3%	74	8.6%	46.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	1.9%	96.2%	80	9.3%	55.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	1.9%	98.1%	179	20.7%	76.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.3%	99.4%	81	9.4%	85.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	46	5.3%	91.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.7%	21	2.4%	93.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	17	2.0%	95.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	10	1.2%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.3%	100.0	6	0.7%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	863			315			863			78		

**Notes:**

Total Records Reported by this PSAP: 941  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 941

# Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2701	98.0%	98.0%	14	1.5%	1.5%	314	11.4%	11.4%	365	99.2%	99.2%
<= 0m 20s	49	1.8%	99.8%	411	43.8%	45.3%	351	12.7%	24.1%	0	0.0%	99.2%
<= 0m 30s	6	0.2%	100.0	262	27.9%	73.2%	460	16.7%	40.8%	3	0.8%	100.0
<= 0m 40s	0	0.0%	100.0	131	14.0%	87.2%	422	15.3%	56.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	59	6.3%	93.5%	264	9.6%	65.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	27	2.9%	96.4%	223	8.1%	73.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	26	2.8%	99.1%	405	14.7%	88.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	0.7%	99.9%	174	6.3%	94.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	100.0	58	2.1%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	34	1.2%	98.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	16	0.6%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,756			938			2,756			368		

**Notes:**

Total Records Reported by this PSAP: 3124  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3124

# Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1492	97.8%	97.8%	0	0.0%	0.0%	318	20.9%	20.9%	191	95.5%	95.5%
<= 0m 20s	28	1.8%	99.7%	2	5.3%	5.3%	175	11.5%	32.3%	1	0.5%	96.0%
<= 0m 30s	5	0.3%	100.0	11	28.9%	34.2%	121	7.9%	40.3%	8	4.0%	100.0
<= 0m 40s	0	0.0%	100.0	10	26.3%	60.5%	150	9.8%	50.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	4	10.5%	71.1%	97	6.4%	56.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	7.9%	78.9%	96	6.3%	62.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	7.9%	86.8%	203	13.3%	76.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	5.3%	92.1%	91	6.0%	82.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	92.1%	67	4.4%	86.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	92.1%	42	2.8%	89.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	92.1%	42	2.8%	91.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	2.6%	94.7%	24	1.6%	93.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	94.7%	20	1.3%	94.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	2.6%	97.4%	19	1.2%	96.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	97.4%	30	2.0%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	2.6%	100.0	16	1.0%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,525			38			1,525			200		

**Notes:**

Total Records Reported by this PSAP: 1725  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1725

# Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1040	94.5%	94.5%	0	0.0%	0.0%	77	7.0%	7.0%	159	95.2%	95.2%
<= 0m 20s	53	4.8%	99.4%	0	0.0%	0.0%	103	9.4%	16.4%	1	0.6%	95.8%
<= 0m 30s	7	0.6%	100.0	10	30.3%	30.3%	89	8.1%	24.5%	6	3.6%	99.4%
<= 0m 40s	0	0.0%	100.0	13	39.4%	69.7%	122	11.1%	35.5%	1	0.6%	100.0
<= 0m 50s	0	0.0%	100.0	5	15.2%	84.8%	109	9.9%	45.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	6.1%	90.9%	99	9.0%	54.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	3.0%	93.9%	245	22.3%	76.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	3.0%	97.0%	104	9.5%	86.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.0%	45	4.1%	90.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.0%	23	2.1%	92.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	3.0%	100.0	21	1.9%	94.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.3%	95.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.5%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,100			33			1,100			167		

**Notes:**

Total Records Reported by this PSAP: 1267  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1267

# Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1837	98.8%	98.8%	0	0.0%	0.0%	42	2.3%	2.3%	60	96.8%	96.8%
<= 0m 20s	22	1.2%	100.0	19	16.0%	16.0%	53	2.9%	5.1%	2	3.2%	100.0
<= 0m 30s	0	0.0%	100.0	31	26.1%	42.0%	70	3.8%	8.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	27	22.7%	64.7%	95	5.1%	14.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	10.9%	75.6%	114	6.1%	20.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	17	14.3%	89.9%	197	10.6%	30.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	7.6%	97.5%	626	33.7%	64.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.5%	100.0	385	20.7%	85.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	154	8.3%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	50	2.7%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	0.9%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,859			119			1,859			62		

**Notes:**

Total Records Reported by this PSAP: 1921  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1921

# Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2592	99.4%	99.4%	5	0.6%	0.6%	191	7.3%	7.3%	302	99.7%	99.7%
<= 0m 20s	13	0.5%	99.9%	245	31.0%	31.6%	280	10.7%	18.1%	0	0.0%	99.7%
<= 0m 30s	3	0.1%	100.0	268	33.9%	65.6%	251	9.6%	27.7%	1	0.3%	100.0
<= 0m 40s	0	0.0%	100.0	157	19.9%	85.4%	287	11.0%	38.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	46	5.8%	91.3%	229	8.8%	47.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	24	3.0%	94.3%	174	6.7%	54.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	35	4.4%	98.7%	436	16.7%	70.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	0.8%	99.5%	267	10.2%	81.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.7%	182	7.0%	88.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	96	3.7%	91.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	59	2.3%	94.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	46	1.8%	95.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	27	1.0%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	21	0.8%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	18	0.7%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	17	0.7%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.1%	100.0	7	0.3%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,608			790			2,608			303		

