

**QUALIFIED FOOD OPERATOR**

**Connecticut Public Health Code Sections 19-13B-42(S)(4), B48(j)(3), B49(t)(3)**

Each person owning, operating or managing any food service establishment, itinerant food vending establishment, or food catering establishment designated either as a class III or class IV shall be a qualified food operator or shall employ on-site at least one (1) qualified food operator who is in a supervisory position at said establishment. Qualified Food Operator is a food operator employed in a full-time position who has demonstrated knowledge of safe food handling techniques. [Full-time position means 30 hours per week or the number of hours per week the food establishment is open for business, whichever is less.] Supervisory position means that position of a person who directs and inspects the performance of food service workers.

The following offerings are intended for food workers seeking to fulfill the Qualified Food Operator requirement for Class III & IV food service establishments. Currently there are only three exams that have been approved by the Department of Public Health to meet the QFO requirement, but these exams are offered by a number of consultants/ organizations. The schedule of exam offerings is not intended to be all-inclusive, as there may be other exam schedules that we have not received. Individuals interested in a QFO exam should inquire as to which exam is used to ensure it is one of the 3 approved exams. It may be helpful to call your local health department as many offer the approved exams and training themselves. If you would like to have information about your exam offering posted, contact the Food Protection Program at 860-509-7297.

**CONNECTICUT APPROVED EXAMS**

- **Prometric exam** (formerly Thomson Prometric, Experior, National Assessment Institute, Chauncey, & Educational Testing Service) exam is available as bilingual in English, Spanish, Korean, Chinese (Traditional), Vietnamese. <http://www.prometric.com/foodsafety/default.htm> Approved exam is “Certified Professional Food Manager”
- **National Registry of Food Safety Professionals/Environmental Health Testing** (exams are bilingual English, Spanish, modern Chinese, traditional Chinese, Vietnamese, Korean, Arabic, Japanese) (textbook: English, Spanish) 1-800-446-0257 [www.nrfsp.com](http://www.nrfsp.com)
- **ServSafe exam** (Educational Foundation of National Restaurant Association) 800-765-2122, ext. 6703 <http://www.servsafe.com> On-line training is available. Exam is available as bilingual in English, Spanish, Chinese, Korean, French Canadian, Japanese, and Large Print.

**Sponsored Classes and Exams 2016**

| Sponsor   | Phone        | Location                   | Dates   | Exam Information  |
|---|--------------|----------------------------|---|---|
| <b>American Food Safety Institute</b><br><a href="http://www.americanfoodsafety.com">www.americanfoodsafety.com</a>                   | 800-723-3873 | Waterbury- Hampton Inn     | 1/27/16 3/22/16 4/18/16<br>6/27/16  | National Registry of Food Safety Professionals 9:00am - 5:00pm (ServSafe available)                       |
| <b>American Food Safety Institute</b>   | 800-723-3873 | West Haven- Best Western   | 1/28/16 2/22/16 (Spanish)<br>2/23/16 4/19/16<br>5/24/16 (Spanish)                                 |   |
| <b>American Food Safety Institute</b>   | 800-723-3873 | East Hartford- Comfort Inn | 2/8/16 3/21/16 5/17/16  |   |
| <b>American Food Safety Institute</b>   | 800-723-3873 | Stamford- Sheraton         | 2/9/16 3/16/16 (Spanish)<br>4/20/16 6/28/16   |   |
| <b>American Food Safety Institute</b>   | 800-723-3873 | Stratford- Quality Suites  | 3/15/16 5/18/16   |   |
| <b>CT Restaurant Association</b><br><a href="http://www.ctrestaurant.org">www.ctrestaurant.org</a>                                    | 860-278-8008 | Hamden- Eli’s on Whitney   | 1/25/16 4/18/16 6/20/16<br>8/15/16 11/21/16   | ServSafe Exam (Tests may be taken in English, Spanish, Chinese or Korean upon request.) 8:00 am – 5:00 pm |
| <b>CT Restaurant Association</b>  | 860-278-8008 | Rocky Hill- Sysco Center   | 1/4/16 2/1/16 3/7/16<br>4/4/16 5/2/16 6/6/16<br>7/11/16 8/1/16 9/12/16<br>10/3/16 11/7/16 12/5/16 |   |
| <b>CT Restaurant Association</b>  | 860-278-8008 | Norwalk- Norwalk CC        | 1/11/16 3/21/16 5/23/16<br>6/27/16 7/25/16 8/22/16<br>10/24/16 12/19/16                           |   |
| <b>CT Restaurant Association</b>  | 860-278-8008 | Vernon- Wood n’ Tap        | 2/22/16 5/16/16 8/29/16<br>11/14/16   |   |
| <b>CT Restaurant Association</b>  | 860-278-8008 | Groton- Ella T Grasso Tech | 3/14/16 6/13/16 9/26/16   |   |
| <b>Integrated Food Service Consulting Corp.</b><br><a href="http://www.fnasafety.com">www.fnasafety.com</a> Instructor: Michael Pozit | 888-510-0404 | Danbury, CT                | 1/26/16 3/29/16 6/1/16  | ServSafe Exam Pre-registration suggested 8:00 a.m-6:00 pm   |
| <b>Integrated Food Service Consulting Corp.</b>   | 888-510-0404 | Norwalk, CT                | 2/17/16 4/19/16 6/20/16   | ServSafe Exam Pre-registration suggested 8:00 a.m-6:00 pm   |
| <b>Integrated Food Service Consulting Corp.</b>   | 888-510-0404 | Shelton, CT                | 1/6/16 3/8/16 5/9/16  | ServSafe Exam Pre-registration suggested 8:00 a.m-6:00 pm   |

