

**Department of Public Safety
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**

January - March 2007

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	325161	92.7%	92.7%	10157	10.4%	10.4%	43249	12.3%	12.3%	51011	88.2%	92.6%
<= 0m 19s	20612	5.9%	98.6%	33222	34.0%	44.4%	46959	13.4%	25.7%	1373	2.4%	95.0%
<= 0m 29s	3497	1.0%	99.6%	31172	31.9%	76.4%	58041	16.5%	42.3%	2474	4.3%	99.3%
<= 0m 39s	153	0.0%	99.6%	10812	11.1%	87.4%	42882	12.2%	54.5%	23	0.0%	99.3%
<= 0m 49s	50	0.0%	99.6%	4670	4.8%	92.2%	29748	8.5%	63.0%	20	0.0%	99.3%
<= 0m 59s	32	0.0%	99.7%	2571	2.6%	94.9%	23580	6.7%	69.7%	12	0.0%	99.4%
<= 1m 29s	1117	0.3%	100.0	3806	3.9%	98.8%	38399	10.9%	80.6%	63	0.1%	99.5%
<= 1m 59s	3	0.0%	100.0	638	0.7%	99.4%	18520	5.3%	85.9%	6	0.0%	99.5%
<= 2m 29s	5	0.0%	100.0	270	0.3%	99.7%	9786	2.8%	88.7%	8	0.0%	99.5%
<= 2m 59s	1	0.0%	100.0	90	0.1%	99.8%	5677	1.6%	90.3%	3	0.0%	99.5%
<= 3m 29s	5	0.0%	100.0	59	0.1%	99.8%	3608	1.0%	91.4%	6	0.0%	99.5%
<= 3m 59s	5	0.0%	100.0	30	0.0%	99.9%	2545	0.7%	92.1%	2	0.0%	99.5%
<= 4m 29s	0	0.0%	100.0	17	0.0%	99.9%	1766	0.5%	92.6%	5	0.0%	99.5%
<= 4m 59s	1	0.0%	100.0	13	0.0%	99.9%	1230	0.4%	92.9%	3	0.0%	99.5%
<= 5m 59s	1	0.0%	100.0	21	0.0%	99.9%	1687	0.5%	93.4%	9	0.0%	99.5%
<= 6m 59s	0	0.0%	100.0	5	0.0%	99.9%	1081	0.3%	93.7%	5	0.0%	99.5%
<= 7m 59s	3	0.0%	100.0	6	0.0%	99.9%	727	0.2%	93.9%	2	0.0%	99.5%
<= 8m 59s	6	0.0%	100.0	4	0.0%	99.9%	526	0.1%	94.1%	6	0.0%	99.6%
<= 9m 59s	1	0.0%	100.0	3	0.0%	99.9%	339	0.1%	94.2%	7	0.0%	99.6%
<= 10m 59s	0	0.0%	100.0	1	0.0%	99.9%	217	0.1%	94.2%	2	0.0%	99.6%
<= 11m 59s	2	0.0%	100.0	1	0.0%	99.9%	145	0.0%	94.3%	6	0.0%	99.6%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.9%	112	0.0%	94.3%	8	0.0%	99.6%
<= 13m 59s	1	0.0%	100.0	1	0.0%	99.9%	96	0.0%	94.3%	4	0.0%	99.6%
<= 14m 59s	3	0.0%	100.0	1	0.0%	99.9%	44	0.0%	94.4%	3	0.0%	99.6%
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.9%	33	0.0%	94.4%	3	0.0%	99.6%
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.9%	37	0.0%	94.4%	4	0.0%	99.6%
<= 17m 59s	0	0.0%	100.0	1	0.0%	99.9%	28	0.0%	94.4%	1	0.0%	99.6%
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.9%	24	0.0%	94.4%	1	0.0%	99.6%
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.9%	16	0.0%	94.4%	1	0.0%	99.6%
>= 20m 0s	58	0.0%	100.0	34	0.0%	100.0	19594	5.6%	100.0	201	0.3%	100.0
Tot. Counts:	350,717			97,605			350,696			55,272		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1379	95.0%	95.0%	0	0.0%	0.0%	110	7.6%	7.6%	220	97.8%	97.8%
<= 0m 19s	66	4.5%	99.6%	32	6.8%	6.8%	149	10.3%	17.8%	3	1.3%	99.1%
<= 0m 29s	5	0.3%	99.9%	125	26.4%	33.1%	148	10.2%	28.0%	2	0.9%	100.0
<= 0m 39s	1	0.1%	100.0	122	25.7%	58.9%	169	11.6%	39.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	82	17.3%	76.2%	194	13.4%	53.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	58	12.2%	88.4%	173	11.9%	65.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	42	8.9%	97.3%	259	17.8%	82.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	1.9%	99.2%	120	8.3%	91.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.4%	99.6%	56	3.9%	95.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.8%	24	1.7%	96.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	100.0	15	1.0%	97.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	97.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,451			474			1,451			225		

Notes:

Total Records Reported by this PSAP: 1676
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1676

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1249	97.4%	97.4%	0	0.0%	0.0%	84	6.6%	6.6%	148	96.1%	96.1%
<= 0m 19s	30	2.3%	99.8%	76	16.3%	16.3%	115	9.0%	15.5%	1	0.6%	96.8%
<= 0m 29s	3	0.2%	100.0	191	41.1%	57.4%	134	10.5%	26.0%	5	3.2%	100.0
<= 0m 39s	0	0.0%	100.0	89	19.1%	76.6%	111	8.7%	34.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	45	9.7%	86.2%	119	9.3%	43.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	31	6.7%	92.9%	101	7.9%	51.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	25	5.4%	98.3%	173	13.5%	65.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	1.1%	99.4%	102	8.0%	73.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.6%	70	5.5%	78.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.6%	75	5.9%	84.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.8%	67	5.2%	89.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	59	4.6%	94.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	27	2.1%	96.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	14	1.1%	97.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.8%	13	1.0%	98.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.8%	2	0.2%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.8%	9	0.7%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,282			465			1,282			154		

Notes:

Total Records Reported by this PSAP: 1436
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1436

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2486	97.6%	97.6%	425	37.2%	37.2%	289	11.4%	11.4%	377	98.7%	98.7%
<= 0m 19s	57	2.2%	99.9%	84	7.3%	44.5%	615	24.2%	35.5%	3	0.8%	99.5%
<= 0m 29s	3	0.1%	100.0	79	6.9%	51.4%	235	9.2%	44.7%	2	0.5%	100.0
<= 0m 39s	0	0.0%	100.0	111	9.7%	61.1%	176	6.9%	51.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	98	8.6%	69.7%	184	7.2%	58.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	102	8.9%	78.6%	191	7.5%	66.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	145	12.7%	91.3%	350	13.7%	80.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	62	5.4%	96.7%	244	9.6%	89.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	24	2.1%	98.8%	111	4.4%	94.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	6	0.5%	99.3%	57	2.2%	96.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.2%	99.5%	29	1.1%	97.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	99.6%	14	0.5%	98.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.6%	10	0.4%	98.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	99.7%	9	0.4%	98.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	3	0.3%	99.9%	14	0.5%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.9%	5	0.2%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.9%	5	0.2%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	1	0.1%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,546			1,144			2,546			382		

Notes:

Total Records Reported by this PSAP: 2928
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2928

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Bridgeport Fire Headquarters

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	17483	95.8%	95.8%	1437	12.7%	12.7%	3738	20.5%	20.5%	2994	98.1%	98.1%
<= 0m 19s	703	3.9%	99.7%	6773	59.9%	72.7%	4408	24.2%	44.7%	27	0.9%	99.0%
<= 0m 29s	55	0.3%	100.0	2362	20.9%	93.6%	4982	27.3%	72.0%	18	0.6%	99.6%
<= 0m 39s	1	0.0%	100.0	477	4.2%	97.8%	2208	12.1%	84.1%	0	0.0%	99.6%
<= 0m 49s	0	0.0%	100.0	143	1.3%	99.0%	1031	5.7%	89.7%	0	0.0%	99.6%
<= 0m 59s	0	0.0%	100.0	49	0.4%	99.5%	630	3.5%	93.2%	0	0.0%	99.6%
<= 1m 29s	0	0.0%	100.0	40	0.4%	99.8%	786	4.3%	97.5%	2	0.1%	99.7%
<= 1m 59s	0	0.0%	100.0	13	0.1%	99.9%	256	1.4%	98.9%	1	0.0%	99.7%
<= 2m 29s	0	0.0%	100.0	3	0.0%	100.0	112	0.6%	99.5%	0	0.0%	99.7%
<= 2m 59s	0	0.0%	100.0	2	0.0%	100.0	44	0.2%	99.7%	0	0.0%	99.7%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	27	0.1%	99.9%	0	0.0%	99.7%
<= 3m 59s	0	0.0%	100.0	1	0.0%	100.0	8	0.0%	99.9%	0	0.0%	99.7%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.7%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.7%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	100.0
Tot. Counts:	18,242			11,300			18,242			3,051		

Notes:

Total Records Reported by this PSAP: 21293
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 21293

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1204	99.3%	99.3%	0	0.0%	0.0%	86	7.1%	7.1%	110	99.1%	99.1%
<= 0m 19s	8	0.7%	100.0	24	10.9%	10.9%	129	10.6%	17.7%	1	0.9%	100.0
<= 0m 29s	0	0.0%	100.0	98	44.5%	55.5%	134	11.1%	28.8%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	46	20.9%	76.4%	155	12.8%	41.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	17	7.7%	84.1%	134	11.1%	52.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	13	5.9%	90.0%	100	8.3%	60.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	12	5.5%	95.5%	223	18.4%	79.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.5%	95.9%	116	9.6%	88.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.5%	96.4%	44	3.6%	92.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	1.4%	97.7%	12	1.0%	93.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.5%	98.2%	17	1.4%	94.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.5%	98.6%	14	1.2%	96.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.5%	99.1%	4	0.3%	96.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.5%	99.5%	5	0.4%	96.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.5%	16	1.3%	98.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.5%	10	0.8%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.5%	2	0.2%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.5%	3	0.2%	99.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	1	0.5%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,212			220			1,212			111		

Notes:

Total Records Reported by this PSAP: 1323
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1323

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1961	98.4%	98.4%	0	0.0%	0.0%	556	27.9%	27.9%	219	95.2%	95.2%
<= 0m 19s	31	1.6%	99.9%	17	4.0%	4.0%	205	10.3%	38.2%	3	1.3%	96.5%
<= 0m 29s	1	0.1%	100.0	131	30.5%	34.5%	247	12.4%	50.6%	1	0.4%	97.0%
<= 0m 39s	0	0.0%	100.0	134	31.2%	65.7%	240	12.0%	62.6%	0	0.0%	97.0%
<= 0m 49s	0	0.0%	100.0	69	16.1%	81.8%	207	10.4%	73.0%	0	0.0%	97.0%
<= 0m 59s	0	0.0%	100.0	37	8.6%	90.4%	167	8.4%	81.4%	0	0.0%	97.0%
<= 1m 29s	0	0.0%	100.0	33	7.7%	98.1%	207	10.4%	91.8%	0	0.0%	97.0%
<= 1m 59s	0	0.0%	100.0	6	1.4%	99.5%	71	3.6%	95.3%	0	0.0%	97.0%
<= 2m 29s	0	0.0%	100.0	2	0.5%	100.0	35	1.8%	97.1%	0	0.0%	97.0%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	97.6%	0	0.0%	97.0%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	97.9%	0	0.0%	97.0%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.3%	0	0.0%	97.0%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.6%	0	0.0%	97.0%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.9%	0	0.0%	97.0%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.3%	0	0.0%	97.0%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	97.0%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	97.0%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	97.0%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	97.0%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	97.0%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.0%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.0%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.0%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	97.0%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.0%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.0%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.0%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.0%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	3.0%	100.0
Tot. Counts:	1,993			429			1,993			230		

Notes:

Total Records Reported by this PSAP: 2223
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2223

Fractile 911 Call Response Time Distribution

Clinton Emergency Communications Center

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3072	97.7%	97.7%	10	1.2%	1.2%	218	6.9%	6.9%	410	96.5%	96.5%
<= 0m 19s	66	2.1%	99.8%	170	20.8%	22.0%	320	10.2%	17.1%	5	1.2%	97.6%
<= 0m 29s	6	0.2%	100.0	354	43.3%	65.3%	547	17.4%	34.5%	8	1.9%	99.5%
<= 0m 39s	0	0.0%	100.0	181	22.1%	87.4%	519	16.5%	51.0%	0	0.0%	99.5%
<= 0m 49s	0	0.0%	100.0	60	7.3%	94.7%	430	13.7%	64.7%	1	0.2%	99.8%
<= 0m 59s	0	0.0%	100.0	29	3.5%	98.3%	309	9.8%	74.5%	0	0.0%	99.8%
<= 1m 29s	0	0.0%	100.0	11	1.3%	99.6%	451	14.3%	88.9%	0	0.0%	99.8%
<= 1m 59s	0	0.0%	100.0	2	0.2%	99.9%	139	4.4%	93.3%	0	0.0%	99.8%
<= 2m 29s	0	0.0%	100.0	1	0.1%	100.0	64	2.0%	95.3%	0	0.0%	99.8%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	36	1.1%	96.5%	0	0.0%	99.8%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	27	0.9%	97.3%	0	0.0%	99.8%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.5%	97.8%	0	0.0%	99.8%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	98.1%	0	0.0%	99.8%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.3%	0	0.0%	99.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.5%	98.8%	0	0.0%	99.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.1%	0	0.0%	99.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.4%	0	0.0%	99.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	99.8%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	99.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	99.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	99.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	99.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	1	0.2%	100.0
Tot. Counts:	3,144			818			3,144			425		

