PRIVATE WELL WATER TREATMENT

If you tested your private well water quality and water test results indicate that you have a problem, you may need to consider installation of a water treatment system. (*Refer to Publication #24: Private Well Testing for information on what to test for.*)

When shopping for water treatment equipment, be a good consumer and do your research. The State of Connecticut does not license home water treatment devices and sometimes treatment installers may not have the appropriate license for the work they are performing. The Connecticut Department of Consumer Protection (CT DCP) licenses plumbers, the following CT DCP plumbing license types include work related to water conditioning (treatment):

- **P1** & **P2** – all plumbing and piping work
- **J1** & **J2** – limited to domestic water pumps and water conditioning

The Connecticut Department of Public Health (CT DPH), Private Well Program does not maintain a list of instate well water treatment contractors or products. You can search for a contractor by doing an internet search, by using the yellow pages or by word of mouth. It is recommended that you ensure that the treatment contractor you choose is knowledgeable and has the appropriate license(s) for the work that is being done. Ask for referrals and contact them to determine customer satisfaction. Talk with your local health department, neighbors, or others to see if they have had any experience, good or bad, with the company. Contact the Connecticut Department of Consumer Protection Occupational & Professional Licensing Division at (860) 713-6135 for more information on professional licenses.

Refer to Publication #19: Questions to Ask When Purchasing Water Treatment Equipment for Your Home for information regarding things to consider and questions to ask when you are making decisions related to purchasing water treatment equipment.

Some well water treatment systems are rated by a third party organization such as the National Sanitation Foundation International (NSF). NSF is a non-profit organization that evaluates water treatment equipment to determine the validity of its product claims. Products that are NSF tested and certified will display the NSF listing mark on the product or in its advertising literature and can also be found on their website.

If you'd like information regarding a specific treatment type, please refer to the publications listed under the "Publications and Fact Sheets" of the CT DPH, Private Well Program website.

Helpful Resources:

National Sanitation Foundation (NSF): Contaminant Reduction Claims Guide

National Sanitation Foundation: Search for NSF Certified Drinking Water Treatment Units, Water Filters

National Groundwater Association (NGWA), WellOwner.org: Contractor Lookup

Water Quality Association (WQA): Find Water Treatment Providers

Connecticut Water Well Association: http://www.ctwwa.org/

United States Environmental Protection Agency (US EPA): Drinking Water Treatability Database https://iaspub.epa.gov/tdb/pages/general/home.do#content

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For more information regarding private wells please contact:
CT Department of Public Health, Private Well Program, (860) 509-7296