



Connecticut WIC Program Retailer Bulletin

February 2016

Formula sales

- If your store has a pharmacy, for special formula orders, when informing a WIC customer of the expected date of delivery, please allow for the time that it takes to build or code the item into your computer system. As a reminder, any WIC Formula item printed on a WIC check, must be made available to any WIC Customer upon request within 48 hours of the request.
- All infant formula and WIC nutritionals (formerly called medical foods) must now be purchased through a WIC authorized vendor with a pharmacy. If your store does not stock the requested item, you must order it through your pharmaceutical distributor.

eWIC

- All WIC redemptions are required to be reported to the IRS, therefore, all contracts and W-9 forms must be returned to AustinEBT@xerox.com in order to obtain stand-beside equipment. Please complete all paperwork necessary to remain a CT WIC authorized vendor.
- The WIC Program is no longer collecting banking information on WIC vendors. Please provide this information to Xerox.

CT eWIC Schedule

- The eWIC pilot has been delayed and the first eWIC card issuance is expected to be on February 22, 2016. Below is the revised timeline that is subject to change due to the results of the pilots in the first 3 areas.

Area	eWIC pilot and rollout
East Hartford	February 2016
Hartford	March 2016
Meriden and Middletown	March 2016
Norwich, New London, Putnam, & Willimantic	April 2016
Danbury, Waterbury and Seymour	April 2016
New Haven	May 2016
Bridgeport	May 2016
Stamford, Norwalk	May 2016
Bristol, New Britain & Torrington	June 2016

Price Changes

Email all price changes to ctwic@ct.gov. Vendor prices make up the maximum amounts, so it's important to submit price changes.

Staff update

WIC Staff may be reached at the following telephone numbers for the following reasons:

Pricing and Rejected checks-Barbara Quiros*-860-509-7413

Pricing and Rejected checks, eWIC readiness-Carol Castro 860-509-7187

WIC Approved Foods/APL/Product Availability, eWIC training-Kevin Krusz-860-509-8090

Vendor Monitoring, eWIC training-Mariano Ortiz*-860-509-8096

Vendor Authorizations-Maria Reyes -860-509-8084

Supervisor-Kim Boulette-860-509-7845

(*Indicates that staff speak Spanish)

Misc.

All Retailer Bulletin's will be available on our website www.ct.gov/dph/wic under the Retailers tab.

When you have questions or concerns, please contact the State WIC Office via email at ctwic@ct.gov, 1-800-741-2142, 860-509-8084, www.ct.gov/dph/wic.