Notes:

Total Records Reported by this PSAP: 3569
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3569

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	649	98.5%	98.5%	0	0.0%	0.0%	39	5.9%	5.9%	67	100.0%	100.0
<= 0m 19s	8	1.2%	99.7%	141	47.5%	47.5%	52	7.9%	13.8%	0	0.0%	100.0
<= 0m 29s	2	0.3%	100.0	112	37.7%	85.2%	106	16.1%	29.9%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	22	7.4%	92.6%	77	11.7%	41.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	9	3.0%	95.6%	69	10.5%	52.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	2.0%	97.6%	62	9.4%	61.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	1.7%	99.3%	124	18.8%	80.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.7%	100.0	58	8.8%	89.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	34	5.2%	94.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	14	2.1%	96.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	7	1.1%	97.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.9%	98.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	659			297			659			67		

Notes:

Total Records Reported by this PSAP: 726
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 726

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop A

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	12350	92.4%	92.4%	101	1.8%	1.8%	2664	19.9%	19.9%	2065	91.6%	91.6%
<= 0m 19s	849	6.4%	98.8%	3147	54.9%	56.6%	2900	21.7%	41.6%	67	3.0%	94.6%
<= 0m 29s	156	1.2%	99.9%	1832	31.9%	88.6%	3319	24.8%	66.5%	117	5.2%	99.8%
<= 0m 39s	4	0.0%	100.0	404	7.0%	95.6%	1975	14.8%	81.3%	1	0.0%	99.8%
<= 0m 49s	3	0.0%	100.0	128	2.2%	97.8%	1028	7.7%	89.0%	0	0.0%	99.8%
<= 0m 59s	0	0.0%	100.0	56	1.0%	98.8%	556	4.2%	93.1%	1	0.0%	99.9%
<= 1m 29s	0	0.0%	100.0	50	0.9%	99.7%	549	4.1%	97.2%	3	0.1%	100.0
<= 1m 59s	0	0.0%	100.0	11	0.2%	99.9%	166	1.2%	98.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.0%	99.9%	73	0.5%	99.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.1%	100.0	36	0.3%	99.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.0%	100.0	28	0.2%	99.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.0%	100.0	11	0.1%	99.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	13,362			5,736			13,362			2,254		

Notes:

Total Records Reported by this PSAP: 15616
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 15616

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop B

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1066	95.0%	95.0%	0	0.0%	0.0%	43	3.8%	3.8%	83	94.3%	94.3%
<= 0m 19s	46	4.1%	99.1%	59	19.9%	19.9%	82	7.3%	11.1%	1	1.1%	95.5%
<= 0m 29s	6	0.5%	99.6%	127	42.8%	62.6%	185	16.5%	27.6%	4	4.5%	100.0
<= 0m 39s	3	0.3%	99.9%	61	20.5%	83.2%	188	16.8%	44.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	99.9%	23	7.7%	90.9%	146	13.0%	57.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	99.9%	11	3.7%	94.6%	138	12.3%	69.7%	0	0.0%	100.0
<= 1m 29s	1	0.1%	100.0	11	3.7%	98.3%	164	14.6%	84.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.3%	98.7%	63	5.6%	89.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.7%	42	3.7%	93.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	1.0%	99.7%	19	1.7%	95.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	16	1.4%	96.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	100.0	10	0.9%	97.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,122			297			1,122			88		

Notes:

Total Records Reported by this PSAP: 1210
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1210

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop E

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	8775	95.6%	95.6%	5	0.2%	0.2%	762	8.3%	8.3%	906	93.1%	93.1%
<= 0m 19s	346	3.8%	99.4%	715	27.7%	27.9%	1270	13.8%	22.1%	22	2.3%	95.4%
<= 0m 29s	48	0.5%	99.9%	1169	45.4%	73.3%	2201	24.0%	46.1%	43	4.4%	99.8%
<= 0m 39s	5	0.1%	99.9%	369	14.3%	87.6%	1798	19.6%	65.7%	0	0.0%	99.8%
<= 0m 49s	1	0.0%	99.9%	145	5.6%	93.2%	971	10.6%	76.3%	1	0.1%	99.9%
<= 0m 59s	3	0.0%	100.0	72	2.8%	96.0%	676	7.4%	83.6%	0	0.0%	99.9%
<= 1m 29s	1	0.0%	100.0	66	2.6%	98.6%	869	9.5%	93.1%	0	0.0%	99.9%
<= 1m 59s	0	0.0%	100.0	14	0.5%	99.1%	305	3.3%	96.4%	1	0.1%	100.0
<= 2m 29s	0	0.0%	100.0	13	0.5%	99.7%	120	1.3%	97.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	4	0.2%	99.8%	71	0.8%	98.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	0.1%	99.9%	31	0.3%	98.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	24	0.3%	99.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.0%	100.0	17	0.2%	99.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	1	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	1	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	9,180			2,577			9,180			973		

Notes:

Total Records Reported by this PSAP: 10153
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 10153

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	37350	86.6%	86.6%	3	0.0%	0.0%	8789	20.4%	20.4%	6645	86.5%	86.5%
<= 0m 19s	4783	11.1%	97.7%	8304	49.6%	49.7%	6920	16.0%	36.4%	399	5.2%	91.7%
<= 0m 29s	942	2.2%	99.9%	6596	39.4%	89.1%	11765	27.3%	63.7%	622	8.1%	99.8%
<= 0m 39s	37	0.1%	99.9%	1202	7.2%	96.3%	7904	18.3%	82.0%	6	0.1%	99.8%
<= 0m 49s	12	0.0%	100.0	333	2.0%	98.3%	3365	7.8%	89.8%	6	0.1%	99.9%
<= 0m 59s	4	0.0%	100.0	145	0.9%	99.1%	1732	4.0%	93.8%	2	0.0%	99.9%
<= 1m 29s	6	0.0%	100.0	98	0.6%	99.7%	1610	3.7%	97.6%	2	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	23	0.1%	99.9%	501	1.2%	98.7%	0	0.0%	100.0
<= 2m 29s	1	0.0%	100.0	10	0.1%	99.9%	203	0.5%	99.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	5	0.0%	99.9%	128	0.3%	99.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.0%	100.0	62	0.1%	99.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.0%	100.0	31	0.1%	99.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.0%	100.0	22	0.1%	99.8%	1	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	2	0.0%	100.0	18	0.0%	99.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	26	0.1%	99.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.0%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.0%	100.0	11	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	1	0.0%	100.0	6	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	43,135			16,728			43,132			7,685		

Notes:

Total Records Reported by this PSAP: 50820
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 50820

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	29913	89.3%	89.3%	7304	54.0%	54.0%	2305	6.9%	6.9%	3921	60.6%	85.2%
<= 0m 19s	1955	5.8%	95.2%	2843	21.0%	75.0%	4198	12.5%	19.4%	283	4.4%	89.5%
<= 0m 29s	486	1.5%	96.6%	1409	10.4%	85.5%	4299	12.8%	32.3%	589	9.1%	98.6%
<= 0m 39s	16	0.0%	96.7%	300	2.2%	87.7%	2884	8.6%	40.9%	3	0.0%	98.7%
<= 0m 49s	8	0.0%	96.7%	113	0.8%	88.5%	2307	6.9%	47.8%	1	0.0%	98.7%
<= 0m 59s	4	0.0%	96.7%	58	0.4%	88.9%	2246	6.7%	54.5%	1	0.0%	98.7%
<= 1m 29s	1094	3.3%	100.0	1448	10.7%	99.6%	3683	11.0%	65.5%	51	0.8%	99.5%
<= 1m 59s	2	0.0%	100.0	6	0.0%	99.7%	830	2.5%	67.9%	0	0.0%	99.5%
<= 2m 29s	2	0.0%	100.0	16	0.1%	99.8%	221	0.7%	68.6%	4	0.1%	99.6%
<= 2m 59s	0	0.0%	100.0	2	0.0%	99.8%	100	0.3%	68.9%	1	0.0%	99.6%
<= 3m 29s	0	0.0%	100.0	13	0.1%	99.9%	49	0.1%	69.1%	3	0.0%	99.6%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	44	0.1%	69.2%	0	0.0%	99.6%
<= 4m 29s	0	0.0%	100.0	1	0.0%	99.9%	23	0.1%	69.3%	1	0.0%	99.6%
<= 4m 59s	0	0.0%	100.0	1	0.0%	99.9%	15	0.0%	69.3%	0	0.0%	99.6%
<= 5m 59s	0	0.0%	100.0	1	0.0%	99.9%	18	0.1%	69.4%	1	0.0%	99.7%
<= 6m 59s	0	0.0%	100.0	1	0.0%	99.9%	17	0.1%	69.4%	1	0.0%	99.7%
<= 7m 59s	0	0.0%	100.0	1	0.0%	100.0	14	0.0%	69.4%	1	0.0%	99.7%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	69.5%	1	0.0%	99.7%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	69.5%	2	0.0%	99.7%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	69.5%	0	0.0%	99.7%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	69.5%	1	0.0%	99.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	69.5%	1	0.0%	99.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	69.6%	0	0.0%	99.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	69.6%	0	0.0%	99.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	69.6%	0	0.0%	99.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	69.6%	1	0.0%	99.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	69.6%	0	0.0%	99.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	69.7%	0	0.0%	99.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	69.7%	0	0.0%	99.8%
>= 20m 0s	5	0.0%	100.0	5	0.0%	100.0	10150	30.3%	100.0	13	0.2%	100.0
Tot. Counts:	33,485			13,522			33,482			4,880		

Notes:

Total Records Reported by this PSAP: 39960
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 39960

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop I

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	17828	87.7%	87.7%	308	3.8%	3.8%	3539	17.4%	17.4%	2184	81.1%	81.1%
<= 0m 19s	1955	9.6%	97.3%	4637	57.6%	61.4%	5783	28.5%	45.9%	158	5.9%	87.0%
<= 0m 29s	492	2.4%	99.8%	2415	30.0%	91.4%	6046	29.7%	75.6%	333	12.4%	99.3%
<= 0m 39s	20	0.1%	99.9%	432	5.4%	96.8%	2249	11.1%	86.7%	5	0.2%	99.5%
<= 0m 49s	13	0.1%	99.9%	119	1.5%	98.2%	1018	5.0%	91.7%	2	0.1%	99.6%
<= 0m 59s	9	0.0%	100.0	67	0.8%	99.1%	603	3.0%	94.7%	3	0.1%	99.7%
<= 1m 29s	6	0.0%	100.0	53	0.7%	99.7%	632	3.1%	97.8%	4	0.1%	99.9%
<= 1m 59s	0	0.0%	100.0	10	0.1%	99.9%	202	1.0%	98.8%	0	0.0%	99.9%
<= 2m 29s	0	0.0%	100.0	3	0.0%	99.9%	88	0.4%	99.2%	0	0.0%	99.9%
<= 2m 59s	0	0.0%	100.0	2	0.0%	99.9%	45	0.2%	99.4%	0	0.0%	99.9%
<= 3m 29s	0	0.0%	100.0	1	0.0%	99.9%	33	0.2%	99.6%	0	0.0%	99.9%
<= 3m 59s	0	0.0%	100.0	3	0.0%	100.0	16	0.1%	99.7%	0	0.0%	99.9%
<= 4m 29s	0	0.0%	100.0	2	0.0%	100.0	11	0.1%	99.7%	0	0.0%	99.9%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.8%	0	0.0%	99.9%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.8%	0	0.0%	99.9%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	99.9%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	1	0.0%	99.9%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	99.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.9%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.9%
<= 11m 59s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	3	0.1%	100.0
Tot. Counts:	20,323			8,053			20,322			2,693		

Notes:

Total Records Reported by this PSAP: 23016
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 23016

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1641	100.0	100.0	261	100.0%	100.0	0	0.0%	0.0%	26	25.7%	100.0
<= 0m 19s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 0m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.3%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.4%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.4%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.4%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	0.5%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.5%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.6%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.7%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.7%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	0.8%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1628	99.2%	100.0	0	0.0%	100.0
Tot. Counts:	1,641			261			1,641			26		

Notes:

Total Records Reported by this PSAP: 1742
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1742