## Sponsored Classes and Exams 2016

| Sponsor  | Phone                        | Location   | Dates  | Exam Information  |
|--|------------------------------|--|--|---|
| <b>QFO Consulting Center</b><br><a href="mailto:QFOconsultingcenter@outlook.com">QFOconsultingcenter@outlook.com</a> | 203-592-9263                 | Southington, Plainville, Bristol, Newington, Meriden, Middletown. Will also travel to client location to provide personal classes between the scheduled dates. | 2/15/16 3/20/16 4/23/16<br>5/21/16 6/26/16 7/27/16<br>9/7/16 10/10/16 11/11/16<br>12/11/16 | National Registry of Food Safety Professionals. Exams can be taken in English, Spanish, Chinese or Korean upon request. 8:00am - 2:00pm.  |
| <b>HRFoodSafe</b><br><a href="http://www.HRFoodSafe.com">www.HRFoodSafe.com</a><br>email: info@HRFoodSafe.com        | 855-478-7246                 | East Hartford- Hampton Inn   | 1/6/16 2/3/16 3/1/16<br>4/6/16   | ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge. |
| <b>HRFoodSafe</b><br><a href="http://www.HRFoodSafe.com">www.HRFoodSafe.com</a><br>email: info@HRFoodSafe.com        | 855-478-7246                 | Waterbury- Courtyard   | 1/21/16 2/18/16 3/21/16<br>4/20/16   | ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge. |
| <b>HRFoodSafe</b><br><a href="http://www.HRFoodSafe.com">www.HRFoodSafe.com</a><br>email: info@HRFoodSafe.com        | 855-478-7246                 | Norwalk- Courtyard   | 1/13/16 2/10/16 3/10/16<br>4/14/16   | ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge. |
| <b>KLR Environmental Consultants, LLC</b><br>klrenvironmental@gmail.com  | 203-823-8861                 | American Legion Post 76, North Haven   |  | National Registry of Food Safety Professionals 8am-4pm  |
| <b>Ledge Light Health District</b>   | 860-448-8442                 | Ledge Light Health District<br>216 Broad Street<br>New London, CT  | 1/11/16 3/7/16 5/9/16<br>7/11/16 9/12/16 11/7/16   | Pre-registration is required. All classes are 9 a.m. to 5 p.m.  |
| <b>City of Hartford Department of Health and Human Services</b>  | 860-757-4760                 | Parker Memorial Community Center<br>2621 Main Street<br>Hartford, CT   | 1/25/16 3/21/16 5/23/16<br>9/26/16 11/21/16  | Pre-registration is highly recommended. All classes begin at 8:15 a.m.  |
| <b>The Petersen Group LLC</b> Instructor: Rick Petersen  | 203-595-6590<br>203-570-3735 | Will travel to client's location – teach class/administer exam   |  | ServSafe  |
| <b>FRESH Training</b> Instructor: Judy Wrenn   | 203-881-9304                 | Will teach throughout CT   |  | ServSafe, Prometric, National Registry of Food Safety Professionals   |
| <b>Health Education &amp; Consulting</b> Instructor: Ed Briggs   | 203-775-2924<br>203-858-7847 |  |  | National Registry of Food Safety Professionals  |
| <b>StateFoodSafety.com</b><br><a href="http://www.statefoodsafety.com">www.statefoodsafety.com</a>                   | 801-494-1416                 | Online prep course (ANSI accredited)   |  | Exam at local testing facility- National Registry of Food Safety Professionals or Prometric   |

