

KEEPING CT KIDS HEALTHY

News from the Connecticut Vaccine Program



Department of Public Health Immunization Program

Spring 2014

CHILDHOOD VACCINATION PROGRAM UPDATES

Vaccine Supply Update

As of May 1, 2014 the CDC has lifted all allocations of Sanofi Pasteur's Pentacel and Daptacel vaccines. Providers can once again order these two vaccines without restriction. The CVP reminds all providers to be sure to use up or transfer out any other vaccines that were being utilized in lieu of Pentacel and Daptacel to avoid vaccine wastage. For help with transferring vaccines, please contact the CVP at (860) 509-7929.

New Meningococcal Requirement for College

On October 27, 2010, the Advisory Committee on Immunization Practices (ACIP) approved updated recommendations for the use of quadrivalent (serogroups A, C, Y, and W-135) meningococcal conjugate vaccine in adolescents due to concerns that a primary dose of vaccine would only offer protection for 3-5 years. The Meningococcal requirement for college entry has been revised. The change **only** applies to students first enrolling in the 2014-15 school year (not students who are already enrolled) and each new enrollee thereafter. Students enrolling in the 2014-15 school year and living in on-campus housing will be required to show proof of having received a dose of meningococcal conjugate vaccine within the past 5 years or submit a medical or religious exemption against such vaccination (see below).



Sec. 39. Subsection (a) of section 10a-155b of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2015*):

(a) For students who first enroll in the 2014-2015 school year, and first enroll in each school year thereafter, each public or private college or university in this state shall require that each student who resides in on-campus housing be vaccinated against meningitis and submit evidence of having received a meningococcal conjugate vaccine not more than five years before enrollment as a condition of such residence. The provisions of this subsection shall not apply to any such student who (1) presents a certificate from a physician, an advanced practice registered nurse or a physician assistant stating that, in the opinion of such physician, advanced practice registered nurse or physician assistant, such vaccination is medically contraindicated because of the physical condition of such student, or (2) presents a statement that such vaccination would be contrary to the religious beliefs of such student

The Connecticut Vaccine Program ensures all children in the state receive the vaccinations they need to stay healthy. For more information, visit us at, visit us at www.ct.gov/dph/cvp.
Or contact us at (860) 509-7929 or dph.immunizations@ct.gov

CVP Provider Satisfaction Survey

The Connecticut Vaccine Program (CVP) was established to provide vaccines to children under the age of 19 years at no cost. The program, implemented in 2013, was developed in response to the enactment of Public Act 12-1 and requires healthcare providers to obtain vaccine administered to pediatric patients through the Department of Public Health. The 2014 CVP Customer Satisfaction Survey measured the satisfaction of enrolled Connecticut providers with the ordering process, customer service, and communication of the CVP after its first year.

On March 10, 2014, the 717 providers enrolled in the CVP were sent both an email and fax inviting participation in the survey. Enrollees were able to complete the survey online or could complete and return a paper survey via fax. The online survey could be accessed via a link in the emailed invitation letter or on the CVP website. The letter of invitation requested that office staff most familiar with the program complete the survey and encouraged individuals to gather feedback from other staff members if multiple persons in the office were responsible for handling, ordering, inventorying, unpacking, and reporting of vaccines doses administered.

Sixty-three emailed invitations were returned as undeliverable; these enrollees were also sent a faxed letter of invitation and survey. A total of 428 surveys were completed for a response rate of 60%.

Principal findings from the 428 completed surveys included:

- Ninety-six percent of respondents indicated they were very satisfied or satisfied with the overall vaccine ordering process
- Ninety-four percent of respondents indicated they were satisfied or very satisfied with the timeliness of deliveries.
- The availability of vaccines was rated as satisfactory or very satisfactory by 98% of respondents.
- Ninety-six percent of respondents indicated they were satisfied or very satisfied with the overall customer service provided by CVP staff.
- Respondents indicated they were most satisfied with fax communications from the CVP, with 92% of respondents being satisfied or very satisfied.
- The majority, or 78%, of respondents indicated they were in favor of expansion of the vaccines offered by the CVP. Reasons provided included the ability to vaccinate more children and not having to maintain separate vaccine inventories.

Potential areas of improvement include:

Use of email, website and newsletter as communication. These items were indicated as satisfactory or very satisfactory by 87%, 86% and 80%, respectively. Several respondents indicated not receiving emails or not being aware of the newsletter, which is called “Keeping CT Kids Healthy: News from the Connecticut Vaccine Program.”

Although satisfaction with the ordering process was high, comments from enrollees indicated an online ordering process would be preferred. A copy of the survey results is available on the CVP provider webpage:

<http://www.ct.gov/dph/cwp/view.asp?a=3136&q=511138>