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop W

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	498	96.7%	96.7%	0	0.0%	0.0%	46	8.9%	8.9%	96	99.0%	99.0%
<= 0m 19s	16	3.1%	99.8%	24	20.9%	20.9%	107	20.8%	29.7%	0	0.0%	99.0%
<= 0m 29s	1	0.2%	100.0	50	43.5%	64.3%	95	18.4%	48.2%	1	1.0%	100.0
<= 0m 39s	0	0.0%	100.0	20	17.4%	81.7%	96	18.6%	66.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	10	8.7%	90.4%	41	8.0%	74.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	3	2.6%	93.0%	37	7.2%	81.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	4.3%	97.4%	43	8.3%	90.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.7%	99.1%	22	4.3%	94.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.1%	8	1.6%	96.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.1%	6	1.2%	97.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.1%	1	0.2%	97.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.1%	1	0.2%	97.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.1%	1	0.2%	97.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.1%	3	0.6%	98.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.9%	100.0	5	1.0%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	515			115			515			97		

Notes:

Total Records Reported by this PSAP: 612
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 612

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	6293	95.4%	95.4%	0	0.0%	0.0%	632	9.6%	9.6%	1095	98.0%	98.0%
<= 0m 19s	274	4.2%	99.5%	466	17.7%	17.7%	709	10.7%	20.3%	8	0.7%	98.7%
<= 0m 29s	29	0.4%	100.0	1082	41.0%	58.7%	1057	16.0%	36.3%	14	1.3%	100.0
<= 0m 39s	2	0.0%	100.0	561	21.3%	80.0%	1127	17.1%	53.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	241	9.1%	89.1%	833	12.6%	66.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	142	5.4%	94.5%	631	9.6%	75.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	101	3.8%	98.3%	957	14.5%	90.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	29	1.1%	99.4%	331	5.0%	95.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	8	0.3%	99.7%	124	1.9%	97.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	4	0.2%	99.9%	65	1.0%	98.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	31	0.5%	98.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	16	0.2%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.0%	99.9%	9	0.1%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	10	0.2%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	22	0.3%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	1	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,598			2,637			6,599			1,117		

Notes:

Total Records Reported by this PSAP: 7716
 Number of Records not Processed due to Bad Data: 1
 Total Records Analyzed: 7715

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	991	91.4%	91.4%	0	0.0%	0.0%	154	14.2%	14.2%	300	98.7%	98.7%
<= 0m 19s	88	8.1%	99.5%	28	16.6%	16.6%	148	13.7%	27.9%	2	0.7%	99.3%
<= 0m 29s	4	0.4%	99.9%	64	37.9%	54.4%	169	15.6%	43.5%	2	0.7%	100.0
<= 0m 39s	1	0.1%	100.0	32	18.9%	73.4%	145	13.4%	56.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	26	15.4%	88.8%	153	14.1%	70.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	3.6%	92.3%	88	8.1%	79.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	6	3.6%	95.9%	133	12.3%	91.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	3.6%	99.4%	38	3.5%	94.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.4%	23	2.1%	97.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.4%	6	0.6%	97.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.4%	6	0.6%	98.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.6%	100.0	4	0.4%	98.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,084			169			1,084			304		

Notes:

Total Records Reported by this PSAP: 1388
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1388

Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1036	92.4%	92.4%	0	0.0%	0.0%	77	6.9%	6.9%	147	97.4%	97.4%
<= 0m 19s	82	7.3%	99.7%	97	26.0%	26.0%	121	10.8%	17.7%	2	1.3%	98.7%
<= 0m 29s	3	0.3%	100.0	157	42.1%	68.1%	177	15.8%	33.5%	2	1.3%	100.0
<= 0m 39s	0	0.0%	100.0	64	17.2%	85.3%	154	13.7%	47.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	33	8.8%	94.1%	121	10.8%	58.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	1.3%	95.4%	110	9.8%	67.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	2.9%	98.4%	190	16.9%	84.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	1.3%	99.7%	84	7.5%	92.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.7%	36	3.2%	95.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.7%	19	1.7%	97.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	11	1.0%	98.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.7%	3	0.3%	98.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.7%	5	0.4%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.3%	100.0	6	0.5%	99.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,121			373			1,121			151		

Notes:

Total Records Reported by this PSAP: 1272
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1272

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4876	98.2%	98.2%	0	0.0%	0.0%	437	8.8%	8.8%	743	99.7%	99.7%
<= 0m 19s	87	1.8%	100.0	22	13.5%	13.5%	385	7.8%	16.6%	2	0.3%	100.0
<= 0m 29s	1	0.0%	100.0	51	31.3%	44.8%	442	8.9%	25.5%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	43	26.4%	71.2%	369	7.4%	32.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	16	9.8%	81.0%	299	6.0%	38.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	12	7.4%	88.3%	282	5.7%	44.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	4.9%	93.3%	577	11.6%	56.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	3.7%	96.9%	539	10.9%	67.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.2%	98.2%	486	9.8%	76.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.6%	98.8%	352	7.1%	84.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.8%	218	4.4%	88.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.6%	99.4%	126	2.5%	90.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.4%	97	2.0%	92.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.4%	61	1.2%	94.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.6%	100.0	90	1.8%	95.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	68	1.4%	97.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	39	0.8%	98.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	45	0.9%	99.0%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,964			163			4,964			745		

Notes:

Total Records Reported by this PSAP: 5709
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5709

Fractile 911 Call Response Time Distribution

East Haven Fire Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2334	96.0%	96.0%	0	0.0%	0.0%	172	7.1%	7.1%	334	97.1%	97.1%
<= 0m 19s	87	3.6%	99.6%	192	22.7%	22.7%	246	10.1%	17.2%	5	1.5%	98.5%
<= 0m 29s	10	0.4%	100.0	413	48.8%	71.4%	437	18.0%	35.2%	5	1.5%	100.0
<= 0m 39s	0	0.0%	100.0	138	16.3%	87.7%	420	17.3%	52.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	60	7.1%	94.8%	310	12.8%	65.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	29	3.4%	98.2%	256	10.5%	75.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	13	1.5%	99.8%	398	16.4%	92.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.2%	100.0	109	4.5%	96.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	41	1.7%	98.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.7%	99.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,431			847			2,431			344		

Notes:

Total Records Reported by this PSAP: 2775
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2775

Fractile 911 Call Response Time Distribution

East Lyme Emergency Communications Center

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:
 Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	900	94.6%	94.6%	0	0.0%	0.0%	51	5.4%	5.4%	89	92.7%	92.7%
<= 0m 19s	44	4.6%	99.3%	92	23.2%	23.2%	78	8.2%	13.6%	1	1.0%	93.8%
<= 0m 29s	7	0.7%	100.0	183	46.2%	69.4%	107	11.3%	24.8%	6	6.3%	100.0
<= 0m 39s	0	0.0%	100.0	62	15.7%	85.1%	115	12.1%	36.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	29	7.3%	92.4%	132	13.9%	50.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	1.5%	93.9%	141	14.8%	65.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	17	4.3%	98.2%	181	19.0%	84.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	1.0%	99.2%	73	7.7%	92.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.5%	99.7%	27	2.8%	95.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.7%	8	0.8%	96.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	10	1.1%	97.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	100.0	9	0.9%	98.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	951			396			951			96		

Notes:

Total Records Reported by this PSAP: 1047
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1047

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2359	95.1%	95.1%	0	0.0%	0.0%	144	5.8%	5.8%	257	98.8%	98.8%
<= 0m 19s	115	4.6%	99.8%	5	8.1%	8.1%	221	8.9%	14.7%	1	0.4%	99.2%
<= 0m 29s	6	0.2%	100.0	20	32.3%	40.3%	179	7.2%	21.9%	2	0.8%	100.0
<= 0m 39s	0	0.0%	100.0	18	29.0%	69.4%	163	6.6%	28.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	7	11.3%	80.6%	152	6.1%	34.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	6.5%	87.1%	162	6.5%	41.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	6	9.7%	96.8%	367	14.8%	56.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	1.6%	98.4%	240	9.7%	65.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	1.6%	100.0	174	7.0%	72.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	106	4.3%	76.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	116	4.7%	81.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	114	4.6%	86.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	99	4.0%	90.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	69	2.8%	93.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	88	3.5%	96.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	43	1.7%	98.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	98.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,480			62			2,480			260		

Notes:

Total Records Reported by this PSAP: 2740
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2740

Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications Center

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2158	97.0%	97.0%	0	0.0%	0.0%	188	8.5%	8.5%	329	97.9%	97.9%
<= 0m 19s	56	2.5%	99.6%	26	7.3%	7.3%	219	9.8%	18.3%	3	0.9%	98.8%
<= 0m 29s	9	0.4%	100.0	173	48.6%	55.9%	280	12.6%	30.9%	4	1.2%	100.0
<= 0m 39s	1	0.0%	100.0	76	21.3%	77.2%	274	12.3%	43.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	36	10.1%	87.4%	252	11.3%	54.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	19	5.3%	92.7%	162	7.3%	61.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	18	5.1%	97.8%	381	17.1%	79.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.8%	98.6%	209	9.4%	88.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.6%	99.2%	101	4.5%	92.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.2%	40	1.8%	94.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.2%	24	1.1%	95.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	99.4%	12	0.5%	96.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.3%	99.7%	15	0.7%	97.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.7%	13	0.6%	97.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.3%	100.0	19	0.9%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,224			356			2,224			336		

Notes:

Total Records Reported by this PSAP: 2560
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2560

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3945	98.7%	98.7%	0	0.0%	0.0%	499	12.5%	12.5%	1038	99.6%	99.6%
<= 0m 19s	48	1.2%	99.9%	12	9.2%	9.2%	526	13.2%	25.7%	1	0.1%	99.7%
<= 0m 29s	1	0.0%	100.0	51	39.2%	48.5%	481	12.0%	37.7%	2	0.2%	99.9%
<= 0m 39s	0	0.0%	100.0	35	26.9%	75.4%	461	11.5%	49.2%	0	0.0%	99.9%
<= 0m 49s	0	0.0%	100.0	12	9.2%	84.6%	409	10.2%	59.5%	0	0.0%	99.9%
<= 0m 59s	1	0.0%	100.0	9	6.9%	91.5%	372	9.3%	68.8%	0	0.0%	99.9%
<= 1m 29s	0	0.0%	100.0	7	5.4%	96.9%	529	13.2%	82.0%	0	0.0%	99.9%
<= 1m 59s	0	0.0%	100.0	2	1.5%	98.5%	266	6.7%	88.7%	0	0.0%	99.9%
<= 2m 29s	0	0.0%	100.0	2	1.5%	100.0	141	3.5%	92.2%	0	0.0%	99.9%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	90	2.3%	94.5%	0	0.0%	99.9%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	54	1.4%	95.8%	0	0.0%	99.9%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	47	1.2%	97.0%	0	0.0%	99.9%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	27	0.7%	97.7%	0	0.0%	99.9%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	98.1%	0	0.0%	99.9%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	27	0.7%	98.8%	1	0.1%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,995			130			3,995			1,042		

Notes:

Total Records Reported by this PSAP: 5037
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5037

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3333	99.4%	99.4%	2	0.3%	0.3%	226	6.7%	6.7%	478	100.0%	100.0%
<= 0m 19s	18	0.5%	99.9%	112	15.2%	15.4%	211	6.3%	13.0%	0	0.0%	100.0%
<= 0m 29s	2	0.1%	100.0%	299	40.5%	56.0%	282	8.4%	21.4%	0	0.0%	100.0%
<= 0m 39s	0	0.0%	100.0%	156	21.1%	77.1%	384	11.5%	32.9%	0	0.0%	100.0%
<= 0m 49s	0	0.0%	100.0%	65	8.8%	85.9%	300	8.9%	41.8%	0	0.0%	100.0%
<= 0m 59s	0	0.0%	100.0%	39	5.3%	91.2%	219	6.5%	48.4%	0	0.0%	100.0%
<= 1m 29s	0	0.0%	100.0%	35	4.7%	95.9%	405	12.1%	60.5%	0	0.0%	100.0%
<= 1m 59s	0	0.0%	100.0%	11	1.5%	97.4%	418	12.5%	72.9%	0	0.0%	100.0%
<= 2m 29s	0	0.0%	100.0%	7	0.9%	98.4%	305	9.1%	82.0%	0	0.0%	100.0%
<= 2m 59s	0	0.0%	100.0%	5	0.7%	99.1%	235	7.0%	89.0%	0	0.0%	100.0%
<= 3m 29s	0	0.0%	100.0%	2	0.3%	99.3%	116	3.5%	92.5%	0	0.0%	100.0%
<= 3m 59s	0	0.0%	100.0%	0	0.0%	99.3%	74	2.2%	94.7%	0	0.0%	100.0%
<= 4m 29s	0	0.0%	100.0%	2	0.3%	99.6%	32	1.0%	95.6%	0	0.0%	100.0%
<= 4m 59s	0	0.0%	100.0%	0	0.0%	99.6%	22	0.7%	96.3%	0	0.0%	100.0%
<= 5m 59s	0	0.0%	100.0%	2	0.3%	99.9%	39	1.2%	97.5%	0	0.0%	100.0%
<= 6m 59s	0	0.0%	100.0%	0	0.0%	99.9%	32	1.0%	98.4%	0	0.0%	100.0%
<= 7m 59s	0	0.0%	100.0%	1	0.1%	100.0%	22	0.7%	99.1%	0	0.0%	100.0%
<= 8m 59s	0	0.0%	100.0%	0	0.0%	100.0%	14	0.4%	99.5%	0	0.0%	100.0%
<= 9m 59s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.2%	99.7%	0	0.0%	100.0%
<= 10m 59s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.2%	99.9%	0	0.0%	100.0%
<= 11m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 12m 59s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	100.0%	0	0.0%	100.0%
<= 13m 59s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 14m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	3,353			738			3,353			478		

