QUALIFIED FOOD OPERATOR

Connecticut Public Health Code Sections 19-13B-42(S)(4), B48(j)(3), B49(t)(3)
Each person owning, operating or managing any food service establishment, itinerant food vending establishment, or food catering establishment designated either as a class III or class IV shall be a qualified food operator or shall employ on-site at least one (1) qualified food operator who is in a supervisory position at said establishment. Qualified Food Operator is a food operator employed in a full-time position who has demonstrated knowledge of safe food handling techniques. [Full-time position means 30 hours per week or the number of hours per week the food establishment is open for business, whichever is less.] Supervisory position means that position of a person who directs and inspects the performance of food service workers.

The following offerings are intended for food workers seeking to fulfill the Qualified Food Operator requirement for Class III & IV food service establishments. Currently there are only three exams that have been approved by the Department of Public Health to meet the QFO requirement, but these exams are offered by a number of consultants/ organizations. The schedule of exam offerings is not intended to be all-inclusive, as there may be other exam schedules that we have not received. Individuals interested in a QFO exam should inquire as to which exam is used to ensure it is one of the 3 approved exams. It may be helpful to call your local health department as many offer the approved exams and training themselves. If you would like to have information about your exam offering posted, contact the Food Protection Program at 860-509-7297.

CONNECTICUT APPROVED EXAMS

- **Prometric exam** (formerly Thomson Prometric, Experior, National Assessment Institute, Chauncey, & Educational Testing Service) exam is available as bilingual in English, Spanish, Korean, Chinese (Traditional), Vietnamese. http://www.prometric.com/foodsafety/default.htm Approved exam is "Certified Professional Food Manager"
- **National Registry of Food Safety Professionals/Environmental Health Testing** (exams are bilingual English, Spanish, modern Chinese, traditional Chinese, Vietnamese, Korean, Arabic, Japanese) (textbook: English, Spanish) 1-800-446-0257 www.nrfsp.com
- **ServSafe exam** (Educational Foundation of National Restaurant Association) 800-765-2122, ext. 6703 http://www.servsafe.com On-line training is available. Exam is available as bilingual in English, Spanish, Chinese, Korean, French Canadian, Japanese, and Large Print.

Sponsored Classes and Exams 2016

Sponsor	Phone	Location	Dates	Exam Information
American Food Safety Institute www.americanfoodsafety.com	800-723-3873	Waterbury- Hampton Inn	8/30/16 10/25/16 11/15/16	National Registry of Food Safety Professionals 9:00am - 5:00pm (ServSafe available)
American Food Safety Institute	800-723-3873	West Haven- Best Western	7/25/16 8/25/16 9/21/16 10/24/16 12/12/16 12/13/16 (Spanish)	
American Food Safety Institute	800-723-3873	East Hartford- Comfort Inn	8/29/16 9/26/16 11/7/16 12/20/16	
American Food Safety Institute	800-723-3873	Stamford- Sheraton	7/26/16 8/24/16 (Spanish) 9/22/16 10/19/16 (Spanish) 11/14/16 12/19/16	
American Food Safety Institute	800-723-3873	Stratford- Quality Suites	9/27/16 10/20/16 11/8/16	
CT Restaurant Association www.ctrestaurant.org	860-278-8008	Hamden- Eli's on Whitney	8/15/16 11/21/16	ServSafe Exam (Tests may be taken in English, Spanish, Chinese or Korean upon request.) 8:00 am – 5:00 pm
CT Restaurant Association	860-278-8008	Rocky Hill- Sysco Center	8/1/16 9/12/16 10/3/16 11/7/16 12/5/16	
CT Restaurant Association	860-278-8008	Norwalk- Norwalk CC	7/25/16 8/22/16 10/24/16 12/19/16	
CT Restaurant Association	860-278-8008	Vernon- Wood n' Tap	8/29/16 11/14/16	

