



## CTDOT PERFORMANCE MEASURES - 2010 SUMMARY

Welcome to the Connecticut Department of Transportation Performance Measures yearly summary, which supplements the calendar year 2010 final quarter. Listed below are key performance results for the past year, in the five strategic goal areas that are used for the Department's Performance Measures program. See also individual quarterly performance measures sheets for 2010.

### Safety and Security:

- CHAMP (Connecticut highway motorist assistance program), surpassed the target of assisting at least 20,000 motorists in 2010. Over 23,000 motorists were provided roadside assistance.
- The rate of fatalities on Connecticut's highways decreased by approximately 25 percent in 2009 compared with 2008.
- Seat belt use compliance (88%) in 2010 was 2 percent higher than in 2009. However, the target of 90 percent compliance was not reached.

### Preservation

- The National Highway System in Connecticut with good ride quality increased to 44 percent during 2009. The percent with poor ride quality remained constant at seven percent. The percentage of *the entire network* of state-maintained roadways in Connecticut that are in good condition is much lower, at 19.8 percent.
- Roadway bridges in good condition decreased to 34 percent in 2009. The number of bridges in poor condition increased slightly, but the percent remained at 8 percent.
- The number of bridge-maintenance work items completed during 2010 was 1,425 compared to the number received, 1,900. The number of work items received during 2010 is 49 percent greater than in 2009.
- Due to an infusion of new buses purchased with federal stimulus funds, the average age of the state-owned bus fleet decreased during 2010 to 6.9 years, bringing the average age closer to the target of 6 years.
- Ninety percent or more of runway pavements at Connecticut airports were in good or excellent condition in 2010.

### Efficiency and Effectiveness

- The number of rail passengers on the New Haven and Shore Line East commuter lines increased by 2.8 and 4.6 percent, respectively, during 2010.
- The New Haven Line commuter passenger service average on-time performance for 2010 was 96.8 percent, falling just short of the target of 97 percent. The target was not met primarily because of the Christmas blizzard of 2010.
- Bradley International Airport passengers (enplanements and deplanements) increased by 1.9 percent during 2010. This is the first yearly increase in three years.
- CTDOT employees saved over \$2 million in 2010 due to reduced field trips resulting from using the Photolog highway inventory program. State fleet vehicle miles saved were 2,069,447.
- CTTtransit bus passenger trips surpassed the annual goal of 25 million for 2010. Ridership in 2010 was 2.4 percent higher than in 2009.

### Quality of Life

- The percent of road network in Connecticut with traffic volumes greater than capacity held constant at about 8.8 percent in 2009.
- Connecticut State Police incident response time on the I-95 corridor averaged around 3 minutes in 2010, which easily surpassed the target of 5 minutes or less.
- CTDOT allocated 1.1 percent of total funds for construction projects initiated during fiscal year 2010, to facilities that improve bicycle and pedestrian access.

### Accountability and Transparency

- CTDOT construction contracts completed within budget and on schedule during 2010 averaged 66 and 46 percent, respectively. This new measure for project delivery was tracked for the first time during the last three quarters of 2010.
- Federal transportation stimulus funds have created or sustained 33,923 jobs in Connecticut since June 1<sup>st</sup> 2009.
- The percent of agreements executed within DOT in under 60 days has increased from 20 percent in fiscal year 2008 to 47 percent in fiscal year 2010.
- The percent of construction contracts awarded by DOT within 60 days of bid opening has increased from 13 percent in fiscal year 2008 to 86 percent in fiscal year 2010.

*The data shared in this document comes from many sources. Depending upon the source and type of data, the performance measures are tracked over different time intervals. The performance measure sheets that follow will be updated on a regular basis and will reflect the most recent dates of the source data collected based on the intervals when they are measured.*