Notes:

Total Records Reported by this PSAP: 3831
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3831

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications Center

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	5151	97.8%	97.8%	0	0.0%	0.0%	482	9.2%	9.2%	720	99.6%	99.6%
<= 0m 19s	110	2.1%	99.9%	44	18.3%	18.3%	649	12.3%	21.5%	2	0.3%	99.9%
<= 0m 29s	5	0.1%	100.0	100	41.5%	59.8%	748	14.2%	35.7%	1	0.1%	100.0
<= 0m 39s	0	0.0%	100.0	36	14.9%	74.7%	617	11.7%	47.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	21	8.7%	83.4%	550	10.4%	57.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	16	6.6%	90.0%	504	9.6%	67.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	19	7.9%	97.9%	928	17.6%	85.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.2%	99.2%	399	7.6%	92.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.8%	100.0	153	2.9%	95.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	82	1.6%	97.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	34	0.6%	97.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	24	0.5%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	98.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.4%	98.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,266			241			5,266			723		

Notes:

Total Records Reported by this PSAP: 5989
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5989

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

or Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	23546	84.3%	84.3%	0	0.0%	0.0%	4476	16.0%	16.0%	4842	90.3%	90.3%
<= 0m 19s	3768	13.5%	97.8%	123	14.8%	14.8%	2960	10.6%	26.6%	180	3.4%	93.7%
<= 0m 29s	593	2.1%	99.9%	282	34.0%	48.8%	2824	10.1%	36.7%	283	5.3%	98.9%
<= 0m 39s	20	0.1%	99.9%	163	19.6%	68.4%	2417	8.7%	45.4%	5	0.1%	99.0%
<= 0m 49s	4	0.0%	100.0	70	8.4%	76.9%	2276	8.1%	53.5%	3	0.1%	99.1%
<= 0m 59s	2	0.0%	100.0	58	7.0%	83.9%	2258	8.1%	61.6%	1	0.0%	99.1%
<= 1m 29s	2	0.0%	100.0	68	8.2%	92.0%	4324	15.5%	77.1%	0	0.0%	99.1%
<= 1m 59s	0	0.0%	100.0	28	3.4%	95.4%	2367	8.5%	85.6%	4	0.1%	99.2%
<= 2m 29s	2	0.0%	100.0	18	2.2%	97.6%	1283	4.6%	90.2%	2	0.0%	99.2%
<= 2m 59s	0	0.0%	100.0	8	1.0%	98.6%	698	2.5%	92.7%	2	0.0%	99.3%
<= 3m 29s	1	0.0%	100.0	3	0.4%	98.9%	437	1.6%	94.2%	1	0.0%	99.3%
<= 3m 59s	3	0.0%	100.0	3	0.4%	99.3%	268	1.0%	95.2%	1	0.0%	99.3%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.3%	224	0.8%	96.0%	2	0.0%	99.3%
<= 4m 59s	0	0.0%	100.0	1	0.1%	99.4%	173	0.6%	96.6%	2	0.0%	99.4%
<= 5m 59s	0	0.0%	100.0	2	0.2%	99.6%	269	1.0%	97.6%	3	0.1%	99.4%
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.6%	196	0.7%	98.3%	2	0.0%	99.5%
<= 7m 59s	0	0.0%	100.0	2	0.2%	99.9%	165	0.6%	98.9%	0	0.0%	99.5%
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.9%	103	0.4%	99.2%	1	0.0%	99.5%
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.9%	76	0.3%	99.5%	1	0.0%	99.5%
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.9%	46	0.2%	99.7%	1	0.0%	99.5%
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.9%	29	0.1%	99.8%	2	0.0%	99.6%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.9%	14	0.1%	99.8%	2	0.0%	99.6%
<= 13m 59s	0	0.0%	100.0	1	0.1%	100.0	13	0.0%	99.9%	0	0.0%	99.6%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	1	0.0%	99.6%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	1	0.0%	99.6%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	2	0.0%	99.7%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.7%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.7%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	100.0	18	0.3%	100.0
Tot. Counts:	27,941			830			27,934			5,362		

Notes:

Total Records Reported by this PSAP: 33304
 Number of Records not Processed due to Bad Data: 1
 Total Records Analyzed: 33303

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1255	96.3%	96.3%	2	0.4%	0.4%	125	9.6%	9.6%	345	98.3%	98.3%
<= 0m 19s	44	3.4%	99.7%	28	5.8%	6.3%	113	8.7%	18.3%	1	0.3%	98.6%
<= 0m 29s	4	0.3%	100.0	137	28.6%	34.9%	121	9.3%	27.6%	5	1.4%	100.0
<= 0m 39s	0	0.0%	100.0	114	23.8%	58.7%	162	12.4%	40.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	79	16.5%	75.2%	148	11.4%	51.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	44	9.2%	84.3%	150	11.5%	62.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	48	10.0%	94.4%	222	17.0%	79.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	1.9%	96.2%	110	8.4%	88.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	10	2.1%	98.3%	35	2.7%	91.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.6%	99.0%	34	2.6%	93.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.2%	17	1.3%	94.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	99.4%	8	0.6%	95.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.4%	8	0.6%	96.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.2%	99.6%	6	0.5%	96.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.2%	99.8%	5	0.4%	97.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.2%	100.0	8	0.6%	97.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.8%	100.0	0	0.0%	100.0
Tot. Counts:	1,303			479			1,303			351		

Notes:

Total Records Reported by this PSAP: 1654
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1654

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	831	99.0%	99.0%	0	0.0%	0.0%	35	4.2%	4.2%	110	98.2%	98.2%
<= 0m 19s	8	1.0%	100.0	5	11.1%	11.1%	47	5.6%	9.8%	0	0.0%	98.2%
<= 0m 29s	0	0.0%	100.0	8	17.8%	28.9%	82	9.8%	19.5%	2	1.8%	100.0
<= 0m 39s	0	0.0%	100.0	9	20.0%	48.9%	81	9.7%	29.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	5	11.1%	60.0%	71	8.5%	37.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	11.1%	71.1%	68	8.1%	45.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	11.1%	82.2%	131	15.6%	61.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	4.4%	86.7%	94	11.2%	72.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	4.4%	91.1%	67	8.0%	80.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	4.4%	95.6%	41	4.9%	85.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	2.2%	97.8%	28	3.3%	88.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	97.8%	24	2.9%	91.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	97.8%	4	0.5%	92.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	97.8%	10	1.2%	93.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	97.8%	21	2.5%	95.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	97.8%	12	1.4%	97.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	97.8%	9	1.1%	98.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	1	2.2%	100.0	5	0.6%	98.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.4%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	839			45			839			112		

Notes:

Total Records Reported by this PSAP: 951
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 951

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4844	98.3%	98.3%	1	0.1%	0.1%	603	12.2%	12.2%	854	90.5%	90.5%
<= 0m 19s	25	0.5%	98.8%	295	25.0%	25.1%	596	12.1%	24.3%	6	0.6%	91.1%
<= 0m 29s	6	0.1%	98.9%	501	42.5%	67.6%	628	12.7%	37.1%	8	0.8%	91.9%
<= 0m 39s	0	0.0%	98.9%	183	15.5%	83.1%	415	8.4%	45.5%	0	0.0%	91.9%
<= 0m 49s	0	0.0%	98.9%	64	5.4%	88.5%	328	6.7%	52.2%	1	0.1%	92.1%
<= 0m 59s	0	0.0%	98.9%	49	4.2%	92.7%	261	5.3%	57.4%	0	0.0%	92.1%
<= 1m 29s	0	0.0%	98.9%	32	2.7%	95.4%	460	9.3%	66.8%	0	0.0%	92.1%
<= 1m 59s	0	0.0%	98.9%	7	0.6%	96.0%	285	5.8%	72.6%	0	0.0%	92.1%
<= 2m 29s	0	0.0%	98.9%	2	0.2%	96.2%	183	3.7%	76.3%	0	0.0%	92.1%
<= 2m 59s	0	0.0%	98.9%	1	0.1%	96.3%	178	3.6%	79.9%	0	0.0%	92.1%
<= 3m 29s	0	0.0%	98.9%	1	0.1%	96.4%	209	4.2%	84.1%	0	0.0%	92.1%
<= 3m 59s	0	0.0%	98.9%	2	0.2%	96.5%	257	5.2%	89.3%	1	0.1%	92.2%
<= 4m 29s	0	0.0%	98.9%	0	0.0%	96.5%	126	2.6%	91.9%	0	0.0%	92.2%
<= 4m 59s	0	0.0%	98.9%	0	0.0%	96.5%	88	1.8%	93.7%	0	0.0%	92.2%
<= 5m 59s	0	0.0%	98.9%	0	0.0%	96.5%	83	1.7%	95.4%	0	0.0%	92.2%
<= 6m 59s	0	0.0%	98.9%	0	0.0%	96.5%	48	1.0%	96.3%	0	0.0%	92.2%
<= 7m 59s	3	0.1%	99.0%	0	0.0%	96.5%	30	0.6%	97.0%	0	0.0%	92.2%
<= 8m 59s	5	0.1%	99.1%	0	0.0%	96.5%	22	0.4%	97.4%	1	0.1%	92.3%
<= 9m 59s	0	0.0%	99.1%	0	0.0%	96.5%	17	0.3%	97.7%	1	0.1%	92.4%
<= 10m 59s	0	0.0%	99.1%	0	0.0%	96.5%	6	0.1%	97.9%	0	0.0%	92.4%
<= 11m 59s	0	0.0%	99.1%	0	0.0%	96.5%	9	0.2%	98.1%	1	0.1%	92.5%
<= 12m 59s	0	0.0%	99.1%	0	0.0%	96.5%	8	0.2%	98.2%	3	0.3%	92.8%
<= 13m 59s	1	0.0%	99.1%	0	0.0%	96.5%	2	0.0%	98.3%	0	0.0%	92.8%
<= 14m 59s	0	0.0%	99.1%	1	0.1%	96.6%	0	0.0%	98.3%	1	0.1%	92.9%
<= 15m 59s	0	0.0%	99.1%	0	0.0%	96.6%	3	0.1%	98.3%	0	0.0%	92.9%
<= 16m 59s	0	0.0%	99.1%	0	0.0%	96.6%	4	0.1%	98.4%	0	0.0%	92.9%
<= 17m 59s	0	0.0%	99.1%	0	0.0%	96.6%	1	0.0%	98.4%	0	0.0%	92.9%
<= 18m 59s	0	0.0%	99.1%	0	0.0%	96.6%	0	0.0%	98.4%	0	0.0%	92.9%
<= 19m 59s	0	0.0%	99.1%	0	0.0%	96.6%	0	0.0%	98.4%	0	0.0%	92.9%
>= 20m 0s	44	0.9%	100.0	24	2.0%	98.6%	56	1.1%	99.6%	66	7.0%	99.9%
Tot. Counts:	4,928			1,163			4,906			943		

Notes:

Total Records Reported by this PSAP: 5872
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5872

Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	370	93.7%	93.7%	0	0.0%	0.0%	22	5.6%	5.6%	34	91.9%	91.9%
<= 0m 19s	21	5.3%	99.0%	4	2.7%	2.7%	28	7.1%	12.7%	1	2.7%	94.6%
<= 0m 29s	2	0.5%	99.5%	30	20.4%	23.1%	39	9.9%	22.5%	2	5.4%	100.0
<= 0m 39s	0	0.0%	99.5%	37	25.2%	48.3%	26	6.6%	29.1%	0	0.0%	100.0
<= 0m 49s	2	0.5%	100.0	34	23.1%	71.4%	47	11.9%	41.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	28	19.0%	90.5%	39	9.9%	50.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	13	8.8%	99.3%	63	15.9%	66.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.7%	100.0	43	10.9%	77.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	27	6.8%	84.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	18	4.6%	89.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	16	4.1%	93.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	10	2.5%	95.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	1.5%	97.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	1.0%	98.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.8%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.8%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	395			147			395			37		

Notes:

Total Records Reported by this PSAP: 432
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 432

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3377	94.4%	94.4%	0	0.0%	0.0%	226	6.3%	6.3%	598	93.9%	93.9%
<= 0m 19s	167	4.7%	99.1%	239	17.3%	17.3%	428	12.0%	18.3%	13	2.0%	95.9%
<= 0m 29s	25	0.7%	99.8%	650	47.1%	64.4%	637	17.8%	36.1%	24	3.8%	99.7%
<= 0m 39s	5	0.1%	99.9%	285	20.7%	85.1%	690	19.3%	55.4%	0	0.0%	99.7%
<= 0m 49s	0	0.0%	99.9%	121	8.8%	93.8%	496	13.9%	69.2%	2	0.3%	100.0
<= 0m 59s	1	0.0%	99.9%	45	3.3%	97.1%	374	10.5%	79.7%	0	0.0%	100.0
<= 1m 29s	2	0.1%	100.0	29	2.1%	99.2%	504	14.1%	93.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	8	0.6%	99.8%	151	4.2%	98.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.1%	99.9%	43	1.2%	99.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.1%	100.0	10	0.3%	99.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,577			1,380			3,577			637		