Sponsored Classes and Exams 2016

Sponsor	Phone	Location	Dates	Exam Information
CT Restaurant Association	860-278-8008	Groton- Ella T Grasso Tech	9/26/16	
QFO Consulting Center QFOconsultingcenter@outlook.com	203-592-9263	Southington, Plainville, Bristol, Newington, Meriden, Middletown. Will also travel to client location to provide personal classes between the scheduled dates.	7/24/16 9/5/16 10/10/16 11/11/16 12/11/16	National Registry of Food Safety Professionals. Exams can be taken in English, Spanish, Chinese or Korean upon request. 8:00am - 2:00pm.
Integrated Food Service Consulting Corp. www.fnasafety.com Instructor: Michael Pozit	888-510-0404	Danbury, CT		ServSafe Exam Pre-registration suggested 8:00 a.m-6:00 pm
Integrated Food Service Consulting Corp.	888-510-0404	Norwalk, CT		ServSafe Exam Pre-registration suggested 8:00 a.m-6:00 pm
Integrated Food Service Consulting Corp.	888-510-0404	Shelton, CT		ServSafe Exam Pre-registration suggested 8:00 a.m-6:00 pm
HRFoodSafe **www.HRFoodSafe.com** **email: info@HRFoodSafe.com**	855-478-7246	Hampton Inn & Suites 351 Pitkin Street East Hartford, CT 06108	8/2/16 8/17/16 9/6/16 9/22/16 10/5/16 10/17/16 11/2/16 11/17/16 12/6/16 12/22/16	ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge.
HRFoodSafe **www.HRFoodSafe.com** **email: info@HRFoodSafe.com**	855-478-7246	Courtyard by Marriott 63 Grand Street Waterbury, CT 06702	7/26/16 8/24/16 9/20/16 10/19/16 11/21/16 12/20/16	ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge.
HRFoodSafe **www.HRFoodSafe.com** **email: info@HRFoodSafe.com**	855-478-7246	Courtyard by Marriott 474 Main Avenue Norwalk, CT 06851	8/18/16 9/29/16 10/27/16 11/29/16 12/27/16	ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge.
HRFoodSafe **www.HRFoodSafe.com** **email: info@HRFoodSafe.com**	855-478-7246	Courtyard by Marriott 30 Whalley Avenue New Haven, CT 06511	8/10/16 9/13/16 10/13/16 11/14/16 12/12/16	ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge.
HRFoodSafe **www.HRFoodSafe.com** **email: info@HRFoodSafe.com**	855-478-7246	Courtyard by Marriott 3 Eagle Road Danbury, CT 06810 203-730-2228	8/15/16 9/14/16 10/6/16 11/10/16 12/8/16	ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge.
HRFoodSafe **www.HRFoodSafe.com** **email: info@HRFoodSafe.com**	855-478-7246	Courtyard by Marriott 181 W. Town Street Norwich, CT 06360 860-886-2600	8/29/16 9/27/16 10/24/16 11/23/16 12/19/16	ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge.
KLR Environmental Consultants, LLC klrenvironmental@gmail.com	203-823-8861	American Legion Post 76, North Haven		National Registry of Food Safety Professionals 8am-4pm
Ledge Light Health District	860-448-8442	Ledge Light Health District 216 Broad Street New London, CT	9/12/16 11/7/16	Pre-registration is required. All classes are 9 a.m. to 5 p.m.

Sponsored Classes and Exams 2016

Sponsor	Phone	Location	Dates	Exam Information
City of Hartford Department of Health and Human Services	860-757-4760	Parker Memorial Community Center 2621 Main Street Hartford, CT	9/26/16 11/21/16	Pre-registration is highly recommended. All classes begin at 8:15 a.m.
The Petersen Group LLC Instructor: Rick Petersen	203-595-6590 203-570-3735	Will travel to client's location – teach class/administer exam		ServSafe
FRESH Training Instructor: Judy Wrenn	203-881-9304	Will teach throughout CT		ServSafe, Prometric, National Registry of Food Safety Professionals
Health Education & Consulting Instructor: Ed Briggs	203-775-2924 203-858-7847			National Registry of Food Safety Professionals
StateFoodSafety.com **www.statefoodsafety.com**	801-494-1416	Online prep course (ANSI accredited)		Exam at local testing facility- National Registry of Food Safety Professionals or Prometric