**Notes:**

Total Records Reported by this PSAP: 2911  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2911

# Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1495	98.9%	98.9%	0	0.0%	0.0%	109	7.2%	7.2%	204	99.0%	99.0%
<= 0m 20s	16	1.1%	99.9%	32	21.8%	21.8%	164	10.8%	18.1%	2	1.0%	100.0
<= 0m 30s	1	0.1%	100.0	61	41.5%	63.3%	146	9.7%	27.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	29	19.7%	83.0%	168	11.1%	38.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	6.1%	89.1%	153	10.1%	48.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	4.8%	93.9%	117	7.7%	56.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	4.8%	98.6%	233	15.4%	72.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.7%	99.3%	154	10.2%	82.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	100.0	70	4.6%	86.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	42	2.8%	89.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	27	1.8%	91.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.4%	92.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	93.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.1%	94.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.6%	96.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.4%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,512			147			1,512			206		

**Notes:**

Total Records Reported by this PSAP: 1718  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1718

# Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	12150	95.0%	95.0%	3	0.5%	0.5%	2399	18.8%	18.8%	3707	95.1%	95.1%
<= 0m 20s	549	4.3%	99.3%	133	23.5%	24.1%	1568	12.3%	31.0%	47	1.2%	96.3%
<= 0m 30s	89	0.7%	100.0	197	34.9%	58.9%	1326	10.4%	41.4%	113	2.9%	99.2%
<= 0m 40s	2	0.0%	100.0	87	15.4%	74.3%	1335	10.4%	51.8%	1	0.0%	99.3%
<= 0m 50s	3	0.0%	100.0	43	7.6%	81.9%	1020	8.0%	59.8%	0	0.0%	99.3%
<= 1m 0s	1	0.0%	100.0	24	4.2%	86.2%	877	6.9%	66.6%	1	0.0%	99.3%
<= 1m 30s	0	0.0%	100.0	43	7.6%	93.8%	1851	14.5%	81.1%	0	0.0%	99.3%
<= 2m 0s	0	0.0%	100.0	18	3.2%	97.0%	935	7.3%	88.4%	0	0.0%	99.3%
<= 2m 30s	0	0.0%	100.0	4	0.7%	97.7%	511	4.0%	92.4%	0	0.0%	99.3%
<= 3m 0s	0	0.0%	100.0	9	1.6%	99.3%	266	2.1%	94.5%	0	0.0%	99.3%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	178	1.4%	95.9%	0	0.0%	99.3%
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.6%	118	0.9%	96.8%	0	0.0%	99.3%
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	72	0.6%	97.4%	0	0.0%	99.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	58	0.5%	97.8%	0	0.0%	99.3%
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	104	0.8%	98.6%	0	0.0%	99.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	49	0.4%	99.0%	0	0.0%	99.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	41	0.3%	99.3%	0	0.0%	99.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.2%	99.5%	1	0.0%	99.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.7%	2	0.1%	99.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.8%	1	0.0%	99.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.8%	0	0.0%	99.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	99.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	99.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	100.0	1	0.0%	99.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	20	0.5%	99.9%
<b>Tot. Counts:</b>	12,794			565			12,794			3,895		

**Notes:**

Total Records Reported by this PSAP: 16691  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 16691

# Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1288	97.5%	97.5%	0	0.0%	0.0%	97	7.3%	7.3%	159	97.0%	97.0%
<= 0m 20s	27	2.0%	99.5%	57	27.9%	27.9%	120	9.1%	16.4%	1	0.6%	97.6%
<= 0m 30s	6	0.5%	100.0	78	38.2%	66.2%	172	13.0%	29.4%	4	2.4%	100.0
<= 0m 40s	0	0.0%	100.0	37	18.1%	84.3%	198	15.0%	44.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	8.8%	93.1%	133	10.1%	54.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	2.9%	96.1%	132	10.0%	64.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	3.4%	99.5%	220	16.7%	81.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	99.5%	94	7.1%	88.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	37	2.8%	91.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	100.0	28	2.1%	93.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	16	1.2%	94.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.4%	95.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	1.1%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.0%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,321			204			1,321			164		

**Notes:**

Total Records Reported by this PSAP: 1485  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1485

# Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5191	98.7%	98.7%	0	0.0%	0.0%	637	12.1%	12.1%	748	94.1%	94.1%
<= 0m 20s	56	1.1%	99.8%	120	30.7%	30.7%	732	13.9%	26.0%	3	0.4%	94.5%
<= 0m 30s	6	0.1%	99.9%	143	36.6%	67.3%	596	11.3%	37.4%	2	0.3%	94.7%
<= 0m 40s	1	0.0%	99.9%	67	17.1%	84.4%	529	10.1%	47.4%	1	0.1%	94.8%
<= 0m 50s	0	0.0%	99.9%	21	5.4%	89.8%	460	8.7%	56.2%	0	0.0%	94.8%
<= 1m 0s	0	0.0%	99.9%	25	6.4%	96.2%	302	5.7%	61.9%	0	0.0%	94.8%
<= 1m 30s	0	0.0%	99.9%	9	2.3%	98.5%	745	14.2%	76.1%	0	0.0%	94.8%
<= 2m 0s	0	0.0%	99.9%	2	0.5%	99.0%	526	10.0%	86.1%	0	0.0%	94.8%
<= 2m 30s	0	0.0%	99.9%	1	0.3%	99.2%	264	5.0%	91.1%	0	0.0%	94.8%
<= 3m 0s	0	0.0%	99.9%	0	0.0%	99.2%	160	3.0%	94.2%	0	0.0%	94.8%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.2%	84	1.6%	95.8%	0	0.0%	94.8%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.2%	50	1.0%	96.7%	0	0.0%	94.8%
<= 4m 30s	0	0.0%	99.9%	1	0.3%	99.5%	49	0.9%	97.6%	0	0.0%	94.8%
<= 5m 0s	0	0.0%	99.9%	1	0.3%	99.7%	25	0.5%	98.1%	0	0.0%	94.8%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	99.7%	33	0.6%	98.7%	0	0.0%	94.8%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.7%	26	0.5%	99.2%	0	0.0%	94.8%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.7%	13	0.2%	99.5%	0	0.0%	94.8%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.7%	5	0.1%	99.6%	0	0.0%	94.8%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	99.7%	5	0.1%	99.7%	0	0.0%	94.8%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	99.7%	5	0.1%	99.8%	0	0.0%	94.8%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.7%	1	0.0%	99.8%	0	0.0%	94.8%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.7%	1	0.0%	99.8%	0	0.0%	94.8%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.7%	0	0.0%	99.8%	0	0.0%	94.8%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.7%	0	0.0%	99.8%	0	0.0%	94.8%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.7%	0	0.0%	99.8%	0	0.0%	94.8%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.7%	0	0.0%	99.8%	0	0.0%	94.8%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.7%	1	0.0%	99.8%	0	0.0%	94.8%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.7%	0	0.0%	99.8%	0	0.0%	94.8%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.7%	0	0.0%	99.8%	0	0.0%	94.8%
>= 20m 0s	4	0.1%	100.0	1	0.3%	100.0	2	0.0%	99.9%	18	2.3%	97.1%
<b>Tot. Counts:</b>	5,258			391			5,251			772		

**Notes:**

Total Records Reported by this PSAP: 6053  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6053

# Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	757	94.9%	94.9%	0	0.0%	0.0%	42	5.3%	5.3%	78	94.0%	94.0%
<= 0m 20s	37	4.6%	99.5%	12	10.0%	10.0%	70	8.8%	14.0%	1	1.2%	95.2%
<= 0m 30s	4	0.5%	100.0	37	30.8%	40.8%	98	12.3%	26.3%	4	4.8%	100.0
<= 0m 40s	0	0.0%	100.0	31	25.8%	66.7%	153	19.2%	45.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	10.0%	76.7%	106	13.3%	58.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	4.2%	80.8%	74	9.3%	68.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	10.0%	90.8%	134	16.8%	84.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	5.8%	96.7%	56	7.0%	91.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.7%	98.3%	22	2.8%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.7%	100.0	13	1.6%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	1.0%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	798			120			798			83		

**Notes:**

Total Records Reported by this PSAP: 881  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 881

# Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	409	95.8%	95.8%	0	0.0%	0.0%	16	3.7%	3.7%	48	85.7%	85.7%
<= 0m 20s	15	3.5%	99.3%	3	5.9%	5.9%	40	9.4%	13.1%	1	1.8%	87.5%
<= 0m 30s	2	0.5%	99.8%	15	29.4%	35.3%	45	10.5%	23.7%	6	10.7%	98.2%
<= 0m 40s	0	0.0%	99.8%	13	25.5%	60.8%	58	13.6%	37.2%	1	1.8%	100.0
<= 0m 50s	0	0.0%	99.8%	6	11.8%	72.5%	41	9.6%	46.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.8%	5	9.8%	82.4%	55	12.9%	59.7%	0	0.0%	100.0
<= 1m 30s	1	0.2%	100.0	6	11.8%	94.1%	81	19.0%	78.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	5.9%	100.0	37	8.7%	87.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	16	3.7%	91.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.6%	92.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	2.6%	95.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.2%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	427			51			427			56		

**Notes:**

Total Records Reported by this PSAP: 483  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 483

# Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7272	97.2%	97.2%	25	0.8%	0.8%	567	7.6%	7.6%	700	95.1%	95.1%
<= 0m 20s	195	2.6%	99.8%	1031	32.5%	33.3%	933	12.5%	20.0%	14	1.9%	97.0%
<= 0m 30s	15	0.2%	100.0	1173	37.0%	70.4%	1461	19.5%	39.6%	14	1.9%	98.9%
<= 0m 40s	0	0.0%	100.0	580	18.3%	88.7%	1713	22.9%	62.5%	0	0.0%	98.9%
<= 0m 50s	0	0.0%	100.0	169	5.3%	94.0%	978	13.1%	75.5%	0	0.0%	98.9%
<= 1m 0s	0	0.0%	100.0	77	2.4%	96.4%	587	7.8%	83.4%	0	0.0%	98.9%
<= 1m 30s	0	0.0%	100.0	86	2.7%	99.1%	777	10.4%	93.8%	0	0.0%	98.9%
<= 2m 0s	0	0.0%	100.0	14	0.4%	99.6%	207	2.8%	96.5%	1	0.1%	99.0%
<= 2m 30s	0	0.0%	100.0	8	0.3%	99.8%	88	1.2%	97.7%	0	0.0%	99.0%
<= 3m 0s	0	0.0%	100.0	1	0.0%	99.9%	67	0.9%	98.6%	0	0.0%	99.0%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	20	0.3%	98.9%	0	0.0%	99.0%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	13	0.2%	99.1%	0	0.0%	99.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	20	0.3%	99.3%	0	0.0%	99.0%
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.9%	7	0.1%	99.4%	0	0.0%	99.0%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	13	0.2%	99.6%	0	0.0%	99.0%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	8	0.1%	99.7%	0	0.0%	99.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	99.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	99.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	99.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	7	1.0%	100.0
<b>Tot. Counts:</b>	7,482			3,168			7,482			736		