Notes:

Total Records Reported by this PSAP: 4214
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4214

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1044	91.9%	91.9%	0	0.0%	0.0%	97	8.5%	8.5%	215	94.7%	94.7%
<= 0m 19s	85	7.5%	99.4%	118	25.3%	25.3%	111	9.8%	18.3%	4	1.8%	96.5%
<= 0m 29s	7	0.6%	100.0	203	43.5%	68.7%	140	12.3%	30.6%	8	3.5%	100.0
<= 0m 39s	0	0.0%	100.0	66	14.1%	82.9%	157	13.8%	44.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	29	6.2%	89.1%	102	9.0%	53.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	21	4.5%	93.6%	78	6.9%	60.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	15	3.2%	96.8%	150	13.2%	73.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	1.9%	98.7%	94	8.3%	81.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.4%	99.1%	65	5.7%	87.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.1%	51	4.5%	92.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	0.6%	99.8%	26	2.3%	94.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	16	1.4%	95.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	15	1.3%	97.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	8	0.7%	97.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.2%	100.0	11	1.0%	98.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,136			467			1,136			227		

Notes:

Total Records Reported by this PSAP: 1363
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1363

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1470	92.7%	92.7%	10	1.8%	1.8%	123	7.8%	7.8%	208	97.7%	97.7%
<= 0m 19s	102	6.4%	99.1%	177	31.1%	32.8%	217	13.7%	21.4%	2	0.9%	98.6%
<= 0m 29s	14	0.9%	100.0	231	40.5%	73.3%	400	25.2%	46.7%	3	1.4%	100.0
<= 0m 39s	0	0.0%	100.0	89	15.6%	88.9%	334	21.1%	67.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	29	5.1%	94.0%	181	11.4%	79.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	16	2.8%	96.8%	110	6.9%	86.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	16	2.8%	99.6%	137	8.6%	94.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	99.6%	33	2.1%	96.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.8%	12	0.8%	97.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	97.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	98.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,586			570			1,586			213		

Notes:

Total Records Reported by this PSAP: 1799
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1799

Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7749	100.0	100.0	272	99.6%	99.6%	0	0.0%	0.0%	422	32.8%	100.0
<= 0m 19s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	0.0%	0	0.0%	100.0
<= 0m 29s	0	0.0%	100.0	0	0.0%	99.6%	1	0.0%	0.0%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	0.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	0.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	0.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	0	0.0%	99.6%	1	0.0%	0.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	99.6%	3	0.0%	0.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.6%	1	0.0%	0.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.6%	3	0.0%	0.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	2	0.0%	0.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.6%	3	0.0%	0.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.6%	3	0.0%	0.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.6%	2	0.0%	0.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.6%	1	0.0%	0.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.6%	5	0.1%	0.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.6%	2	0.0%	0.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.6%	4	0.1%	0.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.6%	2	0.0%	0.4%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.6%	9	0.1%	0.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.6%	3	0.0%	0.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.6%	6	0.1%	0.7%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.6%	6	0.1%	0.7%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.6%	4	0.1%	0.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.6%	4	0.1%	0.8%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.6%	4	0.1%	0.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	99.6%	3	0.0%	0.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.6%	3	0.0%	1.0%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.6%	2	0.0%	1.0%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	99.6%	7660	98.8%	99.8%	0	0.0%	100.0
Tot. Counts:	7,749			272			7,737			422		

Notes:

Total Records Reported by this PSAP: 9036
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 9036

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	960	96.8%	96.8%	0	0.0%	0.0%	128	12.9%	12.9%	244	98.4%	98.4%
<= 0m 19s	30	3.0%	99.8%	45	12.8%	12.8%	155	15.6%	28.5%	3	1.2%	99.6%
<= 0m 29s	2	0.2%	100.0	172	49.0%	61.8%	117	11.8%	40.3%	1	0.4%	100.0
<= 0m 39s	0	0.0%	100.0	76	21.7%	83.5%	124	12.5%	52.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	27	7.7%	91.2%	88	8.9%	61.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	15	4.3%	95.4%	68	6.9%	68.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	13	3.7%	99.1%	160	16.1%	84.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.6%	99.7%	83	8.4%	93.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.3%	100.0	31	3.1%	96.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	19	1.9%	98.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	992			351			992			248		

Notes:

Total Records Reported by this PSAP: 1240
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1240

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	623	95.3%	95.3%	0	0.0%	0.0%	98	15.0%	15.0%	174	96.1%	96.1%
<= 0m 19s	29	4.4%	99.7%	6	10.0%	10.0%	105	16.1%	31.0%	5	2.8%	98.9%
<= 0m 29s	1	0.2%	99.8%	27	45.0%	55.0%	103	15.7%	46.8%	2	1.1%	100.0
<= 0m 39s	0	0.0%	99.8%	15	25.0%	80.0%	52	8.0%	54.7%	0	0.0%	100.0
<= 0m 49s	1	0.2%	100.0	8	13.3%	93.3%	52	8.0%	62.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	2	3.3%	96.7%	53	8.1%	70.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	0	0.0%	96.7%	86	13.1%	83.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	1.7%	98.3%	39	6.0%	89.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.3%	15	2.3%	92.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.3%	15	2.3%	94.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	1.7%	100.0	13	2.0%	96.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	8	1.2%	97.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.9%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	654			60			654			181		

Notes:

Total Records Reported by this PSAP: 835
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 835

Fractile 911 Call Response Time Distribution

New Haven Fire Communications Center

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	24250	96.2%	96.3%	1	0.0%	0.0%	3349	13.3%	13.3%	4782	98.1%	98.1%
<= 0m 19s	863	3.4%	99.7%	811	14.3%	14.3%	2692	10.7%	24.0%	35	0.7%	98.8%
<= 0m 29s	59	0.2%	99.9%	2302	40.5%	54.9%	3362	13.3%	37.3%	27	0.6%	99.3%
<= 0m 39s	3	0.0%	99.9%	1168	20.6%	75.4%	2860	11.3%	48.7%	0	0.0%	99.3%
<= 0m 49s	0	0.0%	99.9%	612	10.8%	86.2%	2420	9.6%	58.3%	0	0.0%	99.3%
<= 0m 59s	1	0.0%	99.9%	313	5.5%	91.7%	2073	8.2%	66.5%	1	0.0%	99.3%
<= 1m 29s	1	0.0%	99.9%	313	5.5%	97.2%	3885	15.4%	81.9%	0	0.0%	99.3%
<= 1m 59s	0	0.0%	99.9%	88	1.6%	98.8%	2014	8.0%	89.9%	0	0.0%	99.3%
<= 2m 29s	0	0.0%	99.9%	42	0.7%	99.5%	990	3.9%	93.8%	0	0.0%	99.3%
<= 2m 59s	1	0.0%	99.9%	10	0.2%	99.7%	519	2.1%	95.9%	0	0.0%	99.3%
<= 3m 29s	4	0.0%	100.0	6	0.1%	99.8%	296	1.2%	97.0%	0	0.0%	99.3%
<= 3m 59s	2	0.0%	100.0	2	0.0%	99.8%	202	0.8%	97.8%	0	0.0%	99.3%
<= 4m 29s	0	0.0%	100.0	1	0.0%	99.9%	137	0.5%	98.4%	0	0.0%	99.3%
<= 4m 59s	1	0.0%	100.0	1	0.0%	99.9%	74	0.3%	98.7%	0	0.0%	99.3%
<= 5m 59s	0	0.0%	100.0	2	0.0%	99.9%	125	0.5%	99.2%	0	0.0%	99.3%
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.9%	68	0.3%	99.4%	1	0.0%	99.4%
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.9%	41	0.2%	99.6%	0	0.0%	99.4%
<= 8m 59s	1	0.0%	100.0	0	0.0%	99.9%	26	0.1%	99.7%	0	0.0%	99.4%
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.9%	17	0.1%	99.8%	1	0.0%	99.4%
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.9%	7	0.0%	99.8%	1	0.0%	99.4%
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.9%	8	0.0%	99.8%	0	0.0%	99.4%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.9%	10	0.0%	99.9%	0	0.0%	99.4%
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	99.9%	1	0.0%	99.4%
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.9%	4	0.0%	99.9%	0	0.0%	99.4%
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.9%	1	0.0%	99.4%
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	1	0.0%	99.5%
<= 17m 59s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.9%	0	0.0%	99.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	1	0.0%	99.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	99.5%
>= 20m 0s	5	0.0%	100.0	5	0.1%	100.0	17	0.1%	100.0	25	0.5%	100.0
Tot. Counts:	25,191			5,677			25,205			4,877		

Notes:

Total Records Reported by this PSAP: 30082
 Number of Records not Processed due to Bad Data: 14
 Total Records Analyzed: 30068

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3350	97.0%	97.0%	0	0.0%	0.0%	300	8.7%	8.7%	508	99.4%	99.4%
<= 0m 19s	82	2.4%	99.4%	2	2.4%	2.4%	442	12.8%	21.5%	1	0.2%	99.6%
<= 0m 29s	19	0.6%	100.0	27	32.5%	34.9%	545	15.8%	37.3%	2	0.4%	100.0
<= 0m 39s	0	0.0%	100.0	18	21.7%	56.6%	388	11.2%	48.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	12	14.5%	71.1%	388	11.2%	59.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	11	13.3%	84.3%	294	8.5%	68.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	8.4%	92.8%	493	14.3%	82.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	6.0%	98.8%	241	7.0%	89.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	1.2%	100.0	116	3.4%	92.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	69	2.0%	94.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	43	1.2%	96.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	38	1.1%	97.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	26	0.8%	98.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	98.4%	0	0.0%	100.0
<= 5m 59s	1	0.0%	100.0	0	0.0%	100.0	18	0.5%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.4%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,452			83			3,452			511		

Notes:

Total Records Reported by this PSAP: 3963
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3963

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1396	98.4%	98.4%	0	0.0%	0.0%	72	5.1%	5.1%	172	98.3%	98.3%
<= 0m 19s	23	1.6%	100.0	18	12.4%	12.4%	109	7.7%	12.8%	1	0.6%	98.9%
<= 0m 29s	0	0.0%	100.0	57	39.3%	51.7%	157	11.1%	23.8%	2	1.1%	100.0
<= 0m 39s	0	0.0%	100.0	31	21.4%	73.1%	107	7.5%	31.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	12	8.3%	81.4%	83	5.8%	37.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	9	6.2%	87.6%	69	4.9%	42.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	13	9.0%	96.6%	162	11.4%	53.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.4%	97.9%	82	5.8%	59.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.7%	98.6%	75	5.3%	64.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.6%	70	4.9%	69.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.6%	62	4.4%	73.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.7%	99.3%	71	5.0%	78.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.7%	100.0	71	5.0%	83.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	66	4.7%	88.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	62	4.4%	92.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	33	2.3%	95.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	25	1.8%	97.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	97.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.6%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,419			145			1,419			175		

Notes:

Total Records Reported by this PSAP: 1594
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1594

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1590	98.4%	98.4%	0	0.0%	0.0%	114	7.1%	7.1%	242	100.0%	100.0%
<= 0m 19s	26	1.6%	100.0	3	3.9%	3.9%	217	13.4%	20.5%	0	0.0%	100.0
<= 0m 29s	0	0.0%	100.0	23	29.9%	33.8%	266	16.5%	36.9%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	23	29.9%	63.6%	230	14.2%	51.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	15	19.5%	83.1%	198	12.3%	63.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	5.2%	88.3%	156	9.7%	73.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	6	7.8%	96.1%	202	12.5%	85.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	96.1%	79	4.9%	90.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	96.1%	40	2.5%	92.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	1.3%	97.4%	24	1.5%	94.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	1.3%	98.7%	19	1.2%	95.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.7%	14	0.9%	96.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	98.7%	11	0.7%	97.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	98.7%	14	0.9%	98.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	98.7%	12	0.7%	98.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	98.7%	5	0.3%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	1.3%	100.0	8	0.5%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,616			77			1,616			242		

Notes:

Total Records Reported by this PSAP: 1858
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1858

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3602	99.1%	99.1%	6	0.4%	0.4%	351	9.7%	9.7%	549	99.5%	99.5%
<= 0m 19s	25	0.7%	99.8%	427	29.6%	30.0%	295	8.1%	17.8%	1	0.2%	99.6%
<= 0m 29s	7	0.2%	100.0	630	43.6%	73.6%	443	12.2%	30.0%	2	0.4%	100.0
<= 0m 39s	0	0.0%	100.0	224	15.5%	89.1%	537	14.8%	44.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	83	5.7%	94.9%	371	10.2%	55.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	36	2.5%	97.4%	238	6.5%	61.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	25	1.7%	99.1%	438	12.1%	73.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	0.3%	99.4%	435	12.0%	85.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	6	0.4%	99.9%	292	8.0%	93.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.9%	113	3.1%	96.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	46	1.3%	97.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	30	0.8%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.1%	99.9%	14	0.4%	99.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	7	0.2%	99.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.1%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,634			1,444			3,634			552		

