State of Connecticut
JOB POSTING

DEPARTMENT OF PUBLIC HEALTH
POSTING OF VACANCY
"DPH Employees are strongly encouraged to apply"

Information Technology Analyst 2
ADMINISTRATION- Information Technology Section

POSTING DATE: July 8, 2016 **CLOSING DATE:** July 15, 2016*

PLEASE FOLLOW THE SPECIFIC APPLICATION INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!

OPEN TO: Candidates who are on a current certification list

POSITION CONTROL NUMBER: 114321EH **NOTE: THIS NUMBER MUST BE INCLUDED ON YOUR APPLICATION**

LOCATION: 410 Capitol Avenue, Hartford, CT

SHIFT/HOURS: 1st Shift / 35 hours per week

SALARY GROUP/RANGE: EU 28/$74,945* - $94,975 (*NEW State Employees)

NOTE: CANDIDATES MUST HAVE APPLIED FOR AND PASSED THE **INFORMATION TECHNOLOGY ANALYST 2** EXAM AND BE ON THE CURRENT CERTIFICATION LIST PROMULGATED BY THE DEPARTMENT OF ADMINISTRATIVE SERVICES. STATE EMPLOYEES CURRENTLY HOLDING THE ABOVE TITLE OR THOSE WHO HAVE PREVIOUSLY ATTAINED STATUS IN THE CLASS MAY APPLY FOR LATERAL TRANSFER. Applicants will not have the opportunity to take the exam prior to the above closing date to qualify for this particular vacancy.

Preferred Skills:
- Experience as a System Administrator for Windows server based Applications deployed in a 3 Tier environment supporting Browser based applications using web services. (Experience as an ABCMS Administrator would demonstrate this skill requirement).
- Experience evaluating and troubleshooting Windows Server hardware in a Wide Area Networked environment and providing support for standard office products including Microsoft Office Suite, Internet Explorer and FTP software.
- Experience working with MS-SQL database queries, common database administration tasks, using SQL Server Management studio (including MS-SSRS, and MS-SSIS) and dealing with encrypted data fields.
- Training or experience working with secure communications that meet HIPAA and PCI security requirements.
- Training or experience working with mobile computing devices and remote connectivity protocols, WIFI, VPN, Cellular Hotspots and Safeboot, Ghost imaging procedures.

MINIMUM QUALIFICATIONS REQUIRED
Knowledge, Skill and Ability:
Considerable knowledge of IT equipment and diagnostic tools; considerable knowledge of principles and techniques of systems analysis, design, development and programming; considerable knowledge of principles of information systems; considerable knowledge of principles and theories of business and planning functions; considerable knowledge of programming languages; considerable knowledge of capabilities of computer technology; knowledge of methods and procedures used to conduct detailed analysis and design of computer systems; knowledge of principles and techniques of software generation and programming; knowledge of practices and issues of systems' security and disaster recovery; knowledge of computer operating systems; knowledge of project management principles and techniques; knowledge of principles and techniques of business information systems re-engineering; considerable technical problem solving skills; considerable logic and analytical skills; considerable oral and written communication skills; considerable problem solving skills; interpersonal skills; project coordination skills; considerable ability to analyze, troubleshoot and resolve data communications problems; considerable ability to write, test and debug computer programs; considerable ability to use programming development tools; considerable ability to prepare manuals, reports, documentation and other written materials; considerable ability to identify, analyze and resolve complex business and technical problems; ability to analyze and debug complex software programs.

EXPERIENCE AND TRAINING
General Experience: Six (6) years of experience in information technology (IT) operations, programming, systems/software development or another IT related support area.
Special Experience: One (1) year of the General Experience must have been performing professional information technology work in one of the following areas:
1.) Installation and support of microcomputer hardware, software and operating systems. 2.) Analysis, design and development of information systems. 3.) Network hardware and software installation and support. 4.) Network hardware and/or software problem diagnosis and resolution.
NOTE: For state employees this is interpreted at the level of Information Technology Analyst 1.
Substitutions Allowed: 1.) College training in management information systems, computer science or information technology related area may be substituted for the General Experience on the basis of fifteen (15) semester hours equaling six (6) months of experience to a maximum of four (4) years for a Bachelor's degree. 2.) A Master's degree in management information systems, computer science or electrical engineering may be substituted for one (1) additional year of the General Experience.

PLEASE NOTE: This position will be filled in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules.

Application Instructions: ANYONE WISHING TO APPLY FOR THIS POSITION MUST SUBMIT A COMPLETE State of Connecticut Application Form for Examination and Employment (Form CT-HR-12), INCLUSION OF A RESUME IS OPTIONAL. THE ENTIRE APPLICATION PACKAGE MUST BE RECEIVED NO LATER THAN THE CLOSING DATE AT THE TOP OF THIS FORM AT:

FAX: 860-730-8386
EMAIL:dph.recruitment@ct.gov
If mail is necessary, please send to:
Department of Public Health
410 Capitol Avenue, MS #13PER
PO Box 340308
Hartford, CT 06134-0308

*** The closing date is for this posting. This may differ from the examination closing date for a competitive examination. Questions regarding this process should be directed to the Human Resources Office (Recruitment Hotline, 860-509-7223).**

THE DEPARTMENT OF PUBLIC HEALTH AIMS TO PROVIDE EQUAL OPPORTUNITY IN ALL ASPECTS OF EMPLOYMENT AND ADVANCEMENT, FOSTERING AN ENVIRONMENT COMMITTED TO SUPPORTING INDIVIDUALS IN ALL PROTECTED CLASSES. IF YOU REQUIRE AID/ACCOMMODATION TO PARTICIPATE FULLY AND FAIRLY, PLEASE CONTACT THE HUMAN RESOURCES OFFICE AT 860-509-7177.