## Additional Course Sponsors

|   |              |   |   |
|---|--------------|---|---|
| Bridgeport Innovation Center<br>Instructor: Cedric Grech<br><a href="http://www.hcc.commnet.edu/ce/pro/certs/certProgram.asp?cert_id=HOS_qfo&amp;cat_ID=CertHOS">http://www.hcc.commnet.edu/ce/pro/certs/certProgram.asp?cert_id=HOS_qfo&amp;cat_ID=CertHOS</a> | 800-723-3873 | (includes audio tapes & language interpreter as necessary)  | National Registry of Food Safety Professionals, ServSafe                |
| Certificate Plus LLC<br>Instructor: Thomas DeLeo<br><a href="mailto:certificatesplus@gmail.com">certificatesplus@gmail.com</a>  | 860-209-7454 | Will travel to client's location: Individual classes or group classes- teaches class/administers exam | ServSafe  |
| Housatonic Community College, Bridgeport CT<br>Instructor: Cedric Grech   | 203-332-5057 | Continuing Education Course, offered periodically   | "ServSafe Food Safety Training Course" Non-credit Continuing Education. |

|   |              |  |          |
|---|--------------|--|----------|
| <a href="http://www.hcc.commnet.edu/ce/pro/certs/certProgram.asp?cert_id=HOS_qfo&amp;cat_ID=CertHOS">http://www.hcc.commnet.edu/ce/pro/certs/certProgram.asp?cert_id=HOS_qfo&amp;cat_ID=CertHOS</a> |              | Registration form on HCC website (pdf)                         |          |
| Catherine A. Lewis<br><a href="mailto:catherin-lewis@sbcglobal.net">catherin-lewis@sbcglobal.net</a>  | 860-647-7933 | CT/MA/RI   | ServSafe |
| William A. Tribelli<br><a href="http://www.tribelliconsulting.com">www.tribelliconsulting.com</a>   | 401-275-5004 | Will travel to client's location – teach class/administer exam | ServSafe |

**Testing Centers, if course is not taken in person**

|  |  |                          |   |
|--|--|--------------------------|---|
| Prometric Testing Center<br><a href="http://www.prometric.com">www.prometric.com</a>   | There are Prometric Test Centers in Glastonbury, Hamden, Norwalk, East Longmeadow MA, and Warwick RI |                          | Exam type: Prometric Environmental Health & Safety Testing. Exam is Certified Professional Food Manager. Exam date must be scheduled in advance.          |
| Professional Server Certification Corporation<br><a href="http://www.onlinefoodsafetyclass.com">www.onlinefoodsafetyclass.com</a>  | 866-378-0203<br>605-427-2911   | Online training          | Food safety training for food managers is on line. Student may take exam at any Prometric center <a href="http://www.prometric.com">www.prometric.com</a> |
| TAP Series Food Safety Mgr. Cert. Training<br><a href="http://www.tapseries.com">www.tapseries.com</a>   | 888-826-5222   | Online Training          | Exams are scheduled with the provider by appointment.   |
| National Environmental Health Assoc. (NEHA)<br><a href="http://www.nehatraining.org">www.nehatraining.org</a> <a href="http://www.learn2serve.com">www.learn2serve.com</a> | 800-442-1149   | Online self-study course | Preparation for approved exams<br>Take exam at Prometric Testing Center   |

**RESPONSIBILITIES OF QUALIFIED FOOD OPERATORS**

**Connecticut Public Health Code Sections 19-13B-42(S)(4), B48(j)(3), B49(t)(3)**

The qualified food operator is responsible for operating the food service establishment, itinerant food vending establishment, and catering establishment in compliance with all the provisions of section 19-13-B42, B48, and B49 of the Regulations of Connecticut State Agencies. The qualified food operator of each foodservice establishment, itinerant food vending establishment, and catering establishment is responsible for ensuring training of food preparation personnel. All such personnel shall receive training that shall include but not necessarily be limited to: instruction in proper food temperature control; food protection; personal health and cleanliness; and sanitation of the facility, equipment, supplies and utensils. The qualified food operator shall maintain written documentation of a training program and training records of individual employees, and shall make these records available to the local health department upon request.

**QUALIFIED FOOD OPERATOR NOT PRESENT**

**Connecticut Public Health Code Sections 19-13B-42(S)(8)(B), B48(j)(7)(B), AND B49(t)(7)(B)**

The owner/operator of the food service establishment, itinerant food vending establishment, and catering establishment shall designate an alternate person who has complied with Section 19-13-B42(s)(6) to be in charge at all times when the qualified food operator cannot be present. This alternate person in charge shall be responsible for: ensuring that all employees comply with the requirements of this section, and that foods are safely prepared; handling emergencies; admitting the inspector; and receiving and signing their inspection report.

**REPLACEMENT OF QUALIFIED FOOD OPERATOR**

**Connecticut Public Health Code Sections 19-13B-42(s)(7), B48(j)(6), B49(t)(6)**

Whenever the qualified food operator terminates employment, is terminated or is transferred, the person owning, operating or managing the food service establishment, itinerant food vending establishment, and catering establishment shall notify the local health department in writing. A replacement qualified food operator shall be employed within sixty (60) days from the date of termination or transfer of the qualified food operator.