Notes:

Total Records Reported by this PSAP: 4186
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4186

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	582	98.0%	98.0%	0	0.0%	0.0%	31	5.2%	5.2%	40	88.9%	88.9%
<= 0m 19s	9	1.5%	99.5%	0	0.0%	0.0%	39	6.6%	11.8%	1	2.2%	91.1%
<= 0m 29s	2	0.3%	99.8%	0	0.0%	0.0%	33	5.6%	17.3%	4	8.9%	100.0
<= 0m 39s	0	0.0%	99.8%	2	20.0%	20.0%	37	6.2%	23.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	99.8%	3	30.0%	50.0%	50	8.4%	32.0%	0	0.0%	100.0
<= 0m 59s	1	0.2%	100.0	1	10.0%	60.0%	38	6.4%	38.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	2	20.0%	80.0%	139	23.4%	61.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	10.0%	90.0%	71	12.0%	73.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	10.0%	100.0	46	7.7%	81.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	31	5.2%	86.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	21	3.5%	90.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	15	2.5%	92.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	1.9%	94.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	14	2.4%	97.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	8	1.3%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	1.2%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	594			10			594			45		

Notes:

Total Records Reported by this PSAP: 639
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 639

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1404	96.9%	96.9%	1	0.2%	0.2%	321	22.2%	22.2%	136	96.5%	96.5%
<= 0m 19s	38	2.6%	99.5%	72	17.0%	17.2%	137	9.5%	31.6%	2	1.4%	97.9%
<= 0m 29s	7	0.5%	100.0	134	31.6%	48.8%	137	9.5%	41.1%	3	2.1%	100.0
<= 0m 39s	0	0.0%	100.0	69	16.3%	65.1%	95	6.6%	47.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	64	15.1%	80.2%	82	5.7%	53.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	45	10.6%	90.8%	88	6.1%	59.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	32	7.5%	98.3%	167	11.5%	70.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	1.4%	99.8%	85	5.9%	76.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.8%	55	3.8%	80.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	100.0	42	2.9%	83.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	48	3.3%	86.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	41	2.8%	89.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	43	3.0%	92.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	23	1.6%	94.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	36	2.5%	96.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	22	1.5%	98.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	98.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,449			424			1,449			141		

Notes:

Total Records Reported by this PSAP: 1590
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1590

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Putnam Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	6660	98.5%	98.5%	0	0.0%	0.0%	557	8.2%	8.2%	316	96.9%	96.9%
<= 0m 19s	93	1.4%	99.8%	430	15.8%	15.8%	660	9.8%	18.0%	2	0.6%	97.5%
<= 0m 29s	11	0.2%	100.0	1032	38.0%	53.9%	951	14.1%	32.1%	2	0.6%	98.2%
<= 0m 39s	0	0.0%	100.0	623	23.0%	76.9%	1077	15.9%	48.0%	1	0.3%	98.5%
<= 0m 49s	0	0.0%	100.0	295	10.9%	87.7%	861	12.7%	60.7%	0	0.0%	98.5%
<= 0m 59s	0	0.0%	100.0	142	5.2%	93.0%	650	9.6%	70.3%	0	0.0%	98.5%
<= 1m 29s	0	0.0%	100.0	139	5.1%	98.1%	857	12.7%	83.0%	0	0.0%	98.5%
<= 1m 59s	0	0.0%	100.0	35	1.3%	99.4%	447	6.6%	89.6%	0	0.0%	98.5%
<= 2m 29s	0	0.0%	100.0	11	0.4%	99.8%	272	4.0%	93.6%	0	0.0%	98.5%
<= 2m 59s	0	0.0%	100.0	3	0.1%	99.9%	155	2.3%	95.9%	0	0.0%	98.5%
<= 3m 29s	0	0.0%	100.0	2	0.1%	100.0	92	1.4%	97.3%	1	0.3%	98.8%
<= 3m 59s	0	0.0%	100.0	1	0.0%	100.0	41	0.6%	97.9%	0	0.0%	98.8%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	33	0.5%	98.4%	0	0.0%	98.8%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	98.5%	0	0.0%	98.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	22	0.3%	98.8%	0	0.0%	98.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.2%	99.1%	0	0.0%	98.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.3%	0	0.0%	98.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.5%	0	0.0%	98.8%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.6%	0	0.0%	98.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	98.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	98.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	98.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	98.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	98.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	4	1.2%	100.0
Tot. Counts:	6,764			2,713			6,764			326		

Notes:

Total Records Reported by this PSAP: 7090
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7090

Fractile 911 Call Response Time Distribution

Redding Emergency Communications Center

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1231	96.4%	96.4%	5	1.1%	1.1%	136	10.6%	10.6%	316	99.4%	99.4%
<= 0m 19s	43	3.4%	99.8%	254	54.2%	55.2%	173	13.5%	24.2%	1	0.3%	99.7%
<= 0m 29s	3	0.2%	100.0	163	34.8%	90.0%	250	19.6%	43.8%	1	0.3%	100.0
<= 0m 39s	0	0.0%	100.0	20	4.3%	94.2%	210	16.4%	60.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	11	2.3%	96.6%	114	8.9%	69.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	1.1%	97.7%	122	9.6%	78.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	1.1%	98.7%	145	11.4%	90.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.4%	99.1%	60	4.7%	94.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.4%	18	1.4%	96.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.6%	15	1.2%	97.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	8	0.6%	98.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	99.8%	4	0.3%	98.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	6	0.5%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.2%	100.0	3	0.2%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,277			469			1,277			318		

Notes:

Total Records Reported by this PSAP: 1595
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1595

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	780	94.5%	94.5%	1	0.3%	0.3%	47	5.7%	5.7%	66	97.1%	97.1%
<= 0m 19s	38	4.6%	99.2%	76	23.2%	23.5%	94	11.4%	17.1%	2	2.9%	100.0
<= 0m 29s	6	0.7%	99.9%	162	49.4%	72.9%	117	14.2%	31.3%	0	0.0%	100.0
<= 0m 39s	1	0.1%	100.0	52	15.9%	88.7%	108	13.1%	44.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	16	4.9%	93.6%	68	8.2%	52.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	13	4.0%	97.6%	87	10.5%	63.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	1.5%	99.1%	140	17.0%	80.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.3%	99.4%	78	9.5%	89.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.3%	99.7%	37	4.5%	94.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.7%	21	2.5%	96.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	13	1.6%	98.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.7%	5	0.6%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.3%	100.0	2	0.2%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	825			328			825			68		

Notes:

Total Records Reported by this PSAP: 893
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 893

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1232	95.9%	95.9%	0	0.0%	0.0%	317	24.7%	24.7%	188	93.1%	93.1%
<= 0m 19s	43	3.3%	99.2%	3	7.9%	7.9%	138	10.7%	35.4%	5	2.5%	95.5%
<= 0m 29s	7	0.5%	99.8%	14	36.8%	44.7%	126	9.8%	45.2%	7	3.5%	99.0%
<= 0m 39s	3	0.2%	100.0	3	7.9%	52.6%	109	8.5%	53.7%	0	0.0%	99.0%
<= 0m 49s	0	0.0%	100.0	8	21.1%	73.7%	77	6.0%	59.7%	0	0.0%	99.0%
<= 0m 59s	0	0.0%	100.0	0	0.0%	73.7%	78	6.1%	65.8%	0	0.0%	99.0%
<= 1m 29s	0	0.0%	100.0	5	13.2%	86.8%	149	11.6%	77.4%	0	0.0%	99.0%
<= 1m 59s	0	0.0%	100.0	2	5.3%	92.1%	81	6.3%	83.7%	0	0.0%	99.0%
<= 2m 29s	0	0.0%	100.0	3	7.9%	100.0	53	4.1%	87.8%	0	0.0%	99.0%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	36	2.8%	90.6%	0	0.0%	99.0%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	22	1.7%	92.3%	0	0.0%	99.0%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	14	1.1%	93.4%	0	0.0%	99.0%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	13	1.0%	94.4%	0	0.0%	99.0%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	19	1.5%	95.9%	0	0.0%	99.0%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	19	1.5%	97.4%	0	0.0%	99.0%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	97.9%	0	0.0%	99.0%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.4%	0	0.0%	99.0%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	99.3%	0	0.0%	99.0%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.7%	0	0.0%	99.0%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.0%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	99.0%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	99.0%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.0%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.0%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.0%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.0%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.0%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.0%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	2	1.0%	100.0
Tot. Counts:	1,285			38			1,285			202		

Notes:

Total Records Reported by this PSAP: 1487
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1487

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1989	96.8%	96.8%	0	0.0%	0.0%	39	1.9%	1.9%	48	98.0%	98.0%
<= 0m 19s	64	3.1%	100.0	7	5.9%	5.9%	37	1.8%	3.7%	1	2.0%	100.0
<= 0m 29s	1	0.0%	100.0	42	35.3%	41.2%	60	2.9%	6.6%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	39	32.8%	73.9%	98	4.8%	11.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	14	11.8%	85.7%	135	6.6%	18.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	3	2.5%	88.2%	185	9.0%	27.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	9.2%	97.5%	704	34.3%	61.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.7%	99.2%	462	22.5%	83.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.8%	100.0	157	7.6%	91.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	63	3.1%	94.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	31	1.5%	96.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	96.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	97.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	97.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	2,054			119			2,054			49		

Notes:

Total Records Reported by this PSAP: 2103
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2103

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1001	94.7%	94.7%	0	0.0%	0.0%	66	6.2%	6.2%	0	0.0%	0.0%
<= 0m 19s	49	4.6%	99.3%	0	0.0%	0.0%	97	9.2%	15.4%	0	0.0%	0.0%
<= 0m 29s	7	0.7%	100.0	3	13.0%	13.0%	95	9.0%	24.4%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	100.0	5	21.7%	34.8%	85	8.0%	32.5%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	100.0	3	13.0%	47.8%	95	9.0%	41.4%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	100.0	4	17.4%	65.2%	87	8.2%	49.7%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	100.0	6	26.1%	91.3%	221	20.9%	70.6%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	100.0	2	8.7%	100.0	124	11.7%	82.3%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	73	6.9%	89.2%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	39	3.7%	92.9%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	26	2.5%	95.4%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	96.4%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	9	0.9%	97.3%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	97.4%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	97.8%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	98.9%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.4%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	0.0%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
Tot. Counts:	1,057			23			1,057			0		

Notes:

Total Records Reported by this PSAP: 1058
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1058

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2378	99.0%	99.0%	0	0.0%	0.0%	178	7.4%	7.4%	384	100.0%	100.0%
<= 0m 19s	24	1.0%	100.0	169	21.4%	21.4%	273	11.4%	18.8%	0	0.0%	100.0
<= 0m 29s	1	0.0%	100.0	325	41.1%	62.5%	246	10.2%	29.0%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	146	18.5%	80.9%	224	9.3%	38.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	75	9.5%	90.4%	186	7.7%	46.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	33	4.2%	94.6%	174	7.2%	53.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	30	3.8%	98.4%	325	13.5%	66.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	0.8%	99.1%	255	10.6%	77.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	0.5%	99.6%	162	6.7%	84.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.1%	99.7%	114	4.7%	88.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	67	2.8%	91.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	99.9%	59	2.5%	94.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	35	1.5%	95.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	20	0.8%	96.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	39	1.6%	98.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.1%	100.0	15	0.6%	98.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,403			791			2,403			384		

Notes:

Total Records Reported by this PSAP: 2787
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2787

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	10453	93.4%	93.4%	1	0.2%	0.2%	1914	17.1%	17.1%	3034	96.5%	96.5%
<= 0m 19s	628	5.6%	99.0%	103	22.4%	22.7%	1392	12.4%	29.5%	30	1.0%	97.5%
<= 0m 29s	107	1.0%	99.9%	154	33.6%	56.2%	1188	10.6%	40.1%	65	2.1%	99.6%
<= 0m 39s	4	0.0%	100.0	75	16.3%	72.5%	1001	8.9%	49.1%	0	0.0%	99.6%
<= 0m 49s	2	0.0%	100.0	33	7.2%	79.7%	913	8.2%	57.2%	2	0.1%	99.6%
<= 0m 59s	2	0.0%	100.0	25	5.4%	85.2%	906	8.1%	65.3%	0	0.0%	99.6%
<= 1m 29s	0	0.0%	100.0	37	8.1%	93.2%	1698	15.2%	80.5%	1	0.0%	99.7%
<= 1m 59s	0	0.0%	100.0	16	3.5%	96.7%	856	7.6%	88.1%	0	0.0%	99.7%
<= 2m 29s	0	0.0%	100.0	8	1.7%	98.5%	393	3.5%	91.6%	1	0.0%	99.7%
<= 2m 59s	0	0.0%	100.0	3	0.7%	99.1%	229	2.0%	93.7%	0	0.0%	99.7%
<= 3m 29s	0	0.0%	100.0	2	0.4%	99.6%	179	1.6%	95.3%	1	0.0%	99.7%
<= 3m 59s	0	0.0%	100.0	1	0.2%	99.8%	104	0.9%	96.2%	0	0.0%	99.7%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	75	0.7%	96.9%	1	0.0%	99.7%
<= 4m 59s	0	0.0%	100.0	1	0.2%	100.0	63	0.6%	97.5%	1	0.0%	99.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	89	0.8%	98.2%	1	0.0%	99.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	73	0.7%	98.9%	1	0.0%	99.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	34	0.3%	99.2%	0	0.0%	99.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	23	0.2%	99.4%	0	0.0%	99.8%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	24	0.2%	99.6%	1	0.0%	99.9%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	99.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	99.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	99.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.9%	0	0.0%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	1	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.0%	100.0
Tot. Counts:	11,196			459			11,196			3,143		