**Notes:**

Total Records Reported by this PSAP: 8218  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8218

# Fractile 911 Call Response Time Distribution

Torrington Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2981	99.2%	99.2%	2	0.2%	0.2%	231	7.7%	7.7%	250	100.0%	100.0%
<= 0m 20s	23	0.8%	99.9%	518	47.7%	47.9%	183	6.1%	13.8%	0	0.0%	100.0%
<= 0m 30s	2	0.1%	100.0%	324	29.9%	77.8%	233	7.8%	21.5%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	128	11.8%	89.6%	260	8.6%	30.2%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	46	4.2%	93.8%	227	7.6%	37.7%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	26	2.4%	96.2%	220	7.3%	45.0%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	28	2.6%	98.8%	625	20.8%	65.8%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	4	0.4%	99.2%	418	13.9%	79.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	6	0.6%	99.7%	228	7.6%	87.3%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.7%	120	4.0%	91.3%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.1%	99.8%	71	2.4%	93.7%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.8%	46	1.5%	95.2%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.8%	33	1.1%	96.3%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	1	0.1%	99.9%	23	0.8%	97.1%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	1	0.1%	100.0%	38	1.3%	98.3%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.4%	98.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	17	0.6%	99.3%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.3%	99.5%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.6%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.2%	99.8%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<b>Tot. Counts:</b>	3,006			1,085			3,006			250		

**Notes:**

Total Records Reported by this PSAP: 3256  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3256

# Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2345	99.3%	99.3%	0	0.0%	0.0%	155	6.6%	6.6%	403	99.8%	99.8%
<= 0m 20s	16	0.7%	100.0	9	5.8%	5.8%	203	8.6%	15.2%	1	0.2%	100.0
<= 0m 30s	0	0.0%	100.0	53	34.2%	40.0%	226	9.6%	24.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	39	25.2%	65.2%	224	9.5%	34.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	10.3%	75.5%	171	7.2%	41.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	8.4%	83.9%	134	5.7%	47.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	9.0%	92.9%	386	16.3%	63.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	3.2%	96.1%	354	15.0%	78.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	2.6%	98.7%	259	11.0%	89.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	112	4.7%	94.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	44	1.9%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	27	1.1%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	14	0.6%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	5	0.2%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.6%	100.0	16	0.7%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,361			155			2,361			404		

**Notes:**

Total Records Reported by this PSAP: 2765  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2765

# Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1807	99.0%	99.0%	0	0.0%	0.0%	517	28.3%	28.3%	130	99.2%	99.2%
<= 0m 20s	19	1.0%	100.0	24	19.4%	19.4%	478	26.2%	54.5%	0	0.0%	99.2%
<= 0m 30s	0	0.0%	100.0	48	38.7%	58.1%	197	10.8%	65.3%	1	0.8%	100.0
<= 0m 40s	0	0.0%	100.0	30	24.2%	82.3%	166	9.1%	74.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	9.7%	91.9%	105	5.8%	80.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.2%	95.2%	50	2.7%	82.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.2%	98.4%	126	6.9%	89.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.6%	100.0	57	3.1%	92.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	32	1.8%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.8%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	19	1.0%	96.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,826			124			1,826			131		

**Notes:**

Total Records Reported by this PSAP: 1957  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1957

# Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2252	97.4%	97.4%	2	0.3%	0.3%	223	9.6%	9.6%	255	96.2%	96.2%
<= 0m 20s	51	2.2%	99.7%	215	27.9%	28.2%	248	10.7%	20.4%	4	1.5%	97.7%
<= 0m 30s	8	0.3%	100.0	290	37.7%	65.8%	322	13.9%	34.3%	6	2.3%	100.0
<= 0m 40s	0	0.0%	100.0	156	20.3%	86.1%	359	15.5%	49.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	48	6.2%	92.3%	253	10.9%	60.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	28	3.6%	96.0%	199	8.6%	69.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	27	3.5%	99.5%	384	16.6%	86.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.5%	100.0	158	6.8%	92.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	56	2.4%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	31	1.3%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	25	1.1%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,311			770			2,311			265		

**Notes:**

Total Records Reported by this PSAP: 2576  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2576

# Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7654	97.6%	97.6%	28	0.6%	0.6%	651	8.3%	8.3%	974	96.5%	96.5%
<= 0m 20s	161	2.1%	99.7%	924	20.1%	20.7%	865	11.0%	19.3%	15	1.5%	98.0%
<= 0m 30s	27	0.3%	100.0	2066	44.9%	65.6%	1127	14.4%	33.7%	20	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	998	21.7%	87.2%	1808	23.1%	56.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	306	6.6%	93.9%	1176	15.0%	71.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	149	3.2%	97.1%	717	9.1%	80.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	102	2.2%	99.3%	957	12.2%	93.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	17	0.4%	99.7%	297	3.8%	96.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.2%	99.8%	100	1.3%	98.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.0%	99.9%	48	0.6%	98.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.9%	29	0.4%	99.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	15	0.2%	99.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	5	0.1%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	1	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	7,842			4,604			7,842			1,009		

**Notes:**

Total Records Reported by this PSAP: 8851  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8851

# Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 6/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1000	99.3%	99.3%	0	0.0%	0.0%	78	7.7%	7.7%	115	100.0%	100.0%
<= 0m 20s	7	0.7%	100.0%	20	34.5%	34.5%	108	10.7%	18.5%	0	0.0%	100.0%
<= 0m 30s	0	0.0%	100.0%	22	37.9%	72.4%	133	13.2%	31.7%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	8	13.8%	86.2%	140	13.9%	45.6%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	2	3.4%	89.7%	103	10.2%	55.8%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	2	3.4%	93.1%	81	8.0%	63.9%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	2	3.4%	96.6%	181	18.0%	81.8%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	2	3.4%	100.0%	108	10.7%	92.6%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	100.0%	35	3.5%	96.0%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	16	1.6%	97.6%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.7%	98.3%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.4%	98.7%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	98.9%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	98.9%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.1%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.3%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.4%	99.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<b>Tot. Counts:</b>	1,007			58			1,007			115		

**Notes:**

Total Records Reported by this PSAP: 1122  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1122

# Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	14056	88.9%	89.0%	1	0.3%	0.3%	1248	7.9%	7.9%	2203	88.8%	88.8%
<= 0m 20s	1420	9.0%	98.0%	87	21.8%	22.1%	1377	8.7%	16.6%	80	3.2%	92.0%
<= 0m 30s	241	1.5%	99.5%	112	28.1%	50.1%	1435	9.1%	25.7%	169	6.8%	98.8%
<= 0m 40s	20	0.1%	99.7%	70	17.5%	67.7%	1334	8.4%	34.1%	2	0.1%	98.9%
<= 0m 50s	5	0.0%	99.7%	33	8.3%	75.9%	1065	6.7%	40.9%	0	0.0%	98.9%
<= 1m 0s	4	0.0%	99.7%	22	5.5%	81.5%	996	6.3%	47.2%	1	0.0%	98.9%
<= 1m 30s	3	0.0%	99.7%	32	8.0%	89.5%	2464	15.6%	62.8%	0	0.0%	98.9%
<= 2m 0s	1	0.0%	99.7%	12	3.0%	92.5%	1569	9.9%	72.7%	1	0.0%	99.0%
<= 2m 30s	0	0.0%	99.7%	5	1.3%	93.7%	1010	6.4%	79.1%	0	0.0%	99.0%
<= 3m 0s	0	0.0%	99.7%	1	0.3%	94.0%	730	4.6%	83.7%	1	0.0%	99.0%
<= 3m 30s	0	0.0%	99.7%	2	0.5%	94.5%	562	3.6%	87.2%	1	0.0%	99.0%
<= 4m 0s	0	0.0%	99.7%	1	0.3%	94.7%	465	2.9%	90.2%	1	0.0%	99.1%
<= 4m 30s	0	0.0%	99.7%	2	0.5%	95.2%	385	2.4%	92.6%	0	0.0%	99.1%
<= 5m 0s	1	0.0%	99.7%	1	0.3%	95.5%	274	1.7%	94.4%	0	0.0%	99.1%
<= 6m 0s	0	0.0%	99.7%	1	0.3%	95.7%	346	2.2%	96.5%	1	0.0%	99.1%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	95.7%	182	1.2%	97.7%	0	0.0%	99.1%
<= 8m 0s	21	0.1%	99.9%	0	0.0%	95.7%	95	0.6%	98.3%	0	0.0%	99.1%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	95.7%	59	0.4%	98.7%	2	0.1%	99.2%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	95.7%	45	0.3%	98.9%	0	0.0%	99.2%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	95.7%	31	0.2%	99.1%	0	0.0%	99.2%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	95.7%	27	0.2%	99.3%	0	0.0%	99.2%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	95.7%	26	0.2%	99.5%	0	0.0%	99.2%
<= 14m 0s	5	0.0%	99.9%	0	0.0%	95.7%	11	0.1%	99.6%	0	0.0%	99.2%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	95.7%	5	0.0%	99.6%	0	0.0%	99.2%
<= 16m 0s	0	0.0%	99.9%	4	1.0%	96.7%	4	0.0%	99.6%	0	0.0%	99.2%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	96.7%	1	0.0%	99.6%	0	0.0%	99.2%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	96.7%	2	0.0%	99.6%	0	0.0%	99.2%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	96.7%	3	0.0%	99.6%	0	0.0%	99.2%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	96.7%	1	0.0%	99.7%	0	0.0%	99.2%
>= 20m 0s	14	0.1%	100.0	13	3.3%	100.0	55	0.3%	100.0	20	0.8%	100.0
<b>Tot. Counts:</b>	15,791			399			15,807			2,482		

## Notes:

Total Records Reported by this PSAP: 18289  
 Number of Records not Processed due to Bad Data: 16  
 Total Records Analyzed: 18273

# Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2104	99.0%	99.0%	0	0.0%	0.0%	154	7.2%	7.2%	256	99.2%	99.2%
<= 0m 20s	19	0.9%	99.9%	70	19.8%	19.8%	228	10.7%	18.0%	0	0.0%	99.2%
<= 0m 30s	2	0.1%	100.0	154	43.5%	63.3%	314	14.8%	32.8%	2	0.8%	100.0
<= 0m 40s	0	0.0%	100.0	78	22.0%	85.3%	373	17.6%	50.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	29	8.2%	93.5%	247	11.6%	61.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	2.0%	95.5%	159	7.5%	69.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	2.5%	98.0%	278	13.1%	82.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.8%	98.9%	131	6.2%	88.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.9%	65	3.1%	91.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.9%	33	1.6%	93.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	1.1%	100.0	25	1.2%	94.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.1%	95.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.9%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,125			354			2,125			258		

**Notes:**

Total Records Reported by this PSAP: 2383  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2383

# Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1544	99.0%	99.0%	0	0.0%	0.0%	154	9.9%	9.9%	245	99.6%	99.6%
<= 0m 20s	15	1.0%	99.9%	38	18.4%	18.4%	203	13.0%	22.9%	1	0.4%	100.0
<= 0m 30s	1	0.1%	100.0	85	41.1%	59.4%	191	12.2%	35.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	46	22.2%	81.6%	202	12.9%	48.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	7.2%	88.9%	175	11.2%	59.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	2.9%	91.8%	145	9.3%	68.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	4.8%	96.6%	237	15.2%	83.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.4%	99.0%	103	6.6%	90.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.0%	40	2.6%	92.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.0%	100.0	31	2.0%	94.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	22	1.4%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,560			207			1,560			246		

**Notes:**

Total Records Reported by this PSAP: 1806  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1806

# Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4840	99.3%	99.3%	1	0.2%	0.2%	539	11.1%	11.1%	603	99.5%	99.5%
<= 0m 20s	26	0.5%	99.9%	45	6.9%	7.0%	700	14.4%	25.4%	1	0.2%	99.7%
<= 0m 30s	7	0.1%	100.0	105	16.0%	23.1%	630	12.9%	38.4%	2	0.3%	100.0
<= 0m 40s	0	0.0%	100.0	139	21.2%	44.3%	616	12.6%	51.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	87	13.3%	57.6%	445	9.1%	60.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	93	14.2%	71.8%	349	7.2%	67.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	139	21.2%	93.0%	652	13.4%	80.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	33	5.0%	98.0%	243	5.0%	85.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	10	1.5%	99.5%	116	2.4%	88.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	94	1.9%	90.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.7%	71	1.5%	91.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	90	1.8%	93.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	91	1.9%	95.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	62	1.3%	96.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	77	1.6%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	42	0.9%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,873			655			4,873			606		

**Notes:**

Total Records Reported by this PSAP: 5479  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5479

# Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6746	99.4%	99.4%	50	7.2%	7.2%	691	10.2%	10.2%	780	100.0%	100.0%
<= 0m 20s	37	0.5%	100.0	285	40.8%	47.9%	1015	15.0%	25.1%	0	0.0%	100.0
<= 0m 30s	2	0.0%	100.0	185	26.5%	74.4%	1018	15.0%	40.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	99	14.2%	88.6%	1001	14.8%	54.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	4.4%	93.0%	694	10.2%	65.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	2.6%	95.6%	533	7.9%	73.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	2.6%	98.1%	979	14.4%	87.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.0%	99.1%	402	5.9%	93.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.1%	179	2.6%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.4%	85	1.3%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.6%	65	1.0%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.3%	99.9%	22	0.3%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	24	0.4%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.3%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	6,785			699			6,785			780		

**Notes:**

Total Records Reported by this PSAP: 7565  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 7565

# Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	635	96.9%	96.9%	0	0.0%	0.0%	102	15.6%	15.6%	121	100.0%	100.0%
<= 0m 20s	13	2.0%	98.9%	12	16.9%	16.9%	115	17.6%	33.1%	0	0.0%	100.0%
<= 0m 30s	6	0.9%	99.8%	30	42.3%	59.2%	105	16.0%	49.2%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	99.8%	14	19.7%	78.9%	109	16.6%	65.8%	0	0.0%	100.0%
<= 0m 50s	1	0.2%	100.0	9	12.7%	91.5%	73	11.1%	76.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	5.6%	97.2%	44	6.7%	83.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	1.4%	98.6%	53	8.1%	91.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.6%	25	3.8%	95.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.4%	100.0	12	1.8%	97.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.2%	98.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	655			71			655			121		

**Notes:**

Total Records Reported by this PSAP: 776  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 776

# Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2128	97.1%	97.1%	0	0.0%	0.0%	223	10.2%	10.2%	361	95.8%	95.8%
<= 0m 20s	55	2.5%	99.6%	72	25.2%	25.2%	314	14.3%	24.5%	5	1.3%	97.1%
<= 0m 30s	8	0.4%	100.0	130	45.5%	70.6%	364	16.6%	41.1%	4	1.1%	98.1%
<= 0m 40s	0	0.0%	100.0	48	16.8%	87.4%	398	18.2%	59.3%	0	0.0%	98.1%
<= 0m 50s	0	0.0%	100.0	12	4.2%	91.6%	219	10.0%	69.3%	0	0.0%	98.1%
<= 1m 0s	0	0.0%	100.0	7	2.4%	94.1%	165	7.5%	76.8%	0	0.0%	98.1%
<= 1m 30s	0	0.0%	100.0	13	4.5%	98.6%	259	11.8%	88.6%	0	0.0%	98.1%
<= 2m 0s	1	0.0%	100.0	3	1.0%	99.7%	117	5.3%	93.9%	0	0.0%	98.1%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	47	2.1%	96.1%	0	0.0%	98.1%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	26	1.2%	97.3%	0	0.0%	98.1%
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	14	0.6%	97.9%	0	0.0%	98.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	98.5%	0	0.0%	98.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.8%	0	0.0%	98.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.1%	0	0.0%	98.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.4%	0	0.0%	98.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.7%	0	0.0%	98.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	98.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	98.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	1.9%	100.0
<b>Tot. Counts:</b>	2,192			286			2,192			377		

**Notes:**

Total Records Reported by this PSAP: 2569  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2569

# Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2140	98.3%	98.3%	1	0.2%	0.2%	191	8.8%	8.8%	230	92.7%	92.7%
<= 0m 20s	33	1.5%	99.8%	98	15.0%	15.1%	297	13.6%	22.4%	1	0.4%	93.1%
<= 0m 30s	5	0.2%	100.0	180	27.5%	42.7%	306	14.0%	36.5%	8	3.2%	96.4%
<= 0m 40s	0	0.0%	100.0	134	20.5%	63.1%	364	16.7%	53.2%	0	0.0%	96.4%
<= 0m 50s	0	0.0%	100.0	73	11.2%	74.3%	209	9.6%	62.8%	0	0.0%	96.4%
<= 1m 0s	0	0.0%	100.0	51	7.8%	82.1%	179	8.2%	71.0%	0	0.0%	96.4%
<= 1m 30s	0	0.0%	100.0	95	14.5%	96.6%	386	17.7%	88.7%	0	0.0%	96.4%
<= 2m 0s	0	0.0%	100.0	18	2.8%	99.4%	118	5.4%	94.1%	0	0.0%	96.4%
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.7%	45	2.1%	96.2%	0	0.0%	96.4%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	25	1.1%	97.3%	0	0.0%	96.4%
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	18	0.8%	98.2%	1	0.4%	96.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.4%	98.5%	0	0.0%	96.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	8	0.4%	98.9%	0	0.0%	96.8%
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	7	0.3%	99.2%	0	0.0%	96.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.7%	0	0.0%	96.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	96.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	96.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	96.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	8	3.2%	100.0
<b>Tot. Counts:</b>	2,178			654			2,178			248		

**Notes:**

Total Records Reported by this PSAP: 2426  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2426

# Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3390	99.3%	99.3%	2	0.3%	0.4%	336	9.8%	9.8%	544	99.3%	99.3%
<= 0m 20s	24	0.7%	100.0	137	18.3%	18.7%	376	11.0%	20.8%	3	0.5%	99.8%
<= 0m 30s	1	0.0%	100.0	256	34.2%	52.9%	464	13.6%	34.4%	1	0.2%	100.0
<= 0m 40s	0	0.0%	100.0	187	25.0%	77.8%	570	16.7%	51.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	83	11.1%	88.9%	450	13.2%	64.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	33	4.4%	93.3%	313	9.2%	73.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	34	4.5%	97.9%	498	14.6%	88.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	1.5%	99.3%	172	5.0%	93.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.5%	82	2.4%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.7%	42	1.2%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	22	0.6%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	21	0.6%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	19	0.6%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	11	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,415			748			3,415			548		

**Notes:**

Total Records Reported by this PSAP: 3963  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3963

# Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1169	98.4%	98.4%	0	0.0%	0.0%	90	7.6%	7.6%	201	96.6%	96.6%
<= 0m 20s	14	1.2%	99.6%	20	16.0%	16.0%	142	12.0%	19.5%	2	1.0%	97.6%
<= 0m 30s	5	0.4%	100.0	46	36.8%	52.8%	165	13.9%	33.4%	3	1.4%	99.0%
<= 0m 40s	0	0.0%	100.0	32	25.6%	78.4%	156	13.1%	46.5%	0	0.0%	99.0%
<= 0m 50s	0	0.0%	100.0	15	12.0%	90.4%	130	10.9%	57.5%	0	0.0%	99.0%
<= 1m 0s	0	0.0%	100.0	3	2.4%	92.8%	117	9.8%	67.3%	0	0.0%	99.0%
<= 1m 30s	0	0.0%	100.0	5	4.0%	96.8%	176	14.8%	82.2%	0	0.0%	99.0%
<= 2m 0s	0	0.0%	100.0	2	1.6%	98.4%	75	6.3%	88.5%	0	0.0%	99.0%
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.4%	27	2.3%	90.7%	0	0.0%	99.0%
<= 3m 0s	0	0.0%	100.0	1	0.8%	99.2%	17	1.4%	92.2%	0	0.0%	99.0%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	16	1.3%	93.5%	0	0.0%	99.0%
<= 4m 0s	0	0.0%	100.0	1	0.8%	100.0	9	0.8%	94.3%	0	0.0%	99.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	95.2%	0	0.0%	99.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	96.1%	0	0.0%	99.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.3%	97.5%	0	0.0%	99.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	98.5%	0	0.0%	99.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.9%	0	0.0%	99.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.5%	0	0.0%	99.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	99.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	99.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	99.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	99.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	99.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	1.0%	100.0
<b>Tot. Counts:</b>	1,188			125			1,188			208		

