

From: Cappiello, Christine

Sent: Tuesday, February 05, 2013 04:43 PM Eastern Standard Time

Subject: CTAHP: Vaccine Penny Issue

Anthem can accept the zero when billed by the providers. We are set up to pay the penny because some provider's billing/claims submissions systems are not allowed to put through a claim with a zero amount so they bill us the penny so that the claim goes through.

Thank you for your work on this and please let me know if you need further information.
Christine

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