Bridgeport Innovation Center Instructor: Cedric Grech http://www.hcc.commnet.edu/ce/pro/certs/certProgram.asp?cert_id=HOS_qfo&cat_ID=CertHOS	800-723-3873	(includes audio tapes & language interpreter as necessary)	National Registry of Food Safety Professionals, ServSafe
Certificate Plus LLC Instructor: Thomas DeLeo certificatesplus@gmail.com	860-209-7454	Will travel to client's location: Individual classes or group classes- teaches class/administers exam	ServSafe
Housatonic Community College, Bridgeport CT Instructor: Cedric Grech http://www.hcc.commnet.edu/ce/pro/certs/certProgram.asp?cert_id=HOS_qfo&cat_ID=CertHOS	203-332-5057	Continuing Education Course, offered periodically Registration form on HCC website (pdf)	"ServSafe Food Safety Training Course" Non-credit Continuing Education.
Catherine A. Lewis catherin-lewis@sbcglobal.net	860-647-7933	CT/MA/RI	ServSafe
William A. Tribelli www.tribelliconsulting.com	401-275-5004	Will travel to client's location – teach class/administer exam	ServSafe

Testing Centers, if course is not taken in person

Prometric Testing Center www.prometric.com	There are Prometric Test Centers in Glastonbury, Hamden, Norwalk, East Longmeadow MA, and Warwick RI		Exam type: Prometric Environmental Health & Safety Testing. Exam is Certified Professional Food Manager. Exam date must be scheduled in advance.
Professional Server Certification Corporation www.onlinefoodsafetyclass.com	866-378-0203 605-427-2911	Online training	Food safety training for food managers is on line. Student may take exam at any Prometric center www.prometric.com
TAP Series Food Safety Mgr. Cert. Training www.tapseries.com	888-826-5222	Online Training	Exams are scheduled with the provider by appointment.
National Environmental Health Assoc. (NEHA) www.nehatraining.org www.learn2serve.com	800-442-1149	Online self-study course	Preparation for approved exams Take exam at Prometric Testing Center

RESPONSIBILITIES OF QUALIFIED FOOD OPERATORS

Connecticut Public Health Code Sections 19-13B-42(S)(4), B48(j)(3), B49(t)(3)

The qualified food operator is responsible for operating the food service establishment, itinerant food vending establishment, and catering establishment in compliance with all the provisions of section 19-13-B42, B48, and B49 of the Regulations of Connecticut State Agencies. The qualified food operator of each foodservice establishment, itinerant food vending establishment, and catering establishment is responsible for ensuring training of food

preparation personnel. All such personnel shall receive training that shall include but not necessarily be limited to: instruction in proper food temperature control; food protection; personal health and cleanliness; and sanitation of the facility, equipment, supplies and utensils. The qualified food operator shall maintain written documentation of a training program and training records of individual employees, and shall make these records available to the local health department upon request.

QUALIFIED FOOD OPERATOR NOT PRESENT

Connecticut Public Health Code Sections 19-13B-42(S)(8)(B), B48(j)(7)(B), AND B49(t)(7)(B)

The owner/operator of the food service establishment, itinerant food vending establishment, and catering establishment shall designate an alternate person who has complied with Section 19-13-B42(s)(6) to be in charge at all times when the qualified food operator cannot be present. This alternate person in charge shall be responsible for: ensuring that all employees comply with the requirements of this section, and that foods are safely prepared; handling emergencies; admitting the inspector; and receiving and signing their inspection report.

REPLACEMENT OF QUALIFIED FOOD OPERATOR

Connecticut Public Health Code Sections 19-13B-42(s)(7), B48(j)(6), B49(t)(6)

Whenever the qualified food operator terminates employment, is terminated or is transferred, the person owning, operating or managing the food service establishment, itinerant food vending establishment, and catering establishment shall notify the local health department in writing. A replacement qualified food operator shall be employed within sixty (60) days from the date of termination or transfer of the qualified food operator.