**Notes:**

Total Records Reported by this PSAP: 1396  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1396

# Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2192	98.3%	98.3%	0	0.0%	0.0%	162	7.3%	7.3%	260	99.2%	99.2%
<= 0m 20s	30	1.3%	99.7%	50	21.0%	21.0%	183	8.2%	15.5%	1	0.4%	99.6%
<= 0m 30s	7	0.3%	100.0	102	42.9%	63.9%	259	11.6%	27.1%	1	0.4%	100.0
<= 0m 40s	0	0.0%	100.0	45	18.9%	82.8%	281	12.6%	39.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	7.6%	90.3%	186	8.3%	48.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	3.4%	93.7%	169	7.6%	55.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	3.4%	97.1%	418	18.8%	74.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.7%	98.7%	254	11.4%	85.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.7%	137	6.1%	91.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.8%	99.6%	54	2.4%	94.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	100.0	30	1.3%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	27	1.2%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.8%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,229			238			2,229			262		

**Notes:**

Total Records Reported by this PSAP: 2491  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2491

# Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	829	97.3%	97.3%	0	0.0%	0.0%	73	8.6%	8.6%	105	97.2%	97.2%
<= 0m 20s	18	2.1%	99.4%	3	2.0%	2.0%	104	12.2%	20.8%	1	0.9%	98.1%
<= 0m 30s	5	0.6%	100.0	20	13.5%	15.5%	120	14.1%	34.9%	2	1.9%	100.0
<= 0m 40s	0	0.0%	100.0	21	14.2%	29.7%	96	11.3%	46.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	34	23.0%	52.7%	85	10.0%	56.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	27	18.2%	70.9%	81	9.5%	65.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	20.9%	91.9%	166	19.5%	85.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	6.1%	98.0%	66	7.7%	92.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	98.6%	18	2.1%	95.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.6%	13	1.5%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.6%	7	0.8%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.7%	99.3%	8	0.9%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.7%	100.0	5	0.6%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	852			148			852			108		

**Notes:**

Total Records Reported by this PSAP: 960  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 960

# Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	689	96.9%	96.9%	0	0.0%	0.0%	47	6.6%	6.6%	53	98.1%	98.1%
<= 0m 20s	18	2.5%	99.4%	0	0.0%	0.0%	48	6.8%	13.4%	1	1.9%	100.0
<= 0m 30s	4	0.6%	100.0	7	22.6%	22.6%	56	7.9%	21.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	8	25.8%	48.4%	59	8.3%	29.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	19.4%	67.7%	63	8.9%	38.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	9.7%	77.4%	48	6.8%	45.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	16.1%	93.5%	106	14.9%	60.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	3.2%	96.8%	63	8.9%	68.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	3.2%	100.0	35	4.9%	73.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	33	4.6%	78.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	34	4.8%	83.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	24	3.4%	86.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	2.0%	88.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.8%	90.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	26	3.7%	94.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	19	2.7%	96.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	97.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	711			31			711			54		

**Notes:**

Total Records Reported by this PSAP: 765  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 765

# Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	905	95.4%	95.4%	0	0.0%	0.0%	106	11.2%	11.2%	142	97.9%	97.9%
<= 0m 20s	41	4.3%	99.7%	34	12.4%	12.4%	126	13.3%	24.4%	0	0.0%	97.9%
<= 0m 30s	3	0.3%	100.0	78	28.4%	40.7%	113	11.9%	36.4%	3	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	95	34.5%	75.3%	137	14.4%	50.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	35	12.7%	88.0%	141	14.9%	65.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	5.8%	93.8%	98	10.3%	76.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	4.0%	97.8%	129	13.6%	89.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.8%	99.6%	34	3.6%	93.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	24	2.5%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	15	1.6%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	5	0.5%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	5	0.5%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	100.0	2	0.2%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	949			275			949			145		

**Notes:**

Total Records Reported by this PSAP: 1094  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1094

# Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 4/1/2008 To 6/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	710	97.7%	97.7%	0	0.0%	0.0%	37	5.1%	5.1%	70	94.6%	94.6%
<= 0m 20s	16	2.2%	99.9%	28	22.0%	22.0%	56	7.7%	12.8%	0	0.0%	94.6%
<= 0m 30s	1	0.1%	100.0	59	46.5%	68.5%	61	8.4%	21.2%	4	5.4%	100.0
<= 0m 40s	0	0.0%	100.0	22	17.3%	85.8%	96	13.2%	34.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	6.3%	92.1%	61	8.4%	42.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	1.6%	93.7%	74	10.2%	53.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.1%	96.9%	177	24.3%	77.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.6%	98.4%	73	10.0%	87.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.4%	24	3.3%	90.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.4%	15	2.1%	92.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.8%	99.2%	10	1.4%	94.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	12	1.7%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.8%	100.0	6	0.8%	96.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.0%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	727			127			727			74		

**Notes:**

Total Records Reported by this PSAP: 801  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 801