

Consumer Confidence Reports - Mailing Waiver

To assist in lessening the burden on small systems in providing this information to their customers, the Connecticut Department of Public Health's (DPH), Drinking Water Section (DWS), has elected to obtain a Governor's mailing waiver. This waiver allows systems serving less than 10,000 persons to forgo the mailing or other direct delivery requirements of the reports.

If a system chooses to utilize this waiver, it must:

1. Inform customers it will not be providing copies of the CCR by mail or other direct delivery method;
2. Publish the report annually in one or more local newspapers serving areas in which the system's customers are located,
3. Make copies of the CCR available to the public upon request

Requirements 1 and 2 listed above may be waived by community water systems that serve fewer than 500 persons, if the system provides notice once a year that the CCR is available upon request, by mail, door-to-door delivery, or postings.

April 19, 2006