Notes:

Total Records Reported by this PSAP: 14339
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 14339

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1019	98.1%	98.1%	0	0.0%	0.0%	69	6.6%	6.6%	153	99.4%	99.4%
<= 0m 19s	19	1.8%	99.9%	37	22.7%	22.7%	91	8.8%	15.4%	1	0.6%	100.0
<= 0m 29s	1	0.1%	100.0	65	39.9%	62.6%	111	10.7%	26.1%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	27	16.6%	79.1%	129	12.4%	38.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	18	11.0%	90.2%	138	13.3%	51.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	4.9%	95.1%	101	9.7%	61.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	1.8%	96.9%	155	14.9%	76.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.6%	97.5%	73	7.0%	83.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.8%	99.4%	47	4.5%	88.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.4%	27	2.6%	90.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.4%	18	1.7%	92.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.4%	19	1.8%	94.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.6%	100.0	12	1.2%	95.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.0%	96.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.9%	97.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.1%	98.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	99.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,039			163			1,039			154		

Notes:

Total Records Reported by this PSAP: 1193
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1193

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Center

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	588	91.2%	91.2%	0	0.0%	0.0%	24	3.7%	3.7%	70	93.3%	93.3%
<= 0m 19s	50	7.8%	98.9%	9	8.1%	8.1%	47	7.3%	11.0%	1	1.3%	94.7%
<= 0m 29s	7	1.1%	100.0	31	27.9%	36.0%	72	11.2%	22.2%	4	5.3%	100.0
<= 0m 39s	0	0.0%	100.0	21	18.9%	55.0%	107	16.6%	38.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	20	18.0%	73.0%	90	14.0%	52.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	10	9.0%	82.0%	94	14.6%	67.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	9.9%	91.9%	123	19.1%	86.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	6.3%	98.2%	37	5.7%	92.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.8%	100.0	19	2.9%	95.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	8	1.2%	96.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	97.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	97.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	98.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	645			111			645			75		

Notes:

Total Records Reported by this PSAP: 720
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 720

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	6879	96.1%	96.1%	1	0.0%	0.0%	393	5.5%	5.5%	677	96.6%	96.6%
<= 0m 19s	265	3.7%	99.8%	738	22.3%	22.3%	624	8.7%	14.2%	9	1.3%	97.9%
<= 0m 29s	16	0.2%	100.0	1328	40.1%	62.5%	1314	18.4%	32.6%	10	1.4%	99.3%
<= 0m 39s	0	0.0%	100.0	653	19.7%	82.2%	1435	20.0%	52.6%	0	0.0%	99.3%
<= 0m 49s	0	0.0%	100.0	284	8.6%	90.8%	1106	15.4%	68.0%	0	0.0%	99.3%
<= 0m 59s	0	0.0%	100.0	148	4.5%	95.3%	754	10.5%	78.6%	0	0.0%	99.3%
<= 1m 29s	0	0.0%	100.0	118	3.6%	98.8%	960	13.4%	92.0%	0	0.0%	99.3%
<= 1m 59s	0	0.0%	100.0	26	0.8%	99.6%	296	4.1%	96.1%	0	0.0%	99.3%
<= 2m 29s	0	0.0%	100.0	7	0.2%	99.8%	105	1.5%	97.6%	1	0.1%	99.4%
<= 2m 59s	0	0.0%	100.0	1	0.0%	99.8%	40	0.6%	98.1%	0	0.0%	99.4%
<= 3m 29s	0	0.0%	100.0	1	0.0%	99.9%	35	0.5%	98.6%	0	0.0%	99.4%
<= 3m 59s	0	0.0%	100.0	1	0.0%	99.9%	30	0.4%	99.1%	0	0.0%	99.4%
<= 4m 29s	0	0.0%	100.0	1	0.0%	99.9%	13	0.2%	99.2%	0	0.0%	99.4%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.3%	0	0.0%	99.4%
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	11	0.2%	99.5%	1	0.1%	99.6%
<= 6m 59s	0	0.0%	100.0	1	0.0%	100.0	16	0.2%	99.7%	0	0.0%	99.6%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	99.6%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	1	0.1%	99.7%
<= 9m 59s	0	0.0%	100.0	1	0.0%	100.0	5	0.1%	99.9%	0	0.0%	99.7%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.7%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	99.7%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.1%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0
Tot. Counts:	7,160			3,309			7,160			701		

Notes:

Total Records Reported by this PSAP: 7861
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7861

Fractile 911 Call Response Time Distribution

Torrington Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2174	98.5%	98.6%	0	0.0%	0.0%	118	5.3%	5.3%	387	98.5%	98.5%
<= 0m 19s	31	1.4%	100.0	8	5.0%	5.0%	201	9.1%	14.4%	0	0.0%	98.5%
<= 0m 29s	1	0.0%	100.0	43	26.7%	31.7%	217	9.8%	24.3%	1	0.3%	98.7%
<= 0m 39s	0	0.0%	100.0	50	31.1%	62.7%	153	6.9%	31.2%	0	0.0%	98.7%
<= 0m 49s	0	0.0%	100.0	24	14.9%	77.6%	159	7.2%	38.4%	0	0.0%	98.7%
<= 0m 59s	0	0.0%	100.0	11	6.8%	84.5%	149	6.7%	45.2%	0	0.0%	98.7%
<= 1m 29s	0	0.0%	100.0	23	14.3%	98.8%	385	17.4%	62.6%	0	0.0%	98.7%
<= 1m 59s	0	0.0%	100.0	2	1.2%	100.0	344	15.6%	78.2%	0	0.0%	98.7%
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	244	11.1%	89.2%	0	0.0%	98.7%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	96	4.3%	93.6%	0	0.0%	98.7%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	46	2.1%	95.7%	0	0.0%	98.7%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	26	1.2%	96.8%	0	0.0%	98.7%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	20	0.9%	97.7%	0	0.0%	98.7%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.1%	0	0.0%	98.7%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.4%	0	0.0%	98.7%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.9%	0	0.0%	98.7%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.1%	0	0.0%	98.7%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.5%	0	0.0%	98.7%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.5%	0	0.0%	98.7%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	98.7%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	98.7%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	98.7%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	98.7%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	98.7%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.7%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.7%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.7%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.7%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.7%
Tot. Counts:	2,206			161			2,203			388		

Notes:

Total Records Reported by this PSAP: 2601
 Number of Records not Processed due to Bad Data: 2
 Total Records Analyzed: 2599

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	6655	97.1%	97.1%	10	0.3%	0.3%	592	8.6%	8.6%	723	96.4%	96.4%
<= 0m 19s	174	2.5%	99.6%	389	10.6%	10.8%	828	12.1%	20.7%	5	0.7%	97.1%
<= 0m 29s	25	0.4%	100.0	1723	46.8%	57.6%	1024	14.9%	35.7%	22	2.9%	100.0
<= 0m 39s	1	0.0%	100.0	887	24.1%	81.7%	1308	19.1%	54.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	361	9.8%	91.5%	985	14.4%	69.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	163	4.4%	95.9%	704	10.3%	79.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	108	2.9%	98.8%	880	12.8%	92.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	30	0.8%	99.6%	282	4.1%	96.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	8	0.2%	99.8%	124	1.8%	98.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	4	0.1%	99.9%	32	0.5%	98.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.0%	100.0	26	0.4%	99.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	19	0.3%	99.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.0%	100.0	7	0.1%	99.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,855			3,685			6,855			750		

Notes:

Total Records Reported by this PSAP: 7605
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7605

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2052	97.2%	97.2%	0	0.0%	0.0%	183	8.7%	8.7%	224	97.0%	97.0%
<= 0m 19s	58	2.7%	99.9%	166	20.6%	20.6%	199	9.4%	18.1%	3	1.3%	98.3%
<= 0m 29s	2	0.1%	100.0	306	38.0%	58.6%	295	14.0%	32.1%	4	1.7%	100.0
<= 0m 39s	0	0.0%	100.0	147	18.2%	76.8%	306	14.5%	46.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	68	8.4%	85.2%	239	11.3%	57.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	56	6.9%	92.2%	192	9.1%	67.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	46	5.7%	97.9%	348	16.5%	83.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	13	1.6%	99.5%	173	8.2%	91.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.2%	99.8%	76	3.6%	95.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.2%	100.0	33	1.6%	96.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	97.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	98.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,112			806			2,112			231		

Notes:

Total Records Reported by this PSAP: 2343
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2343

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2543	99.1%	99.1%	0	0.0%	0.0%	139	5.4%	5.4%	276	100.0%	100.0%
<= 0m 19s	21	0.8%	99.9%	42	25.1%	25.1%	268	10.4%	15.9%	0	0.0%	100.0%
<= 0m 29s	2	0.1%	100.0%	67	40.1%	65.3%	358	14.0%	29.8%	0	0.0%	100.0%
<= 0m 39s	0	0.0%	100.0%	26	15.6%	80.8%	286	11.1%	41.0%	0	0.0%	100.0%
<= 0m 49s	0	0.0%	100.0%	13	7.8%	88.6%	284	11.1%	52.0%	0	0.0%	100.0%
<= 0m 59s	0	0.0%	100.0%	3	1.8%	90.4%	281	11.0%	63.0%	0	0.0%	100.0%
<= 1m 29s	0	0.0%	100.0%	8	4.8%	95.2%	475	18.5%	81.5%	0	0.0%	100.0%
<= 1m 59s	0	0.0%	100.0%	4	2.4%	97.6%	248	9.7%	91.2%	0	0.0%	100.0%
<= 2m 29s	0	0.0%	100.0%	0	0.0%	97.6%	84	3.3%	94.4%	0	0.0%	100.0%
<= 2m 59s	0	0.0%	100.0%	1	0.6%	98.2%	44	1.7%	96.1%	0	0.0%	100.0%
<= 3m 29s	0	0.0%	100.0%	1	0.6%	98.8%	23	0.9%	97.0%	0	0.0%	100.0%
<= 3m 59s	0	0.0%	100.0%	1	0.6%	99.4%	8	0.3%	97.3%	0	0.0%	100.0%
<= 4m 29s	0	0.0%	100.0%	0	0.0%	99.4%	14	0.5%	97.9%	0	0.0%	100.0%
<= 4m 59s	0	0.0%	100.0%	0	0.0%	99.4%	11	0.4%	98.3%	0	0.0%	100.0%
<= 5m 59s	0	0.0%	100.0%	0	0.0%	99.4%	10	0.4%	98.7%	0	0.0%	100.0%
<= 6m 59s	0	0.0%	100.0%	0	0.0%	99.4%	10	0.4%	99.1%	0	0.0%	100.0%
<= 7m 59s	0	0.0%	100.0%	0	0.0%	99.4%	9	0.4%	99.5%	0	0.0%	100.0%
<= 8m 59s	0	0.0%	100.0%	0	0.0%	99.4%	7	0.3%	99.7%	0	0.0%	100.0%
<= 9m 59s	0	0.0%	100.0%	0	0.0%	99.4%	1	0.0%	99.8%	0	0.0%	100.0%
<= 10m 59s	0	0.0%	100.0%	1	0.6%	100.0%	6	0.2%	100.0%	0	0.0%	100.0%
<= 11m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,566			167			2,566			276		

Notes:

Total Records Reported by this PSAP: 2842
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2842

Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	12254	86.5%	86.6%	0	0.0%	0.0%	1015	7.2%	7.2%	1909	86.9%	86.9%
<= 0m 19s	1591	11.2%	97.9%	54	16.3%	16.3%	991	7.0%	14.2%	55	2.5%	89.4%
<= 0m 29s	254	1.8%	99.7%	94	28.4%	44.7%	1205	8.5%	22.7%	190	8.6%	98.0%
<= 0m 39s	25	0.2%	99.8%	64	19.3%	64.0%	1055	7.5%	30.1%	2	0.1%	98.1%
<= 0m 49s	4	0.0%	99.9%	39	11.8%	75.8%	989	7.0%	37.1%	1	0.0%	98.2%
<= 0m 59s	4	0.0%	99.9%	26	7.9%	83.7%	996	7.0%	44.1%	3	0.1%	98.3%
<= 1m 29s	4	0.0%	99.9%	30	9.1%	92.7%	2366	16.7%	60.9%	0	0.0%	98.3%
<= 1m 59s	1	0.0%	99.9%	10	3.0%	95.8%	1821	12.9%	73.7%	0	0.0%	98.3%
<= 2m 29s	0	0.0%	99.9%	6	1.8%	97.6%	1368	9.7%	83.4%	0	0.0%	98.3%
<= 2m 59s	0	0.0%	99.9%	3	0.9%	98.5%	867	6.1%	89.5%	0	0.0%	98.3%
<= 3m 29s	0	0.0%	99.9%	3	0.9%	99.4%	506	3.6%	93.1%	0	0.0%	98.3%
<= 3m 59s	0	0.0%	99.9%	0	0.0%	99.4%	294	2.1%	95.1%	0	0.0%	98.3%
<= 4m 29s	0	0.0%	99.9%	0	0.0%	99.4%	173	1.2%	96.4%	0	0.0%	98.3%
<= 4m 59s	0	0.0%	99.9%	1	0.3%	99.7%	98	0.7%	97.1%	0	0.0%	98.3%
<= 5m 59s	0	0.0%	99.9%	1	0.3%	100.0	137	1.0%	98.0%	2	0.1%	98.4%
<= 6m 59s	0	0.0%	99.9%	0	0.0%	100.0	61	0.4%	98.5%	0	0.0%	98.4%
<= 7m 59s	0	0.0%	99.9%	0	0.0%	100.0	59	0.4%	98.9%	0	0.0%	98.4%
<= 8m 59s	0	0.0%	99.9%	0	0.0%	100.0	47	0.3%	99.2%	1	0.0%	98.5%
<= 9m 59s	1	0.0%	99.9%	0	0.0%	100.0	28	0.2%	99.4%	1	0.0%	98.5%
<= 10m 59s	0	0.0%	99.9%	0	0.0%	100.0	18	0.1%	99.5%	0	0.0%	98.5%
<= 11m 59s	1	0.0%	100.0	0	0.0%	100.0	17	0.1%	99.6%	1	0.0%	98.5%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.7%	0	0.0%	98.5%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.7%	1	0.0%	98.6%
<= 14m 59s	3	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	98.6%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	98.6%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	98.6%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	98.6%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	98.6%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.6%
>= 20m 0s	4	0.0%	100.0	0	0.0%	100.0	28	0.2%	100.0	29	1.3%	100.0
Tot. Counts:	14,146			331			14,161			2,196		

Notes:

Total Records Reported by this PSAP: 16358
 Number of Records not Processed due to Bad Data: 15
 Total Records Analyzed: 16343

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1895	98.1%	98.1%	0	0.0%	0.0%	124	6.4%	6.4%	285	95.0%	95.0%
<= 0m 19s	35	1.8%	99.9%	53	18.2%	18.2%	212	11.0%	17.4%	1	0.3%	95.3%
<= 0m 29s	1	0.1%	100.0	151	51.7%	69.9%	326	16.9%	34.3%	0	0.0%	95.3%
<= 0m 39s	0	0.0%	100.0	44	15.1%	84.9%	316	16.4%	50.6%	0	0.0%	95.3%
<= 0m 49s	0	0.0%	100.0	24	8.2%	93.2%	217	11.2%	61.9%	0	0.0%	95.3%
<= 0m 59s	0	0.0%	100.0	10	3.4%	96.6%	191	9.9%	71.8%	0	0.0%	95.3%
<= 1m 29s	0	0.0%	100.0	7	2.4%	99.0%	248	12.8%	84.6%	0	0.0%	95.3%
<= 1m 59s	0	0.0%	100.0	0	0.0%	99.0%	98	5.1%	89.7%	0	0.0%	95.3%
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.0%	51	2.6%	92.3%	0	0.0%	95.3%
<= 2m 59s	0	0.0%	100.0	2	0.7%	99.7%	28	1.5%	93.8%	0	0.0%	95.3%
<= 3m 29s	0	0.0%	100.0	1	0.3%	100.0	27	1.4%	95.2%	0	0.0%	95.3%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.9%	96.1%	0	0.0%	95.3%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	96.8%	0	0.0%	95.3%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	97.1%	0	0.0%	95.3%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	22	1.1%	98.2%	0	0.0%	95.3%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.5%	0	0.0%	95.3%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.7%	99.2%	0	0.0%	95.3%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	95.3%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	95.3%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	95.3%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	95.3%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	95.3%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	95.3%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.3%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.3%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.3%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.3%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.3%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	14	4.7%	100.0
Tot. Counts:	1,931			292			1,931			300		

Notes:

Total Records Reported by this PSAP: 2231
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2231

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1441	99.5%	99.5%	0	0.0%	0.0%	160	11.0%	11.0%	228	100.0%	100.0
<= 0m 19s	7	0.5%	100.0	30	14.6%	14.6%	127	8.8%	19.8%	0	0.0%	100.0
<= 0m 29s	0	0.0%	100.0	90	43.9%	58.5%	187	12.9%	32.7%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	35	17.1%	75.6%	190	13.1%	45.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	21	10.2%	85.9%	169	11.7%	57.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	10	4.9%	90.7%	154	10.6%	68.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	4.4%	95.1%	193	13.3%	81.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	8	3.9%	99.0%	96	6.6%	88.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.0%	46	3.2%	91.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.0%	35	2.4%	93.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.5%	99.5%	19	1.3%	95.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	17	1.2%	96.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.5%	17	1.2%	97.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.5%	7	0.5%	97.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.5%	100.0	7	0.5%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,448			205			1,448			228		

Notes:

Total Records Reported by this PSAP: 1676
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1676

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4146	99.6%	99.6%	1	0.1%	0.1%	367	8.8%	8.8%	531	100.0%	100.0
<= 0m 19s	12	0.3%	99.9%	32	4.3%	4.4%	515	12.4%	21.2%	0	0.0%	100.0
<= 0m 29s	4	0.1%	100.0	142	19.1%	23.5%	505	12.1%	33.3%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	111	14.9%	38.4%	482	11.6%	44.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	108	14.5%	53.0%	421	10.1%	55.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	116	15.6%	68.5%	325	7.8%	62.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	178	23.9%	92.5%	560	13.5%	76.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	38	5.1%	97.6%	243	5.8%	82.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	15	2.0%	99.6%	115	2.8%	84.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.6%	74	1.8%	86.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.1%	99.7%	74	1.8%	88.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	99.9%	92	2.2%	90.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	100	2.4%	93.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	78	1.9%	94.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.1%	100.0	96	2.3%	97.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	41	1.0%	98.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	24	0.6%	98.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.5%	99.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,162			744			4,162			531		

Notes:

Total Records Reported by this PSAP: 4693
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4693

Fractile 911 Call Response Time Distribution

West Haven ERS

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	576	98.0%	98.0%	0	0.0%	0.0%	110	18.7%	18.7%	100	100.0%	100.0
<= 0m 19s	12	2.0%	100.0	11	20.4%	20.4%	96	16.3%	35.0%	0	0.0%	100.0
<= 0m 29s	0	0.0%	100.0	18	33.3%	53.7%	106	18.0%	53.1%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	9	16.7%	70.4%	72	12.2%	65.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	4	7.4%	77.8%	55	9.4%	74.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	7.4%	85.2%	42	7.1%	81.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	6	11.1%	96.3%	54	9.2%	91.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	1.9%	98.1%	19	3.2%	94.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.1%	8	1.4%	95.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.1%	9	1.5%	97.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.1%	5	0.9%	98.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	1.9%	100.0	4	0.7%	98.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	588			54			588			100		

Notes:

Total Records Reported by this PSAP: 688
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 688

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1706	97.0%	97.0%	0	0.0%	0.0%	204	11.6%	11.6%	338	98.8%	98.8%
<= 0m 19s	46	2.6%	99.7%	51	20.2%	20.2%	266	15.1%	26.7%	1	0.3%	99.1%
<= 0m 29s	6	0.3%	100.0	135	53.6%	73.8%	306	17.4%	44.1%	3	0.9%	100.0
<= 0m 39s	0	0.0%	100.0	30	11.9%	85.7%	272	15.5%	59.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	17	6.7%	92.5%	205	11.7%	71.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	9	3.6%	96.0%	138	7.8%	79.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	3.2%	99.2%	207	11.8%	90.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.4%	99.6%	72	4.1%	95.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.6%	27	1.5%	96.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.4%	100.0	23	1.3%	97.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,758			252			1,758			342		

Notes:

Total Records Reported by this PSAP: 2100
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2100

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1974	97.8%	97.8%	0	0.0%	0.0%	163	8.1%	8.1%	285	97.6%	97.6%
<= 0m 19s	41	2.0%	99.8%	61	10.3%	10.3%	248	12.3%	20.4%	3	1.0%	98.6%
<= 0m 29s	4	0.2%	100.0	143	24.0%	34.3%	278	13.8%	34.1%	3	1.0%	99.7%
<= 0m 39s	0	0.0%	100.0	95	16.0%	50.3%	273	13.5%	47.6%	0	0.0%	99.7%
<= 0m 49s	0	0.0%	100.0	68	11.4%	61.7%	201	10.0%	57.6%	0	0.0%	99.7%
<= 0m 59s	0	0.0%	100.0	80	13.4%	75.1%	180	8.9%	66.5%	0	0.0%	99.7%
<= 1m 29s	0	0.0%	100.0	118	19.8%	95.0%	390	19.3%	85.8%	0	0.0%	99.7%
<= 1m 59s	0	0.0%	100.0	22	3.7%	98.7%	152	7.5%	93.4%	0	0.0%	99.7%
<= 2m 29s	0	0.0%	100.0	6	1.0%	99.7%	42	2.1%	95.4%	0	0.0%	99.7%
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.7%	38	1.9%	97.3%	0	0.0%	99.7%
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	13	0.6%	98.0%	0	0.0%	99.7%
<= 3m 59s	0	0.0%	100.0	1	0.2%	99.8%	7	0.3%	98.3%	0	0.0%	99.7%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	6	0.3%	98.6%	0	0.0%	99.7%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	10	0.5%	99.1%	0	0.0%	99.7%
<= 5m 59s	0	0.0%	100.0	1	0.2%	100.0	3	0.1%	99.3%	0	0.0%	99.7%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	99.7%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	99.7%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	99.7%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	99.7%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.7%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	1	0.3%	100.0
Tot. Counts:	2,019			595			2,019			292		

Notes:

Total Records Reported by this PSAP: 2311
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2311

Fractile 911 Call Response Time Distribution

Willimantic Emergency Communications Center

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1035	97.2%	97.2%	0	0.0%	0.0%	92	8.6%	8.6%	218	89.7%	89.7%
<= 0m 19s	29	2.7%	99.9%	5	5.5%	5.5%	134	12.6%	21.2%	0	0.0%	89.7%
<= 0m 29s	1	0.1%	100.0	35	38.5%	44.0%	122	11.5%	32.7%	2	0.8%	90.5%
<= 0m 39s	0	0.0%	100.0	24	26.4%	70.3%	151	14.2%	46.9%	0	0.0%	90.5%
<= 0m 49s	0	0.0%	100.0	10	11.0%	81.3%	116	10.9%	57.7%	0	0.0%	90.5%
<= 0m 59s	0	0.0%	100.0	3	3.3%	84.6%	100	9.4%	67.1%	0	0.0%	90.5%
<= 1m 29s	0	0.0%	100.0	9	9.9%	94.5%	144	13.5%	80.7%	0	0.0%	90.5%
<= 1m 59s	0	0.0%	100.0	3	3.3%	97.8%	68	6.4%	87.0%	0	0.0%	90.5%
<= 2m 29s	0	0.0%	100.0	1	1.1%	98.9%	32	3.0%	90.0%	0	0.0%	90.5%
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.9%	25	2.3%	92.4%	0	0.0%	90.5%
<= 3m 29s	0	0.0%	100.0	1	1.1%	100.0	16	1.5%	93.9%	0	0.0%	90.5%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	18	1.7%	95.6%	0	0.0%	90.5%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	1.1%	96.7%	0	0.0%	90.5%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	97.4%	0	0.0%	90.5%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.0%	0	0.0%	90.5%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.7%	0	0.0%	90.5%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.2%	0	0.0%	90.5%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.6%	0	0.0%	90.5%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	90.5%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	90.5%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	90.5%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	90.5%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.5%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.5%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.5%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.5%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	17	7.0%	97.5%
Tot. Counts:	1,065			91			1,065			237		

Notes:

Total Records Reported by this PSAP: 1308
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1308

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 1/1/2007 To 3/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	849	98.2%	98.2%	0	0.0%	0.0%	105	12.1%	12.1%	166	99.4%	99.4%
<= 0m 19s	16	1.8%	100.0	25	12.9%	12.9%	106	12.3%	24.4%	0	0.0%	99.4%
<= 0m 29s	0	0.0%	100.0	56	28.9%	41.8%	136	15.7%	40.1%	1	0.6%	100.0
<= 0m 39s	0	0.0%	100.0	47	24.2%	66.0%	111	12.8%	52.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	33	17.0%	83.0%	82	9.5%	62.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	16	8.2%	91.2%	86	9.9%	72.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	12	6.2%	97.4%	118	13.6%	86.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.5%	99.0%	60	6.9%	92.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.0%	100.0	18	2.1%	95.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	16	1.8%	96.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	97.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	97.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	865			194			865			167		

Notes:

Total Records Reported by this PSAP: 1032
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1032

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 1/1/2007 To 3/31/2007

NO REPORT SUBMITTED

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Total Records Reported by this PSAP: 0
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 0