



CTDOT PERFORMANCE MEASURES 2011 SUMMARY

Listed below are the 2011 calendar year (CY) performance measure results for the Connecticut Department of Transportation (CTDOT). The results are organized by eight strategic objectives used by CTDOT's Performance Measures program. Since the type of data shared in this document are diverse and come from many sources, the performance measures must be tracked over various time intervals, and are updated on a regular basis to reflect the most recent data available. See also individual quarterly performance measures sheets for 2011.

Provide Safe and Secure Travel:

- Connecticut highway fatalities increased by 43 percent from 2009 to 2010. However, the total fatalities for 2009 were abnormally low in comparison to previous years.
- Seat belt usage remained the same (88%) in 2011 as in 2010. However, the target of 90 percent compliance was not reached.
- CHAMP (Connecticut Highway Motorist Assistance Program) surpassed the target of assisting at least 20,000 motorists in 2011. A total of 21,615 motorists were provided roadside assistance.

Reduce Congestion and Maximize Throughput:

- Traffic volumes greater than capacity has slightly decreased from 8.8 percent in 2009 to 8.7 percent in 2010.

Preserve and Maintain our Transportation Infrastructure:

- Connecticut's portion of the National Highway System (NHS) with good ride quality increased to 48.7 percent in 2010 from 46.9 percent in 2009. Connecticut's NHS roads with poor ride quality also increased to 10.1 percent in 2010 from 9.3 percent in 2009.
- Roads with good ride quality increased for Connecticut's entire roadway network to 19.9 percent in 2010 from 19.8 percent in 2009. Roads with poor ride quality also increased to 24.7 percent in 2010 from 22.4 percent in 2009.
- Roadway bridges in good condition decreased from 34 percent in 2009 to 32 percent in 2010. The number of bridges in poor condition increased slightly from 2009 to 2010; however the actual percentage remained the same at 8 percent.
- The number of bridge-maintenance work items completed in 2011 was 901 compared to 1,191 work items received. The number of work items received in 2011 was approximately 37% less than was received in 2010.
- Pavement conditions at Bradley International Airport remains at 100% good or excellent in 2011. Pavement conditions at other state owned general aviation airports are at 89% in good or excellent condition.

Provide Mobility Choice, Connectivity and Accessibility:

- Rail passenger trips increased on the New Haven and Shore Line East commuter rail lines by 2.4 percent and 4.7 percent respectively from 2010 to 2011.
- CTTransit passenger trips increased by 3.9 percent from 2010 to 2011, and surpassed the annual goal of 25 million trips.

Improve Efficiency and Reliability:

- Average on-time performance for the New Haven commuter rail service decreased from 96.8 percent in 2010 to 95.5 percent in 2011. On-time performance in 2011 fell short of the 97 percent target.
- Average age of the state-owned bus fleet decreased to 6.3 years in 2011 from 6.9 years in 2010. The decrease in average age moves the Department closer to the 6 year target.
- Bradley International Airport passengers (Enplanements + Deplanements) increased by almost 5 percent in 2011 from 2010. This increase marks the second annual increase in a row.

Preserve and Protect the Environment:

- CTDOT improved bicycle and pedestrian access from 2010 to 2011 by increasing both the total funding and percentage of dollars spent from construction and maintenance projects to bicycle and pedestrian access projects. Funding for bicycle and pedestrian access projects increased to \$18 Million in 2011 from \$8.3 Million in 2010. Percentage of dollars spent increased to 2.8% of funds awarded for construction and maintenance projects in 2011 up from 1.1% of funds in 2010.

Support Economic Growth:

- Federal transportation stimulus funds have created or sustained 50,407 jobs in Connecticut since June 1st 2009.

Strive for Organizational Excellence:

- The percent of agreements executed within DOT in under 60 days has decreased from 47 percent in fiscal year 2010 to 40 percent in fiscal year 2011.
- Construction contracts awarded by DOT within 60 days of bid opening has increased from 13 percent in fiscal year 2008 to 93 percent in fiscal year 2011.
- CTDOT construction contracts completed within budget and on schedule during 2011 averaged 64 and 50 percent, respectively.